



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

July 12, 2023

Michael Maurice
Sugarbush Living, Inc.
15125 Northline Rd.
Southgate, MI 48195

RE: License #:	AS250338095
Investigation #:	2023A0872055
	Sugarbush Living-Beecher Circle House

Dear Michael Maurice:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in black ink that reads "Susan Hutchinson". The signature is written in a cursive, flowing style.

Susan Hutchinson, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(989) 293-5222

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS250338095
Investigation #:	2023A0872055
Complaint Receipt Date:	06/26/2023
Investigation Initiation Date:	06/26/2023
Report Due Date:	08/25/2023
Licensee Name:	Sugarbush Living, Inc.
Licensee Address:	15125 Northline Rd. Southgate, MI 48195
Licensee Telephone #:	(810) 496-0002
Administrator:	Michael Maurice
Licensee Designee:	Michael Maurice
Name of Facility:	Sugarbush Living-Beecher Circle House
Facility Address:	4226 Beecher Rd Flint, MI 48532
Facility Telephone #:	(810) 496-0002
Original Issuance Date:	02/22/2013
License Status:	REGULAR
Effective Date:	02/13/2022
Expiration Date:	02/12/2024
Capacity:	6
Program Type:	AGED

II. ALLEGATION(S)

	Violation Established?
The water stinks and is orange, and the deck is uneven and unsafe.	No
The paint on the ceiling in the living room is peeling.	Yes

III. METHODOLOGY

06/26/2023	Special Investigation Intake 2023A0872055
06/26/2023	APS Referral
06/26/2023	Special Investigation Initiated - Letter I made an APS complaint via email
06/28/2023	Inspection Completed On-site Unannounced
07/10/2023	Contact - Telephone call made I interviewed the owner/licensee designee, Michael Maurice
07/10/2023	Contact - Telephone call made I interviewed staff Samantha Bradley
07/10/2023	Exit Conference I conducted an exit conference with the licensee designee, Michael Maurice
07/11/2023	Exit Conference I conducted another exit conference with the licensee designee

ALLEGATION: The water stinks and is orange, and the deck is uneven and unsafe.

INVESTIGATION: On 06/28/23, I conducted an unannounced onsite inspection of Sugarbush Living Beecher Circle House. I interviewed the home manager, Heather Jones and Resident A. I also conducted a visual inspection of the facility.

Staff Jones said that the facility uses a water softener because they have hard water. She said that sometimes, there are rust stains in the sinks, but the water never has an odor, and it is never discolored. Staff Jones turned the water on at several locations in the facility and I observed it. I did not note an odor or odd color of the water at any of the locations I checked.

Staff Jones took me outside to the back deck and I was able to see that some of the boards were a different color than others, indicating that some had been replaced. Staff Jones explained that there were some loose boards on the deck “a while ago”, but the owner had the loose boards repaired/replaced. I walked the entire deck and did not find any loose or unsafe boards.

I interviewed Resident A who was resting in her bedroom, and I reviewed the allegations with her. Resident A told me that she has never noticed that the water is discolored or that it has an odor and said that she did not know that there were loose boards on the back deck.

On 07/10/23, I interviewed the owner/licensee designee (LD), Michael Maurice via telephone. LD Maurice confirmed that the facility has hard water, and they use a water softener. He said that a company delivers softener salt to the facility once per month. LD Maurice told me that the water has never had an odor or a strange color.

According to LD Maurice, there are no loose or unsafe boards on the back deck. He said that over a year ago, some of the boards were loose so he had them replaced. He said that currently, there are no loose or unsafe boards on the deck and the residents and staff can safely use it.

According to the Sugarbush Living Beecher Circle House file, the Genesee County Health Department completed a water test at this facility on 05/05/21 and gave the facility an “A” rating.

On 07/10/23, I interviewed staff Samantha Bradley via telephone. Staff Bradley said that she has worked at this facility for over a year. She said that she has never noted the water having a bad odor and she has never seen it discolored. She confirmed that the facility has hard water, and the owner has water softener salt delivered to the facility once per month.

Staff Bradley said that to her knowledge, the back deck does not have any loose boards and it is safe for the residents. She said that there were some loose boards “a while ago” but said that the owner replaced the boards, and the residents can safely use the deck.

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
ANALYSIS:	(1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.
	<p>On 06/28/23, I conducted an onsite inspection at this facility. I checked the water in several locations and did not note that it was discolored or malodorous. I inspected the deck and did not find any loose boards or find it unsafe.</p> <p>The Genesee County Health Department checked the water at this facility on 05/05/21 and gave it an "A" rating.</p> <p>Staff Heather Jones and Samantha Bradley and the licensee designee (LD) Michael Maurice said that the water is not discolored or malodorous, the deck does not have any loose boards nor is it unsafe.</p> <p>I conclude that there is insufficient evidence to substantiate this rule violation.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: The paint on the ceiling in the living room is peeling.

INVESTIGATION: On 06/28/23, I conducted an unannounced onsite inspection of Sugarbush Living Beecher Circle House. I interviewed the home manager, Heather Jones and Resident A. I also conducted a visual inspection of the facility.

Staff Jones showed me the living room ceiling and I observed that the paint is peeling in one area. I did not see any evidence of water damage and the source of the peeling paint was not obvious. Staff Jones said that the owner is aware of the issue, and he has put in a work order to have the ceiling repaired. Staff Jones said that the peeling paint is only in the one location.

I interviewed Resident A who was resting in her bedroom, and I reviewed the allegations with her. She said that she has not noticed any of the paint peeling in the living room or anywhere else.

On 07/10/23, I interviewed the owner/licensee designee (LD), Michael Maurice via telephone. LD Maurice confirmed that there is an area of peeling paint on the ceiling in the living room. He said that the source of the peeling paint is unknown, and he finds that he must sand, patch, and paint the area every couple of years. Mr. Maurice told me

that there is no evidence of water damage or mold, and the peeling paint is not unsafe to the residents. LD Maurice said that he has contacted a handyman to patch and paint the area and this should be completed shortly.

On 07/10/23, I interviewed staff Samantha Bradley via telephone. Staff Bradley said that she has worked at this facility for over a year. Staff Bradley confirmed that there is an area on the living room ceiling that has peeling paint. She said that the peeling paint is localized to one area and there does not seem to be a cause. She told me that she has not seen any evidence of water damage and the peeling paint has never dropped on the residents. Staff Bradley stated that the residents sometimes watch television in the living room but said that nobody seems to be bothered by the peeling paint. Staff Bradley said that she was told that the owner has hired someone to fix the area on the ceiling.

On 07/11/23, I conducted an exit conference with the licensee designee, Michael Maurice. I told him which rule violation I am substantiating and told him I will send him a copy of my report once it is approved.

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
ANALYSIS:	(5) Floors, walls, and ceilings shall be finished so as to be easily cleanable and shall be kept clean and in good repair.
	<p>On 06/28/23, I conducted an onsite inspection at this facility. I saw a patch of peeling paint on the living room ceiling but did not see any evidence of water damage and the source of the peeling paint was not apparent.</p> <p>Staff Heather Jones and Samantha Bradley and the licensee designee (LD) Michael Maurice said that there is a patch of peeling paint on the living room ceiling and the source of the issue is unknown. LD Maurice said that he has hired a handyman to address the issue.</p> <p>I conclude that there is sufficient evidence to substantiate this rule violation.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon the receipt of an acceptable corrective action plan, I recommend no change in the license status.

Susan Hutchinson

July 12, 2023

Susan Hutchinson Licensing Consultant	Date
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Approved By:

Mary Holton

July 12, 2023

Mary E. Holton Area Manager	Date
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