



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

April 24, 2023

Lisa Rice
Coventry Home, LLC
14901 Coventry
Southgate, MI 48195

RE: License #: AS820394946
Investigation #: 2023A0575026
The Retreat at Northville

Dear Ms. Rice:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

A handwritten signature in blue ink that reads "Jeffrey J. Bozsik".

Jeffrey J. Bozsik, Licensing Consultant
Bureau of Community and Health Systems
(734) 417-4277

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820394946
Investigation #:	2023A0575026
Complaint Receipt Date:	04/19/2023
Investigation Initiation Date:	04/19/2023
Report Due Date:	05/19/2023
Licensee Name:	Coventry Home, LLC
Licensee Address:	14901 Coventry Southgate, MI 48195
Licensee Telephone #:	(248) 762-4668
Administrator:	Lisa Rice, Designee
Licensee Designee:	Lisa Rice, Designee
Name of Facility:	The Retreat at Northville
Facility Address:	47260 7 Mile Road Northville, MI 48167
Facility Telephone #:	(248) 924-2661
Original Issuance Date:	05/02/2019
License Status:	REGULAR
Effective Date:	11/02/2021
Expiration Date:	11/01/2023
Capacity:	6
Program Type:	AGED

II. ALLEGATION(S)

	Violation Established?
Facility has exceeded the licensed capacity.	Yes
There are medication errors regarding an unnamed resident.	No

III. METHODOLOGY

04/19/2023	Special Investigation Intake-2023A0575026
04/19/2023	Special Investigation Initiated - Telephone
04/19/2023	APS Referral
04/20/2023	Inspection Completed On-site-(1) interviews with (a) home manager, Karen Zalewski; (b) Resident A; and (c) facility owners, Michael, and Donna Liang; (2) review of male resident medication records and resident register.
04/20/2023	Inspection Completed-BCAL Sub. Compliance
04/20/2023	Exit Conference with Lisa Rice, licensee designee

ALLEGATION:

Facility has exceeded the licensed capacity.

INVESTIGATION:

On 4/19/2023 an APS referral was made.

On 4/20/2023, I reviewed the resident register and counted 7 residents residing in this facility licensed for 6 residents.

On 4/20/2023, I interviewed home manager, Karen Zalewski. She stated Resident A was hospitalized and per Resident A's family her residential contract was terminated since they did not think she would return to the facility. She stated that Resident A

was then discharged from the hospital on hospice and her family requested she return to live out the short time she was expected to live. Since the facility had already filled her bed, she was allowed to return to another empty bedroom in the facility which resulted in there being 7 residents in a facility licensed for six. On 4/20/2023, I interviewed the facility owners, Michael, and Donna Liang. They stated they were aware of the situation and agreed to Resident A's return since she was expected to live only a short time.

On 4/20/2023, I interviewed Resident A. She was verbal, was laying in bed, appeared weak and had difficulty hearing. She wasn't aware of any of the circumstances of her placement.

On 4/20/2023, I conducted an exit conference with Lisa Rice, licensee designee.

APPLICABLE RULE	
R 400.14105	Licensed capacity.
	(1) The number of residents cared for in a home and the number of resident beds shall not be more than the capacity that is authorized by the license.
ANALYSIS:	The facility has exceeded their licensed capacity by 1.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

There are medication errors regarding an unnamed resident.

INVESTIGATION:

On 4/19/2023, I emailed the complainant. He/she didn't leave a name or phone number and did not respond to my email asking for him/her to contact me. He/she did refer to their grandfather living in the facility but did not provide a name or any way to identify him, so I reviewed the medication records for the male residents.

On 4/20/2023, I found no discrepancies in the medication record. However, home manager, Karen Zalewski did say there was initially some difficulty with one of the male resident's medications. She said it has been corrected.

APPLICABLE RULE	
R 400.14312	Resident medications.
	(2) Medication shall be given, taken, or applied pursuant to label instructions.
ANALYSIS:	If there was a medication record discrepancy at some point, it has been corrected. There is insufficient evidence to support this allegation.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan; I recommend no change in the status of the license.

Jeffrey J. Bozsik
Licensing Consultant

Date: 4/20/2023

Approved By:

Ardra Hunter
Area Manager

Date: 4/24/2023