

GRETCHEN WHITMER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

April 5, 2023 Judith Alemnjuh Five Star Residential, Inc. 22190 Sussex Street Oak Park, MI 48237 RE: License #: AS630405274 Five Star Residential Inc 21358 Frazer Ave Southfield, MI 48075

Dear Ms. Alemnjuh:

Attached is the Renewal Licensing Study Report for the facility referenced above. You have submitted an acceptable written corrective action plan addressing the violations cited in the report. To verify your implementation and compliance with this corrective action plan:

• You are to submit documentation of compliance.

The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, your license is renewed. It is valid only at your present address and is nontransferable.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (248) 975-5053.

Sincerely,

theena Barnan

Sheena Bowman, Licensing Consultant Bureau of Community and Health Systems 4th Floor, Suite 4B 51111 Woodward Avenue Pontiac, MI 48342

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# MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS RENEWAL INSPECTION REPORT

# I. IDENTIFYING INFORMATION

License#:	AS630405274
Licensee Name:	Five Star Residential, Inc.
Licensee Address:	22190 Sussex Street Oak Park, MI 48237
Licensee Telephone #:	(248) 421-2735
Licensee/Licensee Designee:	Cynthia Nkeng
Administrator:	Judith Alemnjuh
Name of Facility:	Five Star Residential Inc
Facility Address:	21358 Frazer Ave Southfield, MI 48075
Facility Telephone #:	(248) 836-8987
Original Issuance Date:	10/28/2020
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

# **II. METHODS OF INSPECTION**

Date of On-site Inspection(s): 04/05/2023

Date of Bureau of Fire Services Inspection if applicable: N/A

Date of Health Authority Inspection if applicable: N/A

No. of staff interviewed and/or observed1No. of residents interviewed and/or observed0No. of others interviewedRole:

- Medication pass / simulated pass observed? Yes 🛛 No 🗌 If no, explain.
- Medication(s) and medication record(s) reviewed? Yes 🛛 No 🗌 If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes ⊠ No □ If no, explain.
- Meal preparation / service observed? Yes No X If no, explain.
  It was not meal time during the onsite.
- Fire drills reviewed? Yes 🛛 No 🗌 If no, explain.
- Fire safety equipment and practices observed? Yes  $\boxtimes$  No  $\square$  If no, explain.
- E-scores reviewed? (Special Certification Only) Yes No N/A
  If no, explain.
- Water temperatures checked? Yes 🛛 No 🗌 If no, explain.
- Incident report follow-up? Yes 🛛 No 🗌 If no, explain.
- Corrective action plan compliance verified? Yes ⊠ CAP date/s and rule/s: LSR CAP Approved 04/27/21; 315(3), 312(4)(c), 803(5), 403(1) N/A □
- Number of excluded employees followed-up? N/A
- Variances? Yes 🗌 (please explain) No 🗌 N/A 🔀

# **III. DESCRIPTION OF FINDINGS & CONCLUSIONS**

This facility was found to be in non-compliance with the following rules:

R 400.14203 Licensee and administrator training requirements.

(1) A licensee and an administrator shall complete the following educational requirements specified in subdivision(a) or (b) of this subrule, or a combination thereof, on an annual basis:

(a) Participate in, and successfully complete, 16 hours of training designated or approved by the department that is relevant to the licensee's admission policy and program statement.

(b) Have completed 6 credit hours at an accredited college or university in an area that is relevant to the licensee's admission policy and program statement as approved by the department.

The administrator Judith Alemnjuh, did not complete the required 16 hours of annual training for 2021 or 2022. The licensee designee, Cynthia Nkeng did not complete the required 16 hours of annual training for 2021 or 2022.

#### R 400.14205

Health of a licensee, direct care staff, administrator, other employees, those volunteers under the direction of the licensee, and members of the household.

(2) A licensee shall have, on file with the department, a statement that is signed by a licensed physician or his or her designee attesting to the physician's knowledge of the physical health of the licensee and administrator. The statement shall be signed within 6 months before the issuance of a temporary license and at any other time requested by the department.

The administrator Judith Alemnjuh did not complete a physical for 2021 or 2022. The licensee designee Cynthia Nkeng did not complete a physical for 2021.

## R 400.14301 Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.

(9) A licensee shall review the written resident care agreement with the resident or the resident's designated representative and responsible agency, if applicable, at least annually or more often if necessary.

Resident B's resident care agreement for 2022 was not available for review during the onsite.

# R 400.14313 Resident nutrition.

(4) Menus of regular diets shall be written at least 1 week in advance and posted. Any change or substitution shall be noted and considered as part of the original menu.

The menus were not dated for one week in advance.

#### R 400.14315 Handling of resident funds and valuables.

(3) A licensee shall have a resident's funds and valuables transaction form completed and on file for each resident. A department form shall be used unless prior authorization for a substitute form has been granted, in writing, by the department.

#### **REPEAT VIOLATION ESTABLISHED LSR CAP APPROVED 04/27/21**

Resident A and Resident B's funds part 1 section B was not completed.

#### R 400.14316 Resident records.

(1) A licensee shall complete, and maintain in the home, a separate record for each resident and shall provide record information as required by the department. A resident record shall include, at a minimum, all of the following information:

(c) Date of discharge and the place to which the resident was discharged.

Resident B's discharge date was not included on his resident identification record.

# R 400.14318 Emergency preparedness; evacuation plan; emergency transportation.

(5) A licensee shall practice emergency and evacuation procedures during daytime, evening, and sleeping hours at least once per quarter. A record of the practices shall be maintained and be available for department review.

There was a missing daytime fire drill in the second quarter in 2022. A sleeping fire drill was not completed during the fourth quarter in 2021.

# R 400.14403 Maintenance of premises.

(1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.

#### **REPEAT VIOLATION ESTABLISHED LSR CAP APPROVED 04/27/21**

The front window in the home was broken by a resident. There are holes in the bathroom door and on a bedroom door that is currently vacant.

#### R 330.1803 Facility environment; fire safety

(3) A facility that has a capacity of 4 or more clients shall conduct and document fire drills at least once during daytime, evening, and sleeping hours during every 3 month period.

There was a missing daytime fire drill in the second quarter in 2022. A sleeping fire drill was not completed during the fourth quarter in 2021.

A corrective action plan was requested and approved on 04/05/2023. It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan. A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

# **IV. RECOMMENDATION**

An acceptable corrective action plan has been received. Renewal of the license is recommended.

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04/05/23 Date

Licensing Consultant