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GOVERNOR

## STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

February 13, 2023

Misty Novakowski Devotion Home Health and Personal Care Services, LLC 368 Baintree Blvd Brighton, MI 48114

RE: License #: AM470404896

Devotion House 10638 Rushton Rd South Lyon, MI 48187

#### Dear Ms. Novakowski:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (517) 284-9730.

Sincerely,

Julie Elkins, Licensing Consultant

Bureau of Community and Health Systems

611 W. Ottawa Street

P.O. Box 30664

Julia Ellins

Lansing, MI 48909

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# MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS RENEWAL INSPECTION REPORT

## I. IDENTIFYING INFORMATION

**License #:** AM470404896

**Licensee Name:** Devotion Home Health and Personal Care

Services, LLC

**Licensee Address:** 368 Baintree Blvd

Brighton, MI 48114

**Licensee Telephone #:** (810) 991-1630

Licensee Designee: Misty Novakowski

Administrator: Misty Novakowski

Name of Facility: Devotion House

Facility Address: 10638 Rushton Rd

South Lyon, MI 48187

**Facility Telephone #:** (810) 991-1630

Original Issuance Date: 08/05/2020

Capacity: 12

Program Type: AGED

## **II. METHODS OF INSPECTION**

Date	e of On-site Inspections:	02/10/2023	
Date	e of Bureau of Fire Services Inspection if applicable:	09/06/2022	
Date	e of Health Authority Inspection if applicable:	10/27/2022	
No. of staff interviewed and/or observed 2 No. of residents interviewed and/or observed 9 No. of others interviewed 1 Role: licensee designee/admin			
•	Medication pass / simulated pass observed? Yes $\boxtimes$ No $\square$ If r	าo, explain.	
•	Medication(s) and medication record(s) reviewed? Yes ⊠ No [	☐ If no, explain.	
	Resident funds and associated documents reviewed for at least one resident? Yes $\boxtimes$ No $\square$ If no, explain.  Meal preparation / service observed? Yes $\boxtimes$ No $\square$ If no, explain.		
•	Fire drills reviewed? Yes ⊠ No □ If no, explain.		
•	Fire safety equipment and practices observed? Yes   No	If no, explain.	
	E-scores reviewed? (Special Certification Only) Yes  No  If no, explain.  Water temperatures checked? Yes  No  If no, explain.	N/A 🔀	
•	Incident report follow-up? Yes ⊠ No ☐ If no, explain.		
	Corrective action plan compliance verified? Yes $\boxtimes$ CAP date/s 2/23/2021, CAP - 205 (3), 318 (5) and 402 (3) N/A $\square$ Number of excluded employees followed-up? N/A $\boxtimes$	and rule/s:	
•	Variances? Yes ☐ (please explain) No ☐ N/A ☒		

## III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

R 400.14205

Health of a licensee, direct care staff, administrator, other employees, those volunteers under the direction of the licensee, and members of the household.

(3) A licensee shall maintain, in the home, and make available for department review, a statement that is signed by a licensed physician or his or her designee attesting to the knowledge of the physical health of direct care staff, other employees, and members of the household. The statement shall be obtained within 30 days of an individual's employment, assumption of duties, or occupancy in the home.

At the time of inspection, two employee records did not contain documentation by a physician attesting to the knowledge of the physical health of direct care staff within 30 days of employment/assumption of duties.

R 400.14205

Health of a licensee, direct care staff, administrator, other employees, those volunteers under the direction of the licensee, and members of the household.

(5) A licensee shall obtain written evidence, which shall be available for department review, that each direct care staff, other employees, and members of the household have been tested for communicable tuberculosis and that if the disease is present, appropriate precautions shall be taken as required by state law. Current testing shall be obtained before an individual's employment, assumption of duties, or occupancy in the home. The results of subsequent testing shall be verified every 3 years thereafter or more frequently if necessary.

At the time of inspection, two employee records did not contain documentation that tuberculosis testing was completed before an individual's employment and one employee record did not verify that tuberculosis testing was completed 3 years thereafter.

#### R 400.14301

Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.

(10) At the time of the resident's admission to the home, a licensee shall require that the resident or the resident's designated representative provide a written health care appraisal that is completed within the 90-day period before the resident's admission to the home. A written health care appraisal shall be completed at least annually. If a written health care appraisal is not available at the time of an emergency admission, a licensee shall require that the appraisal be obtained not later than 30 days after admission. A department health care appraisal form shall be used unless prior authorization for a substitute form has been granted, in writing, by the department.

At the time of inspection, Resident A and Resident B's records did not contain a written health care appraisal completed within the 90-day period before the residents admission to the home or 30 days after admission.

## R 400.14301

Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.

(9) A licensee shall review the written resident care agreement with the resident or the resident's designated representative and responsible agency, if applicable, at least annually or more often if necessary.

At the time of inspection, Resident C and Resident D's records did not contain a written resident care agreement that had been updated at least annually.

## IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

02/13/2023

Julie Elkins Date

**Licensing Consultant** 

Julie Ellers