



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

July 19, 2023

Michael McElroy
Highland Home for the Aged
1948 Cooper Street
Jackson, MI 49202

RE: License #: AH380283614
Highland Home for the Aged
1948 Cooper Street
Jackson, MI 49202

Dear Michael McElroy:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result. Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please feel free to contact the local office at 877-458-2757.

Sincerely,

A handwritten signature in cursive script that reads "Jessica Rogers".

Jessica Rogers, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(517) 285-7433
enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH380283614
Licensee Name:	North Star Management Group, Inc.
Licensee Address:	2111 Epley Rd. Williamston, MI 48895
Licensee Telephone #:	(517) 655-2323
Authorized Representative/ Administrator:	Michael McElroy
Name of Facility:	Highland Home for the Aged
Facility Address:	1948 Cooper Street Jackson, MI 49202
Facility Telephone #:	(517) 782-1900
Original Issuance Date:	06/28/2006
Capacity:	32
Program Type:	AGED ALZHEIMERS

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 07/18/2023

Date of Bureau of Fire Services Inspection if applicable: 08/29/2022

Inspection Type: Interview and Observation Worksheet
 Combination

Date of Exit Conference: 07/18/2023

No. of staff interviewed and/or observed 6
No. of residents interviewed and/or observed 17
No. of others interviewed 0 Role No visitors were observed at the time of inspection.

- Medication pass / simulated pass observed? Yes No If no, explain.
- Medication(s) and medication records(s) reviewed? Yes No If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes No If no, explain. No resident funds held.
- Meal preparation / service observed? Yes No If no, explain.
- Fire drills reviewed? Yes No If no, explain.
Bureau of Fire Services reviews fire drills. Disaster plan reviewed and staff interviewed regarding disaster plan.
- Water temperatures checked? Yes No If no, explain.
- Incident report follow-up? Yes IR date/s: N/A
- Corrective action plan compliance verified? Yes CAP date/s and rule/s: CAP dated 8/12/2021 to Renewal LSR dated 7/27/2021: R 325.1923(2), R 325.1932(1)
- Number of excluded employees followed up? N/A

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

R 325.1954 Meal and food records.

The home shall maintain a record of the meal census, to include residents, personnel, and visitors, and a record of the kind and amount of food used for the preceding 3-month period.

Review of the facility's meal census records revealed they were incomplete. For example, the following dates lacked a meal census: 6/16/2023, 7/1/2023, 7/2/2023, 7/12/2023, 7/14/2023, and 7/15/2023.

VIOLATION ESTABLISHED.

R 325.1964 Interiors.

(9) Ventilation shall be provided throughout the facility in the following manner:

(b) Bathing rooms, beauty shops, toilet rooms, soiled linen rooms, janitor closets, and trash holding rooms shall be provided with a minimum of 10 air changes per hour of continuously operated exhaust ventilation that provide discernable air flow into each of these rooms.

Inspection of vents in the shower room across from the nurse's office, room 1, and room 8 revealed they lacked adequate and discernable air flow.

Interview with Mike McElroy revealed the vent motor for that side of the facility needed to be replaced in which he ordered a new motor at the time of inspection.

VIOLATION ESTABLISHED.

R 325.1976 Kitchen and dietary.

(13) A multi-use utensil used in food storage, preparation, transport, or serving shall be thoroughly cleaned and sanitized after each use and shall be handled and stored in a manner which will protect it from contamination.

Interview with Employee #1 revealed the facility utilized a dish machine for heat sanitization daily; however, the heat levels were not tested to ensure they reached the appropriate temperature for sanitization. Thus, it could not be confirmed if proper and adequate sanitization of dishware was completed.

VIOLATION ESTABLISHED.

R 325.1976 Kitchen and dietary.

(6) Food and drink used in the home shall be clean and wholesome and shall be manufactured, handled, stored, prepared, transported, and served so as to be safe for human consumption.

Inspection of the kitchen refrigerator revealed items were not always dated such as but not limited to mayonnaise, ketchup, cut up oranges, cooked bacon, roast beef, and hamburger.

VIOLATION ESTABLISHED.

R 325.1979 General maintenance and storage.

(3) Hazardous and toxic materials shall be stored in a safe manner.

Inspection of the activity room cupboards located beneath the sink revealed cleaning chemicals such as but not limited to Clorox spray, heavy duty cleaner and disinfectant sprays, Purell surface wipes, and glass cleaner were in an unlocked cupboard and accessible to residents.

VIOLATION ESTABLISHED.

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.



07/19/2023

Licensing Consultant Date