



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
ACTING DIRECTOR

January 23, 2025

Mona Hansen-Hill  
Jewish Apartments & Services  
15100 W. Ten Mile Rd.  
Oak Park, MI 48237

RE: License #: **AL630263937**  
Investigation #: **2024A0602007**  
**Jewish Apt. & Services- Coville II**  
**ADDENDUM REPORT**  
**Original Report Dated February 2, 2024**

Dear Mrs. Hansen-Hill:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in black ink that reads "Cindy Berry". The signature is written in a cursive style with a large, looping "C" and "B".

Cindy Berry, Licensing Consultant  
Bureau of Community and Health Systems  
3026 W. Grand Blvd  
Cadillac Place, Ste 9-100  
Detroit, MI 48202  
(248) 860-4475

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AL630263937
<b>Investigation #:</b>	2024A0602007
<b>Complaint Receipt Date:</b>	11/17/2023
<b>Investigation Initiation Date:</b>	11/17/2023
<b>Report Due Date:</b>	01/16/2024
<b>Licensee Name:</b>	Jewish Apartments & Services
<b>Licensee Address:</b>	15100 W. Ten Mile Rd. Oak Park, MI 48237
<b>Licensee Telephone #:</b>	(248) 967-4240
<b>Administrator:</b>	Mona Hansen-Hill
<b>Licensee Designee:</b>	Mona Hansen-Hill
<b>Name of Facility:</b>	Jewish Apt. & Services- Coville II
<b>Facility Address:</b>	15100 W. Ten Mile Road Oak Park, MI 48237
<b>Facility Telephone #:</b>	(248) 967-4240
<b>Original Issuance Date:</b>	07/01/2004
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	01/21/2022
<b>Expiration Date:</b>	01/20/2024
<b>Capacity:</b>	20
<b>Program Type:</b>	AGED

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
<b>Fire Safety disapproval issued with a “D” rating.</b>	Yes

**III. METHODOLOGY**

11/17/2023	Special Investigation Intake 2024A0602007
11/17/2023	Special Investigation Initiated - Telephone Spoke with Fire and Safety Inspector, Larry DeWachter.
11/17/2023	Contact – Document received Reviewed a copy of the fire safety disapproval inspection report.
11/17/2023	Contact - Telephone call made Spoke with the licensee designee.
12/11/2023	Contact - Telephone call received Received voicemail message from the licensee designee, Mona Hansen-Hill.
12/12/2023	Contact – Document received Reviewed facility file.
12/12/2023	Inspection Completed On-site Interviewed the licensee designee.
12/12/2023	Exit Conference Held with the licensee designee, Mona Hansen-Hill in person at the facility.
01/29/2024	Contact – Telephone call made Interviewed staff members Ciera Gordon, Taquanda Sanders, Resident A and Resident B.

**ALLEGATION:**

**Fire Safety disapproval issued with a “D” rating.**

## **INVESTIGATION:**

On 11/17/2023, a complaint was received and assigned for investigation alleging that the facility was issued a certificate of disapproval "D rating" from the bureau of fire services.

On 11/17/2023, I spoke with Larry DeWachter who is a supervisor with the bureau of fire services by telephone. Mr. DeWachter stated an inspector conducted an inspection of the facility on 11/02/2023 and determined that fire drills were not being conducted as they should. The facility has been using a method of shelter in place and not evacuating the residents from the building. Staff members are setting off the smoke alarm system and sheltering each resident in their bedrooms with the doors closed. Mr. DeWachter said this is a clear violation of AFC licensing rules and creates a safety issue for the residents.

On 11/17/2023, I reviewed a copy of the disapproval "D rating" fire safety inspection report dated 10/12/2023 and signed by Inspector Don Collick. According to the report, the facility was deficient in the following areas:

- Last documented monthly fire extinguisher visual inspection was conducted in June 2023.
- Observed fire alarm control panel indicating a trouble condition. UPDATE: Alarm company determined that the issue was a duct detector and has been repaired.
- The administrator was unable to locate a copy of the Emergency Procedures Manual or confirm that it had been reviewed for accuracy within the past 12 months. This manual must always be available to staff in the event of an emergency. Records of staff training shall be maintained for review upon request.
- The last documented fire drill was conducted in February 2023. Administrator informed Mr. Collick that on activation of the alarm system, residents are moved to their rooms and shelter in-place.

On 11/17/2023, I spoke with the licensee designee, Mona Hansen-Hill by telephone. Ms. Hansen-Hill stated she has been in contact with Mr. DeWachter regarding how they have been conducting fire drills. Ms. Hansen-Hill went on to state that she was informed by the previous licensee designee that they had approval from the fire marshal to shelter in place as this is a high rise building with three of the floors being licensed for AFC.

On 12/12/2023, I accessed the facility file and reviewed the original licensing study report (OLSR) dated 6/28/2004. According to the report, Jewish Apartment and Services agreed that no resident with impaired mobility will be housed above the street floor of the building. I also reviewed a letter contained in the facility file for Jewish

Apartment and Services – Coville III addressed to the director of the office of Children and Adult Licensing, James Gale that was signed and dated on 7/15/2004 by Marsha Goldsmith Kamin. According to the letter, Ms. Goldsmith Kamin agreed that residents with impaired mobility would not be admitted to the AFC floors of the building. Residents must be able to ambulate on their own and transfer without assistance. In addition, if a resident deteriorates and develops significantly impaired mobility, they must transition to a facility that provides a higher level of care.

There are currently 12 residents residing at the facility with 1 on hospice care who utilizes a walker for assistance with ambulation and 1 other resident who also utilizes a walker for long distances but is ambulatory without it for short distances. The remaining residents are all aged and ambulatory with slower mobility.

On 12/12/2023, I conducted an unannounced on-site investigation at which time I interviewed the licensee designee, Mona Hansen-Hill. Ms. Hansen-Hill stated she was informed that the approval to shelter in place was issued by the City of Oak Park Fire Marshal. She said she thought that was acceptable because the inspector from the bureau of fire services inspects the facility every year and it has never been an issue until now. Ms. Hansen-Hill went on to state that there is a cement floor separation between every floor in the building, all the walls are made of cement, and each resident room contains a 2-hour fire door. The AFC license belongs to the third floor of the high rise with no residents who utilize wheelchairs and two residents who utilize walkers for ambulation. Ms. Hansen-Hill stated the residents could exit the building with staff assistance, but they are very frail. Ms. Hansen-Hill said she has spoken with Mr. DeWachter several times and he is willing to in-service all staff members on how to conduct fire drills correctly and safely. She went on to state that she has created a plan of correction detailing what measures will be taken to address the violation.

On 12/12/2023, I conducted an exit conference with the licensee designee, Mona Hansen-Hill in person while at the facility. I informed Ms. Hansen-Hill that residents must be evacuated from the facility during each fire drill. If any resident is not physically capable of evacuating, they must be discharged from the facility. I also informed Ms. Hansen-Hill that according to the original licensing study report, it was agreed that residents who are not able to evacuate by the stairs would not be admitted to the facility.

On 1/29/2024, I interviewed staff members Ciera Gordon, Taquanda Sanders, Resident A and Resident B by telephone. Ms. Gordon stated she works part-time, three days a week between the hours of 7 am and 3 pm on Tuesday, Wednesday, and Friday. She said she has never worked during a fire drill where the residents were evacuated from the building. The only fire drill she has participated in involved an announcement made over the intercom system informing staff and residents that the fire alarm system would sound off, but it was only a drill. Once the alarm sounded, staff assisted residents into their rooms and closed their doors until the alarm was turned off. Ms. Gordon went on to state staff are required to participate in a fire safety class that showed them how to evacuate residents if there was an actual fire in the building.

On 1/29/2024, I interviewed staff member Taquanda Sanders by telephone. Ms. Sander stated she has worked for the company since 2018. She began working full-time about three months ago during the hours of 7 am and 3 pm. Ms. Sanders said the only fire drill she participated in was when an announcement was made over the intercom system informing staff and residents that a drill was going to be activated, the alarm was sounded, and staff assisted the residents into their rooms and closed their doors. Residents are required to remain in their rooms until the drill is over. Each resident's room is equipped with a fire door and the walls and ceiling is made of cement. Ms. Sanders went on to state that staff are required to participate in a fire safety class and take a written test upon completion of the class. Ms. Sanders stated she has never participated in a fire drill where residents were evacuated from the building.

On 1/29/2024, I interviewed Resident A by telephone. Resident A stated she has resided at Coville for eight years and has never been evacuated from the building during a fire drill. The alarm is set off often and residents are required to go into their rooms and remain there until the alarm stops and a message comes over the intercom system informing everyone that the drill is over.

On 1/29/2024, I interviewed Resident B by telephone. Resident B stated he moved in the facility in 2022 and has never participated in a fire drill that required him to evacuate the building. He has heard an announcement over the intercom system informing the residents that the alarm was going to sound but it was only a drill. During this time, residents must go into their rooms and remain there until another announcement is made informing them that the drill is over.

<b>APPLICABLE RULE</b>	
<b>MCL 400.720</b>	<b>Certificate of approval from bureau of fire services and department; compliance; denial or certification with limitations; hearing.</b>
	(1) The department shall not issue a temporary, provisional, or regular license to an adult foster care facility with a capacity of more than 6 adults until the facility receives a certificate of approval from the bureau of fire services created in section 1b of the fire prevention code, 1941 PA 207, MCL 29.1b, after compliance with fire safety standards prescribed in rules promulgated by the bureau of fire services pursuant to section 10(2).
<b>ANALYSIS:</b>	Based on the information obtained during the investigation there is sufficient information to determine that the facility did in fact receive a disapproval rating from the bureau of fire services. According to the disapproval and information obtained from Mr. DeWachter, residents are not being evacuated from the building during fire drills.

<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>
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<b>APPLICABLE RULE</b>	
<b>R 400.15318</b>	<b>Emergency preparedness; evacuation plan; emergency transportation.</b>
	(5) A licensee shall practice emergency and evacuation procedures during daytime, evening, and sleeping hours at least once per quarter. A record of the practices shall be maintained and be available for department review.
<b>ANALYSIS:</b>	Based on the information obtained during the investigation, there is sufficient information to determine that fire drills are being conducted, but residents are sheltering in place rather than being evacuated from the building.  According to Ms. Hansen-Hill, Mr. DeWachter, Ms. Gordon, Ms. Sanders, Resident A and Resident B, during fire drills, residents are sheltered in their rooms until the alarm has stopped.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

Contingent upon receipt of an acceptable corrective action plan, I recommend no change to the status of the license.

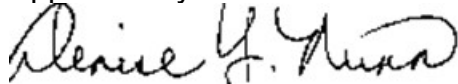


02/02/2024

Cindy Berry  
Licensing Consultant

Date

Approved By:



02/02/2024

Denise Y. Nunn  
Area Manager

Date



**ADDENDUM REPORT  
SPECIAL INVESTIGATION #2024A0602007**

**PURPOSE**

The purpose of this addendum is to change my recommendation due to a second fire safety disapproval “D” rating.

**METHODOLOGY**

02/02/2024	Special Investigation Report Sent
02/20/2024	Corrective Action Plan Requested and Due on
03/04/2024	Corrective Action Plan Received
04/25/2024	Contact – Telephone call received Received voicemail message from bureau of fire services, Larry DeWachter.
05/07/2024	Corrective Action Plan Disapproved
05/07/2024	Contact – Telephone call made Spoke with the Executive Director, Diane Azzopardi regarding unacceptable CAP.
05/17/2024	Corrective Action Plan Requested and Due on
06/21/2024	Contact – Telephone call made Spoke with Ms. Azzopardi.
07/16/2024	Contact – Document Received Received email from Ms. Azzopardi.
09/20/2024	Contact – Document Received Received email from Ms. Azzopardi.
10/28/2024	Contact – Telephone call made Spoke with Mr. DeWachter.
01/09/2025	Contact – Document Sent Letter sent requesting CAP by 1/13/2025.
01/14/2025	Contact – Document received

	Received an inspection report from the Bureau of Fire Services with a “D” disapproval rating.
01/21/2025	Contact – Telephone call made Message left for Larry DeWachter who is a supervisor for the Bureau of Fire Services.
01/21/2025	Exit Conference Conducted with the new licensee designee, Richard Goren by telephone.
01/22/2025	Contact – Telephone call received Spoke with Larry DeWachter.

## DESCRIPTION OF FINDINGS AND CONCLUSION

Special investigation report #2024A0602007 documents that The Bureau of Fire Services issued a disapproval “D” rating to the facility on 11/17/2023. It was determined that residents were not being evacuated from the facility during fire drills. A corrective action plan was requested and due on 2/20/2024. A corrective action plan was received and disapproved on 3/04/2024 as the licensee did not address how compliance would be achieved. Another corrective action was requested and due on 5/17/2024. As of this date, I have not received an acceptable corrective action plan.

I spoke with the executive director, Diane Azzopardi by telephone on 5/07/2024 and again on 6/21/2024 and by email on 7/16/2024 and 9/20/2024. Ms. Azzopardi stated she was in communication with others to address the violations and would submit an acceptable CAP soon.

I received a voicemail message on 4/25/2024 from Larry DeWachter, a supervisor with the Bureau of Fire Services (BFS) expressing concerns about the safety of the residents. Mr. DeWachter said he was willing to work with the facility, but they must be in compliance with the licensing rule that requires residents to evacuate from the facility during fire drills. I spoke with Mr. DeWachter by phone on 10/28/2024 and again on 1/22/2025 with the same concerns.

On 1/14/2025, the department received an inspection report from the Bureau of Fire Services documenting that an annual inspection was conducted on 1/13/2025. It was determined that no fire drills were conducted in 2024. Therefore, a second disapproval “D” rating was issued.

On 1/21/2025, I conducted an exit conference with the licensee designee, Richard Goren by telephone. I informed Mr. Goren that another disapproval rating was received from the Bureau of Fire Services due fire drills not being conducted in 2024. I also

reminded Mr. Goren that I have not received an acceptable corrective action plan regarding the rule violations cited in SIR #2024A0602008. As a result, my recommendation has changed to revocation.

On 1/22/2025 I spoke with Larry DeWachter, BFS supervisor who stated residents are still not being evacuated from the facility during fire drills and he has great concerns about their safety. He said there was an architect involved to determine if the facility would qualify as a home for the aged (HFA) but as far as he is aware, the facility does not qualify. This is all the information Mr. DeWachter had to report.

<b>APPLICABLE RULE</b>	
<b>MCL 400.720</b>	<b>Certificate of approval from bureau of fire services and department; compliance; denial or certification with limitations; hearing.</b>
	(1) The department shall not issue a temporary, provisional, or regular license to an adult foster care facility with a capacity of more than 6 adults until the facility receives a certificate of approval from the bureau of fire services created in section 1b of the fire prevention code, 1941 PA 207, MCL 29.1b, after compliance with fire safety standards prescribed in rules promulgated by the bureau of fire services pursuant to section 10(2).
<b>ANALYSIS:</b>	According to the Bureau of Fire Services Inspection Report dated 1/13/2025 and Mr. Goren, residents are not being evacuated from the building during fire drills.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

<b>APPLICABLE RULE</b>	
<b>R 400.15318</b>	<b>Emergency preparedness; evacuation plan; emergency transportation.</b>
	(5) A licensee shall practice emergency and evacuation procedures during daytime, evening, and sleeping hours at least once per quarter. A record of the practices shall be maintained and be available for department review.

<b>ANALYSIS:</b>	According to the Bureau of Fire Services inspection report dated 1/13/2025, there were no documented fire drills for 2024.  On 1/21/2025 Mr. Goren stated residents are not being evacuated from the building during fire drills.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**RECOMMENDATION**

I recommend revocation of the license.



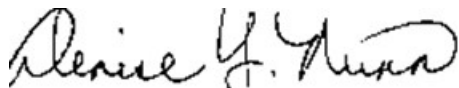
1/22/2025

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Cindy Berry  
Licensing Consultant

Date

Approved By:



1/23/2024

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Denise Y. Nunn  
Area Manager

Date