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GOVERNOR

# STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

MARLON I. BROWN, DPA ACTING DIRECTOR

August 17, 2023

Patricia Thomas Quest, Inc 36141 Schoolcraft Road Livonia, MI 48150-1216

RE: License #: AS500012000

Weyer Afc

5801 37 Mile Road Romeo, MI 48065

Dear Ms. Thomas:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (248) 975-5053.

Sincerely,

Krietina Cilluffo Licensing Cons

Kristine Cillylo

Kristine Cilluffo, Licensing Consultant Bureau of Community and Health Systems Cadillac Place, Ste 9-100 Detroit, MI 48202 (248) 285-1703

# MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS RENEWAL INSPECTION REPORT

#### I. IDENTIFYING INFORMATION

License #:	AS500012000
Licensee Name:	Quest, Inc
Licensee Address:	36141 Schoolcraft Road
	Livonia, MI 48150-1216
	(=0 ))
Licensee Telephone #:	(734) 838-3400
Licenses/Historian Designation	Detricia Theorem
Licensee/Licensee Designee:	Patricia Thomas
Administrator:	Nicolo Hagood
Administrator.	Nicole Hagood
Name of Facility:	Weyer Afc
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Facility Address:	5801 37 Mile Road
,	Romeo, MI 48065
Facility Telephone #:	(734) 838-3400
Original Issuance Date:	02/19/1991
Capacity:	6
<u>_</u>	
Program Type:	PHYSICALLY HANDICAPPED
	DEVELOPMENTALLY DISABLED

## II. METHODS OF INSPECTION

Date	e of On-site Inspection(s):	08/15/2	023
Date	e of Bureau of Fire Services Inspection if app	licable:	N/A
Date	e of Environmental/Health Inspection if applic	able:	06/05/2023
No.	of staff interviewed and/or observed of residents interviewed and/or observed of others interviewed 1 Role: Adminis	trator	4
•	Medication pass / simulated pass observed? Reviewed medication passing procedures with Medication(s) and medication record(s) review	ith home	manager.
•	Resident funds and associated documents reviewed? No  If no, explain.  Meal preparation / service observed? Yes  Inspection did not occur during a meal preparation did not occur during a meal during a m	☐ No ⊠ aration.	
•	Fire safety equipment and practices observe	d? Yes	⊠ No □ If no, explain.
•	E-scores reviewed? (Special Certification Or If no, explain.  Water temperatures checked? Yes   No [	• ,	
•	Incident report follow-up? Yes ⊠ No ☐ If	no, expla	ain.
•	Corrective action plan compliance verified? CAP date 09/22/2021- AS315(3), AS403(1), Number of excluded employees followed-up?	AS403(5	
•	Variances? Yes ☐ (please explain) No ☒	N/A	

### III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

R 400.14208	Direct care staff and employee records.
	(1) A licensee shall maintain a record for each employee.
	The record shall contain all of the following employee
	information:
0. 6. 1. 11 5 11	(f)Verification of reference checks.
Staff, Kelly Bellma	an, did not have verification of reference checks in employee file.
R 400.14301	Resident admission criteria; resident assessment plan;
	emergency admission; resident care agreement;
	physician's instructions; health care appraisal.
	(6) At the time of a resident's admission, a licensee shall complete a written resident care agreement. A resident care
	agreement is the document which is established between
	the resident or the resident's designated representative, the
	responsible agency, if applicable, and the licensee and
	which specifies the responsibilities of each party. A
	resident care agreement shall include all of the following:  (b) A description of services to be provided and the fee
	for the service.
	(c) A description of additional costs in addition to the
	basic fee that is charged.
	(d) A description of the transportation services that are
	provided for the basic fee that is charged and the
	transportation services that are provided at an extra cost.
Resident A's resides.	dent care agreement did not include description of services and
R 400.14306	Use of assistive devices.
K 400.14306	USE OI assistive devices.
	(2) An assistive device shall be specified in a resident's written
	assessment plan and agreed upon by the resident or the
	resident's designated representative and the licensee.

assessment plan did not include use of wheelchair and shower chair.		
R 400.14403	Maintenance of premises.	
	(1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.	
<b>.</b>		

Resident A's assessment plan did not include use of shower chair. Resident B's

During onsite inspection, I observed that damage to countertops has not been repaired. The laminate counter tops are peeling, chipped in areas and parts of edging are missing. Administrator previously stated that landlord agreed to replace cupboards and counter tops in 2022, however, work was not completed.

REPEAT VIOLATION ESTABLISHED. LSR dated 09/21/2021, CAP dated 09/22/2021

#### IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

Kristine Cillufo

Kristine Cilluffo

Licensing Consultant

08/17/2023