



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

September 11, 2023

Luke Pile
Arden Courts (Bingham Farms)
24005 W. 13 Mile Rd.
Bingham Farms, MI 48025

RE: License #: AH630292963
Investigation #: 2023A1019070

Dear Licensee:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. Failure to submit an acceptable corrective action plan will result in disciplinary action. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the authorized representative and a date.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in blue ink, appearing to read "Elizabeth Gregory-Weil".

Elizabeth Gregory-Weil, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(810) 347-5503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

| | |
|---------------------------------------|---|
| License #: | AH630292963 |
| Investigation #: | 2023A1019070 |
| Complaint Receipt Date: | 08/29/2023 |
| Investigation Initiation Date: | 08/29/2023 |
| Report Due Date: | 10/28/2023 |
| Licensee Name: | Arden Courts of Bingham Farms MI, LLC |
| Licensee Address: | 24005 W. 13 Mile Rd. Bingham Farms, MI 48025 |
| Licensee Telephone #: | (419) 252-5500 |
| Administrator: | Sandra Salvati |
| Authorized Representative: | Luke Pile |
| Name of Facility: | Arden Courts (Bingham Farms) |
| Facility Address: | 24005 W. 13 Mile Rd. Bingham Farms, MI 48025 |
| Facility Telephone #: | (248) 644-8100 |
| Original Issuance Date: | 05/21/2009 |
| Effective Date: | 09/11/2022 |
| Expiration Date: | 09/10/2023 |
| Capacity: | 56 |
| Program Type: | AGED ALZHEIMERS |

II. ALLEGATION(S)

| | Violation Established? |
|---|-----------------------------------|
| The facility didn't provide timely notification to the department regarding a change in the designated authorized representative. | Yes |
| Additional Findings | No |

III. METHODOLOGY

| | |
|------------|---|
| 08/29/2023 | Special Investigation Intake 2023A1019070 |
| 08/29/2023 | Special Investigation Initiated- Letter Email correspondence with administrator beginning 8/14/23; correspondence is ongoing. |
| 08/30/2023 | Contact- Document Received BCAL 1603 received form licensee's legal counsel. |
| 08/30/2023 | Inspection Completed BCAL Sub. Compliance |

ALLEGATION:

The facility didn't provide timely notification to the department regarding a change in the designated authorized representative.

INVESTIGATION:

On 8/14/23, the department was notified by an outside source that Employee 1 (former authorized representative), had been terminated. Licensing staff immediately reached out the Sandra Salvati, the facility's administrator to request additional information on this staffing change. Ms. Salvati confirmed that Employee 1 was no longer with the organization and reported that she would provide the information to the interim regional director to get a new person assigned as authorized representative. Licensing staff explained to Ms. Salvati that this request is time sensitive, and the licensee has five days to designate a new authorized representative. At that time, licensing staff also provided the paperwork to change the authorized representative along with detailed instruction on the fingerprinting process for the authorized representative. On 8/22/23, licensing staff emailed Ms.

Salvati again, as a response appointing a new authorized representative had not been received. A request was made for Ms. Salvati to provide the contact information for someone at her corporate office to communicate with on the matter, and on 8/24/23 she provided Employee 2's information. On 8/25/23, licensing staff emailed Employee 2 requesting that a new authorized representative be appointed. On 8/25/23, licensing staff received an email from the licensee's legal counsel confirming that Employee 1's last day worked was 8/10/23 and on 8/30/23, counsel appointed Luke Pile as the authorized representative by submitting the BCAL 1603 form.

| | |
|------------------------|--|
| APPLICABLE RULE | |
| R 325.1913 | Licenses and permits; general provisions. |
| | (2) The applicant or the authorized representative shall give written notice to the department within 5 business days of any changes in information as submitted in the application pursuant to which a license, provisional license, or temporary nonrenewable permit has been issued. |
| ANALYSIS: | Employee 1 was terminated on 8/10/23, however a new authorized representative was not appointed until 8/30/23 despite multiple requests from the department. |
| CONCLUSION: | REPEAT VIOLATION ESTABLISHED [for reference, see special investigation report (SIR) 2020A1019053] |

IV. RECOMMENDATION

Contingent upon approval of an acceptable corrective action plan, I recommend the status of the license remain unchanged.



09/01/2023

Elizabeth Gregory-Weil
Licensing Staff

Date

Approved By:



09/08/2023

Andrea L. Moore, Manager
Long-Term-Care State Licensing Section

Date