GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

November 27, 2023

Scott Brown
Renaissance Community Homes Inc
P.O. Box 749
Adrian, MI 49221

RE: License #: AS810015656
Investigation #: 2024A0575004
North Territorial House

Dear Mr. Brown:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

Jeffrey J. Bozsik, Licensing Consultant
Bureau of Community and Health Systems
(734) 417-4277

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT

I. IDENTIFYING INFORMATION

License #:	AS810015656
Investigation #:	2024A0575004
Complaint Receipt Date:	11/14/2023
Investigation Initiation Date:	11/14/2023
Report Due Date:	12/14/2023
Licensee Name:	Renaissance Community Homes Inc
Licensee Address:	1548 W. Maumee St., Ste. C Adrian, MI 49221
Licensee Telephone #:	(151) 740-3769
Administrator:	Scott Brown, Designee
Licensee Designee:	Scott Brown, Designee
Name of Facility:	North Territorial House
Facility Address:	10865 N Territorial Dexter, MI 48130
Facility Telephone #:	(734) 426-3167
Original Issuance Date:	12/16/1993
License **Status:**	REGULAR
Effective Date:	12/14/2021
Expiration Date:	12/13/2023
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED

II. ALLEGATION(S)

	Violation Established?
Resident A was mistreated by direct care staff.	Yes

III. METHODOLOGY

11/14/2023	Special Investigation Intake-2024A0575004
11/14/2023	Special Investigation Initiated - Telephone
11/14/2023	Contact - Telephone call made-interviews with direct care staff (a) Laura Kendrick, and (b) Sherry Griffith
11/14/2023	APS Referral
11/14/2023	Referral - Recipient Rights
11/16/2023	Inspection Completed On-site-(1) interview with Resident A, review of Resident A's AFC Assessment plan and possible behavior plan; (2) interviews with (a) Fabian Acosta-home manager; (b) Jennifer Baloki-district manager; (c) Christy Gottchalk-operations manager
11/16/2023	Inspection Completed-BCAL Sub. Compliance
11/16/2023	Exit Conference-with Scott Brown, licensee designee

ALLEGATION:

Resident A was mistreated by direct care staff.

INVESTIGATION:

APS and ORR referrals were made/received.

On 11/16/2023, Resident A interviewed, but he had no recollection of the incident. He uses a walker to assist in mobility.

On 11/14/2023, I interviewed direct care staffs Laura Kendrick and Sherry Griffith.

Both staffs stated that Resident A was upset about having to go to the bathroom and then to bed. That's where their versions of the incident diverge. Staff Laura Kendrick stated that she was trying to get Resident A to sit down. She stated staff Sherry Griffith was holding Resident A upright by holding onto his gait belt. Staff Laura Kendrick stated that when staff Sherry Griffith let go of Resident A's gait belt, he fell down on his butt. She stated he was not injured.

Staff Sherry Griffith stated that staff Laura Kendrick was loud and angry with Resident A about going to bed and using the bathroom. Staff Sherry Griffith stated she was holding Resident A's gait belt to keep him from falling while staff Laura Kendrick was in a tug of war with Resident A and his walker. Staff Sherry Griffith stated that staff Laura Kendrick basically pulled Resident A down on the floor. She stated Resident A was not injured.

On 11/16/2023, I reviewed Resident A's AFC assessment and treatment plan with Fabian Acosta, the home manager, Jennifer Baloki, the district manager, and Christy Gottchalk, the operations manager. Resident A does not have a behavior plan and his treatment plan makes no mention of his aggressive behavior. Home manager, Fabian Acosta stated that Resident A's aggressive behavior is infrequent and does not warrant a formal behavior plan. I reviewed Resident A's AFC assessment plan dated 11/13/2023. It does state that Resident A does not control his aggressive behavior, but there is nothing documented as to how staff are supposed to intervene/address the incident.

On 11/16/2023, I conducted an exit conference with the home manager, district manager, operations manager, and the licensee designee.

APPLICABLE RULE	
R 400.14308	**Resident behavior interventions prohibitions.**
	(1) A licensee shall not mistreat a resident and shall not permit the administrator, direct care staff, employees, volunteers who are under the direction of the licensee, visitors, or other occupants of the home to mistreat a resident. Mistreatment includes any intentional action or omission which exposes a resident to a serious risk or physical or emotional harm or the deliberate infliction of pain by any means.

ANALYSIS:	Since Resident A's AFC assessment plan notes he can exhibit aggressive behavior but fails to document how staff are supposed to intervene, and Laura Kendricks and Sherry Griffith's inconsistent statements about the incident resulting in Resident A being pulled/falling to the floor, then the licensee permitted the direct care staff to mistreat Resident A by omitting any direction and therefore putting Resident A's safety at risk.
CONCLUSION:	**VIOLATION ESTABLISHED**

IV. RECOMMENDATION

Contingent upon receipt of an acceptable plan of correction; I recommend no changes in the status of the license.

Jeffrey J. Bozsik
Licensing Consultant
Date: 11/21/2023

Approved By:

Ardra Hunter
Area Manager
Date: 11/27/2023