



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

April 20, 2023

Casmir Nnaji
Peace Home Michigan Inc.
28755 San Carlos Street
Southfield, MI 48076

RE: License #: AS820392529
Investigation #: 2023A0121020
Peace Home MI - Florence

Dear Mr. Nnaji:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On March 2, 2023, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in blue ink that reads "K. Robinson".

K. Robinson, LMSW, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 919-0574

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

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| License #: | AS820392529 |
| Investigation #: | 2023A0121020 |
| Complaint Receipt Date: | 02/24/2023 |
| Investigation Initiation Date: | 02/24/2023 |
| Report Due Date: | 04/25/2023 |
| Licensee Name: | Peace Home Michigan Inc. |
| Licensee Address: | 28755 San Carlos Street Southfield, MI 48076 |
| Licensee Telephone #: | (248) 508-2662 |
| Administrator: | Casmir Nnaji, Designee |
| Name of Facility: | Peace Home MI - Florence |
| Facility Address: | 26732 Florence St. Inkster, MI 48141 |
| Facility Telephone #: | (313) 908-9433 |
| Original Issuance Date: | 12/05/2018 |
| License Status: | REGULAR |
| Effective Date: | 06/05/2021 |
| Expiration Date: | 06/04/2023 |
| Capacity: | 6 |
| Program Type: | PHYSICALLY HANDICAPPED MENTALLY ILL AGED |

II. ALLEGATION(S)

| | Violation Established? |
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| Resident mail is being stolen. Manager is taking her mail as well. | No |
| Resident is being physically and verbally abused. | No |
| There is no hot water at the facility. | Yes |

III. METHODOLOGY

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| 02/24/2023 | Special Investigation Intake 2023A0121020 |
| 02/24/2023 | Special Investigation Initiated - Telephone Call to Licensee |
| 03/01/2023 | APS Referral Denied |
| 03/01/2023 | Comment Recipient Rights Referral was not made as the home is out of jurisdiction as noted in prior complaint #2023A0121004. |
| 03/01/2023 | Contact - Telephone call made Scheduled onsite with licensee designee, Mr. Nnaji |
| 03/01/2023 | Contact - Telephone call made Ms. Evan Copeland with PACE |
| 03/02/2023 | Inspection Completed On-site Interviewed Resident A and Mr. Nnaji |
| 03/02/2023 | Corrective Action Plan Received Onsite CAP |
| 03/02/2023 | Corrective Action Plan Approved |

ALLEGATION: Resident mail is being stolen.

INVESTIGATION: On 2/24/23, I initiated the complaint with a call to Casmir Nnaji, licensee designee. Mr. Nnaji denied Resident A's mail is being stolen. According to Mr. Nnaji, Resident A stopped taking her psychotropic medication and ever since "she's been making stories up." Mr. Nnaji said Resident A has been non-compliant with her medications for the past 1-2 weeks. So, Resident A was admitted to Beaumont Wayne Hospital for 2 days once Mr. Nnaji noticed a decline in her mental health status. Upon her release from the hospital, Resident A presented with the same defiant behavior. As a result, her treatment team at PACE (Program of All-Inclusive Care for the Elderly) had Resident A transported by police to COPE Psychiatric Intervention Center for evaluation on 2/24/23. Resident A returned to the home on 3/1/23.

On 3/2/23, I conducted an onsite inspection at the facility. I interviewed Resident A and B. Mr. Nnaji was present as well, along with direct care worker, Regina Nnaji. Resident A reported someone came in her room and took her mail while she was away from the home. Resident A stated, "My mail has been tampered with and some has come up missing." Resident A concluded that someone stole her mail after receiving notification from the sender that mail had been shipped to this address with her name on it. Resident A reported Mr. Nnaji will bring mail in the house from his car and hand it to her, she also stated Resident B has hand delivered mail to her too. Resident A stated, "I don't want her touching my mail because she steals", referring to Resident B. Resident B denied the allegation. Resident B indicated Resident A gets "mean" when she's off her medication. Resident B stated she simply ignores Resident A when she's in this state. Mr. Nnaji acknowledged he does handle Resident A's mail to "keep down confusion."

| APPLICABLE RULE | |
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| R 400.14304 | Resident rights; licensee responsibilities. |
| | (1) Upon a resident's admission to the home, a licensee shall inform a resident or the resident's designated representative of, explain to the resident or the resident's designated representative, and provide to the resident or the resident's designated representative, a copy of all of the following resident rights: (d) The right to write, send, and receive uncensored and unopened mail at his or her own expense. |

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| ANALYSIS: | <ul style="list-style-type: none"> • Resident A reported Mr. Nnaji hand delivers mail to her. • Mr. Nnaji confirmed he handles the mail to maintain peace in the home. • Resident A is known to make false complaints when she doesn't take her medication. • There is insufficient evidence to support the allegation. |
| CONCLUSION: | VIOLATION NOT ESTABLISHED |

ALLEGATION: Resident is being physically and verbally abused.

INVESTIGATION: Mr. Nnaji denied Resident A is physically or verbally abused. Regina Nnaji denied Resident A is physically or verbally abused. Resident B said she has never seen Resident A get physically or verbally abused. Resident A reported she is being “verbally and physically attacked by {Resident B}.” Specifically, Resident A stated Resident B threw a telephone at her 3 weeks ago. According to Resident A, Mr. Nnaji and Regina Nnaji do nothing to intervene when she’s being attacked.

However, Ms. Evan Copeland, Behavioral Health Specialist with PACE indicated Resident A is the aggressor. Ms. Copeland reported Resident A is both verbally and physically abusive to others in the home. Per Ms. Copeland, Resident A is currently on an “involuntary treatment order” signed by Judge Freddie G. Burton; the petition was filed on 12/14/22. Ms. Copeland further explained Resident A’s pattern of behavior is to take her medications for a while, then stop because she does not like having control over her medical decisions. Resident A is diagnosed with Schizo-affective disorder, paranoid type.

| APPLICABLE RULE | |
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| R 400.14308 | Resident behavior interventions prohibitions. |
| | (1) A licensee shall not mistreat a resident and shall not permit the administrator, direct care staff, employees, volunteers who are under the direction of the licensee, visitors, or other occupants of the home to mistreat a resident. Mistreatment includes any intentional action or omission which exposes a resident to a serious risk or physical or emotional harm or the deliberate infliction of pain by any means. |

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| ANALYSIS: | <ul style="list-style-type: none"> • Mr. Nnaji (licensee), Ms. Nnaji (Staff), and Resident B all deny Resident A is being physically or verbally abused. • Resident A's case manager identified Resident A as the aggressor in the home. • Resident A is known to make false allegations against others. • It appears the allegation stems from Resident A's psychosis, rather than actual events. |
| CONCLUSION: | VIOLATION NOT ESTABLISHED |

ALLEGATION: There is no hot water at the facility.

INVESTIGATION: On 3/2/23, I tested the hot water temperature at the facility. I completed temperature readings in both bathrooms since Resident A stated the home does not provide hot water for showering. The bathroom across the hall from Resident A's bedroom is the one she uses most; it tested at 104 degrees Fahrenheit. The bathroom near Resident B's bedroom had its water temperature tested at 101 degrees Fahrenheit.

Resident A expressed concern that showering at the facility is unpleasant due to the water not being hot enough. Mr. Nnaji seemed frustrated with the allegation, as he stated Resident A rarely bathes or showers. Mr. Nnaji reported Resident A will only clean herself when prompted by Staff. Nevertheless, Mr. Nnaji has submitted an acceptable plan of correction which involves adjusting the water temperature to achieve compliance with the rule requirements.

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| APPLICABLE RULE | |
| R 400.14401 | Environmental health. |
| | (2) Hot and cold running water that is under pressure shall be provided. A licensee shall maintain the hot water temperature for a resident's use at a range of 105 degrees Fahrenheit to 120 degrees Fahrenheit at the faucet. |
| ANALYSIS: | On 3/2/23, the hot water temperature tested at maximum, 104 degrees Fahrenheit. |
| CONCLUSION: | VIOLATION ESTABLISHED |

IV. RECOMMENDATION

An acceptable corrective action plan has been received; therefore, I recommend the status of this license remain unchanged.



4/20/23

Kara Robinson
Licensing Consultant

Date

Approved By:



4/20/23

Ardra Hunter
Area Manager

Date