



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

June 8, 2023

Andre Marable
Marable Specialized Care Inc
#265
13335 15 Mile Road
Sterling Heights, MI 48312-4271

RE: License #: AS820381006
Investigation #: 2023A0992024
Marable Specialized Care Inc. II

Dear Mr. Marable:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Denasha Walker', with a stylized, cursive script.

Denasha Walker, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 300-9922

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820381006
Investigation #:	2023A0992024
Complaint Receipt Date:	04/24/2023
Investigation Initiation Date:	04/26/2023
Report Due Date:	06/23/2023
Licensee Name:	Marable Specialized Care Inc
Licensee Address:	#265 13962 Renfrew Court Sterling Heights, MI 48312
Licensee Telephone #:	(313) 289-9730
Administrator:	Andre Marable
Licensee Designee:	Andre Marable
Name of Facility:	Marable Specialized Care Inc. II
Facility Address:	32823 Comanche Street Westland, MI 48185
Facility Telephone #:	(734) 326-7642
Original Issuance Date:	04/06/2016
License Status:	REGULAR
Effective Date:	10/06/2022
Expiration Date:	10/05/2024
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
<ul style="list-style-type: none">While residing at the Marable home, Resident A was yelled at by an unknown staff member and then the staff person used their finger to hit Resident A in the forehead.	Yes
<ul style="list-style-type: none">There are also concerns that there was no food in the refrigerator or in the cabinets on at least one occasion while Resident A was living there.	No
Additional Findings	Yes

III. METHODOLOGY

04/24/2023	Special Investigation Intake 2023A0992024
04/24/2023	APS Referral Denied at intake
04/26/2023	Special Investigation Initiated - On Site Staff A, direct care staff
04/26/2023	Contact - Telephone call received Staff B, direct care staff
04/27/2023	Contact - Telephone call made Andre Marable, licensee designee
05/10/2023	Contact - Telephone call made Charles Carter, Office of Recipient Rights (ORR)
05/10/2023	Contact - Telephone call made Jerri Sterrett, ORR; was not available, message left.
05/10/2023	Contact - Telephone call made Rosalyn Johnson, Resident A's support coordinator was not available; message left.
05/10/2023	Contact - Telephone call received Ms. Sterrett

05/10/2023	Contact - Telephone call made Relative A, Resident A's guardian was not available. Message left.
05/10/2023	Contact - Telephone call received Relative A
05/15/2023	Contact - Telephone call received Ms. Johnson
05/17/2023	Contact - Telephone call received Staff C
05/18/2023	Contact - Telephone call made Tammy Demmy, Manager at Resident A's new location
05/18/2023	Contact - Face to Face Ms. Demmy and Resident A
05/22/2023	Contact - Telephone call made Staff D, direct care staff
05/22/2023	Contact - Telephone call made Gary Marable, home manager
06/05/2023	Exit Conference Andre Marable, licensee designee

ALLEGATION:

- **While residing at the Marable home, Resident A was yelled at by an unknown staff member and then the staff person used their finger to hit Resident A in the forehead.**
- **There are also concerns that there was no food in the refrigerator or in the cabinets on at least one occasion while Resident A was living there.**

INVESTIGATION:

On 04/26/2023, I completed an unannounced onsite inspection and interviewed Staff A, direct care staff regarding the allegations. Staff A stated she is relatively new to the home and denied having any knowledge of the allegations. Staff A made me aware that Resident A relocated on 03/30/2023. Staff A was unable to provide Resident A's current address and suggested I contact Gary Marable, home

manager, for that information. While onsite I observed the food supply in the refrigerator, freezer, and cabinets including but not limited to eggs, milk, bread, cheese, water, non-perishables, apple sauce, hot/cold cereal, deli meat, frozen meat, etc. Although there was sufficient food in the home, I was unable to compare the items observed to the menu because there was not a menu posted. Staff A was unable to locate the menu but said there is typically a menu posted in the kitchen area.

On 04/26/2023, I received a telephone call from Staff B, direct care staff. She said Staff A made her aware I was onsite regarding Resident A. Staff B stated Resident A relocated on 03/30/2023 and provided her current address. I interviewed Staff B regarding the allegations, which she denied. Staff B said Resident A was in their care for several years and she has never heard her complain of anyone yelling at her or hitting her with their finger. Staff B stated Resident A has a guardian and she provided the guardian contact information. I requested contact information for the other direct care staff that work in the home, which Ms. Marable provided.

On 04/27/2023, I contacted Andre Marable, licensee designee, and interviewed him regarding the allegations. Mr. Marable denied the allegations. He said there was a misunderstanding and Resident A's guardian thought Resident A had to move, which was not the case. Mr. Marable said Resident A was upset and after Resident A relocated, the allegations were reported. Mr. Marable said Resident A has been in his care for several years without any issues. Mr. Marable said Resident A has a history of reporting false allegations. As it pertains to the food, Mr. Marable said the home is always adequately stocked with food. He said grocery shopping is done twice a week to assure there is food in the home.

On 05/10/2023, I contacted Charles Carter, Office of Recipient Rights (ORR) regarding the reported allegations. Ms. Carter made me aware that the investigation was assigned to Jerri Sterrett, ORR.

On 05/10/2023, telephone contact was made with Ms. Sterrett and I interviewed her regarding the allegations. Ms. Sterrett said she is currently investigating the same allegations. She said she interviewed Resident A and she confirmed the allegations. Ms. Sterrett said Resident A is hard of hearing, so she suggested I speak loudly when interviewing Resident A. However, she said Resident A understands and she is adamant about the reported allegations. Ms. Sterrett said Resident A was unable to provide the staff name, but she referenced the staff slanted eyes and said she would always yell at her. She said she also demonstrated how the staff used her finger to tap her forehead. Ms. Sterrett said she interviewed Staff C regarding the allegations and she confirmed Staff B often yells at Resident A. Ms. Sterrett said she interviewed Resident B and she also confirmed Staff B yells at Resident A.

On 05/10/2023, I received a telephone call from Relative A, Resident A's guardian; I interviewed him regarding the allegations. Relative A denied having any knowledge of the allegations. Relative A further stated Resident A was at the home for over 5

years and she never mentioned anything about the staff mistreating her. He stated he communicates with Resident A often. As it pertains to the food supply, Relative A said Resident A is not a petite woman and does not appear as though she is missing any meals. He said Resident A is diabetic and there are certain things she cannot have but it has nothing to do with the home food supply. Relative A denied having any concerns.

On 05/15/2023, I received a telephone call from Rosalyn Johnson, Resident A's support coordinator with Wayne Center. Ms. Johnson said Resident A moved to the current home over a month ago. Ms. Johnson said she was contacted by the staff from Resident A's current home regarding the reported allegations. Ms. Johnson said Resident A was at the Marable home since 2016 and although there have been supervision concerns in the past, there has never been any mention of the staff being assaultive towards the residents. Ms. Johnson provided the address and contact information for Resident A's current home.

On 05/17/2023, I received a telephone call from Staff C; I interviewed her regarding the allegations. Staff C said she has observed Staffs B and D yelling at Resident A as it pertains to her health. Staff C said Resident A is diabetic and sometimes she wants to eat things she cannot. She said Staffs B and D go back and forth yelling at Resident A trying to get her to understand she cannot have everything she wants to eat. Staff C said she has never observed Staffs B or D point their finger in Resident A's face or hit her.

On 05/18/2023, I made telephone contact with Tammy Demmy, home manager, at Resident A's new location. Ms. Demmy said Resident A told her that a staff at the Marable home used to beat her. She said when asked who beat her, she references the staff slanted eyes as if the person is Korean descent. Ms. Demmy said she did not observe any marks or bruises on her. Ms. Demmy said Resident A is capable and available to be interviewed.

On 05/18/2023, I completed an unannounced onsite inspection at 35576 Florane Westland, MI and made face to face contact with Ms. Demmy and Resident A. I interviewed Resident A regarding the allegations. When asked about the Marable home, Resident A said, "I hate the [b@\$#]." She became angry and referenced a person with slanted eyes. She said the staff was not taking care of her and did not want anything to do with her. Resident A said the staff continuously poked her in the arm with her finger, and she demonstrated. Resident A slanted her eyes and said the staff was mean. She said the staff put food on the floor and told her to clean it up. Resident A said she is never going back to that home. When asked about the food, Resident A stuck her tongue out and said, "Yuck." Resident A did not provide anything additional regarding the food. Resident A said she is much happier in her current home. Although Resident A has limited verbal skills, she was very adamant and descriptive during the interview.

On 05/22/2023, I contacted Staff D and interviewed her regarding the allegations, which she denied. Staff D said she primarily works the night shift. However, she said the few times she has worked other shifts, she has never observed any of the staff yell at Resident A. She said Resident A never mentioned anyone yelling or hit her.

On 05/22/2023, I contacted Gary Marable, home manager, and interviewed him regarding the allegations, which he denied. Mr. Marable said Resident A was in the home for 4-5 years and she never mentioned anyone was yelling and/or hitting her. As it pertains to the food supply, Mr. Marable said he does the grocery shopping twice a week, on Mondays and Thursdays. He said he always make sure the home has an adequate food supply.

On 06/05/2023, I completed an exit conference with Mr. Andre Marable. I made him aware that based on the investigative findings, there is sufficient evidence to support the allegation. I further stated that Resident A was very adamant that she was mistreated while residing at the Marable Home. Mr. Marable denied having any questions. He agreed to review the report and submit the corrective action plan as required.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.

ANALYSIS:	<p>During this investigation, I interviewed Andre Marable licensee designee; Gary Marable, home manager; Staff A, B, C and D; Rosalyn Johnson, Resident A's Supports Coordinator with Wayne Center; Jerri Sterrett, ORR; Relative A, Resident A's guardian and Resident A regarding the allegations. Staff C and Resident A confirmed the allegations, and Ms. Sterrett stated based on her findings, there is evidence to support the allegations.</p> <p>During my interview with Resident A she was very adamant and descriptive when discussing the allegations. Although Resident A has limited verbal skills, I was able to understand her. Resident A presented as competent and credible.</p> <p>Based on the investigative findings, there is sufficient evidence to support the allegation that Resident A was not treated with dignity. The allegation is substantiated.</p>
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.14313	Resident nutrition.
	(1) A licensee shall provide a minimum of 3 regular, nutritious meals daily. Meals shall be of proper form, consistency, and temperature. Not more than 14 hours shall elapse between the evening and morning meal.

ANALYSIS:	<p>During this investigation, I interviewed Andre Marable licensee designee; Gary Marable, home manager; Staff A; Relative A, Resident A's guardian and regarding the allegations; all of which denied the allegations.</p> <p>I also interviewed Resident A, regarding the allegations. She did not provide details but stuck her tongue out and said, "Yuck," as it pertains to the food.</p> <p>I observed the food supply in the refrigerator, freezer, and cabinets including but not limited to eggs, milk, bread, cheese, water, non-perishables, apple sauce, hot/cold cereal, deli meat, frozen meat, etc. There was sufficient food in the home.</p> <p>Based on the investigative findings, there is insufficient evidence to support the allegation that the licensee failed to provide a minimum of 3 regular, nutritious meals daily. The allegation is unsubstantiated.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION:

On 04/26/2023, I completed an unannounced onsite inspection. There was not a posted menu in the home. Staff A was unable to locate the menu but said there is typically a menu posted in the kitchen area.

APPLICABLE RULE	
R 400.14313	Resident nutrition.
	(4) Menus of regular diets shall be written at least 1 week in advance and posted. Any change or substitution shall be noted and considered as part of the original menu.
ANALYSIS:	At the time of inspection, menus were not posted or available for review. Ms. Pace stated menus are decided daily.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon an acceptable corrective action plan, I recommend that the status of the license remains the same



06/08/2023

Denasha Walker
Licensing Consultant

Date

Approved By:



06/08/2023

Ardra Hunter
Area Manager

Date