



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

August 9, 2023

Angela Joquico
Resilire Neurorehabilitation, LLC
7200 Challis Rd.
Brighton, MI 48116

RE: License #: AS630407490
Investigation #: 2023A0611028
Trevino Home

Dear Ms. Joquico:

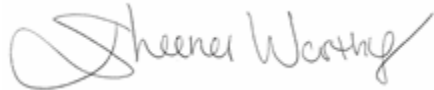
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in grey ink that reads "Sheena Worthy". The signature is fluid and cursive, with a large loop at the beginning of the first name.

Sheena Worthy, Licensing Consultant
Bureau of Community and Health Systems
4th Floor, Suite 4B
51111 Woodward Avenue
Pontiac, MI 48342

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS630407490
Investigation #:	2023A0611028
Complaint Receipt Date:	07/27/2023
Investigation Initiation Date:	07/27/2023
Report Due Date:	09/25/2023
Licensee Name:	Resilire Neurorehabilitation, LLC
Licensee Address:	7200 Challis Rd. Brighton, MI 48116
Licensee Telephone #:	(810) 227-0119
Administrator:	Geoffrey Rantala
Licensee Designee:	Angela Joquico
Name of Facility:	Trevino Home
Facility Address:	1192 Trevino Drive Troy, MI 48085
Facility Telephone #:	(248) 879-4542
Original Issuance Date:	06/23/2021
License Status:	REGULAR
Effective Date:	12/23/2021
Expiration Date:	12/22/2023
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED TRAUMATICALLY BRAIN INJURED

II. ALLEGATION(S)

	Violation Established?
On 07/19/23, the licensee designee Angie Joquico informed licensing consultant Sheena Worthy that she is no longer licensed at the home. All of the residents have been discharged from the home and moved to another AFC group home. Ms. Joquico has not provided a resident register and/or provided the forwarding addresses for the residents. It was confirmed on 07/27/23, that five residents are living in the home and the home has been bought by someone else who is operating as an unlicensed AFC group home.	Yes

III. METHODOLOGY

07/27/2023	Special Investigation Intake 2023A0611028
07/27/2023	Special Investigation Initiated - On Site I completed an unannounced onsite. I was informed that a new organization by the name of Care First Rehabilitation has moved in the home and is currently operating as an AFC group home without a license. I spoke to the nurse manager, Helen Coston. Ms. Coston contacted the owner, Aneima Ubom and his wife, Leslie Ubom. I informed Mr. and Mrs. Ubom that I will be opening an investigation regarding the issues involving the current licensee designee.
07/27/2023	Contact - Document Sent I sent an email to the licensee designee, Angie Joquico. Ms. Joquico was informed that her request to close her license cannot be accepted due to residents currently living in the home.
07/28/2023	Contact - Document Received I received a copy of the resident register.
08/01/2023	Contact - Telephone call made I made a telephone call to the licensee designee, Angie Joquico. Ms. Joquico included the administrator Jeff Rantala in the conversation. The special investigation was discussed.

08/02/2023	Contact - Document Received I received an email from the licensee designee, Angie Joquico. Ms. Joquico stated the AFC group home was sold on 03/06/23.
08/08/2023	Exit Conference I completed an exit conference with the licensee designee, Angie Joquico via email.

ALLEGATION:

On 07/19/23, the licensee designee Angie Joquico informed licensing consultant Sheena Worthy that she is no longer licensed at the home. All of the residents have been discharged from the home and moved to another AFC group home. Ms. Joquico has not provided a resident register and/or provided the forwarding addresses for the residents. It was confirmed on 07/27/23, that five residents are living in the home and the home has been bought by someone else who is operating as an unlicensed AFC group home.

INVESTIGATION:

On 07/17/23, a complaint was received alleging that the police frequent the home, the staff play loud music in their cars and park all over the street, and there is a concern for the residents in the home. This complaint was dismissed as there were no potential rule violations reported. On 07/19/23, I forwarded a copy of the complaint to the licensee designee, Angie Joquico. On 07/19/23, I received a response from Ms. Joquico stating “I was actually going to reach out to you after my vacation. We no longer license this home, so I was going to send you back the license to close. I’ll do so immediately upon my return”. Ms. Joquico further explained in a separate email that the residents were moved to another home within the company due to funding issues. Ms. Joquico did not know if the company was going to fill Trevino up again or not but, it was later decided not to. On 07/26/23, Ms. Joquico provided a closure letter requesting to voluntarily close the AFC group home effective 07/26/23.

On 07/27/23, I made a telephone call to Ms. Joquico. Ms. Joquico explained that due to lack of funding all of the residents were discharged from the AFC group home and moved to another AFC group home within the company. Ms. Joquico stated she received approval from the residents guardians to move the residents to another home. Ms. Joquico stated the other homes that the residents were moved to did not exceed the licensing capacity. I explained to Ms. Joquico that I should have been notified when she discharged the residents from the AFC group home. Ms. Joquico stated she is not required to notify licensing when she discharges a resident. Ms. Joquico stated she did not submit a request to voluntarily close her license before or after the residents were discharged because there was hope that the home could possibly become financially stable again to operate. Ms. Joquico stated once I contacted her regarding the abovementioned complaint, she was advised by the board of directors to close the AFC

license. Ms. Joquico stated she was under the impression from the board of directors that the AFC group home will be put up for sale. Ms. Joquico stated she does not know who is currently living in the AFC group home. I informed Ms. Joquico that I will contact her following my visit to the AFC group home.

On 07/27/23, I completed an unannounced onsite. Upon entering the home, I was greeted by a staff member who advised she started working for the home two days ago. I was then introduced to Helen Coston. Ms. Coston stated she is the Nurse Manager. I informed Ms. Coston I was recently made aware that the current licensee designee is no longer servicing AFC residents in this home. Ms. Coston stated this home is now being operated by Care First Rehabilitation. Ms. Coston was unsure as to how long Care First Rehabilitation moved into this home. Ms. Coston stated she returned to the company in November 2022, and she thinks Care First Rehabilitation may have moved in around November or December 2022. Ms. Coston stated the owner of the home is Aneima Ubom. Ms. Coston stated the home is still considered an AFC group home and the name of the home is still Trevino. There are five residents in the home. The population served in the home is TBI.

Ms. Coston contacted Mr. Ubom and his wife Leslie Ubom. I explained to Mr. and Mrs. Ubom that the home is currently licensed under a different company. Mr. Ubom stated he has never met the licensee designee or had any contact with the licensee designee. Mr. Ubom informed me that he bought the home from the bank. Mr. Ubom could not provide the date he purchased the home. Mr. Ubom was unsure of the date he moved into the home and started servicing residents. Mr. Ubom stated he may have moved into the home during the beginning of this year. Mr. Ubom stated he owns four other AFC group homes. Mr. Ubom confirmed that he has submitted an application to receive licensure for this home. I informed Mr. Ubom that I received his application for licensure two days ago. Mr. Ubom was advised that I cannot proceed with his application until I address the issues surrounding the current licensee designee. Mr. Ubom was informed that I will open an investigation regarding the licensee designee and that I will be in touch with him at a later time.

On 07/27/23, I observed the home. There appeared to be a total of four employees in the home. I observed two residents in their bedrooms. One of the bedrooms is being used for storage.

On 07/27/23, I sent an email to the licensee designee, Angie Joquico. I informed Ms. Joquico that I cannot accept her request to voluntarily close her license as there are residents currently living in the home. Ms. Joquico was informed that a special investigation will be opened.

On 07/26/23, I requested a copy of the resident register from Ms. Joquico, and I received it on 07/28/23. According to the resident register, there are six residents listed. Resident S was discharged on 10/07/21, Resident B was discharged on 05/02/22, Resident D and Resident P were discharged on 05/25/22, and Resident J and Resident M were discharged on 05/26/22. All of the residents with the exception of Resident B

were moved to a home in Macomb County. Resident B was moved to a home in Wayne County.

On 08/01/23, I made a telephone call to the licensee designee, Angie Joquico. Ms. Joquico included the administrator Jeff Rantala in the conversation. Mr. Rantala stated he will obtain the date of when the AFC group home was sold and forward that information to me. Mr. Rantala was aware of the AFC group home being sold a couple months ago. Mr. Rantala did not inform Ms. Joquico of the home being sold until 07/27/23 after I contacted her. Ms. Joquico response to why she did not keep me in the loop regarding the changes in the home was that she was hoping to move residents back in the home when and if they were financially able to do so. Mr. Rantala stated due to the law that passed in 2019 regarding the no-fault funding, they were no longer able to support the residents. Mr. Rantala explained that the thought process was to leave the license open to see if their finances changed enough for them to operate in the home again.

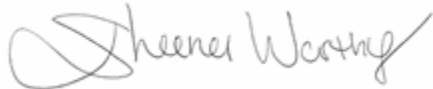
On 08/08/23, I completed an exit conference with the licensee designee, Angi Joquico via email. Ms. Joquico was informed that the allegations will be substantiated and a corrective action plan will be required.

APPLICABLE RULE	
R 400.14103	Licenses; required information; fee; effect of failure to cooperate with inspection or investigation; posting of license; reporting of changes in information.
	(5) An applicant or licensee shall give written notice to the department of any changes in information that was previously submitted in or with an application for a license, including any changes in the household and in personnel-related information, within 5 business days after the change occurs.
ANALYSIS:	The licensee designee, Angie Joquico discharged the last five residents in the home between 05/02/22 and 05/26/22. As of 05/26/22, the home was no longer operating as an AFC group home. Ms. Joquico neglected to inform her licensing consultant, Sheena Worthy within 5 business days of the household changes and/or personnel related changes as staff were no longer providing AFC services in this home.
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.14201	Qualifications of administrator, direct care staff, licensee, and members of the household; provision of names of employee, volunteer, or member of the household on parole or probation or convicted of felony; food service staff.
	(2) A licensee shall have the financial and administrative capability to operate a home to provide the level of care and program stipulated in the application.
ANALYSIS:	The licensee designee, Angie Joquico explained the reason why all the residents were discharged from the AFC group home in May 2022 was due to lack of funding. Ms. Joquico was no longer financially capable to operate a home to provide the level of care and program stipulated in the application. As a result, the AFC group home was sold on 03/06/23 prior to requesting to close the AFC license.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend no change in the license status. However, the licensee designee, Angie Joquico has requested to close her license.



Sheena Worthy
Licensing Consultant

08/08/23
Date

Approved By:



08/09/2023

Denise Y. Nunn
Area Manager

Date