



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

September 20, 2023

Joshua Cheff
JJS AFC LLC
3017 Fenton Rd.
Flint, MI 48507

RE: License #:	AL250304175
Investigation #:	2023A0872072 JJS AFC LLC

Dear Joshua Cheff:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in black ink that reads "Susan Hutchinson". The signature is written in a cursive, flowing style.

Susan Hutchinson, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(989) 293-5222

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL250304175
Investigation #:	2023A0872072
Complaint Receipt Date:	09/11/2023
Investigation Initiation Date:	09/11/2023
Report Due Date:	11/10/2023
Licensee Name:	JJS AFC LLC
Licensee Address:	3017 Fenton Rd. Flint, MI 48507
Licensee Telephone #:	(810) 441-8415
Administrator:	Joshua Cheff
Licensee Designee:	Joshua Cheff
Name of Facility:	JJS AFC LLC
Facility Address:	3017 Fenton Flint, MI 48507
Facility Telephone #:	(810) 820-3737
Original Issuance Date:	07/27/2011
License Status:	REGULAR
Effective Date:	03/18/2022
Expiration Date:	03/17/2024
Capacity:	20
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

	AGED TRAUMATICALLY BRAIN INJURED ALZHEIMERS
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II. ALLEGATION(S)

	Violation Established?
The facility has bed bugs, and the owners are not treating it properly.	No
Additional Findings	Yes

III. METHODOLOGY

09/11/2023	Special Investigation Intake 2023A0872072
09/11/2023	APS Referral I made an APS referral via email
09/11/2023	Special Investigation Initiated - Letter I made an APS referral
09/11/2023	Contact - Document Sent I emailed the referral source to obtain more information about this complaint
09/14/2023	Inspection Completed On-site Unannounced
09/18/2023	Contact - Document Sent I emailed the licensee designee requesting documentation regarding this complaint
09/20/2023	Contact - Document Received I received requested documentation from the licensee designee
09/20/2023	Exit Conference I conducted an exit conference with the licensee designee, Joshua Cheff
09/20/2023	Inspection Completed-BCAL Sub. Compliance

ALLEGATION: The facility has bed bugs, and the owners are not treating it properly.

INVESTIGATION: On 09/14/23, I conducted an unannounced onsite inspection of JJS Adult Foster Care facility. I interviewed Resident A, staff Kaytlin Estep, staff Josh Marcy, the home manager (HM) Jeff Farnsworth, and the licensee designee (LD), Joshua Cheff.

I asked Resident A if the facility has bed bugs and he said no. Resident A said that he has lived at this facility for several years and although they have had bed bugs in the past, they have not had any bed bugs in months.

Staff Kaytlin Estep said that she has worked at JJS AFC since 6/22/22. I asked her if the facility has bed bugs and she said no. She said that the facility had bed bugs in the past, but they have not had bugs for several months. According to Staff Estep, the facility has been treated with bed bug bombs in the past and they have an exterminator that comes and sprays once per month. Staff Estep said that over a year ago, the owners purchased bed bug mattresses. Recently, five of them have shown some tears in the plastic, so the owners ordered five new mattresses. I asked Staff Estep if any of the staff or residents have told her that they have seen bed bugs and she said no. She said that over a month ago, one of the female residents (Staff Estep could not remember which resident) told her that she had some bumps on her arm and when Staff Estep asked her what the bumps were from, the resident told her "I think bed bugs" but Staff Estep has not heard anything since that time. She said that none of the other residents have told her that they have seen bed bugs and she has not seen any evidence of bed bugs.

Staff Josh Marcy said that he has worked at JJS AFC for approximately seven years and the facility does not have bed bugs. He confirmed that the facility had bed bugs in the past but said that 2-3 years ago, the owner started having the facility sprayed by an exterminator once per month and it has not been a problem since that time. Staff Marcy told me that he has not seen any evidence of bed bugs "for years" and said that none of the other staff and none of the residents have told him that they have seen bed bugs or evidence of bed bugs.

The home manager, (HM) Jeff Farnsworth said that he has worked at JJS AFC for over three years. According to HM Farnsworth, since working here, he has never seen any bed bugs nor any evidence of bed bugs. HM Farnsworth stated that none of the staff and none of the residents have told him that they have seen bed bugs.

The licensee designee (LD), Joshua Cheff confirmed that the facility had bed bugs in the past but he they have not had bed bugs in years. LD Cheff told me that yesterday, staff did a mattress check and discovered that five of the mattresses are showing evidence of wear and tear in the vinyl, so he ordered five new ones that will be delivered soon. LD Cheff stated that he has the facility treated by an exterminator once per month and the next time they are scheduled to come out is 09/21/23. According to LD Cheff,

none of the staff and none of the residents have told him that they have seen bed bugs in a long time.

On 09/20/23, I reviewed service inspection documents from One Time Pest Control dated March, May, June, and August 2023. According to these documents, on each occasion, One Time Pest Control chemically treated JJS AFC for bed bugs. Each time, the exterminator documented “none noted” and “no activity found” regarding evidence of bed bugs.

APPLICABLE RULE	
R 400.15401	Environmental health.
	(5) An insect, rodent, or pest control program shall be maintained as necessary and shall be carried out in a manner that continually protects the health of residents.
ANALYSIS:	<p>Resident A, Staff Kaytlin Estep, Staff Josh Marcy, Home Manager, Jeff Farnsworth, and Licensee Designee, Joshua Cheff said that although the facility had bed bugs in the past, they have not seen any bed bugs or evidence of bed bugs in several months to several years.</p> <p>I reviewed service inspection documents from One Time Pest Control dated March, May, June, and August 2023. According to these documents, on each occasion, One Time Pest Control chemically treated JJS AFC for bed bugs. Each time, the exterminator documented “none noted” and “no activity found” regarding evidence of bed bugs.</p> <p>I conclude that there is insufficient evidence to substantiate this rule violation.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION: During my onsite inspection on 09/14/23, I arrived at the facility at approximately 1pm. I interviewed Resident A and staff Kaytlin Estep. I asked Resident A how many residents are home today, and he said all of them.

Staff Estep came outside while I was talking to Resident A. I asked her how many residents currently live at this facility and she said 17. I asked her how many of the residents are home right now and she said all of them. I asked her what other staff was working with her today and she said staff Josh Marcy will be relieving her at 2pm today. I asked if any other staff were present as of right now and she said no.

While I was at the facility, staff Josh Marcy arrived. I asked him what time he works today, and he said his shift begins at 2pm. While I was at the facility, the home manager, Jeff Farnsworth arrived. He told me that he was working with Staff Estep earlier today but had to leave to take care of another matter.

While at the facility, the licensee designee, Joshua Cheff arrived. I asked him how many residents currently live at this facility and he said 17. I told him that according to licensing rules, he must have at least one staff for every 15 residents during waking hours. LD Cheff told me that he thought HM Farnsworth was working with Staff Estep until Staff Marcy came on shift. LD Cheff then told me that he thought that if some of the residents went to program during the day, he did not have to have two staff on shift during waking hours. I told him that since the facility has 17 residents, unless all residents attend a day program, he must have enough staff on shift to care for all the residents. I also went over R 400.15206 regarding staffing requirements with him.

On 09/20/23, I reviewed the staff schedules from May 29 through September 24, 2023. I noted that at least two staff were scheduled to work every day from 8am-8pm.

APPLICABLE RULE	
R 400.15206	Staffing requirements.
	(1) The ratio of direct care staff to residents shall be adequate as determined by the department, to carry out the responsibilities defined in the act and in these rules and shall not be less than 1 direct care staff to 15 residents during waking hours or less than 1 direct care staff member to 20 residents during normal sleeping hours.
ANALYSIS:	On 09/14/23, at approximately 1pm, I found staff Estep working at the facility alone, with 17 residents. The home manager, Jeff Farnsworth arrived at the facility during my inspection and said that he had been working with Staff Estep earlier in the day, but he had to leave to take care of another matter. I conclude that there is sufficient evidence to substantiate this rule violation.
CONCLUSION:	VIOLATION ESTABLISHED

On 09/20/23, I conducted an exit conference with the licensee designee, Joshua Cheff. I discussed the findings of my investigation and explained which rule violation I am substantiating. LD Cheff agreed to complete and submit a corrective action plan upon the receipt of my investigation report.

IV. RECOMMENDATION

Upon the receipt of an acceptable corrective action plan, I recommend no change in the license status.

Susan Hutchinson

September 20, 2023

Susan Hutchinson Licensing Consultant	Date
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Approved By:

Mary Holton

September 20, 2023

Mary E. Holton Area Manager	Date
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