



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

August 25, 2023

Achal Patel and Vivek Thakore
Divine Nest of Williamston INC
2045 Birch Bluff Dr
Okemos, MI 48864

RE: Application #: AL330413975
Divine Nest of Williamston INC
241 McCormick St
Williamston, MI 48895

Dear Mr. Patel and Mr. Thakore:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 20 is issued.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in cursive script that reads "Julie Elkins".

Julie Elkins, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
LICENSING STUDY REPORT**

I. IDENTIFYING INFORMATION

License #:	AL330413975
Licensee Name:	Divine Nest Of Williamston INC
Licensee Address:	2045 Birch Bluff Dr Okemos, MI 48864
Licensee Telephone #:	(517) 898-2431
Licensee Designee:	Achal Patel and Vivek Thakore
Administrator:	Achal Patel
Name of Facility:	Divine Nest of Williamston INC
Facility Address:	241 McCormick St Williamston, MI 48895
Facility Telephone #:	(517) 655-5800
Application Date:	08/29/2022
Capacity:	20
Program Type:	PHYSICALLY HANDICAPPED ALZHEIMERS AGED

II. METHODOLOGY

08/29/2022	On-Line Enrollment.
09/07/2022	Application Incomplete Letter Sent emailed w/1326, AFC-100 & RI-030.
09/15/2022	Comment emailed app incomplete ltr, 1326, AFC-100 & RI-030.
11/07/2022	Comment Sent request to have prints added to Bits; there were no recent prints. Sent request to have prints uploaded. There weren't any new prints.
11/07/2022	Contact - Document Received FEIN.
11/10/2022	Contact - Telephone call received - Informed Mr. Patel that he would receive a transfer letter when everything was ready.
11/14/2022	Contact - Document Received 1326, RI-030.
11/14/2022	Comment- Sent an email with the RI-030 that we received letting Mr. Patel know that we're waiting on current prints.
11/15/2022	Contact - Document Received Receipt for prints received for Achal Patel. Requested to have them added to Bits.
11/28/2022	Application Incomplete Letter Sent.
12/09/2022	Contact - Document Received.
02/03/2023	Inspection Completed On-site.
02/03/2023	Inspection Completed-BCAL Full Compliance.
02/03/2023	Inspection Completed – Env Health: A.
03/14/2023	Inspection Completed-Fire Safety: A. See AL330068555.
04/10/2023	Contact- Document sent to Achal Patel and Vivek Thakore requesting documents that are required for licensure.
04/18/2023	Contact- Documents received from Achal Patel.
05/26/2023	Contact- Document sent to Achal Patel and Vivek Thakore requesting documents that are required for licensure.
06/15/2023	Contact- Documents received from Achal Patel.

07/17/2023	Contact- Documents sent to Achal Patel.
08/16/2023	Contact- Documents received from Achal Patel.
08/17/2023	Contact- Documents sent/received to/from Achal Patel.
08/17/2023	Recommend License Issuance.

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

A. Physical Description of Facility

Divine Nest of Williamston INC is a recently remodeled, ranch style, single story 'T' shaped, aluminum sided building. The facility is in Williamston, Michigan, which provides numerous choices in medical care, entertainment, shopping, parks, libraries, and other community amenities. The facility itself has 20 resident bedrooms all of which are large enough for double capacity. The facility also has a beauty salon available for resident use and a full-sized kitchen that will be used to cook all resident meals. Upon entering the facility and walking through the foyer, an individual is greeted by the kitchen, which leads into the large living and dining area. To the left of the foyer are two resident bedrooms and to the right is a small seating area leading to an activity room for resident use. Through the activity room there is the beauty salon, an office for administrative use and the medication room. Twelve resident bedrooms are located down one long hallway accessible through the living area. There is a laundry room and three full resident bathrooms located down the hallway. The facility furnishings are comfortable. There are several dining tables and an activity room where residents can participate in crafts or puzzles, several televisions throughout the facility, and large windows out which residents may enjoy viewing the surrounding trees and wildlife. The facility was designed with smooth flooring that is easily maneuverable, individualized room color and design to help residents identify rooms, chimes on all exits, outdoor gates, and a home-like design with common living space for all residents. Residents are encouraged to bring items from home, such as furniture and pictures.

The facility does not have a basement. All exits and entrances to the facility are at grade and the door widths accommodate wheelchair users. The facility has public water and public sewage disposal system. There are two furnaces and two water heaters, which are powered by natural gas, and located in two separate utility rooms on the main floor of the home. The utility rooms are each constructed of material which has a 1-hour-fire-resistance rating (drywall) and a fire-rated metal door that is equipped with an automatic self-closing device and positive latching hardware. The facility is equipped with an interconnected, hardwired smoke detection system with battery back-up which was installed by a licensed electrician, is fully operational and the facility is fully sprinkled. The facility was determined by the Bureau of Fire Services on 03/14/2023 to be in substantial compliance with the applicable fire safety administrative rules.

Resident bedrooms were measured during the on-site inspection. The facility has 20 individual bedrooms in four different room styles/sizes to choose from. Each bedroom contains a half bathroom and the facility has three full bathrooms for resident use. The dimensions of the bedrooms are below:

- One room was 18'4" X 14", 256 square feet.
- Four rooms were 18'4" X 13'8", 250 square feet.
- One room was 18'4" X 13'4", 244 square feet.
- Fourteen rooms were 18'4" X 13'6", 247 square feet.

The indoor living and dining areas measure a total of 2471.5 square feet of living space. This exceeds the minimum of 35 square feet per occupant requirement.

Based on the above information, this facility can accommodate twenty residents. It is the licensee's responsibility not to exceed the facility's licensed capacity.

B. Program Description

Mr. Patel and Mr. Thakore intend to provide 24-hour supervision, protection, and personal care to twenty male and/or female residents age 45+ who have a physical handicap, aged, and/or who have Alzheimer's disease or related conditions. The objectives of the program are to provide high-quality care in a clean, friendly and inviting environment, to maintain or improve residents' functional skills and quality of life, to foster social interaction and activity to promote cognitive stimulation, to offer safety and to provide an appetizing menu. Mr. Patel and Mr. Thakore expressed an intent to provide security by keeping things simple and routine, encouraging interaction, and communication with smiles and humor. The admission policy indicated criteria for placement in or transfer or discharge from a program for residents with Alzheimer's disease or related conditions. Mr. Patel and Mr. Thakore intends to utilize the resident health care appraisal, interview, and observation of the resident prior to admission, and information from the referring agency or family to determine if the facility is appropriate to meet the residents' needs. Mr. Patel and Mr. Thakore has determined the facility can accommodate residents who are aggressive, act out sexually, exit seek, or require assistance from two staff members for mobility or other activities of daily living.

If needed by residents, behavior interventions and specialized interventions will be identified in the assessment plans. Mr. Patel and Mr. Thakore intend to assess each resident personally to determine the required level of care. All interventions will be implemented only by staff trained in the intervention techniques. Staff will be trained initially and on an ongoing basis on proper ways to care for residents with Alzheimer's disease and similar conditions by Mr. Patel and Mr. Thakore or a designated training representative.

Residents will be engaged in daily activities designed specifically for their needs. Memory games, word puzzles, and targeted conversation will be used to help residents remain engaged in daily living. Residents will be able to participate in physical activities such as chair exercises with balls and beanbags daily. Mr. Patel and Mr. Thakore intend

to provide other daily activities, such as music, crafts, movies, pet therapy, or spa day. In addition to the above program elements, it is the intent of Mr. Patel and Mr. Thakore to utilize local community resources for recreational activities including the public schools and library, local museums, shopping centers, churches, etc. These resources provide an environment to enhance the quality of life of residents.

Mr. Patel and Mr. Thakore intend to accept referrals from Tri-County Office on Aging, Program Of All Inclusive Care for the Elderly (PACE), or residents with private sources for payment. No supplemental fees will be charged for services provided to patients or residents with Alzheimer's disease or related conditions.

C. Applicant and Administrator Qualifications:

The applicant is Divine Nest of Williamston INC 3, LLC a "Domestic Limited Liability Company", established in Michigan on 02/21/2020. Mr. Patel and Mr. Thakore submitted a financial statement and established an annual budget projecting expenses and income to demonstrate the financial capability to operate this adult foster care facility.

The members of Divine Nest of Williamston INC 3, LLC have submitted documentation appointing Achal Patel and Vivek Thakore as co-licensee designees and Achal Patel administrator for this facility.

Criminal history background checks of co-licensee designees Mr. Patel and Mr. Thakore were completed they were both determined to be of good moral character to provide licensed adult foster care. Mr. Patel, on 08/16/2023, and Mr. Thakore, on 11/09/2022, respectively submitted statements from a physician documenting good health and current negative tuberculosis test results. Mr. Patel and Mr. Thakore provided documentation to satisfy the qualifications and training requirements identified in the group home administrative rules.

Mr. Patel has successfully operated other licensed AFC group homes since 9/18/2020. Mr. Patel currently provides care to men and women who are aged and/or have numerous other physical health diagnoses including Alzheimer's disease and/or various stages of dementia.

Mr. Thakore has also successfully operated other licensed AFC group homes successfully since 9/18/2020. Mr. Thakore currently provides care to men and women who are aged and/or have numerous other physical health diagnoses including Alzheimer's disease and/or various stages of dementia.

Mr. Patel and Mr. Thakore have experience caring for residents diagnosed with physical handicaps in their currently licensed facilities. Mr. Patel holds a doctorate degree in physical therapy from Des Moines University. Mr. Patel holds a degree in sports medicine and sports physical therapy as well. Mr. Patel has performed home care for the middle-aged and geriatric population as a licensed physical therapist for 19 years

prior to entering the adult foster arena. Mr. Thakore has a Bachelor of Physical Therapy degree which was obtained in February 2004 from Srinivas College of Physiotherapy. Mr. Thakore completed his MSPT in Orthopedics in May 2006 and is a certified McKenzie Therapist (MD T). Mr. Thakore has an Orthopedic Certificate Specialist (OCS) and holds a physical therapy license. Mr. Thakore has provided home care for seven years, has worked in a hospital setting for six years and in a skilled nursing setting for two years.

The staffing pattern for the original license of this twenty-bed facility is adequate and includes a minimum of two staff for twenty residents per shift. Mr. Patel and Mr. Thakore acknowledged that the staff to resident ratio may need to be decreased in order to provide the level of supervision or personal care required by the residents due to changes in their behavioral, physical, or medical needs and also due to the arrangement of the physical setting. Mr. Patel and Mr. Thakore have indicated that direct care staff will be awake during sleeping hours.

Mr. Patel and Mr. Thakore acknowledged an understanding of the qualifications, suitability, and training requirements for direct care staff prior to each person working in the facility in that capacity or being considered as part of the staff to resident ratio. Mr. Patel and Mr. Thakore acknowledged an understanding of the responsibility to assess the good moral character of employees. Mr. Patel and Mr. Thakore acknowledged the requirement for obtaining criminal record checks of employees and contractors who have regular, ongoing "direct access" to residents or resident information or both utilizing the Michigan Long Term Care Partnership website (www.miltcpartnership.org) and the related documents required to demonstrate compliance.

Mr. Patel and Mr. Thakore acknowledged an understanding of the administrative rules regarding medication procedures and assured that only those direct care staff that have received medication training and have been determined competent by licensee designee will administer medication to residents. In addition, Mr. Patel and Mr. Thakore has indicated that resident medication will be stored in a locked cabinet and that daily medication logs will be maintained on each resident receiving medication.

Mr. Patel and Mr. Thakore acknowledged the responsibility to obtain all required good moral character, medical, and training documentation and signatures that are to be completed prior to each direct care staff or volunteer working directly with residents. In addition, Mr. Patel and Mr. Thakore acknowledged the responsibility to maintain all required documentation in each employee's record for each licensee or licensee designee, administrator, and direct care staff or volunteer and follow the retention schedule for those documents contained within each employee's record.

Mr. Patel and Mr. Thakore acknowledged an understanding of the administrative rules regarding the admission criteria and procedural requirements for accepting a resident into the adult foster care home. Mr. Patel and Mr. Thakore acknowledged the responsibility to obtain the required written assessment plan, resident care agreement, and health care appraisal forms and signatures that are to be completed prior to, or at

the time of, each resident's admission to the home as well as updating and completing those forms and obtaining new signatures for each resident on an annual basis. Mr. Patel and Mr. Thakore acknowledged the responsibility to maintain a current resident record on file in the home for each resident and follow the retention schedule for all of the documents that are required to be maintained within each resident's file.

Mr. Patel and Mr. Thakore acknowledged an understanding of the administrative rules regarding the handling of resident funds and valuables and intends to comply. Mr. Patel and Mr. Thakore acknowledged that a separate *Resident Funds Part II BCAL-2319* form will be created for each resident in order to document the date and amount of the adult foster care service fee paid each month and all of the residents' personal money transactions that have been agreed to be managed by Mr. Patel and Mr. Thakore.

Mr. Patel and Mr. Thakore acknowledged an understanding of the administrative rules requiring that each resident be informed of their resident rights and provided with a copy of those rights. Mr. Patel and Mr. Thakore indicated the intent to respect and safeguard these resident rights. Mr. Patel and Mr. Thakore acknowledged an understanding of the administrative rules regarding the requirements for written and verbal reporting of incidents and accidents and the responsibility to conduct an immediate investigation of the cause.

Mr. Patel and Mr. Thakore acknowledged the responsibility to provide a written discharge notice to the appropriate parties when a 30-day or less than 30-day discharge is requested.

Mr. Patel and Mr. Thakore acknowledged that residents with mobility impairments may only reside on the main floor of the facility, though the facility is one level.

D. Rule/Statutory Violations

Compliance with the licensing act and administrative rules related to the physical plant has been determined. Compliance with administrative rules related to quality of care will be assessed during the temporary license period.

IV. RECOMMENDATION

I recommend issuance of a six-month temporary license to this adult foster care group home with a capacity of twenty residents.

Julie Elkins

08/24/2023

Julie Elkins
Licensing Consultant

Date

Approved By:

Dawn Timm

08/25/2023

Dawn N. Timm
Area Manager

Date