



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

June 13, 2023

Stella Nkwuzo  
STLC AFC INC  
7405 Silver Leaf Lane  
West Bloomfield, MI 48322

RE: License #: AS820391701  
Investigation #: 2023A0101026  
Colgate 2 AFC Home

Dear Mrs. Nkwuzo:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in blue ink, appearing to read "Edith Richardson".

Edith Richardson, Licensing Consultant  
Bureau of Community and Health Systems  
Cadillac Pl. Ste 9-100  
3026 W. Grand Blvd  
Detroit, MI 48202  
(313) 919-1934

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS820391701
<b>Investigation #:</b>	2023A0101026
<b>Complaint Receipt Date:</b>	05/23/2023
<b>Investigation Initiation Date:</b>	05/24/2023
<b>Report Due Date:</b>	07/22/2023
<b>Licensee Name:</b>	STLC AFC INC
<b>Licensee Address:</b>	26153 Colgate St Inkster, MI 48141
<b>Licensee Telephone #:</b>	(248) 943-5689
<b>Administrator:</b>	Stella Nkwuzo
<b>Licensee Designee:</b>	Stella Nkwuzo
<b>Name of Facility:</b>	Colgate 2 AFC Home
<b>Facility Address:</b>	26228 Colgate St Inkster, MI 48141
<b>Facility Telephone #:</b>	(248) 943-5689
<b>Original Issuance Date:</b>	08/29/2018
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	02/28/2023
<b>Expiration Date:</b>	02/27/2025
<b>Capacity:</b>	4
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

## II. ALLEGATION(S)

	Violation Established?
The home has been without hot water for a month. The licensee told the residents she was saving up the money to buy a new hot water tank and sometimes they have to suffer.	Yes
Additional Findings	Yes

## III. METHODOLOGY

05/23/2023	Special Investigation Intake 2023A0101026
05/24/2023	Special Investigation Initiated - Telephone Licensee Designee
05/26/2023	Inspection Completed-BCAL Sub. Non-Compliance
05/31/2023	Contact - Document Received
05/31/2023	Exit Conference
06/06/2023	Contact – Telephone call made Resident A's and B's guardian.
06/06/2023	Contact – Telephone call made Resident C's guardian. Left message.

**ALLEGATION:** The home has been without hot water for a month. The licensee told the residents she was saving up the money to buy a new hot water tank and sometimes they have to suffer.

**INVESTIGATION:** On 05/24/2023, I spoke with the licensee designee, Stella Nkwuzo. Mrs. Nkwuzo stated the hot water tank has been repaired. I requested the receipt. Mrs. Nkwuzo stated she did not have a receipt because she still owes the contractor money for installing the hot water tank.

On 05/26/2023, I conducted an onsite inspection. The home had hot water and a sufficient amount of food.

I interviewed Mrs. Nkwuzo on 05/26/2023. Ms. Nkwuzo stated the hot water was

only off for two weeks. She stated she had to shop around to find the best price because some contractors wanted too much money to install a hot water tank. I informed Mrs. Nkwuzo that having no hot water for any length of time was still a violation. Mrs. Nkwuzo stated, "The state closed my other home which had a contract and I'm trying to get a contract for this home. All I get is the SSI money."

I also interviewed Resident A and B on 05/26/2023. They both stated the home had been without hot water for a month. Resident A and B further stated Mrs. Nkwuzo told them she was saving up the money to buy a new hot water tank and sometimes they have to suffer.

On 06/06/2023, I spoke with Resident A's and B's caseworker, Kimberly Goodson who works for Lincoln Behavioral Services. Ms. Goodson stated Ms. Nkwuzo sent her a letter indicating the home was closing. Ms. Goodson stated their guardian found them a new placement and they will be moving on 06/09/2023.

<b>APPLICABLE RULE</b>	
<b>R 400.14401</b>	<b>Environmental health.</b>
	<b>(2) Hot and cold running water that is under pressure shall be provided. A licensee shall maintain the hot water temperature for a resident's use at a range of 105 degrees Fahrenheit to 120 degrees Fahrenheit at the faucet.</b>
<b>ANALYSIS:</b>	Mrs. Nkwuzo stated the hot water tank was out for two weeks. Resident A and B both stated there was no hot water for a month. Even though Mrs. Nkwuzo and the residents do not agree on how long the home was without hot water it does not negate the fact that the home did not have hot water.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

#### **ADDITIONAL FINDINGS:**

**INVESTIGATION:** The licensee does not have the financial capability to operate the home. On 05/26/2023, I asked Mrs. Nkwuzo's to submit the company's financial statements for the past six months. On 06/01/2023, I received five STLC AFC Inc's bank statements. Two of them was from a previous year. The April 2023, statement indicates the previous balance was \$97.54, the current balance is \$26.78 and there were five overdraft fees. The March 2023, statement indicates the previous balance was \$590.43, the current balance is \$97.54, there were five overdraft fees, one item returned fee and two of the overdraft fees were for checks written to DTE Energy. The February 2023, statement indicates the previous balance was -\$58.82, the

current balance is \$580.43 and there were three overdraft fees and one item return fee.

On 05/31/2023, I conducted an exit conference with Mrs. Nkwuzo. After a lengthy conversation with Mrs. Nkwuzo, she agreed with my findings. On 06/04/2023, Mrs. Nkwuzo sent me, the assigned consultant, all caseworkers, and the guardians a letter stating she was voluntarily relinquishing the license.

<b>APPLICABLE RULE</b>	
<b>R 400.14201</b>	<b>Qualifications of administrator, direct care staff, licensee, and members of the household; provision of names of employee, volunteer, or member of the household on parole or probation or convicted of felony; food service staff.</b>
	<b>(2) A licensee shall have the financial and administrative capability to operate a home to provide the level of care and program stipulated in the application.</b>
<b>ANALYSIS:</b>	<p>The STLC AFC Inc's bank statements for February 2023, March 2023, and April 2023 do not show financial capability.</p> <p>On 05/26/2023, I asked Mrs. Nkwuzo's to submit the company's financial statements for the past six months. On 06/01/2023, I received five STLC AFC Inc's bank statements. Two of them was from a previous year. The April 2023, statement indicates the previous balance was \$97.54, the current balance is \$26.78 and there were five overdraft fees. The March 2023, statement indicates the previous balance was \$590.43, the current balance is \$97.54, there were five overdraft fees, one item returned fee and two of the overdraft fees were for checks written to DTE Energy. The February 2023, statement indicates the previous balance was -\$58.82, the current balance is \$580.43 and there were three overdraft fees and one item return fee.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

#### IV. RECOMMENDATION

In lieu of submitting an acceptable corrective action plan, on 06/04/2023, Mrs. Nkwuzo forwarded the department, all caseworkers, and the guardians a letter stating she was voluntarily relinquishing the license; therefore, I recommended the license be voluntarily closed.



Edith Richardson  
Licensing Consultant

06/09/2023

Date

Approved By:



06/13/2023

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Ardra Hunter  
Area Manager

Date