



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

July 31, 2023

Regina Amadi  
Platinum Care, Inc.  
3129 Golfview Drive  
Saline, MI 48176

RE: License #: AS820297237  
Investigation #: 2023A0116040  
Syracuse TLC

Dear Ms. Amadi:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in blue ink that reads "Pandrea Robinson". The signature is written in a cursive, flowing style.

Pandrea Robinson, Licensing Consultant  
Bureau of Community and Health Systems  
Cadillac Pl. Ste 9-100  
3026 W. Grand Blvd  
Detroit, MI 48202  
(313) 319-9682

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS820297237
<b>Investigation #:</b>	2023A0116040
<b>Complaint Receipt Date:</b>	07/06/2023
<b>Investigation Initiation Date:</b>	07/07/2023
<b>Report Due Date:</b>	09/04/2023
<b>Licensee Name:</b>	Platinum Care, Inc.
<b>Licensee Address:</b>	3129 Golfview Drive Saline, MI 48176
<b>Licensee Telephone #:</b>	(734) 330-3262
<b>Administrator:</b>	Regina Amadi
<b>Licensee Designee:</b>	Regina Amadi
<b>Name of Facility:</b>	Syracuse TLC
<b>Facility Address:</b>	31415 Conway Drive Westland, MI 48185
<b>Facility Telephone #:</b>	(248) 941-1140
<b>Original Issuance Date:</b>	01/12/2009
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	08/29/2021
<b>Expiration Date:</b>	08/28/2023
<b>Capacity:</b>	6
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL

## II. ALLEGATION(S)

	<b>Violation Established?</b>
On 7/04/2023, Resident A stated he was assaulted by staff, Vincent Ogbonnaya which was alleged to have been witnessed by staff, Paulinus Ngwu.	Yes

## III. METHODOLOGY

07/06/2023	Special Investigation Intake 2023A0116040
07/06/2023	APS Referral Received.
07/06/2023	Referral - Recipient Rights
07/07/2023	Special Investigation Initiated - On Site Interviewed staff, Potter Imasuen, and Resident's A-D.
07/11/2023	Contact - Telephone call made Interviewed licensee designee, Regina Amadi.
07/11/2023	Contact - Telephone call made Interviewed home manager, Vincent Ogbonnaya.
07/12/2023	Contact - Telephone call made Interviewed staff, Haddy Njie.
07/12/2023	Contact - Telephone call made Interviewed staff, Paulinus Ngwu.
07/25/2023	Contact - Telephone call made Spoke with recipient rights investigator, Sherry Underwood.
07/25/2023	Inspection Completed-BCAL Sub. Compliance
07/27/2023	Exit Conference With licensee designee, Regina Amadi.

**ALLEGATION:**

**On 7/04/2023, Resident A stated he was assaulted by staff, Vincent Ogbonnaya which was alleged to have been witnessed by staff, Paulinus Ngwu.**

## **INVESTIGATION:**

On 07/07/23, I conducted an unscheduled onsite inspection and interviewed staff Potter Imasuen and Residents A-D. Mr. Imasuen reported that he was not working at the time of the incident and is not aware of what occurred.

Resident A reported that Mr. Ogbonnaya jumped on him in the living room for no reason. Resident A reported that the other residents were in the living room and observed the incident along with staff, Haddy Njie and Paulinus Ngwu. Resident A reported that Mr. Ogbonnaya punched him in the face three times. Resident A reported that due to his dark complexion, no marks or bruises could be seen on his face. Resident A reported that after Mr. Ogbonnaya left the home, he called the police, and they came to the home. Resident A reported that they really didn't do much, but reported they looked at his face and neck area and left. Resident A reported that this is the first time Mr. Ogbonnaya has ever been physical with him.

Resident B reported that he observed the entire incident as he was sitting on the couch next to Resident A. Resident B reported that Resident A and Mr. Ogbonnaya were having words and the next thing, he saw was Mr. Ogbonnaya punching Resident A in the face. Resident B reported that staff, Haddy Njie and Paulinus Ngwu intervened to get Mr. Ogbonnaya off of Resident A. Resident B reported that the police came out but reported that they did not speak to him or the other residents. Resident B reported that Mr. Ogbonnaya is a bully and reported that he used to push and shove him but reported he has not been physical with him in a while.

Resident C reported that Mr. Ogbonnaya beat Resident A up. Resident C reported that he heard all the commotion and then saw Resident A walk out of the house with his clothes all messed up. Resident C reported that he also observed blood on Resident A's shirt. Resident C reported that he has observed Mr. Ogbonnaya be physical with some of the other residents but denied that he has ever been physical with him.

Resident D reported that Mr. Ogbonnaya threatened Resident A and then began punching him in his face and body while he was on the couch. Resident D reported that Mr. Ogbonnaya has hit and pushed him and the other residents in the past. Resident D reported that both staff, Haddy Njie and Paulinus Ngwu observed the incident and did not do anything.

Residents A-D all reported that Mr. Ogbonnaya has not worked in the home since the incident.

On 07/11/23, I interviewed licensee designee, Regina Amadi, and she reported that she was aware of the allegations and reported that Mr. Ogbonnaya has been suspended pending the outcome of the investigation. Ms. Amadi reported that she spoke with Resident A and he reported that he was fine and did not disclose with her

any specifics of what he alleged occurred on 07/04/23. Ms. Amadi reported that she has also spoken with the recipient rights investigator regarding the matter. Ms. Amadi reported that she planned to speak with Resident A again as well as the other residents.

On 07/11/23, I interviewed home manager, Vincent Ogbonnaya and he denied the allegations. Mr. Ogbonnaya reported that he did not physically assault Resident A. He reported that he went to the home to drop off some food and other items for the July 4<sup>th</sup> holiday and when he arrived, he observed Residents A- C in the backyard smoking marijuana and he addressed his concerns with them about that. Mr. Ogbonnaya reported that Resident A did not like that and was already upset because he was unable to get his allowance until the following day. Mr. Ogbonnaya reported that Resident A was getting loud and was cursing and pacing the floor. Mr. Ogbonnaya reported he left the home and later received a telephone call from the police who were asking about his whereabouts and if could return to the home. Mr. Ogbonnaya reported that he headed back to the home, however, reported when he arrived the police had already left, so he also left.

On 07/12/23, I interviewed staff, Haddy Njie and she reported that she was at the home on 07/04/23 and had completed her shift at 7:00 a.m. Ms. Njie reported she was waiting on an Uber but the prices were so high she ended up staying at the home until her next shift started at 3:00 p.m. Ms. Njie reported that was not counted in the staffing ratio and reported that Paulinus Ngwu was the staff on shift and responsible for the care of the residents. Ms. Njie denied that she observed any altercation between Resident A and Mr. Ogbonnaya and reported that Mr. Ogbonnaya was only at the home for a short period of time as he was dropping off food for July 4<sup>th</sup> holiday for staff to prepare. Ms. Njie reported that the residents were upset because Mr. Ogbonnaya had observed Residents A-C smoking marijuana and had addressed it with them. She reported that Resident A was upset with Mr. Ogbonnaya and went in the kitchen and started going through the kitchen drawers, she reported she thought he may be looking for a knife or something, so she got up and went in the kitchen and Resident A went outside. Ms. Njie denied that an altercation of any sort occurred. Ms. Njie reported that the police came to the home and spoke to her, Mr. Ngwu and Resident A.

On 07/12/23, I interviewed staff, Paulinus Ngwu, and he denied the allegations. He reported that Mr. Ogbonnaya stopped by the home to drop off some food for staff to prepare for the July 4<sup>th</sup> holiday and had observed Residents A-C smoking marijuana. Mr. Ngwu reported that Mr. Ogbonnaya had Residents A-C come in the home to address the house rules as it relates to smoking marijuana. Mr. Ngwu reported that Resident A got upset and started looking for a knife and stated he was going to stab Mr. Ogbonnaya, so he got between Resident A and the knife drawer and Resident A left out of the house. Mr. Ngwu denied that any altercation occurred between Resident A and Mr. Ogbonnaya. Mr. Ngwu reported that the police showed up at the house a little while later and interviewed him, Resident A and Ms. Njie. He reported that they looked Resident A over and left.

On 07/25/23, I spoke with Sherry Underwood, recipient rights investigator. Ms. Underwood reported that based on her interviews of Residents A-D she will be substantiating the allegations.

On 07/27/23, I conducted the exit conference with licensee designee, Regina Amadi and informed her of the findings of the investigation. Ms. Amadi reported an understanding and reported that Mr. Ogbonnaya is still suspended and may be terminated. She reported that she has spoken with the residents and informed them that they are to call and inform her if and when anyone is mistreating them in any way. Ms. Amadi reported that it is never okay for staff to put their hands on a resident.

<b>APPLICABLE RULE</b>	
<b>R 400.14305</b>	<b>Resident protection.</b>
	<b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.</b>
<b>ANALYSIS:</b>	<p>Resident A reported that he was punched in the face three times by Mr. Ogbonnaya.</p> <p>Resident B reported that he observed Mr. Ogbonnaya punch Resident A in in the face and reported that He has been physical with him in the past also.</p> <p>Resident C reported that Mr. Ogbonnaya beat Resident A up and reported he observed his clothes all messed up and reported observing blood on his shirt.</p> <p>Resident D reported that Mr. Ogbonnaya threatened Resident A and then began punching him in his face and body while he was on the couch. Resident D added that Mr. Ogbonnaya has hit and pushed him and the other residents in the past.</p> <p>This violation is established. There is sufficient evidence to conclude that Resident A was not treated with dignity and his personal needs including protection and safety were not attended to at all times.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>



**IV. RECOMMENDATION**

Contingent upon receipt of an acceptable corrective action plan, I recommend the status of the license remain unchanged.



Pandrea Robinson  
Licensing Consultant

07/27/23  
Date

Approved By:



Ardra Hunter  
Area Manager

07/31/23  
Date