

GRETCHEN WHITMER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

MARLON I. BROWN, DPA ACTING DIRECTOR

January 11, 2024

Johnnie Denham Stallworth AFC 1 Corporation 645 E Grand Blvd. Detroit, MI 48207

RE: License #:	AL820007640
Investigation #:	2024A0121005
-	Stallworth AFC

Dear Mr. Denham:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On December 25, 2023, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

K. Robinson, LMSW, Licensing Consultant Bureau of Community and Health Systems Cadillac PI. Ste 9-100 3026 W. Grand Blvd Detroit, MI 48202 (313) 919-0574

enclosure

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS SPECIAL INVESTIGATION REPORT

I. IDENTIFYING INFORMATION

Licopoo #	AL 820007640
License #:	AL820007640
Investigation #	202440121005
Investigation #:	2024A0121005
	4.4.4.4.100.000
Complaint Receipt Date:	11/14/2023
Investigation Initiation Date:	11/16/2023
Report Due Date:	01/13/2024
Licensee Name:	Stallworth AFC 1 Corporation
Licensee Address:	645 E Grand Blvd.
	Detroit, MI 48207
Licensee Telephone #:	(313) 319-5526
-	
Administrator:	Johnnie Denham, Designee
	, ,
Name of Facility:	Stallworth AFC
Facility Address:	13965 Linwood
	Detroit, MI 48238
Facility Telephone #:	(313) 826-7681
Original Issuance Date:	05/15/1991
	00/10/1001
License Status:	REGULAR
Effective Date:	07/05/2023
Expiration Date:	07/04/2025
	01/04/2023
Canaaituu	20
Capacity:	20
Due entre True es	
Program Type:	
	DEVELOPMENTALLY DISABLED
	MENTALLY ILL
	AGED

II. ALLEGATION(S)

	Violation Established?
Residents are not given enough food; food is only bought once a month.	Yes

III. METHODOLOGY

11/14/2023	Special Investigation Intake 2024A0121005
11/14/2023	APS Referral Shawntea Johnson
11/14/2023	Referral - Recipient Rights Matthew Schneider
11/16/2023	Special Investigation Initiated - Telephone Relative 1A
11/17/2023	Contact - Telephone call received Text from Relative 1A
11/21/2023	Contact - Telephone call received Relative 1A
11/28/2023	Contact - Telephone call received Recipient Rights Investigator, Matthew Schneider
11/29/2023	Contact - Telephone call made Return call to Matthew Schneider
11/30/2023	Inspection Completed-BCAL Sub. Compliance Interviewed Residents A-C, Staff 1-2
12/01/2023	Contact - Telephone call made Staff 3
12/11/2023	Contact - Telephone call made Mr. Denham
12/13/2023	Contact - Telephone call received Matthew Schneider

12/13/2023	Contact - Telephone call made Staff 4
12/14/2023	Contact - Telephone call made S. Johnson with APS
12/21/2023	Exit Conference Mr. Denham
12/25/2023	Corrective Action Plan Received
01/04/2024	Corrective Action Plan Approved

ALLEGATION: Residents are not given enough food; food is only bought once a month.

INVESTIGATION: On 11/16/23, I contacted Relative 1A by phone. Relative 1A reported the home changed owners and since that time, the food service has declined. Relative 1A explained the new licensee designee is Johnnie Denham. Relative 1A reported she has a family member placed at the facility who's been constantly complaining of hunger since Mr. Denham took over.

On 11/29/23, I spoke to Recipient Rights Investigator, Matthew Schneider. Mr. Schneider reported he went to the home on 11/16/23. Per Mr. Schneider, the residents complained there is not enough food to go around for everyone. Mr. Schneider said the residents alleged they are forced to eat substitute menu items whenever there isn't enough food to go around. For example, if chicken and macaroni and cheese are on the menu and they run out of macaroni and cheese, then the remaining residents are fed something else, like mash potatoes as a substitute for the macaroni and cheese. Mr. Schneider stated lately the food service has been very disappointing to all residents.

On 11/30/23, I conducted an unannounced onsite inspection at the facility. I observed there was food available at the facility, but not enough to sustain the residents beyond a few days. The insufficient food supply would be especially concerning in cases of emergency or other disaster. Staff 1 confirmed Mr. Denham made significant changes to the meal distribution after he became the licensee designee last July. However, Staff 1 reported all residents continue to receive 3 meals per day, plus snacks. Staff 1 explained Mr. Denham is "more strict" when it comes to the grocery budget. Staff 1 stated Mr. Denham discourages Staff from offering meal substitutions. Staff 1 explained the residents have been accustomed for years to eat at their own discretion and choosing. Staff 1 also acknowledged the home has "run out of food" especially when the number of resident admissions

increased from 12 to 14. Staff 1 indicated the home housed the same 10 residents for "years and years" under the previous owner's tenure. Staff 1 admitted residents do complain to Staff about being hungry. Staff 2 explained there is only one menu available week to week. Therefore, residents complain the food lacks variety. Staff 2 indicated the portion sizes are good, but Staff 2 admitted the food doesn't offer a variety of meals since the same items are prepared each week. Staff 2 also reported there generally is not enough food available to offer residents 2nd helpings of food if they want more.

Resident A reported he ate a bowl of cereal for dinner last night because there were no pork substitutes being offered to those who don't eat pork. Resident A also reported he only had orange juice for breakfast today since he doesn't eat eggs. Resident A complained, "That's the same menu every week," referring to the current menu. Resident A acknowledged he has complained to Staff about being hungry ever since Mr. Denham came aboard making changes. Resident B confirmed the home does run out of food, specifically, Resident B stated the home consistently runs out of milk and orange juice. Resident B reported 2nd helpings are no longer available to residents. Resident C stated, "He needs to stock up on food because Staff have to chip in on food for us to eat." Resident C also reported the facility gets low on food, sometimes running out. Resident C stated, "I be hungry." Resident C is adamant that enough food is not offered to residents to satisfy their hunger.

On 12/1/23, I interviewed Staff 3. Staff 3 admitted, "Yea residents will complain about being out of toast because we didn't have bread, or we didn't have cereal because we didn't have milk." Staff 3 reported there's 1 set menu, so residents do not receive a variety of meals and they no longer have input on what goes on the menu. Staff 3 argued, "They eat the same thing repetitively," so the residents do not likely desire 2nd helpings. Staff 3 reported the previous owner's motto was "if it's in there, then give it to them so they have what they need."

On 12/11/23, I contacted Mr. Denham to discuss the complaint allegation. Mr. Denham denied the home has only 1 menu. However, Mr. Denham acknowledged he made robust changes to the grocery lists. Mr. Denham explained the food budget was excessive, so to cut down on waste, he instructed Staff to prepare and serve the menu items only. Also, Mr. Denham said he started storing food at 1 of 4 facilities he manages; Staff drop off food to restock each home one time weekly. Mr. Denham stated, "I'm not starving the residents." Mr. Denham reported that pursuant to this complaint investigation, he has since increased the food budget and revised the menu selections to offer a better variety of food choices.

On 12/13/23, I interviewed Staff 4 by phone. Staff 4 reported the residents have not gone without food; however, they cannot eat whatever and whenever they want, as allowed by the previous owner.

On 12/14/23, I contacted Adult Protective Services Specialist, Ms. Johnson. Ms. Johnson said she visited the home on 11/15/23, 12/1/23, and 12/7/23 and each time

the home had barely enough food to feed all 14 residents. Due to the food shortages, she observed, Ms. Johnson said she would "absolutely" be substantiating on the basis of neglect.

On 12/21/23, I completed an exit conference with Mr. Denham. Mr. Denham stated he's begun to implement changes with a more inclusive approach in planning meals, as well as, stocking the home with a 30-day food supply. It is Mr. Denham's hope that these small changes will increase resident satisfaction with meals and their overall stay at the facility. On 12/25/23, Mr. Denham submitted an acceptable corrective action plan to the department. The plan was approved on 1/4/24 with consideration for holiday closures.

APPLICABLE RULE	
R 400.15313	Resident nutrition.
	(1) A licensee shall provide a minimum of 3 regular, nutritious meals daily. Meals shall be of proper form, consistency, and temperature. Not more than 14 hours shall elapse between the evening and morning meal.
ANALYSIS:	 Resident A-C reported the home runs out of food. Resident A and C stated they often complain to Staff about being hungry. Staff 1-3 acknowledged the home has run out of food since Mr. Denham began managing the home. Ms. Johnson with APS substantiated the case due to observing minimal food at the home on 3 separate occasions. Menus lacked variety since only one menu was available for the entire month. The department has determined Mr. Denham failed to ensure residents are provided 3 regular nutritious meals daily as evidenced by the home running out of food and being low on other food items.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

An acceptable corrective action plan has been received; therefore, I recommend the status of this license remain unchanged.

K. Robinson

01/10/24

Kara Robinson Licensing Consultant Date

Approved By:

Ardra Hunter Area Manager Date: 1/11/2024