



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
ACTING DIRECTOR

January 30, 2024

Daniel Burnett  
Porter Place AFC, LLC  
6191 Porter Rd  
Grand Blanc, MI 48439

RE: License #:	AS250397054
Investigation #:	2024A0872017 Porter Place AFC

Dear Daniel Burnett:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in black ink that reads "Susan Hutchinson". The signature is written in a cursive, flowing style.

Susan Hutchinson, Licensing Consultant  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909  
(989) 293-5222

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS250397054
<b>Investigation #:</b>	2024A0872017
<b>Complaint Receipt Date:</b>	01/08/2024
<b>Investigation Initiation Date:</b>	01/08/2024
<b>Report Due Date:</b>	03/08/2024
<b>Licensee Name:</b>	Porter Place AFC, LLC
<b>Licensee Address:</b>	6191 Porter Rd Grand Blanc, MI 48439
<b>Licensee Telephone #:</b>	(810) 603-1393
<b>Administrator:</b>	Tonya Burnett
<b>Licensee Designee:</b>	Daniel Burnett
<b>Name of Facility:</b>	Porter Place AFC
<b>Facility Address:</b>	6191 Porter Rd Grand Blanc, MI 48439
<b>Facility Telephone #:</b>	(810) 603-1393
<b>Original Issuance Date:</b>	11/18/2020
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	05/18/2023
<b>Expiration Date:</b>	05/17/2025
<b>Capacity:</b>	6
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

## II. ALLEGATION(S)

	<b>Violation Established?</b>
On 12/27/23, Resident A sustained a burn on her left knee from the water temperature being too hot during her shower.	Yes

## III. METHODOLOGY

01/08/2024	Special Investigation Intake 2024A0872017
01/08/2024	APS Referral I made an APS complaint via email
01/08/2024	Special Investigation Initiated - Telephone I made an APS complaint
01/09/2024	Inspection Completed On-site Unannounced
01/30/2024	Exit Conference I conducted an exit conference with the licensee designee, Daniel Burnett
01/30/2024	Inspection Completed-BCAL Sub. Compliance

**ALLEGATION:** On 12/27/23, Resident A sustained a burn on her left knee from the water temperature being too hot during her shower.

**INVESTIGATION:** On 01/09/24, I conducted an unannounced onsite inspection of Porter Place Adult Foster Care facility. I interviewed the home manager (HM), Kayla Emry, staff Alandria Morris, and Resident A. I also took the hot water temperature in the facility and obtained AFC paperwork related to Resident A.

According to HM Emry, Resident A uses a wheelchair for mobility. She showers independently and completes her own transfers. Resident A has dulled sensation in her lower extremities due to an existing medical condition. She has a history of taking long, hot showers and is not always able to correctly regulate the water temperature on her own. HM Emry said that according to Resident A's Individualized Plan of Service (IPOS) through Genesee Health Systems (GHS), staff is required to set up her showering supplies, "maintain a safe water temperature", and provide assistance when needed. Staff is not required to stay in the bathroom with Resident A while she showers.

On 12/28/23, after toileting herself, Resident A told HM Emry that she had a red mark on her leg. HM Emry examined Resident A's leg and saw that it was red in places and there were some small, popped blisters around the redness. HM Emry asked Resident A what happened and Resident A said she did not know. Resident A told HM Emry that she had an accident the previous night and her pants had urine on them. She said that she thinks when she took her pants off, her urine-soaked pants rubbed against her leg, causing the wound.

HM Emry told me that she thought the mark looked like some type of burn. She said that since Resident A has a history of turning on the water too hot during her shower, and since she had a shower on 12/27/23, HM Emry suspected that this is where the wound came from. Resident A already had an appointment with her wound care specialist scheduled for 12/28/23 due to a chronic wound on her bottom. Therefore, when Resident A went to this appointment, staff notified the wound care nurse about the mark on her leg. The wound care nurse examined the wound and said that it appeared to be a burn. She prescribed silvamine cr me which staff has been administering since that time. Resident A had another wound care appointment 1.5 weeks later and the nurse again examined the burn and said that it is healing well. Resident A's next wound care appointment is scheduled for 01/25/24.

After this incident, HM Emry took the water temperature in the bathroom and found it to be approximately 130 degrees Fahrenheit, so she turned it down. HM Emry stated that staff checks the water temperature monthly to ensure it remains at a safe temperature. However, they have not typically checked the hot water temperature in the handicapped shower because they thought it was on the same hot water heater as the rest of the facility. HM Emry said that this facility has two hot water heaters and she recently discovered that one of them heats the handicapped shower and the attached staff apartment and the other heats the rest of the AFC facility.

While at the facility, I examined the handicapped bathroom. HM Emry showed me the LED shower nozzle and explained how it works. She said that she purchased this nozzle in November 2023 to help Resident A regulate the water temperature. When the LED light is green, the water is at a safe temperature. When it is red, it is too hot. I took the hot water temperature in the handicapped bathroom and found it to be 121 degrees Fahrenheit and the LED light was red. HM Emry said that she will turn the water heater down and will monitor it more closely. HM Emry also said that staff now monitors the water in several areas of the facility to ensure the water temperature remains safe.

Staff Alandria Morris said that she has worked at this facility since 12/04/23. Staff Morris confirmed that on 12/27/23, Resident A took a shower. Staff Morris said that she set up Resident A's supplies, set the water temperature, and left Resident A to shower. Since Resident A takes long showers, Staff Morris checked on her after approximately 15 minutes. Staff Morris said that when she opened the bathroom door, "I was hit by steam" so she told Resident A that the shower was too hot. Staff Morris said that Resident A immediately turned the shower off, so Staff Morris adjusted it, so the LED

lights were green and then told Resident A to keep the temperature in the green. She said that when she checked on Resident A 2-3 minutes later, she saw that the LED lights were red again, so she again turned it down to green. Staff Morris said that it took Resident A approximately 45 minutes to complete her shower and when she wheeled herself out of the bathroom, her skin was pink, but she did not see any marks and Resident A did not complain of any marks, burns, or injuries. Staff Morris said that the next morning, Resident A had a burn/blister on her leg near her knee and she believes the wound came from the too-hot shower.

Resident A told me that on the morning of 12/28/23, a red mark on her leg “just appeared.” I asked her if she knows what happened and she said that she had an accident on the night of 12/27/23 and her pants got wet with urine. She said that when she took her wet pants off, they rubbed against her leg, and she believes the urine irritated her skin which caused the mark.

I asked Resident A if she took a shower on 12/27/23 and reminded her that the wound care nurse believes it looks like a burn. Resident A told me that she did take a shower on 12/27/23 but she does not think she had the water too hot. She said, “I’ve been taking a shower for years and this has never happened.” Resident A confirmed that staff purchased an LED shower head to help her with regulating the water temperature and acknowledged that she tends to turn the water on too hot but said, “I still don’t think that’s what happened.” I asked Resident A if anyone deliberately hurt her or caused the wound, and she said no. She said that staff takes good care of her and told me that she is allowed to take a shower on her own.

While at the facility, I observed three other residents who all appeared to be clean, dressed appropriately, and were being appropriately supervised by staff.

On 01/30/24, I reviewed AFC paperwork related to Resident A. Resident A was admitted to this facility on 08/08/22. According to her Health Care Appraisal dated 08/31/23, she is diagnosed with spina bifida, paraplegia at T9 level, and neurogenic bladder and she uses a wheelchair for mobility.

I reviewed her GHS IPOS dated 07/06/23. According to this document, Resident A is paraplegic and dependent on her wheelchair for mobility. Resident A completes her own transfers and requires “initial set-up, verbal prompts/physical assistance as needed” by staff regarding toileting, bathing, and dressing. When taking a shower, “Staff will provide initial set-up and all the supplies needed for bathing routine. Staff will maintain safe water temperature to wash her body parts and assist her with washing her body parts that she cannot reach for cleaning thoroughly.” Resident A has a history of being resistant to staff assistance with her activities of daily living. Resident A does not require 1:1 or enhanced supervision and she does not require staff to be present in the bathroom with her during her shower.

On 01/30/24, I conducted an exit conference with the licensee designee, Daniel Burnett. I discussed the results of my investigation and explained which rule violation I am

substantiating. LD Burnett agreed to complete and submit a corrective action plan upon the receipt of my investigation report.

<b>APPLICABLE RULE</b>	
<b>R 400.14401</b>	<b>Environmental health.</b>
	<b>(2) Hot and cold running water that is under pressure shall be provided. A licensee shall maintain the hot water temperature for a resident's use at a range of 105 degrees Fahrenheit to 120 degrees Fahrenheit at the faucet.</b>
<b>ANALYSIS:</b>	<p>On 12/27/23, Resident A took a shower and Staff Alandria Morris checked on her a couple of times. She found the water to be too hot, turned the water down, and reminded Resident A not to turn it too hot.</p> <p>On 12/28/23, Resident A showed the home manager (HM), Kayla Emry a mark on her leg that appeared to be a burn. Resident A's wound care nurse looked at the mark and confirmed that it appeared to be a burn.</p> <p>HM Emry took the water temperature on 12/28/23 and found it to be 130 degrees Fahrenheit.</p> <p>On 01/09/24, I took the hot water temperature and found it to be 121 degrees Fahrenheit.</p> <p>I conclude that there is sufficient evidence to substantiate this rule violation.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

Upon the receipt of an acceptable corrective action plan, I recommend no change in the license status.

*Susan Hutchinson*

January 30, 2024

Susan Hutchinson Licensing Consultant	Date
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Approved By:

*Mary Holton*

January 30, 2024

Mary E. Holton Area Manager	Date
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