



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

November 22, 2023

Paul Barber
Heritage Community of Kalamazoo
2400 Portage St.
Kalamazoo, MI 49001

RE: License #: AH390237411
Amber Way
300 Golden Drive
Kalamazoo, MI 49001

Dear Paul Barber:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result. Please review the enclosed documentation for accuracy and contact me with any questions. In the event I am not available, and you need to speak to someone immediately, please feel free to contact the local office at (616) 356-0100.

Sincerely,

Julie Viviano, Licensing Staff
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH390237411
Licensee Name:	Heritage Community of Kalamazoo
Licensee Address:	2400 Portage St. Kalamazoo, MI 49001
Licensee Telephone #:	(269) 343-5345
Authorized Representative:	Paul Barber
Administrator/Licensee Designee:	Amy Beach
Name of Facility:	Amber Way
Facility Address:	300 Golden Drive Kalamazoo, MI 49001
Facility Telephone #:	(269) 383-6822
Original Issuance Date:	06/06/2001
Capacity:	22
Program Type:	AGED ALZHEIMERS

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 11/21/2023

Date of Bureau of Fire Services Inspection if applicable: C – 12/29/2022

Inspection Type: Interview and Observation Worksheet
 Combination

Date of Exit Conference: 11/21/2023

No. of staff interviewed and/or observed 8
No. of residents interviewed and/or observed 12
No. of others interviewed 0 Role N/A

- Medication pass / simulated pass observed? Yes No If no, explain.
- Medication(s) and medication records(s) reviewed? Yes No If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes No If no, explain. The home does not keep resident funds in trust.
- Meal preparation / service observed? Yes No If no, explain.
- Fire drills reviewed? Yes No If no, explain.
Reviewed disaster plans along with interviewed staff on policies and procedures.
- Water temperatures checked? Yes No If no, explain.
- Incident report follow-up? Yes IR date/s: N/A
- Corrective action plan compliance verified? Yes CAP date/s and rule/s: N/A
- Number of excluded employees followed up? 0 N/A

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

R 325.1944	Employee records and work schedules.
	(1) A home shall maintain a record for each employee which shall include all of the following: (i) Criminal background information, consistent with MCL 333.20173.
ANALYSIS:	Review of employee files revealed Employee A did not have the appropriate State of Michigan criminal background screening for the facility prior to occupational exposure.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1975	Laundry and linen requirements.
	(1) A new construction, addition, major building change, or conversion after November 14, 1969 shall provide all of the following: (c) A separate laundry processing room with handwashing facilities in a home that processes its own linen.
ANALYSIS:	Inspection revealed the laundry room was utilized as a partial storage closet. Items found in the laundry included bags of clothing, industrial chemicals, varying boxes of medical supplies, wheelchair, recreational activities, assistive equipment etc.) This poses a risk for cross contamination of laundered items and linens. The laundry is to remain separate of any storage and not to be used as storage closet.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1976	Kitchen and dietary.
	(10) A separate storage area for poisonous material shall be provided away from food service and food storage areas.

	Poisonous material shall be identified as such and shall be used only in a manner and under such conditions that it will not contaminate food or constitute a hazard to residents, personnel, or visitors.
ANALYSIS:	Inspection of the kitchen revealed poisonous and industrial chemicals, along with housekeeping bucket and mop stored in the dry food kitchen storage. This poses risk for potential contamination of food and is a hazard for residents, personnel, or visitors.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1976	Kitchen and dietary.
	(7) Perishable foods shall be stored at temperatures which will protect against spoilage.
ANALYSIS:	Inspection revealed the kitchenette temperature refrigerator logs revealed logs were incomplete for the preceding three months. It could not be determined if the refrigerator temperature was monitored and regulated appropriately to protect the food against spoilage.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

Julie Marino

11/22/2023

Date

Licensing Consultant