



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
ACTING DIRECTOR

October 12, 2023

Connie Clauson  
Baruch SLS, Inc.  
Suite 203  
3196 Kraft Avenue SE  
Grand Rapids, MI 49512

RE: License #: AL280369173  
Investigation #: 2023A0230037  
Cherry Hill Haven III

Dear Mrs. Clauson:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (231) 922-5309.

Sincerely,

A handwritten signature in blue ink that reads "Rhonda Richards". The signature is written in a cursive style with a large initial "R".

Rhonda Richards, Licensing Consultant  
Bureau of Community and Health Systems  
Suite 11  
701 S. Elmwood  
Traverse City, MI 49684  
(231) 342-4942

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AL280369173
<b>Investigation #:</b>	2023A0230037
<b>Complaint Receipt Date:</b>	09/19/2023
<b>Investigation Initiation Date:</b>	09/20/2023
<b>Report Due Date:</b>	11/18/2023
<b>Licensee Name:</b>	Baruch SLS, Inc.
<b>Licensee Address:</b>	Suite 203, 3196 Kraft Avenue SE Grand Rapids, MI 49512
<b>Licensee Telephone #:</b>	(616) 285-0573
<b>Administrator:</b>	Jere Green
<b>Licensee Designee:</b>	Connie Clauson
<b>Name of Facility:</b>	Cherry Hill Haven III
<b>Facility Address:</b>	4885 N Long Lake Road, Traverse City, MI 49684
<b>Facility Telephone #:</b>	(231) 645-2341
<b>Original Issuance Date:</b>	08/28/2015
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	09/16/2022
<b>Expiration Date:</b>	09/15/2024
<b>Capacity:</b>	16
<b>Program Type:</b>	AGED ALZHEIMERS

## II. ALLEGATION(S)

	<b>Violation Established?</b>
Resident A requires a two-person transfer and sometimes only one staff member is on shift.	Yes

## III. METHODOLOGY

09/19/2023	Special Investigation Intake 2023A0230037
09/20/2023	Special Investigation Initiated - On Site Interview with Administrator Jere Green and staff members Lisa Teglas and Margie Shermeta
10/06/2023	Contact - Telephone call made. Staff member Samantha Dougherty
10/06/2023	Contact - Telephone call made. Staff member Nick Whichtner
10/06/2023	Contact - Telephone call made Staff member Kayleigh Roberts
10/11/2023	Exit Conference With Administrator Jere Green

**ALLEGATION: Resident A requires a two-person transfer and sometimes only one staff member is on shift.**

**INVESTIGATION:** On 09/20/2023, I conducted an unannounced on-site investigation at the facility and interviewed Administrator Jere Green and staff members Lisa Teglas and Margie Shereta.

Ms. Green and Ms. Teglas reviewed the Assessment plan for Resident A with me and noted that it clearly states that Resident A requires a two-person transfer. Staff member Margie Shermeta confirmed the same when interviewed.

Ms. Green stated that the census is currently 11 residents with 2-3 staff members on shift for daytime and evening hours. Between the hours of 11:00 p.m. and 7:00 a.m. there is generally only one person working with another staff that can travel around the campus to any of the four facilities if needed. Ms. Green stated that if Resident A needed to be changed, they are able to roll her and change her in bed therefore one person working has been an adequate arrangement. She acknowledged however

that there have been times during the night shift when there is only one staff on duty. In questioning whether or not one staff member could safely get Resident A out of the facility if a fire were to occur, she acknowledged that one staff member could not safely get Resident A out.

On 10/06/2023, I interviewed staff members Samantha Dougherty, Nick Whichtner and Kayleigh Roberts. All three staff members clearly stated they were aware that Resident A required two staff for transferring. All three staff members confirmed that during the overnight hours there is usually only one staff person working.

On 10/11/2023, I conducted an exit conference with Administrator Jere Green and reviewed the findings of the investigation. She stated she understood the findings and would provide a plan of correction.

<b>APPLICABLE RULE</b>	
<b>R 400.15206</b>	<b>Staffing requirements.</b>
	<b>(2) A licensee shall have sufficient direct care staff on duty at all times for the supervision, personal care, and protection of residents and to provide the services specified in the resident's resident care agreement and assessment plan.</b>
<b>ANALYSIS:</b>	<p>According to interviews with Ms. Green and five staff members there is only one staff person working during the overnight hours between 11:00 p.m. and 7:00 a.m.</p> <p>Resident A's assessment plan clearly indicates that she requires two staff members to transfer her.</p> <p>Ms. Green acknowledged that under the circumstance with one person working the overnight shift they could not safely evacuate Resident A if a fire occurred.</p> <p>There is not sufficient direct care staff on duty between the hours of 11:00 p.m. and 7:00 a.m. as Resident A's assessment plan specifies that she requires two staff members to transfer.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

#### **IV. RECOMMENDATION**

Upon receipt of an acceptable plan of correction I recommend this license remain unchanged.

*Rhonda Richards*

10/12/2023

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Rhonda Richards  
Licensing Consultant

Date

Approved By:

*Jerry Hendrick*

10/12/2023

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Jerry Hendrick  
Area Manager

Date