



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

November 29, 2023

Seth Gyamfi
Happy Home Residential Care, LLC
Suite 215
31500 W. 13 Mile Rd.
Farmington Hills, MI 48334

RE: License #: AS820411860
Investigation #: 2024A0101004
Happy Homes Residential Care

Dear Mr. Gyamfi:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in blue ink, appearing to read "Edith Richardson".

Edith Richardson, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 919-1934

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820411860
Investigation #:	2024A0101004
Complaint Receipt Date:	11/14/2023
Investigation Initiation Date:	11/14/2023
Report Due Date:	01/13/2024
Licensee Name:	Happy Home Residential Care, LLC
Licensee Address:	Suite 215 31500 W. 13 Mile Rd. Farmington Hills, MI 48334
Licensee Telephone #:	(248) 778-8801
Administrator:	Seth Gyamfi
Licensee Designee:	Seth Gyamfi, Designee
Name of Facility:	Happy Homes Residential Care
Facility Address:	19959 Kentfield Detroit, MI 48219
Facility Telephone #:	(313) 740-7294
Original Issuance Date:	03/28/2023
License Status:	REGULAR
Effective Date:	09/28/2023
Expiration Date:	09/27/2025
Capacity:	4
Program Type:	AGED TRAUMATICALLY BRAIN INJURED

II. ALLEGATION(S)

	Violation Established?
The licensee changed the terms of the license.	Yes
The licensee failed to give the department written notice of any changes in the household.	Yes
Additional Findings	Yes

III. METHODOLOGY

11/14/2023	Special Investigation Intake 2024A0101004
11/14/2023	Special Investigation Initiated - On Site Date of onsite 11/09/2023, initiated the intake after completing an onsite.
11/14/2023	APS Referral
11/15/2023	Inspection Completed Onsite
11/17/2023	Inspection Completed Onsite

ALLEGATION: The licensee changed the terms of the license.

INVESTIGATION: Seth Gyamfi, licensee designee, was issued an original temporary license on 03/28/2023. I conducted a renewal inspection on 09/22/2023 and learned that Mr. Gyamfi had changed the terms of the license. At the time of this inspection, I observed a resident who regularly requires the use of a wheelchair. On 11/15/2023, I conducted another onsite inspection. I observed a second resident who regularly requires the use of a wheelchair. The home was not licensed as wheelchair accessible, and the home was not licensed to serve the physically handicapped population.

APPLICABLE RULE	
MCL 400.722	Denying, suspending, revoking, refusing to renew, or modifying license; grounds; written notice; hearing; decision; protest; receiving or maintaining adults requiring foster care as felony; penalty; relocation services.
	(1) The department may deny, suspend, revoke, or refuse to renew a license, or modify a regular license to a provisional license, if the licensee falsifies information on the application for license or willfully and substantially violates this act, the rules promulgated under this act, or the terms of the license.
ANALYSIS:	<p>The original terms of the license did not include approval to provide services for the physically handicapped and wheelchair accessible population.</p> <p>Seth Gyamfi, licensee designee, accepted residents that are physically handicapped and regularly require wheelchairs which is in noncompliance with the terms of the license that was issued by the department. Therefore, Mr. Gyamfi violated the terms of the license.</p>
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION: The licensee installed a wheelchair ramp at the front exterior door and the department was not notified.

INVESTIGATION: Seth Gyamfi, licensee designee, was issued an original license on 03/28/2023. I conducted a renewal inspection on 09/22/2023. Upon my arrival, I observed a wheelchair ramp had been added to the front of the home's required means of egress. Mr. Gyamfi is required to give written notice to the department of any changes in information that was previously submitted in or with an application for a license within 5 days of the change. Mr. Gyamfi did not notify the department of the addition of the wheelchair ramp attached to the front of the home's approved required means of egress.

APPLICABLE RULE	
R 400.14103	Licenses; required information; fee; effect of failure to cooperate with inspection or investigation; posting of license; reporting of changes in information.
	(5) An applicant or licensee shall give written notice to the department of any changes in information that was previously submitted in or with an application for a license, including any

	changes in the household and in personnel-related information, within 5 business days after the change occurs.
ANALYSIS:	Seth Gyamfi, licensee designee, did not notify the department within 5 days of the addition of the wheelchair ramp attached to the front of the home's approved required means of egress.
CONCLUSION:	VIOLATION ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION: On 11/09/2023, I conducted an onsite inspection. The evacuation plan is not posted in the home.

APPLICABLE RULE	
R 400.14318	Emergency preparedness; evacuation plan; emergency transportation.
	(1) A licensee shall have a written emergency procedure and evacuation plan to be followed in case of fire, medical, or severe weather emergencies. The evacuation plan shall be prominently posted in the home. Residents who require special assistance shall be identified in the written procedure.
ANALYSIS:	On 11/09/2023, I conducted an onsite inspection. Seth Gyamfi, licensee designee, failed to have the evacuation plan prominently posted in the home.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon submission of an acceptable corrective action plan, I recommend the status of the license remains unchanged.



Edith Richardson
Licensing Consultant

11/21/2023

Date

Approved By:



11/29/2023

Ardra Hunter
Area Manager

Date