

GRETCHEN WHITMER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

MARLON I. BROWN, DPA ACTING DIRECTOR

November 16, 2023

Margaret Themm-Morrissey 5986 Rockcroft Blvd. Clarkston, MI 48346

> RE: License #: AF630299603 Investigation #: 2024A0991002 Autumn Days AFC

Dear Margaret Themm-Morrissey:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

Kisten Donnay

Kristen Donnay, Licensing Consultant Bureau of Community and Health Systems Cadillac Place 3026 W. Grand Blvd. Ste 9-100 Detroit, MI 48202 (248) 296-2783

enclosure

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS SPECIAL INVESTIGATION REPORT

I. IDENTIFYING INFORMATION

License #:	AF630299603
Investigation #:	2024A0991002
Complaint Receipt Date:	10/18/2023
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Investigation Initiation Date:	10/18/2023
Report Due Date:	12/17/2023
Licensee Name:	Margaret Themm-Morrissey
Licensee Address:	5986 Rockcroft Blvd.
LIGHING AUURSS.	Clarkston, MI 48346
Liconece Telerhouse #:	(248) 622 2846
Licensee Telephone #:	(248) 623-2846
Name of Facility:	Autumn Days AFC
Facility Address:	5986 Rockcroft Blvd.
	Clarkston, MI 48346
Facility Telephone #:	(248) 623-2846
Original Issuance Date:	11/04/2009
License Status:	REGULAR
Effective Date:	09/03/2022
Expiration Date:	09/02/2024
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED
	ALZHEIMERS
	AGED

II. ALLEGATION(S)

Violation Established? The facility has had an ongoing issue with bed bugs. No Additional Findings Yes

III. METHODOLOGY

Γ	
10/18/2023	Special Investigation Intake 2024A0991002
10/18/2023	Special Investigation Initiated - Telephone Call to complainant- left message
10/18/2023	APS Referral Referred to Adult Protective Services (APS) - denied for investigation
10/30/2023	Inspection Completed On-site Unannounced onsite inspection - interviewed staff, owners, and residents
11/01/2023	Contact - Document Received Pest control invoice, discharge notice
11/15/2023	Exit conference Via telephone with Don Morrissey

ALLEGATION:

The facility has had an ongoing issue with bed bugs.

INVESTIGATION:

On 10/18/23, I received a complaint alleging that the facility has had a problem with bed bugs for several months. The complaint noted that during a visit to the home, a relative found a bed bug on a chair. The facility said they are trying to take care of the problem, and that they just steamed the chair the day prior, but there continues to be an issue

with bed bugs which has been going on since at least July. I initiated my investigation on 10/18/23 by contacting the complainant. I left a message requesting a return phone call. I also referred the complaint to Adult Protective Services (APS), but it was denied for investigation.

On 10/30/23, I conducted an unannounced onsite inspection at Autumn Days AFC. I interviewed staff, Courtney Kruse. Ms. Kruse stated that she has been working at the home since January 2023. She stated that there has been an ongoing issue with bed bugs at the home, but the owners are doing a lot to treat it, including using sprays and a powder. She stated that she has very seldom seen live bed bugs in the home. They are diligent about cleaning the furniture and changing the sheets. They have the furniture covered with sheets to try to protect it and make it easier to clean.

On 10/30/23, I interviewed the owners, Margaret Themm-Morrissey and Don Morrissey. They stated that there has been an ongoing issue with bed bugs at the home, but they are doing their best to treat the issue. They had a professional exterminator come in and spray the house. The exterminator was coming out every two weeks, but it has been a while since their last visit. They did not have the dates or receipts from when the pest control company came to the home. Mr. Morrissey stated that the only other option was to pay \$4000 for a heat treatment, which would require everyone to move out of the home for 48 hours. He stated that they have residents who are bedbound, so it would not be feasible for them to move somewhere else. Mr. Morrissey stated that he has been researching the best methods to treat bed bugs and has been cleaning the home every day. They steam clean every day, keep the furniture covered with sheets, and do laundry daily. The sheets are washed every other day. Mr. Morrissey stated that he steams the mattresses, baseboards, and living room furniture. He stated that he has also used a portable heater to heat treat the bedrooms when the residents are not in the room. Once it gets cold enough, he will move the furniture outside to freeze the bed bugs. Mr. Morrissey stated that he is not sure where the bed bugs are coming from, but they have a lot of visitors coming in and out of the home to see the residents. Mr. Morrissey suspects that one of the resident's relatives may have brought them into the home. The bed bugs are not concentrated in one area but are throughout the home. He stated that they find them periodically, and he saw a few within the last couple of days. Mr. Morrissey stated that none of the residents have complained about bites or appear to be itching because of bed bug bites. Mr. Morrissey stated that he would have a pest control company come out to assess the current bed bug activity level in the home.

During the onsite inspection, I interviewed Resident A, Resident B, and Resident C. None of the residents reported seeing bed bugs around their beds or on the furniture in the home. They stated that they did not have any bed bug bites and were not itchy. Resident C's relative was visiting during the onsite inspection. She stated that she visits the home often. She had not seen any bed bugs in the home and did not have any concerns. I was unable to interview Resident D, Resident E, Resident F, or Resident G due to limited verbal and cognitive abilities. I conducted a walkthrough of the home during my onsite inspection. The home appeared to be clean and well-kept. The furniture in the living room was covered with sheets. I did not observe any live bed bugs or traces of bed bugs in the residents' bedrooms or in the common areas of the home.

On 11/01/23, Mr. Morrissey provided an invoice from Affordable Pest Control. It indicates that they completed an inspection at the home on 10/31/23. The invoice states, "At this time, no bed bugs found."

APPLICABLE RULE	
R 400.1424	Environmental health.
	(4) Effective measures shall be taken to protect against the entrance of vermin into the home and against the breeding or presence of vermin on the premises.
ANALYSIS:	Based on the information gathered through my investigation, there is insufficient information to conclude that the licensees are not taking effective measures to treat the bed bug issue at the home. The owners and staff admitted that there has been an ongoing issue with bed bugs; however, they have put measures in place to treat the issue including thorough cleaning and steaming of the home. They have had a pest control company come to the home. I did not observe any bed bug activity during my onsite inspection, and the residents who were interviewed denied seeing bed bugs or being bitten by bed bugs. The pest control company conducted an inspection on 10/31/23 and noted they did not find any bed bugs in the home.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION:

During the onsite inspection on 10/30/23, I interviewed staff, Courtney Kruse. Ms. Kruse stated that there are currently seven residents living in the home. The owners, Margaret Themm-Morrissey and Don Morrissey arrived at the home during my onsite inspection and confirmed that there were seven residents residing in the home. I observed Resident A, Resident B, Resident C, Resident D, Resident E, Resident F, and Resident G during my onsite inspection. I informed the licensees that they are only licensed for six residents, which is the maximum capacity for a family home. Mr. Morrissey stated that they would discharge one of the residents. On 10/31/23, I received an email from Mr. Morrissey indicating that they sent a 30-day discharge notice to Resident D.

APPLICABLE RULE	
MCL 400.703	Definitions; A.
	(5) "Adult foster care family home" means a private residence with the approved capacity to receive at least 3 but not more than 6 adults to be provided with foster care. The adult foster care family home licensee must be a member of the household and an occupant of the residence.
ANALYSIS:	Based on the information gathered through my investigation, there is sufficient information to conclude that Autumn Days AFC exceeded their licensed capacity and had seven residents in care on 10/30/23. The staff and owners reported that there were seven residents living in the home, and I observed seven residents at the home during my unannounced onsite inspection. The facility is a family home with a capacity of six residents.
CONCLUSION:	VIOLATION ESTABLISHED

INVESTIGATION:

During the onsite inspection, I observed the residents' beds and mattresses. I noted that several of the mattresses were not covered with a protective mattress cover. Mr. Morrissey stated that they were in the process of replacing some of the mattresses and mattress covers.

APPLICABLE RULE	
R 400.1433	Bedroom furnishings.
	(3) A licensee shall provide a resident with a bed that is not less than 36 inches wide and 72 inches long, with comfortable springs in good condition, a clean protected mattress which is not less than 5 inches thick or 4 inches thick if of synthetic construction, and with a pillow.
ANALYSIS:	Based on my observations during my onsite inspection, there is sufficient information to conclude that the mattresses were not protected. Several of the mattresses were not covered with a protective mattress cover.
CONCLUSION:	VIOLATION ESTABLISHED

INVESTIGATION:

During my interview with Mr. Morrissey, he stated that he has been heat treating some of the bedrooms using a portable heater when the bedrooms are not occupied. I observed a portable heater in the home, which was not in use at the time of my onsite inspection. I advised Mr. Morrissey that portable heaters are not allowed in licensed adult foster care settings due to being a safety hazard. Mr. Morrissey stated that the heater he uses has safety features and automatically shuts off if it tips over. I advised him that despite the safety features, this type of heater is still not permissible in a licensed adult foster care home.

On 11/15/23, I conducted an exit conference via telephone with the owner, Don Morrissey. Mr. Morrissey stated that they have already addressed the violations identified during the investigation. Resident D moved out of the home on 11/06/23, they put mattress covers on all the beds, and will no longer use the portable heater. He stated that they will continue to monitor the home daily for bed bugs.

APPLICABLE RULE	
R 400.1440	Heat producing equipment.
	(5) Portable heating devices shall not be used.
ANALYSIS:	Based on the information gathered through my onsite inspection, there is sufficient information to conclude that the facility is using a portable heating device. Mr. Morrissey stated that he had been using a portable space heater to heat treat the resident bedrooms when they were not occupied. I observed a portable heater in the home.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon the receipt of an acceptable corrective action plan, I recommend no change to the status of the license.

Kisten Donna

11/15/2023

Kristen Donnay Licensing Consultant Date

Approved By:

Denie Y. Munn

11/16/2023

Denise Y. Nunn Area Manager

Date