



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

August 24, 2023

Roseline Rowan
Medhealth Suppliers & Providers, Inc.
706 Britten Ave
Lansing, MI 48910

RE: License #: AS330309216
Bedford House
2227 Bedford Ave.
Lansing, MI 48910

Dear Roseline Rowan:

Attached is the Renewal Licensing Study Report for the facility referenced above. The study has determined substantial violations of applicable licensing statutes and administrative rules. Therefore, refusal to renew the license is recommended. You will be notified in writing of the Department's intention and your options for resolution of this matter.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in cursive script that reads "Jana Lipps".

Jana Lipps, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #: AS330309216

Licensee Name: Medhealth Suppliers & Providers, Inc.

Licensee Address: 706 Britten Ave
Lansing, MI 48910

Licensee Telephone #: (517) 712-8585

Licensee Designee: Roseline Rowan

Administrator: Roseline Rowan

Name of Facility: Bedford House

Facility Address: 2227 Bedford Ave.
Lansing, MI 48910

Facility Telephone #: (517) 580-8243

Original Issuance Date: 06/14/2012

Capacity: 6

Program Type: DEVELOPMENTALLY DISABLED
MENTALLY ILL
AGED
ALZHEIMERS

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 08/17/2023

Date of Bureau of Fire Services Inspection if applicable: N/A

Date of Health Authority Inspection if applicable: N/A

No. of staff interviewed and/or observed 1

No. of residents interviewed and/or observed 5

No. of others interviewed 1 Role: licensee designee

- Medication pass / simulated pass observed? Yes No If no, explain.
- Medication(s) and medication record(s) reviewed? Yes No If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes No If no, explain.
- Meal preparation / service observed? Yes No If no, explain.
- Fire drills reviewed? Yes No If no, explain.
- Fire safety equipment and practices observed? Yes No If no, explain.
- E-scores reviewed? (Special Certification Only) Yes No N/A If no, explain.
- Water temperatures checked? Yes No If no, explain.
- Incident report follow-up? Yes No If no, explain.
- Corrective action plan compliance verified? Yes CAP date/s and rule/s: N/A
- Number of excluded employees followed-up? N/A
- Variances? Yes (please explain) No N/A

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

To maintain coding consistency with the original renewal inspection, the residents are not identified in sequential order.

This facility was found to be in non-compliance with the following rules:

R 400.14315 Handling of resident funds and valuables.

(3) A licensee shall have a resident's funds and valuables transaction form completed and on file for each resident. A department form shall be used unless prior authorization for a substitute form has been granted, in writing, by the department.

This is a repeat violation from renewal inspection dated 12/13/22. Licensee designee, Rosy Rowan, was still missing Resident Funds Part II form for Resident D. Ms. Rowan was also utilizing an unauthorized form to document resident funds transactions for Resident A, at the time of this renewal inspection. This licensing consultant provided consultation to Ms. Rowan and on-site visits to the facility on the following dates, 12/13/22, 1/30/23, 2/24/23, & 4/21/23, to address this rule violation. This rule continues to not be met by Ms. Rowan.

R 400.14315 Handling of resident funds and valuables.

(5) All resident funds, which includes bank accounts, shall be kept separate and apart from all funds and monies of the licensee. Interest and dividends earned on resident funds shall be credited to the resident. Payments for care for the current month may be used by the licensee for operating expenses.

At the time of this renewal inspection Ms. Rowan continues to hold all resident funds in a subaccount of her business checking account. The subaccount is labeled "77-Resident Funds-Bedford House". Ms. Rowan was provided consultation on the following dates, 1/30/23, 2/24/23, 4/21/23, regarding separating the resident funds from her personal account, and providing separate accounts for each resident, or returning the funds to the guardians/designated representatives to manage for each resident. At the time of this renewal inspection Ms. Rowan has not made any modifications to how she is managing and holding resident funds for Residents A, B, C, D, and F. Ms. Rowan further reported that in the past six months she has only contacted one of the guardians regarding this rule violation and need for a solution.

R 400.14315 Handling of resident funds and valuables.

(8) All resident fund transactions shall require the signature of the resident or the resident's designated representative and the licensee or prior written approval from the resident or the resident's designated representative.

At the time of the on-site inspection Ms. Rowan was able to produce a Resident Funds Part II form for Resident B, C, and F. There were no resident funds transactions documented on these forms or signatures obtained from the resident or the designated representatives. Ms. Rowan reported that she had spent resident funds but had not yet documented these expenses on the forms.

R 400.14315 Handling of resident funds and valuables.

(9) A resident's account shall be individual to the resident. A licensee shall be prohibited from having any ownership interest in a resident's account and shall verify such in a written statement to the resident or the resident's designated representative.

At the time of this on-site renewal inspection, Ms. Rowan continues to hold all resident funds in one subaccount of her business checking account. She reported that she deposits all resident funds into this subaccount. Ms. Rowan has been provided consultation by this licensing consultant on 1/30/23, 2/24/23, and 4/21/23, regarding this is a rule violation. Ms. Rowan was provided the opportunity to speak with each resident guardians/designated representatives to develop a way to separate these funds into individual accounts for each resident. Ms. Rowan did not take any action to comply with this consultation. I viewed the subaccount, 77-Resident Funds-Bedford House, during this on-site inspection on Ms. Rowan's personal computer. There have been no withdrawals or deposits to this account in the past four months that I reviewed. The account balance was \$3148.79 at the time of this inspection. Ms. Rowan reported that \$532 belonged to Resident C, \$1165.90 belonged to Resident A, \$713 belonged to Resident B, \$553.59 belonged to Resident F but she could not account for how much of a balance Resident D should have in this account. Furthermore, she had no transaction history to verify that the amounts she had provided were accurate to each resident balance.

R 400.14401 Environmental health.

(2) Hot and cold running water that is under pressure shall be provided. A licensee shall maintain the hot water temperature for a resident's use at a range of 105 degrees Fahrenheit to 120 degrees Fahrenheit at the faucet.

At the time of this on-site renewal inspection the water at the kitchen sink did not temp higher than 83.8 degrees Fahrenheit.

R 400.14401 Environmental health.

(4) All garbage and rubbish that contains food wastes shall be kept in leakproof, nonabsorbent containers. The containers shall be kept covered with tight-fitting lids and shall be removed from the home daily and from the premises at least weekly.

At the time of the on-site inspection the trash container in the kitchen, which held food scraps, did not have a tight-fitting lid. This trash was found without a lid. Ms. Rowan was given opportunity to find the lid for this trash can and was unable to obtain the lid.

R 400.14401 Environmental health.

(6) Poisons, caustics, and other dangerous materials shall be stored and safeguarded in nonresident areas and in non-food preparation storage areas.

At the time of the on-site inspection cleaning chemicals were found under the kitchen sink. These chemicals were not found to be safeguarded in a nonresident area as all residents in this home have direct access to the kitchen.

IV. RECOMMENDATION

Refusal to renew the license is recommended.



08/24/23

Jana Lipps
Licensing Consultant

Date

Approved:



08/24/2023

Dawn Timm
Area Manager

Date