



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

December 28, 2023

Vashu Patel
Hudson's Country Manor, Inc.
9842 Oakland Dr.
Portage, MI 49024

RE: License #: AL390292582
Investigation #: 2024A1024007
Hudson's Country Manor, Inc.

Dear Vashu Patel:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On December 18, 2023, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frame as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in cursive script that reads "Ondrea Johnson".

Ondrea Johnson, Licensing Consultant
Bureau of Community and Health Systems
427 East Alcott
Kalamazoo, MI 49001

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL390292582
Investigation #:	2024A1024007
Complaint Receipt Date:	10/31/2023
Investigation Initiation Date:	11/01/2023
Report Due Date:	12/30/2023
Licensee Name:	Hudson's Country Manor, Inc.
Licensee Address:	9842 Oakland Dr. Portage, MI 49024
Licensee Telephone #:	(269) 323-9752
Administrator:	Almetta Whitley
Licensee Designee:	Vashu Patel
Name of Facility:	Hudson's Country Manor, Inc.
Facility Address:	9842 Oakland Dr. Portage, MI 49024
Facility Telephone #:	(269) 323-9752
Original Issuance Date:	08/29/2008
License Status:	REGULAR
Effective Date:	07/26/2023
Expiration Date:	07/25/2025
Capacity:	20
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Resident A had money stolen from her.	No
Resident A has multiple garbage bags of bottles stacked in her bedroom which is a safety concern.	Yes

III. METHODOLOGY

10/31/2023	Special Investigation Intake 2024A1024007
11/01/2023	Special Investigation Initiated – Telephone APS Thomas Larthridge
11/01/2023	APS Referral-already involved
11/07/2023	Inspection Completed On-site-with direct care staff members Danielle Gritten, Deon Daniel and Resident A
12/18/2023	Contact - Telephone call made with licensee designee Vashu Patel
12/18/2023	Exit Conference with licensee designee Vashu Patel
12/18/2023	Inspection Completed-BCAL Sub. Compliance
12/18/2023	Corrective Action Plan Requested and Due on 12/18/2023
12/18/2023	Corrective Action Plan-Received
12/18/2023	Corrective Action Plan-Approved

ALLEGATION: Resident A had money stolen from her.

INVESTIGATION:

On 10/31/2023, I received this complaint through the Bureau of Community and Health Systems (BCHS) online complaint system. This complaint alleged Resident A stated she had money stolen from her.

On 11/01/2023, I conducted an interview with APS Specialist Thomas Larthridge who stated that he is also investigating this allegation and found no substantial evidence to support this claim. Thomas Larthridge stated during his interview with Resident A, she

reported that she was missing about \$600 however she was unsure if she lost this money or if it was stolen from her. Thomas Larthridge stated Resident A reported she keeps her spending money in her purse or in her pocket and the rest of her money in a bank. Thomas Larthridge stated Resident A is her own guardian and handles her own finances. Thomas Larthridge further stated direct care staff members do not handle any of Resident A's funds including spending money. Thomas Larthridge stated Resident A pays her bills on time and he has no reason to believe that she can not handle her own finances. Thomas Larthridge stated Resident A has not done an adequate job of maintaining financial records and receipts for herself based on her verbal statements regarding her finances. Thomas Larthridge does not believe any direct care staff member stole money from Resident A.

On 11/07/2023, I conducted an onsite investigation at the facility with direct care staff members Danielle Gritten and Deon Daniel and Resident A. Danielle Gritten stated Resident A was recently hospitalized and when she returned to the facility, she reported she was missing about \$600 and claimed that she either lost it or believed that the money could have been stolen. Danielle Gritten stated that Resident A handles her own finances, and no funds are kept or managed by direct care staff members. Danielle Gritten stated she does not see Resident A with money however has seen Resident A carry a purse that she usually keeps on her when she is out in common areas or out in the community. Danielle Gritten stated Resident A is her own guardian and she has no knowledge about Resident A's funds or where she stores her personal money. Danielle Gritten further stated she has no knowledge of anyone taking any money from Resident A including direct care staff members or residents.

Deon Daniel stated that he has no knowledge of Resident A's funds as she handles her own finances and does not need direct care staff members to assist with holding any personal spending money for her. Deon Daniel stated he regularly takes Resident A to the store or the bank and has observed Resident A take money out of a plastic bag from her pants pocket however has not seen any money on Resident A while at the facility. Deon Daniel stated Resident A has not made any reports to him about her funds missing and he has not heard of any reports made by any other direct care staff members regarding Resident A missing funds or anyone taking any money from Resident A, including direct care staff members or residents.

Resident A stated she believes she lost a large amount of money in the amount of \$500 however she is not certain of this. Resident A stated she handles her own finances and does not rely on direct care staff members for any assistance with handling or managing her money. Resident A stated she goes to the bank when she wants spending money, and she has a lawyer that assists her with her trust. Resident A stated she keeps her money on her or in her bedroom and she has not seen any direct care staff members in her bedroom therefore she does not believe money was stolen. Resident A stated she believes her money may be in her bedroom and she plans to go through her belongings to search for it. Resident A stated she does not believe anyone stole her money, including direct care staff members or other residents.

While at the facility I also reviewed Resident A *Fund's I* form which stated that Resident A banks at PNC Bank and has no legal restrictions.

On 12/18/2023, I conducted an interview with licensee designee Vashu Patel who stated direct care staff members do not handle any resident funds for Resident A, and she has not heard of any reports made regarding Resident A missing any money. Vashu Patel stated that Resident A is her own guardian and has no legal restrictions.

APPLICABLE RULE	
R 400.15315	Handling of resident funds and valuables.
	(10) A licensee, administrator, direct care staff, other employees, volunteers under the direction of the licensee, and members of their families shall not accept, take, or borrow money or valuables from a resident, even with the consent of the resident.
ANALYSIS:	Based on my investigation which included interviews with APS Specialist Thomas Larthridge, direct care staff members Danielle Gritten and Deon Daniel, licensee designee Vashu Patel, Resident A and a review of <i>Resident Funds Part ,I</i> form there is no evidence Resident A had money stolen from her by a direct care staff member or resident. Resident A stated that she believes she lost a large amount of money but also believes that the money could be misplaced in her bedroom. Resident A further stated that she manages her own finances and does not believe anyone stole from her. Danielle Gritten, Deon Daniel and Vashu Patel all stated direct care staff members do not handle or manage any funds for Resident A, and they have no knowledge of anyone stealing any funds from Resident A therefore no one has accepted, taken, or borrowed money from Resident A.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: Resident A has multiple garbage bags of bottles stacked in her bedroom which is a safety concern.

INVESTIGATION:

This complaint also alleged Resident A has multiple garbage bags of bottles stacked in her bedroom which is a safety concern.

On 11/01/2023, I conducted an interview with APS Specialist Thomas Larthridge who stated he observed Resident A's bedroom to be cluttered with multiple garage bags filled with pop bottles stored in her in bedroom that Resident A was planning to return at the store. Thomas Larthridge stated Resident A stated to him that she has been storing

the bottles in her bedroom for a few months now and has not had a chance to get to the store to return them. Thomas Larthridge also stated Resident A had other miscellaneous items which cluttered her bedroom.

On 11/07/2023, I conducted an onsite investigation at the facility with direct care staff members Danielle Gritten and Deon Daniel and Resident A. Danielle Gritten stated that Resident A has collected pop bottles for over three months now and has been keeping these bottles in her room. Danielle Gritten stated direct care staff members have not had a chance to take Resident A to the store however this is something she is planning to put on the community outing schedule. Danielle Gritten further stated direct care staff members usually do not clean Resident A's bedroom as she has not asked direct care staff members to assist her with cleaning the bedroom.

Deon Daniel also stated direct care staff members do not clean Resident A's bedroom as Resident A has not asked them to however Deon Daniel was aware that Resident A's bedroom is very cluttered and needs to be cleaned out.

Resident A stated she has been collecting pop bottles for a few months and has not gotten a change to return the bottles to the store. Resident A stated direct care staff members do not clean her bedroom because she has not asked them to clean her bedroom. Resident A stated she plans to ask staff to take her to the grocery store so she can return her pop bottles and believes that she should declutter her bedroom so she can have more space in her bedroom.

While at the facility, I observed resident bedrooms. Resident A's bedroom was observed to be unclean, cluttered, filled with over 10 garbage bags of pop bottles and miscellaneous items.

On 12/18/2023, I conducted an interview with licensee designee Vashu Patel who stated that she was made aware of the conditions of Resident A's bedroom and has planned with Resident A's case manager to assist with returning all the pop bottles to the store. Vashu Patel also stated that the pop bottles will be stored in the basement of the facility in the future and staff members will voluntarily assist Resident A in keeping her bedroom clean.

APPLICABLE RULE	
R 400.15403	Maintenance of premises.
	(1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.

ANALYSIS:	Based on my investigation which included interviews with APS Specialist Thomas Larthridge, direct care staff members Danielle Gritten and Deon Daniel, Resident A, licensee designee Vashu Patel, and review of resident bedrooms, there is evidence to support Resident A has multiple garbage bags of bottles stacked in her bedroom which is a safety concern. I observed, along with APS, Resident A's bedroom to be cluttered with over 10 garage bags filled with pop bottles and miscellaneous items stored in her bedroom. Resident A stated that she has been storing pop bottles in her bedroom for a few months and direct care staff members do not clean her bedroom. Both Danielle Gritten and Deon Daniel stated direct care staff members usually do not clean Resident A's bedroom because Resident A does not ask for assistance however direct care staff were aware that Resident A's bedroom was unclean and cluttered. Therefore, the home has not been maintained to provide adequately for the safety and well-being of Resident A.
CONCLUSION:	VIOLATION ESTABLISHED

On 12/18/2023, I conducted an exit conference with licensee designee Vashu Patel. I informed Vashu Patel of my findings and allowed her an opportunity to ask questions or make comments.

On 12/18/2023, I received and approved an acceptable corrective action plan.

IV. RECOMMENDATION

An acceptable corrective action plan was received therefore I recommend the current license status remain unchanged.



Ondrea Johnson
Licensing Consultant

12/18/2023
Date

Approved By:



12/28/2023

Dawn N. Timm
Area Manager

Date