



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

August 28, 2023

Kelly Devereaux
Mentors Of Michigan, Inc.
3812 Finch
Troy, MI 48084

RE: License #: AS630278795
Investigation #: 2023A0991027
Teggerdine Hills

Dear Kelly Devereaux:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

A six-month provisional license is recommended. If you do not contest the issuance of a provisional license, you must indicate so in writing; this may be included in your corrective action plan or in a separate document. If you contest the issuance of a provisional license, you must notify this office in writing and an administrative hearing will be scheduled. Even if you contest the issuance of a provisional license, you must still submit an acceptable corrective action plan.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in cursive script that reads "Kristen Donnay".

Kristen Donnay, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Place
3026 W. Grand Blvd. Ste 9-100
Detroit, MI 48202
(248) 296-2783

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS630278795
Investigation #:	2023A0991027
Complaint Receipt Date:	06/22/2023
Investigation Initiation Date:	06/22/2023
Report Due Date:	08/21/2023
Licensee Name:	Mentors Of Michigan, Inc.
Licensee Address:	3812 Finch Troy, MI 48084
Licensee Telephone #:	(248) 632-3534
Licensee Designee:	Kelly Devereaux
Name of Facility:	Teggerdine Hills
Facility Address:	284 Teggerdine White Lake, MI 48386
Facility Telephone #:	(248) 242-6940
Original Issuance Date:	09/30/2005
License Status:	REGULAR
Effective Date:	08/19/2022
Expiration Date:	08/18/2024
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL TRAUMATICALLY BRAIN INJURED

II. ALLEGATION(S)

	Violation Established?
On 06/20/23, Resident J set a fire at the home. The facility is currently uninhabitable due to smoke and fire damage.	Yes

III. METHODOLOGY

06/22/2023	Special Investigation Intake 2023A0991027
06/22/2023	Special Investigation Initiated - Telephone To licensee designee, Kelly Devereaux
06/22/2023	Contact - Telephone call made To Katie Garcia, Office of Recipient Rights (ORR) worker
06/22/2023	Referral - Recipient Rights Call to ORR- not assigned for investigation
06/22/2023	Contact - Document Received Incident report
07/05/2023	Inspection Completed On-site Unannounced onsite inspection- no occupants at home
08/04/2023	Contact - Telephone call made To Kelly Devereaux
08/09/2023	Contact - Telephone call made To Kelly Devereaux
08/15/2023	Exit Conference Via telephone with licensee designee, Kelly Devereaux

ALLEGATION:

On 06/20/23, Resident J set a fire at the home. The facility is currently uninhabitable due to smoke and fire damage.

INVESTIGATION:

On 06/20/23, I received an email from the licensee designee, Kelly Devereaux, stating that a resident set a fire at Teggerdine Hills. All the residents were safely evacuated from the home, and nobody was injured. Ms. Devereaux forwarded an incident report dated 06/20/23, which notes that Resident J set his room on fire. He then went outside to smoke, closing his bedroom door. Staff smelled smoke and the alarms went off. Staff got everyone out of the house to the meeting place, accounted for everyone, and called 911. Resident J started walking down the street and throwing rocks. The police stopped him, and he told the police that Satan told him to burn the house down, so he did. Resident J was taken to the police department in White Lake. The fire department put the fire out, and the residents were taken to the designated meeting place if the house is uninhabitable. On 06/22/23, I created a special investigation intake, which was assigned to me for investigation. I initiated my investigation on 06/22/23 by contacting the licensee designee, Kelly Devereaux. I also made a referral to the Office of Recipient Rights, but it was not assigned for investigation.

On 06/22/23, I interviewed the licensee designee, Kelly Devereaux, via telephone. Ms. Devereaux stated that there was significant damage to the home, as it is primarily constructed of wood. She stated that two of the bedrooms are damaged and there is significant smoke damage throughout the home. The fire department taped off the home and they are not allowing anyone to enter the home at this time. All the residents have been relocated to other Mentors of Michigan homes with permission from their guardians and responsible agencies. Resident J was arrested for starting the fire. Resident J did not have any restrictions in his plan of service regarding having access to a lighter and had no prior fire setting behaviors. Staff responded appropriately and evacuated everyone in a timely manner. Nobody was injured. An emergency discharge notice was issued for Resident J due to him starting a fire at the home and putting others at risk. Ms. Devereaux stated that they took the other residents shopping to replace their belongings. Ms. Devereaux was not sure if the home would be a total loss and would need to be torn down and rebuilt. She stated that it would likely be at least six months before anyone could move back into the home.

On 07/05/23, I conducted an unannounced onsite inspection at Teggerdine Hills. There were no occupants at the home. The windows were boarded up and there was significant damage from the fire above the front bedroom windows. The wooden siding above the windows was burned and black. There was also smoke damage observed above the garage and kitchen windows. There was a hole in the roof, which was covered with a tarp, and shingles were removed.

On 08/04/23 and 08/09/23, I spoke with the licensee designee, Kelly Devereaux, via telephone. Ms. Devereaux stated that the insurance company was still investigating the cause of the fire; however, Resident J is being held in jail and was charged with arson of a residence and endangering life. Ms. Devereaux stated that the owner of the home

was in contact with the insurance company. The homeowner was not planning on tearing down the home and told her that it should be repaired within a few months. He is going to gut the entire inside of the home and redo it.

On 08/15/23, I conducted an exit conference via telephone with the licensee designee, Kelly Devereaux. Ms. Devereaux stated that they have already started working on the house. She stated that she would submit a corrective action plan and will not contest a provisional license for the physical plant issues.

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.
ANALYSIS:	Based on the information gathered through my investigation, there is sufficient information to conclude that Teggerdine Hills is not currently maintained to provide for the health, safety, and well-being of the residents following a fire at the home on 06/20/23. There was significant damage to the home from the fire and smoke. The home is currently uninhabitable and will have to undergo extensive repairs before the residents can move back into the home.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon the receipt of an acceptable corrective action plan, I recommend the issuance of a first provisional license.

Kristen Donnay

08/15/2023

Kristen Donnay
Licensing Consultant

Date

Approved By:

Denise Y. Nunn

08/28/2023

Denise Y. Nunn
Area Manager

Date