



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

October 23, 2023

Sandramay Clayton
22743 Quinn Rd
Clinton Township, MI 48035

RE: License #: AF500397014
Investigation #: 2023A0604029
Astorre Homes

Dear Ms. Clayton:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in cursive script that reads "Kristine Cilluffo".

Kristine Cilluffo, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Place
3026 West Grand Blvd Ste 9-100
Detroit, MI 48202
(248) 285-1703

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AF500397014
Investigation #:	2023A0604029
Complaint Receipt Date:	09/01/2023
Investigation Initiation Date:	09/01/2023
Report Due Date:	10/31/2023
Licensee Name:	Sandramay Clayton
Licensee Address:	22743 Quinn Rd. Clinton Township, MI 48035
Licensee Telephone #:	(586) 610-9827
Administrator:	N/A
Licensee Designee:	N/A
Name of Facility:	Astorre Homes
Facility Address:	22743 Quinn Rd Clinton Township, MI 48035
Facility Telephone #:	(586) 610-9827
Original Issuance Date:	10/04/2019
License Status:	REGULAR
Effective Date:	04/04/2022
Expiration Date:	04/03/2024
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
Caregiver, Mentora, is smoking marijuana and drinking alcohol. Residents are afraid of caregiver. She has scratched Resident B's chest.	No
Residents eat late at night and are not allowed to eat at the table.	No
Residents have to stay outside for hours, even in bad weather.	No
Resident A is allowed to beat and discipline Resident B.	No
Mentora's three-year-old grandchild sleeps in bed with Resident A.	No
Resident A has cut Resident B's nails.	Yes

III. METHODOLOGY

08/31/2023	Contact- Document Received Received email from Adult Protective Services (APS), Lisa Franzoni. She received an APS referral for Astorre Homes. She spoke to all residents and guardians and has no concerns. Sent return email requesting Ms. Franzoni to make a licensing complaint and informed her that licensing would also investigate.
08/31/2023	Contact- Telephone call received Received message from APS Worker, Lisa Franzoni
09/01/2023	Special Investigation Intake 2023A0604029
09/01/2023	APS Referral Referral sent from APS. They will not be substantiating.
09/01/2023	Special Investigation Initiated - Letter Email to APS Worker, Lisa Franzoni
09/01/2023	Contact - Document Received Email from Lisa Franzoni
09/06/2023	Contact - Telephone call received Received message from APS Worker, Lisa Franzoni. She went back out to home. No concerns. Will be closing case.

09/07/2023	Inspection Completed On-site Attempted onsite investigation. No one home. Left card in door. Patrica Neil arrived at home. Stated she did not work at home but was there to see if anyone needed transportation.
09/07/2023	Contact - Telephone call made TC to APS Worker, Lisa Franzoni. Left message and received return call. She has no concerns. Case has been closed.
09/07/2023	Contact - Document Sent Email to Licensee Designee, Sandramay Clayton
09/07/2023	Contact - Document Received Email from Licensee, Sandramay Clayton
09/11/2023	Inspection Completed On-site Completed onsite investigation. Interviewed Licensee Sandramay Clayton, Mentora Clayton, Resident A, Resident B, Resident C, Resident D and Resident E.
09/11/2023	Contact - Document Received Email from Sandramay Clayton. Received copy of driver's license
09/13/2023	Contact- Document Sent Email to Sandramay Clayton with clearance form to add Patricia Neil as a responsible person.
09/29/2023	Contact - Document Sent Email to Sandramay Clayton requesting additional resident information.
10/01/2023	Contact - Document Received Email from Sandramay Clayton with resident information.
10/09/2023	Contact- Document Sent Email to Sandramay Clayton
10/16/2023	Contact- Document Received Email from Sandramay Clayton. Sent return email.
10/23/2023	Exit Conference Completed exit conference by phone with Sandramay Clayton

ALLEGATION:

- **Caregiver, Mentora, is smoking marijuana and drinking alcohol. Residents are afraid of caregiver. She has scratched Resident B's chest.**
- **Residents eat late at night and are not allowed to eat at the table.**
- **Residents have to stay outside for hours, even in bad weather.**
- **Resident A is allowed to beat and discipline Resident B.**
- **Mentora's three year old grandchild sleeps in the bed with Resident A.**

INVESTIGATION:

I received a licensing complaint regarding Astorre Homes on 09/01/2023. The home has five male residents. It was alleged that Mentora is the caregiver at the home. She drinks alcohol and smokes weed in the home. The substances can be smelled. The residents in the home are afraid of Mentora. She does not allow them to eat at the table. She makes residents go outside and they must stay outside for hours, even in inclement weather. Mentora babysits her three-year-old grandchild at night and allows him to sleep in the bed with Resident A. Resident B is autistic and Mentora allows Resident A to discipline and beat on him. She allowed Resident A to cut Resident B's nails, and he cut the skin off and his hands were bleeding. Mentora caused scratches on Resident B's chest and his chest was bleeding. This incident happened about eight months ago; however, the abuse of Resident A towards Resident B is ongoing.

On 09/06/2023, I received a message from APS Worker, Lisa Franzoni. She indicated that she is going to close her case. She visited the home again today and has no concerns. She did not find any evidence of abuse and/or neglect in the home. On 09/07/2023, I spoke to Ms. Franzoni by phone. She stated again that she had no concerns and case was closed.

On 09/07/2023, I completed an unannounced onsite investigation. I rang the video doorbell, and no one answered the door. I left a business card in the door requesting a phone call. Shortly after my arrival, Patrica Neil, arrived at the home. Ms. Neil stated that she did not work at the home, however, was there to see if anyone needed transportation. She stated that she was unsure if residents were home. Ms. Neil asked why I was at the home, and I informed Ms. Neil that I would need to discuss with licensee.

On 09/11/2023, I completed an onsite investigation. I interviewed Licensee, Sandramay Clayton, Mentora Clayton, Resident A, Resident B, Resident C, Resident D and Resident E.

On 09/11/2023, I interviewed Licensee, Sandramay Clayton. She indicated that Patricia Neil is her mentor for operating her adult foster care home. Ms. Clayton stated that Ms. Neil does have access to the home's video doorbell. I requested Ms. Clayton to have a clearance form completed to add Ms. Neil as a responsible person. Ms. Clayton stated

that she continues to live at the family home. Ms. Clayton stated that caregivers do not smoke marijuana or drink in the home. Ms. Clayton stated that residents can go in and out of house. They do not have to stay outside. She is not aware of any residents being mistreated. No residents have said that they fear Mentora. Ms. Clayton stated that residents eat at the dining room table as there is nowhere else for them to eat. Residents attend workshop on Mondays, Wednesdays, and Fridays. They make breakfast around 6:30 am or residents eat at workshop. Residents typically eat lunch between 12:00 pm-1:00 pm. Residents eat dinner between 7:00 pm- 8:00 pm. Ms. Clayton stated that Resident A is not disciplining or putting his hands on Resident B. She indicated that she is not aware of an incident where Mentora scratched Resident B's chest. Ms. Clayton stated that Mentora's grandchild does not typically sleep over at the home and has not shared a bed with Resident A. The home has a room for caregivers. Ms. Clayton believed that a former caregiver made these allegations regarding the home.

On 09/11/2023, I interviewed Mentora Clayton. She stated that she has worked at Astorre Homes for two to three years. She typically works from 7:00 am to 6:30-7:00 pm. Ms. Clayton stated that she rarely stays the night at the home. Ms. Clayton stated that no alcohol or marijuana is being used at the home. Ms. Clayton believed that a vindictive former staff made false allegations about her. She stated that Resident A never hits Resident B. Resident B is like a little brother. She has never scratched Resident B's chest. Ms. Clayton stated that on days the residents have workshop they eat dinner by 7:30 pm. On days the residents do not have workshop they may eat between 5:30 pm-6:30 pm. Residents attend workshop on Mondays, Wednesdays, and Fridays. Ms. Clayton stated that residents eat at the dining room table or can ask to eat outside. Residents are never made to stay outside the home. They are allowed to go in and out of the home as they choose. Ms. Clayton stated that her three-year-old grandchild has never slept in the bed with Resident A. She indicated that she loves the residents, and they are like family.

On 09/11/2023, I interviewed Resident A. He stated that he is doing "ok". Resident A stated that Mentora works at the home. He indicated that Sandramay does not live at the home. He stated that there are always staff at the home and that staff treat him well. Resident A stated that he gets enough food to eat. They eat dinner around 6:30 pm. They never eat dinner late. They eat dinner at the dining room table. Resident A indicated that they can go outside and come back in. They are never locked out of house. Resident A indicated that he never disciplines Resident B. They have never hit each other. Resident A indicated that he is not scared of any staff. Resident A stated that Mentora's grandchild does not stay the night at the home. He does play with him sometimes. He did not report any concerns regarding the home.

On 09/11/2023, I attempted to interview Resident B. He has limited verbal ability. He indicated that he liked living at home. He asked about, "Ms. Pat" and stated he did not feel good. He then left the interview to return inside the home.

On 09/11/2023, I interviewed Resident C. He stated that he has lived at Astorre Homes for three years and it is going "ok". He stated that Mentora is the boss. He called Sandramay Clayton "Deborah" and indicated that she lives somewhere else. Resident C stated that they eat dinner around 5:00 pm and he gets enough food to eat. They never eat late at night. Resident C indicated that they always eat at the table and are never made to eat elsewhere. Resident C stated that they are allowed to come in and out of the house. They are never made to stay outside. He has only seen staff smoke cigarettes outside. Resident C stated that he is not afraid of any staff. He has never seen any residents being hit. Resident C did not have any concerns regarding the home.

On 09/11/2023, I interviewed Resident D. He stated that he is doing "ok" at the home. He stated that Mentora works at the home. He believed there is another staff named Anette. He was not sure who lives at the home. Resident D stated that the food is ok and they eat at an ok time. They do not eat late. Resident D stated that they eat outside when it is nice out. Resident D indicated that they can go in and out of the house when they choose. Resident D indicated that they are treated well by staff. He stated that he has not seen marijuana or alcohol being used at the home but has seen it at other places he has lived. Resident D has not seen any fighting between residents. Resident D did not have any concerns regarding the home.

On 09/11/2023, I interviewed Resident E. He stated that he has lived at the home for three years and it is going "ok". He indicated Sandramay and Mentora are caregivers at the home. He stated that Sandramay lives there. He is treated well by staff. Resident E stated that he is not scared of any staff. He gets enough food to eat. They eat dinner around 6:30 pm. Resident E indicated that there may have been two days they ate around 8:00 pm-9:00 pm. Resident E stated that they are always allowed to eat at the table. They can come and go outside. Resident E stated that there is no drinking or smoking marijuana at the home. He stated that it is not tolerated. Resident E indicated that he has seen residents verbally arguing, however, has never seen any physical fighting between residents. Resident E indicated that none of the residents are disciplining the others. Resident E indicated that Mentora's grandchild visits home for the day and does not stay overnight. Resident E did not have any concerns regarding the home.

On 09/11/2023, I received a copy of Sandramay Clayton's driver's license by email. Her license has the family home address listed. Ms. Clayton stated that she continues to reside at the AFC family home. Ms. Clayton was reminded that she is required to live at this AFC home per family home licensing rules.

APPLICABLE RULE	
R 400.1404	Licensee, responsible person, and member of the household; qualifications.
	(5) All responsible persons and members of the household shall be of good moral character and suitable temperament to assure the welfare of residents.
ANALYSIS:	<p>There is no information to determine that Staff, Mentora Clayton, is mistreating residents. None of the residents stated that they were afraid of Ms. Clayton or any other caregivers at the home. Also, none of the residents stated that they have observed Ms. Clayton or other staff using alcohol or marijuana at the home. There is no evidence to determine that Ms. Clayton scratched Resident B's chest. Ms. Clayton denied that she ever occurred.</p> <p>In addition, there is no information to determine that Mentora Clayton is allowing her grandchild to sleep in the bed with Resident A. Resident A stated that he plays with Ms. Clayton's grandchild sometimes, however, that the child does not stay the night. Ms. Clayton stated that her grandchild has never stayed in the bed with Resident A.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

APPLICABLE RULE	
R 400.1409	Resident rights; licensee responsibility.
	<p>(1) Upon a resident's admission to the home, the licensee shall inform and explain to the resident or the resident's designated representative all of the following resident rights:</p> <p>(p) The right of access to his or her room at his or her own discretion.</p>
ANALYSIS:	<p>There is no information to determine that residents must stay outside for hours, even in bad weather. Resident A, Resident C, Resident D and Resident E indicated that they are allowed to come in and out of the house when they choose. Sandramay Clayton and Mentora Clayton also indicated that residents are never made to stay outside.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

APPLICABLE RULE	
R 400.1412	Resident behavior management; prohibitions.
	(1) A licensee shall not mistreat or permit the mistreatment of a resident by responsible persons or other occupants of the home. Mistreatment includes any intentional action or omission which exposes a resident to a serious risk or physical or emotional harm.
ANALYSIS:	There is no information to determine that residents are being mistreated at the home. None of the residents stated that they were afraid of Ms. Clayton or any other staff. Also, none of the residents indicated that they are not allowed to eat at the dining room table, are made to stay outside for hours or have witnessed another resident being physically abused.
CONCLUSION:	VIOLATION NOT ESTABLISHED

APPLICABLE RULE	
R 400.1412	Resident behavior management; prohibitions.
	(2) A licensee, responsible person, or any person living in the home shall not use any of the following methods of handling a resident for discipline purposes: (a) Any form of severe punishment or physical force. (e) Mental or emotional cruelty, including subjecting a resident to verbal abuse, making derogatory remarks about the resident or members of his or her family or making malicious threats. (f) Refusing the resident entrance to the home.
ANALYSIS:	There is not enough information to determine that Resident A is being allowed to discipline and beat Resident B. Resident A stated that he never disciplines Resident B and they never hit each other. Resident A did indicate that Resident B likes him and that he helps Resident B with tasks. Resident B was unable to be interviewed regarding allegation due to verbal ability. Sandramay Clayton and Mentora Clayton both indicated that Resident A is not disciplining or hitting Resident B. Resident C, Resident D and Resident E indicated that they have never observed any physical fighting between residents. Also, there is no information to determine that staff are refusing the residents entrance to the home as a form of discipline. Resident A, Resident C, Resident D and Resident E indicated

	that they are allowed to come in and out of the house when they choose.
CONCLUSION:	VIOLATION NOT ESTABLISHED

APPLICABLE RULE	
R 400.1419	Resident nutrition.
	(1) A licensee shall provide a minimum of 3 regular nutritious meals daily. Not more than 14 hours shall elapse between the evening and morning meal.
ANALYSIS:	There is no information to determine that residents are made to eat late at night. Reports did vary as to when dinner was served at the home. Residents and staff indicated that dinner was served between the hours of 5:00 pm- 8:00 pm. None of the residents reported eating late at night or not getting enough food to eat.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

Resident A has cut Resident B's nails.

INVESTIGATION:

On 09/11/2023, I interviewed Sandramay Clayton. She indicated that Resident A has never cut Resident B's nails. Ms. Clayton stated that she has asked Resident A to watch Resident B while he was going to the bathroom. She also stated that Resident A has helped Resident B with brushing his teeth. I informed Ms. Clayton that Resident A should not be observing another resident in the bathroom or asked to assist with personal hygiene. These activities should be done by staff.

On 09/11/2023, I interviewed Mentora Clayton. She stated that Resident A does not cut Resident B's nails. Ms. Clayton stated that she assists Resident B with bathing and wears gloves.

On 09/11/2023, I interviewed Resident A. Resident A stated that he helps Resident B and Resident B likes him. He helps Resident B with things such as putting toothpaste on his toothbrush and making sure he has toilet paper. Resident A stated that he cut Resident B's nails one time.

On 09/11/2023, I attempted to interview Resident B. He was unable to answer questions regarding investigation.

On 10/23/2023, I completed an exit conference with Licensee, Sandramay Clayton, by phone. I informed her of the violations found. I also informed her that a copy of the special investigation report would be mailed once approved and that a corrective action plan would be requested. Ms. Clayton stated that she has not submitted information to add Patricia Neil as responsible person as Ms. Neil is currently visiting family. I requested for her to submit information to add Ms. Neil as a responsible person once she returns.

APPLICABLE RULE	
R 400.1404	Licensee, responsible person, and member of the household, qualifications.
	(2) A responsible person shall be other than a resident.
ANALYSIS:	Licensee, Sandramay Clayton stated that Resident A has assisted Resident B with brushing his teeth and watching him while he is going to bathroom. Resident A stated that he helps Resident B with things such as putting toothpaste on his toothbrush and making sure he has toilet paper. Resident A stated that he cut Resident B's nails one time. Resident A should not be assisting other residents with personal hygiene. These activities should be completed by licensee or a responsible person.
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.1409	Resident rights; licensee responsibility.
	(1) Upon a resident's admission to the home, the licensee shall inform and explain to the resident or the resident's designated representative all of the following resident rights: (o) The right to be treated with consideration and respect, with due recognition of personal dignity, individuality, and the need for privacy.
ANALYSIS:	During the onsite investigation, Sandramay Clayton indicated that Resident A does not discipline Resident B or cut his nails. Ms. Clayton stated that she has asked Resident A to watch Resident B when he is going to the bathroom and that he helps Resident B with brushing his teeth. Resident B should be given adequate privacy and not watched by another resident while

	going to the bathroom. Staff should provide any assistance Resident B requires with toileting and personal hygiene.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend no change in license status.

Kristine Cilluffo

10/23/2023

Kristine Cilluffo
Licensing Consultant

Date

Approved By:

Denise Y. Nunn

10/23/2023

Denise Y. Nunn
Area Manager

Date