



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

July 5, 2023

Deedre Vriesman
Resthaven Maple Woods
49 E 32nd St.
Holland, MI 49423

RE: License #: AH700236875
Resthaven Maple Woods
49 E 32nd St.
Holland, MI 49423

Dear Deedre Vriesman:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result. Please review the enclosed documentation for accuracy and contact me with any questions. In the event I am not available, and you need to speak to someone immediately, please feel free to contact the local office at (616) 356-0100.

Sincerely,

Julie Viviano, Licensing Staff
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH700236875
Licensee Name:	Resthaven
Licensee Address:	948 Washington Ave. Holland, MI 49423
Licensee Telephone #:	(616) 796-3500
Authorized Representative:	Deedre Vriesman
Administrator/Licensee Designee:	Jill Schrottenboer
Name of Facility:	Resthaven Maple Woods
Facility Address:	49 E 32nd St. Holland, MI 49423
Facility Telephone #:	(616) 796-3700
Original Issuance Date:	06/01/1999
Capacity:	101
Program Type:	AGED ALZHEIMERS

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 7/5/2023

Date of Bureau of Fire Services Inspection if applicable: BFS – C 6/5/2023

Inspection Type: Interview and Observation Worksheet
 Combination

Date of Exit Conference: 7/5/2023

No. of staff interviewed and/or observed 17

No. of residents interviewed and/or observed 43

No. of others interviewed 0 Role N/A

- Medication pass / simulated pass observed? Yes No If no, explain.
- Medication(s) and medication records(s) reviewed? Yes No If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes No If no, explain. The home does not keep resident funds in trust.
- Meal preparation / service observed? Yes No If no, explain.
- Fire drills reviewed? Yes No If no, explain.
Reviewed disaster plans along with interviewed staff on policies and procedures.
- Water temperatures checked? Yes No If no, explain.
- Incident report follow-up? Yes IR date/s: 5/18/2022; 10/6/2022; 11/17/2022
N/A
- Corrective action plan compliance verified? Yes CAP date/s and rule/s:
5/18/2022 - 2022A1010033; 10/6/2022 - 2022A1028043; 11/17/2022 -
2023A1028001
- Number of excluded employees followed up? 0 N/A

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

MCL 333.20201	Policy describing rights and responsibilities of patients or residents; adoption; posting and distribution; contents; additional requirements; discharging, harassing, retaliating, or discriminating against patient exercising protected right; exercise of rights by patient's representative; informing patient or resident of policy; designation of person to exercise rights and responsibilities; additional patients' rights; definitions.
	(1) A health facility or agency that provides services directly to patients or residents and is licensed under this article shall adopt a policy describing the rights and responsibilities of patients or residents admitted to the health facility or agency. Except for a licensed health maintenance organization, which shall comply with chapter 35 of the insurance code of 1956, 1956 PA 218, MCL 500.3501 to 500.3580, the policy shall be posted at a public place in the health facility or agency and shall be provided to each member of the health facility or agency staff. Patients or residents shall be treated in accordance with the policy.
ANALYSIS:	Inspection of the facility revealed the resident rights policy was not posted in a public place in the health facility.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1922	Admission and retention of residents.
	(7) An individual admitted to residence in the home shall have evidence of tuberculosis screening on record in the home that was performed within 12 months before admission. Initial screening may consist of an intradermal skin test, a blood test, a chest x-ray, or other methods recommended by the public health authority.

ANALYSIS:	On-site inspection revealed one of the six resident files reviewed did not have evidence of a tuberculosis screening on record performed within 12 months before admission.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1923	Employee's health.
	(2) A home shall provide initial tuberculosis screening at no cost for its employees. New employees shall be screened within 10 days of hire and before occupational exposure.
ANALYSIS:	On-site inspection revealed three of the eight employee files reviewed contained a tuberculosis screening performed outside the parameters of within 10 days of hire and before occupational exposure.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1932	Resident medications.
	(3) If a home or the home's administrator or direct care staff member supervises the taking of medication by a resident, then the home shall comply with all of the following provisions: (a) Be trained in the proper handling and administration of medication.
ANALYSIS:	During the medication administration pass review, a loose unidentifiable pill in a paper medication cup was located inside the narcotic drawer of the medication cart. It could not be determined what medication it was, whom the medication belonged to, or how the medication became loose in the narcotic drawer of the medication cart.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1972	Solid wastes.
	All garbage and rubbish shall be kept in leakproof, nonabsorbent containers. The containers shall be kept covered with tight-fitting lids and shall be removed from the home daily and from the premises at least weekly.
ANALYSIS:	Inspection of the first and second floors of the facility and main kitchen revealed multiple garbage containers without tight-fitting lids.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1975	Laundry and linen requirements.
	(1) A new construction, addition, major building change, or conversion after November 14, 1969 shall provide all of the following: (b) A separate clean linen storage room.
ANALYSIS:	Inspection revealed the second-floor clean linen closet and the memory care linen closet contained other items mixed with clean linens (ex. lamps, racks, table, shoes, bags of clothing and toiletries, basket of yarn etc.). This poses a risk for cross contamination of linens. Only clean linens can be kept in the clean linen area.
CONCLUSION:	VIOLATION ESTABLISHED

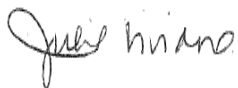
R 325.1976	Kitchen and dietary.
	(6) Food and drink used in the home shall be clean and wholesome and shall be manufactured, handled, stored, prepared, transported, and served so as to be safe for human consumption.
ANALYSIS:	On-site inspection revealed food items (ex. jam, milk, juice, ice cream, soda, condiments, sandwich meat, cheese, bread, chips, cereal etc.) in the kitchen refrigerators and freezers, memory

	care refrigerator and cabinets, and employee lounge refrigerator and freezer that were unlabeled. An open date must be placed on all food items once opened. It could not be determined if the food items were safe for human consumption.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1979	General maintenance and storage.
	(3) Hazardous and toxic materials shall be stored in a safe manner.
ANALYSIS:	On-site inspection revealed industrial chemicals easily accessible to anyone on the main floor hallway bathrooms, second floor hallway bathrooms and the memory care unit hallway bathrooms. This presents a potential risk of ingestion and harm to residents in the home with impaired cognition and function.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.



7/5/2023

Date

Licensing Consultant