



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
ACTING DIRECTOR

December 12, 2023

Donzell Dawkins  
Premier Care Assisted Living, LLC  
1109 16th Street  
BAY CITY, MI 48708

RE: License #: AS650380905  
Investigation #: 2024A0360006  
Premier Care Assisted Living 5 LLC

Dear Mr. Dawkins:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (866) 865-0006.

Sincerely,

A handwritten signature in blue ink, appearing to read "Matthew Soderquist".

Matthew Soderquist, Licensing Consultant  
Bureau of Community and Health Systems  
Ste 3  
931 S Otsego Ave  
Gaylord, MI 49735  
(989) 370-8320

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS650380905
<b>Investigation #:</b>	2024A0360006
<b>Complaint Receipt Date:</b>	11/28/2023
<b>Investigation Initiation Date:</b>	11/29/2023
<b>Report Due Date:</b>	12/28/2023
<b>Licensee Name:</b>	Premier Care Assisted Living, LLC
<b>Licensee Address:</b>	1109 16th Street BAY CITY, MI 48708
<b>Licensee Telephone #:</b>	(989) 295-7641
<b>Administrator:</b>	Donzell Dawkins, Designee
<b>Licensee Designee:</b>	Donzell Dawkins, Designee
<b>Name of Facility:</b>	Premier Care Assisted Living 5 LLC
<b>Facility Address:</b>	5189 M33 Alger, MI 48610
<b>Facility Telephone #:</b>	(989) 295-7641
<b>Original Issuance Date:</b>	12/21/2016
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	12/20/2021
<b>Expiration Date:</b>	12/19/2023
<b>Capacity:</b>	6
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL, AGED

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
On 11/27/2023 direct care staff Brandon Curtis screamed very loudly at Resident A, "this is why nobody in your family wants you, and we're just going to ship you out anyway."	No

**III. METHODOLOGY**

11/28/2023	Special Investigation Intake 2024A0360006
11/28/2023	APS Referral APS Denied
11/29/2023	Special Investigation Initiated - On Site
11/29/2023	Inspection Completed On-site Resident A, Resident B, Resident C, Home Supervisor Ericka Allen
12/08/2023	Contact - Telephone call made DCS Brandon Curtis
12/11/2023	Contact - Telephone call made DCS Karen Gy
12/11/2023	Contact - Telephone call received DCS Brandon Curtis
12/12/2023	Exit Conference With licensee designee Donzell Dawkins

**ALLEGATION:** On 11/27/2023 direct care staff Brandon Curtis screamed very loudly at Resident A, "this is why nobody in your family wants you, and we're just going to ship you out anyway."

**INVESTIGATION:** On 11/28/2023 I was assigned a complaint from the LARA online complaint system.

On 11/29/2023 I conducted an unannounced onsite inspection at the facility. The home supervisor, Ericka Allen, stated that two days ago Resident A and direct care staff Brandon Curtus exchanged some words with each other. She stated Resident A did not report anything to her, but Resident B reported to her that Brandon was "hollering" at Resident A. Ms. Allen stated that yesterday, Resident B wanted to

recant her story about Mr. Curtis “hollering” at Resident A and that she just didn’t like Mr. Curtis and wanted to see him get into trouble.

While at the facility on 11/29/2023 I interviewed Resident A. Resident A stated on 11/27/2023 he was getting upset with a couple of the residents in the home and started yelling. He stated Mr. Curtis came over to the home from the home next door and started yelling at him. He stated Mr. Curtis told him, “This is why your family doesn’t want anything to do with you.” Resident A also stated that Mr. Curtis told him, “I’ll ship you out of here.” He stated this is the first time Mr. Curtis has yelled at him and that all the other staff treat him with respect.

While at the home on 11/29/2023 I interviewed Resident B. Resident B stated two days ago that direct care staff Brandon Curtis was called over to the house from the house next door because Resident A was yelling at other residents in the home and throwing things. She stated Mr. Curtis came into the house and yelled at Resident A and then left. She stated she did not know what exactly he said. I then interviewed Resident C. Resident C stated he has been at the home for a couple of weeks and all the staff treat him with respect. He stated a couple of nights ago Resident A was yelling and throwing things in the home. He stated he did not know anything about Mr. Curtis yelling at Resident A.

On 12/08/2023 I contacted direct care staff Brandon Curtis and left a message.

On 12/11/2023 I contacted direct care staff Karen Gy. Ms. Gy stated she was working at the home on 11/27/2023. She stated Resident A became upset with some of the residents in the home and started yelling and throwing things. She stated she called over to the home next door because they had extra staff who have worked with the residents longer. She stated direct care staff Brandon Curtis came over and was able to de-escalate Resident A. She denied that Mr. Curtis yelled at Resident A. She stated she did not hear him say anything about Resident A’s family not wanting him or that he would be shipped out of the home. She stated she heard him say, “Hey buddy, what’s going on?”

On 12/11/2023 I received a call back from direct care staff Brandon Curtis. Mr. Curtis stated that direct care staff Karen Gy called him over to the home for assistance with Resident A because Resident A was yelling at other residents and throwing things. He stated he talked with Resident A and calmed him down. He denied telling Resident A that his family did not want anything to do with him or that he would be shipped out of the home. He stated he has worked for the company for eight years and has never had any trouble de-escalating the residents.

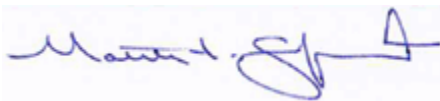
<b>APPLICABLE RULE</b>	
<b>R 400.14305</b>	<b>Resident protection.</b>
	<b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be</b>

	<b>attended to at all times in accordance with the provisions of the act.</b>
<b>ANALYSIS:</b>	<p>The complaint alleged that on 11/27/2023 direct care staff Brandon Curtis screamed very loudly at Resident A, "this is why nobody in your family wants you, and we're just going to ship you out anyway."</p> <p>On 11/27/2023 Resident A was yelling at other residents in the home and throwing things. Direct care staff Karen Gy requested direct care staff Brandon Curtis come to the home to help de-escalate Resident A. Ms. Gy stated Mr. Curtis de-escalated Resident A and did not yell or treat him with disrespect. Mr. Curtis denied yelling at Resident A or telling him that his family did not want him or that he would be shipped out.</p> <p>Resident A stated Mr. Curtis yelled at him and told him his family did not want him and he would be shipped out of the home. Resident B stated Mr. Curtis came to the home after Resident A was yelling at other residents in the home and yelled at Resident A but did not hear what he said. Resident C stated he did not know anything about Mr. Curtis yelling at Resident A.</p> <p>There is not a preponderance of evidence that Resident A was not treated with dignity and that his personal needs, including protection and safety were not attended to at all times.</p>
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

On 12/12/2023 I conducted an exit conference with licensee designee Donzell Dawkins. Mr. Dawkins concurred with the findings of the investigation.

#### IV. RECOMMENDATION

I recommend no change in the status of the license.



12/12/2023

Matthew Soderquist  
Licensing Consultant

Date

Approved By:

*Jerry Hendrick*

12/12/2023

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Jerry Hendrick  
Area Manager

Date