

GRETCHEN WHITMER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

MARLON I. BROWN, DPA ACTING DIRECTOR

December 1, 2023

Tasheona Beard Lake (Commerce) TRS LLC 6688 N Central Expressway, Suite 1600 Dallas, TX 75206

> RE: License #: AH630409731 Investigation #: 2024A1019013 The Avalon of Commerce Township

Dear Licensee:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. Failure to submit an acceptable corrective action plan will result in disciplinary action. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the authorized representative and a date.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

Elizabeth Gregory-Weil, Licensing Staff Bureau of Community and Health Systems 611 W. Ottawa Street P.O. Box 30664 Lansing, MI 48909 (810) 347-5503

enclosure

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS SPECIAL INVESTIGATION REPORT

I. IDENTIFYING INFORMATION

License #:	AH630409731
	711000400701
Investigation #:	2024A1019013
Complaint Receipt Date:	11/09/2023
Investigation Initiation Date:	11/13/2023
Report Due Date:	01/09/2024
Licensee Name:	Lake (Commerce) TRS LLC
	CC00 N Osistad Estrate success Osita 4000
Licensee Address:	6688 N Central Expressway, Suite 1600
	Dallas, TX 75206
Administrator and Authorized	Tasheona Beard
Representative:	
Name of Facility:	The Avalon of Commerce Township
Facility Address:	2500 Martin Parkway
	Commerce Township, MI 48390
Facility Telephone #:	(248) 329-1327
	00/00/0000
Original Issuance Date:	09/30/2022
License Status:	REGULAR
Effective Date:	03/31/2023
Expiration Date:	03/30/2024
•	
Capacity:	158
Program Type:	AGED
	ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
Food is not being properly stored.	Yes
Dishes are not washed properly.	Yes
Additional Findings	No

III. METHODOLOGY

11/09/2023	Special Investigation Intake 2024A1019013
11/13/2023	Special Investigation Initiated - Letter Notified APS of the allegations.
11/13/2023	APS Referral
11/28/2023	Inspection Completed On-site
11/28/2023	Inspection Completed-BCAL Sub. Compliance
11/28/2023	Exit Conference Conducted with AR while onsite.

ALLEGATION:

Food is not being stored properly.

INVESTIGATION:

On 11/9/23, the department received a complaint alleging improper food storage, citing that perishable items are left uncovered. On 11/28/23, I conducted an onsite inspection. I met with administrator and authorized representative Tasheona Beard at the facility, and she accompanied me to the commercial kitchen. I observed multiple perishable food items in the walk-in refrigerator and freezer that were left uncovered and out in the open air without proper sealing. These items include but are not limited to chicken parmesan, produce, pumpkin pie, a tomato-based sauce

and other unidentifiable items. Additionally, other prepared foods were observed without being labeled or dated, leaving staff to guess when the items were made and how long they are safe for consumption.

APPLICABLE RULE	
R 325.1976	Kitchen and dietary.
	(5) The kitchen and dietary area, as well as all food being stored, prepared, served, or transported, shall be protected against potential contamination from dust, flies, insects, vermin, overhead sewer lines, and other sources.
	(6) Food and drink used in the home shall be clean and wholesome and shall be manufactured, handled, stored, prepared, transported, and served so as to be safe for human consumption.
ANALYSIS:	Perishable food items were not properly labeled, dated or sealed.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

Dishes are not washed properly.

INVESTIGATION:

The compliant read that dishes are not being washed "right"; however no additional detail was provided. The dining director was not present during my inspection, but Ms. Beard reported that the facility uses a high temperature dish machine to sanitize dishes. Ms. Beard stated that temperatures should be regularly taken and recorded on a log located near the dish machine. I observed a "sanitation log" form on a clipboard in the dishwashing area. The forms for November 2023 and October 2023 were both blank, indicating that this procedure was not being followed. Additionally, I observed scoops located inside containers of coleslaw, flour and sugar. The handles of each scoop was buried within the contents of the containers and it was evident that the scoops were being reused and not sanitized after each use.

APPLICABLE RULE	
R 325.1976	Kitchen and dietary.
	(13) A multi-use utensil used in food storage, preparation, transport, or serving shall be thoroughly cleaned and sanitized after each use and shall be handled and stored in a manner which will protect it from contamination.
ANALYSIS:	Dish sanitizing protocol was not being followed as evidenced by lack of temperature testing documentation.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon approval of an acceptable corrective action plan, I recommend the status of the license remain unchanged.

11/28/2023

Elizabeth Gregory-Weil Licensing Staff Date

Approved By:

Neore

12/01/2023

Andrea Moore Area Manager Date