



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
ACTING DIRECTOR

November 22, 2023

Nelima Hazra  
712 Hickory Street  
Niles, MI 49120

RE: License #: AF110363351  
Investigation #: 2024A1030003  
Elijah AFC Home

Dear Ms. Hazra:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On 11/20/23, you submitted an acceptable written corrective action plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in black ink that reads "Nile Khabeiry, LMSW".

Nile Khabeiry, Licensing Consultant  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AF110363351
<b>Investigation #:</b>	2024A1030003
<b>Complaint Receipt Date:</b>	10/18/2023
<b>Investigation Initiation Date:</b>	10/18/2023
<b>Report Due Date:</b>	12/17/2023
<b>Licensee Name:</b>	Nelima Hazra
<b>Licensee Address:</b>	712 Hickory Street Niles, MI 49120
<b>Licensee Telephone #:</b>	(269) 340-5113
<b>Administrator:</b>	Nelima Hazra
<b>Licensee Designee:</b>	N/A
<b>Name of Facility:</b>	Elijah AFC Home
<b>Facility Address:</b>	712 Hickory Street Niles, MI 49120
<b>Facility Telephone #:</b>	(269) 340-4999
<b>Original Issuance Date:</b>	11/16/2015
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	05/16/2022
<b>Expiration Date:</b>	05/15/2024
<b>Capacity:</b>	5
<b>Program Type:</b>	MENTALLY ILL AGED

## II. ALLEGATION(S)

	<b>Violation Established?</b>
The residents are called names by the licensee.	No
Resident A is not given her prescription medication.	No
The home does not provide three nutritious meals per day.	No
The home does not have an effective pest control program.	Yes
Additional Findings	No

## III. METHODOLOGY

10/18/2023	Special Investigation Intake 2024A1030003
10/18/2023	APS Referral APS referral received
10/18/2023	Special Investigation Initiated - Telephone Interview with concerned citizen
10/19/2023	Contact - Face to Face Interview with Resident A
10/19/2023	Contact - Face to Face Interview with Resident B
10/19/2023	Contact - Face to Face Interview with Licensee
10/23/2023	Contact - Telephone call made Interview with Resident B's case manager
11/17/2023	Contact - Telephone call received Interview with APS worker John Wheeler
11/20/2023	Contact - Face to Face Interview with Resident C

11/20/2023	Contact - Face to Face Interview with Resident D
11/20/2023	Contact - Face to Face Interview with Resident E
11/20/2023	Exit Conference – Exit conference in person.

**ALLEGATION:**

**The residents are called names by the licensee.**

**INVESTIGATION:**

On 10/18/23, I interviewed the complainant by phone. The complainant reported to speaking with two of the residents at the home about their concerns but has never been inside the home.

On 10/19/23, I interviewed Resident A at the home. Resident A reported she has lived at the home of about a month and half and does not have a legal guardian or a mental health case manager. Resident A reported her brother is her payee. Resident A reported the Licensee, Nelima Hazra yells at her and calls the residents “stupid.”

On 10/19/23, I interviewed Resident B at the home. Resident B reported she has lived at the home since July 2023. Resident B reported she does not like living at the home but has never been called names by Ms. Hazra.

On 10/19/23, I interviewed the licensee Nelima Hazra at the home. Ms. Hazra reported she and Resident A have been having problems because Resident A has tried to allow her boyfriend to move into the home as he is “homeless.” Ms. Harza reported she does not yell at the residents or call them names. Ms. Hazra reported she is in the process of evicting Resident A.

On 10/23/23, I interviewed Resident B’s case manager, Moleshia Harrington by phone. Ms. Harrington reported she has never heard any concerns about Resident B being called names by Ms. Hazra.

On 11/17/23, I spoke with APS worker John Wheeler. Mr. Wheeler reported he is also investigating similar allegations. Mr. Wheeler reported he does not have any concerns with Ms. Hazra mistreating the residents. Mr. Wheeler reported Resident A was moved by APS to another home.

<b>APPLICABLE RULE</b>	
<b>R 400.1412</b>	<b>Resident behavior management; prohibitions.</b>
	<b>(1) A licensee shall not mistreat or permit the mistreatment of a resident by responsible persons or other occupants of the home. Mistreatment includes any intentional action or omission which exposes a resident to a serious risk or physical or emotional harm.</b>
<b>ANALYSIS:</b>	It was alleged that the residents are called names by the licensee. Based on interviews with the residents, licensee and APS caseworkers this violation will not be established. Although Resident A reported being called “stupid” by the licensee none of the other residents reported being called names or mistreated by the licensee.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**ALLEGATION:**

**Resident A is not given her prescription medication.**

**INVESTIGATION:**

Resident A reported she has lived at the home for a month and a half and does not have her prescription medications. Resident A blamed Ms. Hazra for not getting her medications from Riverwood but later indicated she had an appointment at Riverwood yesterday to see the psychiatrist but “lost track of time” and was not at home to be taken by Ms. Hazra to the appointment.

Ms. Hazra reported Resident A came to the home without any medications and made an appointment with Riverwood Community Mental Health to get her prescriptions filled however she left the home yesterday morning and did not come back in time to be taken to the appointment. I reviewed Resident A’s file and noted she did not have a Medication Administration Record (MAR) and would have received one from the pharmacy when her prescriptions were filled. I also reviewed the other Resident files and noted they have MAR’s and are receiving their medications daily.

<b>APPLICABLE RULE</b>	
<b>R 400.1418</b>	<b>Resident medications.</b>
	<b>(1) Prescription medication, including tranquilizers, sedatives, dietary supplements, or individual special medical procedures, shall be given or applied only as prescribed by a licensed physician or dentist. Prescription medication shall be kept in the original pharmacy container which shall be labeled for the specific resident in accordance with the requirements of Act No. 368 of the Public Acts of 1978, as amended, being ( 33.1101 et. seq. of the Michigan Compiled Laws.</b>
<b>ANALYSIS:</b>	It was alleged Resident A was not given her prescription medications. Based on interviews and review of resident files this violation will not be established. According to Resident A and Ms. Hazra, Resident A did not have medications when she moved in. Resident A missed a psychiatric appointment on 10/18/23 because she was not home to be transported to the appointment.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**ALLEGATION:**

**The home does not provide three nutritious meals per day.**

**INVESTIGATION:**

Resident A reported they get three meals per day but should get more food “based on the amount of money” they pay in rent. Resident A reported the home does not offer enough variety of foods or enough fruits and vegetables. Resident A reported they has chick legs, macaroni and cheese and potatoes for lunch today.

I interviewed Residents B, C, D, E regarding meals and they all reported being satisfied with the meals at the home.

Licensee Nelima Hazra was interviewed and reported she provides a variety of food for the residents including a protein, vegetable and starch. Ms. Hazra reported Resident A has complained about some of the meals, but the other residents seem to be happy with the food. I inspected the kitchen and pantry area of the home and noted there were fresh and frozen meat, vegetables, fresh fruit, boxed prepared food as well as

snacks for the residents. I was unable to view a weekly menu as family home do not have to post a weekly menu.

<b>APPLICABLE RULE</b>	
<b>R 400.1419</b>	<b>Resident nutrition.</b>
	<b>(1) A licensee shall provide a minimum of 3 regular nutritious meals daily. Not more than 14 hours shall elapse between the evening and morning meal.</b>
<b>ANALYSIS:</b>	It was alleged the home is not providing three nutritious meals per day. Based on interviews and an inspection of the kitchen and pantry this violation will not be established. Although Resident A indicated the home is not providing enough food for the residents, the other residents disagreed and were satisfied with the food. In addition, the home was observed to have a variety of food consistence with nutritious meals.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**ALLEGATION:**

**The home does not have an effective pest control program.**

**INVESTIGATION:**

I interviewed Residents A, B, C, D, E at the home. All residents reported seeing cockroaches on a daily basis. The residents reported they have seen cockroaches on the upper level of the home as well as on the lower level.

I interviewed Resident B’s CMH case manager, Molesha Harrington by phone. Ms. Harrington reported having knowledge the home has cockroaches.

I interviewed APS worker, John Wheeler who acknowledged he is investigating the home having a cockroach problem as well and noted there was evidence of cockroaches during his home visit.

I interviewed Ms. Hazra and she acknowledged there being a problem with cockroaches and purchased home pesticides and spays at least once per week. I observed the chemicals used by Ms. Hazra to spay for cockroaches. I inspected the kitchen used to prepare food for the residents and noted evidence of live cockroaches. I brought this to Ms. Hazra’s attention and informed her that more would have to be done to treat this problem as it has been an ongoing problem since their last licensing renewal inspection

almost two years ago. Ms. Hazra acknowledged and agreed to contact a professional pest control company and schedule a home treatment.

<b>APPLICABLE RULE</b>	
<b>R 400.1424</b>	<b>Environmental health.</b>
	<b>(4) Effective measures shall be taken to protect against the entrance of vermin into the home and against the breeding or presence of vermin on the premises.</b>
<b>ANALYSIS:</b>	It was alleged the home does not have an effective pest control program. Based on interviews and observations this violation will be established. The home was observed to have live cockroaches in the kitchen and was cited two years ago for the identical violation. Although the kitchen was cleaner, and the infestation has been reduced since the last violation the problem persists and will need professional treatment.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

On 11/20/23, I shared the findings of my investigation with Licensee, Nelima Hazra in person. Ms. Hazra acknowledged the violation and signed an on-site Corrective Action Plan to have the home professionally treated.

**IV. RECOMMENDATION**

Based on the submission of an acceptable corrective action plan, I recommend no change to the current license status.

*Nile Khabeiry, LMSW*

11/28/23

Nile Khabeiry  
Licensing Consultant

Date

Approved By:

*Russell Misiak*

12/1/23

Russell B. Misiak  
Area Manager

Date



