



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

June 1, 2023

Paula Barnes
Central State Community Services, Inc.
Suite 201
2603 W Wackerly Rd
Midland, MI 48640

RE: License #: AS250385494
Investigation #: 2023A0779038
Wilson Road Home

Dear Ms. Barnes:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in cursive script that reads "Christopher A. Holvey".

Christopher Holvey, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(517) 899-5659

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

This report contains quoted profanity

I. IDENTIFYING INFORMATION

License #:	AS250385494
Investigation #:	2023A0779038
Complaint Receipt Date:	04/18/2023
Investigation Initiation Date:	04/18/2023
Report Due Date:	06/17/2023
Licensee Name:	Central State Community Services, Inc.
Licensee Address:	Suite 201 2603 W Wackerly Rd, Midland, MI 48640
Licensee Telephone #:	(989) 631-6691
Administrator:	Regina Wheaton
Licensee Designee:	Paula Barnes
Name of Facility:	Wilson Road Home
Facility Address:	6359 W Wilson, Clio, MI 48420-8420
Facility Telephone #:	(810) 687-0202
Original Issuance Date:	05/02/2017
License Status:	REGULAR
Effective Date:	11/02/2021
Expiration Date:	11/01/2023
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
On 4/17/23, staff Deondre Daniels threatened Resident A with "I'll lose my job today. I'll fuck you up! I'll beat your ass!" Residents B and C heard the threat.	Yes

III. METHODOLOGY

04/18/2023	Special Investigation Intake 2023A0779038
04/18/2023	APS Referral Complaint was referred to APS centralized intake.
04/18/2023	Special Investigation Initiated - Telephone Spoke to recipient rights investigator.
04/25/2023	Inspection Completed On-site
04/25/2023	Contact - Telephone call made Interview conducted with staff person, Deondre Daniels.
04/25/2023	Contact - Telephone call made Spoke to administrator, Regina Wheaton.
05/24/2023	Contact - Document Received Received ORR report summary.
06/01/2023	Exit Conference Held with licensee designee, Paula Barnes

ALLEGATION:

On 4/17/23, staff Deondre Daniels threatened Resident A with "I'll lose my job today. I'll fuck you up! I'll beat your ass!" Residents B and C heard the threat.

INVESTIGATION:

On 4/18/23, a phone call was made to recipient rights investigator, Kim Nguyen-Forbes, who confirmed that she is investigating the same allegations. She stated that she had already interviewed Resident A, Resident B, and Resident C. She reported that all three residents confirmed that staff Deondre Daniels verbally threatened and cussed at Resident A.

On 4/25/23, an on-site inspection was conducted, and Resident A, Resident B and Resident C were interviewed. Resident A stated that staff Deondre Daniels was mad at him for throwing the chili away that he made. He stated that he hates Mr. Daniels cooking. Resident A reported that Mr. Daniels yelled at him saying "I will lose my job" and "I will fuck your ass up." Resident A stated that Resident B and Resident C witnessed Mr. Daniels saying these things to him.

Resident B and Resident C were interviewed together at the dining room table and they both confirmed that they witnessed the confrontation between Resident A and Mr. Daniels. They both stated that they heard Mr. Daniels threaten and cuss at Resident A because he was mad that Resident A threw the chili away that he made. Resident B stated that he could not remember the exact statements that Mr. Daniels said but confirmed that Mr. Daniel used the word "fuck." A few minutes later, an attempt was made to gain more detailed information from Resident C privately, but he refused to talk further about the incident.

On 4/25/23, home manager, Phillip Parrish, stated that he worked with Mr. Daniels the day of the alleged threats and cussing. Mr. Parrish stated that he told Mr. Daniels that Resident A threw the chili away that he had made. He reported that Mr. Daniels was "steamed" and made a comment about that if he did not work here that he would beat Resident A's ass. Mr. Parrish stated that was a private conversation between he and Mr. Daniels and that he was not present for the confrontation between Mr. Daniels and Resident A and did not hear Mr. Daniels threaten or cuss at Resident A.

On 4/25/23, a phone interview was conducted with staff person, Deondre Daniels, who stated that he was not in the home when Resident A dumped the chili. Mr. Daniels claims that when he returned to the home, he did not say anything to Resident A and that it was Resident A that kept getting into his face and trying to instigate things. Mr. Daniels stated that he just walked away from Resident A and denied that he threatened to beat Resident A's ass or that he cussed at Resident A.

On 4/25/23, a phone call was made to administrator, Regina Wheaton. She stated that she went to this home later that day after the confrontation between Resident A and Mr. Daniels. She stated that Resident A told her that Mr. Daniels cussed at him and threatened to "beat his ass." Ms. Wheaton reported that she spoke to Resident B and Resident C. She stated that Resident B told her that he heard Mr. Daniels cuss and threaten Resident A. She stated that Resident C told her that Mr. Daniels was made at Resident A, but that he did not hear any threats or cussing.

On 5/24/23, an ORR summary report was received from Recipient Rights Investigator, Kim Nguyen-Forbes. The report stated that she found evidence that Mr. Daniels threatened and cussed at Resident A and in front of Resident B and Resident C. It stated that she was able to substantiate a violation of Resident A's rights to be free from Abuse Class III threatening communication and Resident B and Resident C's right to be treated with dignity and respect.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	<p>(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the licensee, employees, or any person who lives in the home shall not do any of the following:</p> <p>(f) Subject a resident to any of the following:</p> <p>(i) Mental or emotional cruelty.</p> <p>(ii) Verbal abuse.</p> <p>(iv) Threats.</p>
ANALYSIS:	<p>It was confirmed that a verbal confrontation took place between Resident A and staff person, Deondre Daniels. Although Mr. Daniels denied the allegations, Resident A stated that Mr. Daniels threatened him and cussed at him. Resident B and Resident C confirmed that they heard Mr. Daniels cuss at and threaten Resident A. There was sufficient evidence found to support the allegations that Resident A was verbally abused by Mr. Daniels and that Mr. Daniels made verbal threats to harm Resident A.</p>
CONCLUSION:	VIOLATION ESTABLISHED

On 6/1/23, an exit conference was held with licensee designee, Paula Barnes. She was informed of the outcome of this investigation and that a written corrective action plan is required.

IV. RECOMMENDATION

Upon receipt of an approved written corrective action plan, it is recommended that the status of this home's license remain unchanged.

Christopher A. Holvey

6/1/2023

Christopher Holvey
Licensing Consultant

Date

Approved By:

Mary Holton

6/1/2023

Mary E. Holton
Area Manager

Date