



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
ACTING DIRECTOR

September 7, 2023

Andrew Akunne  
Joak American Homes, Inc.  
3879 Packard Road  
Ann Arbor, MI 48108

RE: License #: AS810401660  
Investigation #: 2023A0575040  
Country Lane

Dear Mr. Akunne:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

Jeffrey J. Bozsik, Licensing Consultant  
Bureau of Community and Health Systems  
(734) 417-4277

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS810401660
<b>Investigation #:</b>	2023A0575040
<b>Complaint Receipt Date:</b>	08/30/2023
<b>Investigation Initiation Date:</b>	08/30/2023
<b>Report Due Date:</b>	09/29/2023
<b>Licensee Name:</b>	Joak American Homes, Inc.
<b>Licensee Address:</b>	3879 Packard Road Ann Arbor, MI 48108
<b>Licensee Telephone #:</b>	(734) 973-7764
<b>Administrator:</b>	Andrew Akunne, Designee
<b>Licensee Designee:</b>	Andrew Akunne, Designee
<b>Name of Facility:</b>	Country Lane
<b>Facility Address:</b>	5623 Thomas Rd Ann Arbor, MI 48108
<b>Facility Telephone #:</b>	(734) 975-0385
<b>Original Issuance Date:</b>	12/02/2019
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	06/02/2022
<b>Expiration Date:</b>	06/01/2024
<b>Capacity:</b>	6
<b>Program Type:</b>	PH; DD

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
Resident A was unsupervised and walked off the property.	Yes

**III. METHODOLOGY**

08/30/2023	Special Investigation Intake-2023A0575040
08/30/2023	Special Investigation Initiated - Telephone
08/30/2023	APS Referral
08/30/2023	Referral - Recipient Rights
08/30/2023	Contact - Telephone call made-(a) Lakrisha Dillworth-direct care staff; (b) Rebecca Dillworth-home manager
08/31/2023	Contact - Telephone call made-(a)-Rebecca Jameson-Resident A's public guardian
08/31/2023	Inspection Completed On-site-(a) interview with Resident A; (b) review of Resident A's AFC assessment/IPOS.
08/31/2023	Inspection Completed-BCAL Sub. Compliance
08/31/2023	Exit Conference with licensee designee

**ALLEGATION:**

**Resident A was unsupervised and walked off the property.**

**INVESTIGATION:**

APS and ORR referrals were made/received.

On 8/30/2023, I interviewed both Lakrisha and Rebecca Dillworth. Lakrisha Dillworth stated she was assigned to Resident A, which included supervising her. Lakrisha stated she was doing laundry with Resident A and did not notice her absence. According to the complainant, Resident A was at their backyard party for about an hour asking for food before they realized she was from the facility down the street

and escorted her back to the facility. Resident A was not hurt/harmed. Rebecca Dillworth concurred with the statements/scenario.

On 8/31/2023, I reviewed Resident A's assessment dated 01/13/2023. According to the document, staff are supposed to be with Resident A, and she cannot independently go in the community.

On 8/31/2023, I attempted to interview Resident A, but she was non-communicative.

On 8/31/2023, I interviewed Rebecca Jameson, Resident A's guardian. She stated she was satisfied with Resident A's placement and work the home manager, Rebecca Dillworth, is doing with the residents at the facility.

On 8/31/2023, I conducted an exit conference with the licensee designee.

<b>APPLICABLE RULE</b>	
<b>R 400.14305</b>	<b>Resident protection.</b>
	<b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.</b>
<b>ANALYSIS:</b>	Since staff Lakrisha Dillworth agreed, she was assigned to Resident A and Resident A was able to leave the facility for at least an hour before a neighbor returned her to the facility, then Resident A's protection and safety was not attended to at all times.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

#### IV. RECOMMENDATION

Contingent upon receipt of an acceptable plan of correction; I recommend no changes in the status of the license.



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Jeffrey J. Bozsik  
Licensing Consultant

Date: 9/5/2023

Approved By:



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Ardra Hunter  
Area Manager

Date: 9/7/2023