



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

March 8, 2023

Steven Tyshka
Waltonwood at Twelve Oaks II
27495 Huron Cr.
Novi, MI 48377

RE: License #: AH630264366

Dear Mr. Tyshka:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the home for the aged authorized representative and a date.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please feel free to contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in blue ink, appearing to read "Elizabeth Gregory-Weil".

Elizabeth Gregory-Weil, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(810) 347-5503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH630264366
Licensee Name:	Waltonwood at Twelve Oaks II, LLC
Licensee Address:	7125 Orchard Lake Rd, Ste. #200 West Bloomfield, MI 48322
Licensee Telephone #:	(248) 865-1600
Authorized Representative:	Steven Tyshka
Administrator:	Joseph Whitney
Name of Facility:	Waltonwood at Twelve Oaks II
Facility Address:	27495 Huron Cr. Novi, MI 48377
Facility Telephone #:	(248) 735-1030
Original Issuance Date:	01/25/2005
Capacity:	94
Program Type:	AGED ALZHEIMERS

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 03/07/2023

Date of Bureau of Fire Services Inspection if applicable: 10/17/2022

Inspection Type: Interview and Observation Worksheet
 Combination

Date of Exit Conference: Conducted with administrator while onsite on 03/07/2023.

No. of staff interviewed and/or observed 21
No. of residents interviewed and/or observed 43
No. of others interviewed 0 Role

- Medication pass / simulated pass observed? Yes No If no, explain.
- Medication(s) and medication records(s) reviewed? Yes No If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes No If no, explain. The facility does not hold resident funds in trust.
- Meal preparation / service observed? Yes No If no, explain.
- Fire drills reviewed? Yes No If no, explain.
The Bureau of Fire Services is responsible for reviewing fire drills.
- Water temperatures checked? Yes No If no, explain.
- Incident report follow-up? Yes IR date/s: N/A
- Corrective action plan compliance verified? Yes CAP date/s and rule/s: N/A
- Number of excluded employees followed up? 5 N/A

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:	
R 325.1923	Employee's health.
	(2) A home shall provide initial tuberculosis screening at no cost for its employees. New employees shall be screened within 10 days of hire and before occupational exposure. The screening type and frequency of routine tuberculosis (TB) testing shall be determined by a risk assessment as described in the 2005 MMWR Guidelines for Preventing the Transmission of Mycobacterium tuberculosis in Health-Care Settings, 2005 (http://www.cdc.gov/mmwr/pdf/rr/rr5417.pdf), Appendices B and C, and any subsequent guidelines as published by the centers for disease control and prevention. Each home, and each location or venue of care, if a home provides care at multiple locations, shall complete a risk assessment annually. Homes that are low risk do not need to conduct annual TB testing for employees.
Employee 1 was hired on 5/5/22 and the initial TB screen on file was dated 8/9/22. Employee 2 was hired on 4/2/19 and the initial TB screen on file was dated 12/18/19. Employee 3 was hired on 12/21/22 and the initial TB screen on file was dated 3/14/18.	
R 325.1932	Resident medications.
	(1) Medication shall be given, taken, or applied pursuant to labeling instructions or orders by the prescribing licensed health care professional.
Medication administration records (MAR) were reviewed for the previous five week period and the following observations were made: Resident A missed multiple scheduled doses of Gabapentin from 2/2/23-2/14/23, 2/15/23, 2/20/23- 3/7/23. Staff documented the reason for the missed doses as “waiting on delivery” and “physically unable to take”. Resident A missed multiple doses of scheduled Hydrocodone from 2/4/23-2/14/23, 2/16/23, 2/17/23-3/7/23. Staff documented the reason for the missed doses as “waiting on delivery” and “physically unable to take”. Employee 3 explained that the pharmacy needed a new order from the physician to refill the medications. Employee 3 reported that the prescribing	

physician is Resident A's son and it is unclear why a new order has not been written. It was also observed that facility staff intermittently documented that both medications were administered to Resident A in-between dates that staff documented the medication was not available. This is likely the result of a repeated documentation error.

Resident B missed multiple scheduled doses of Tolcylen from 2/25/23-3/7/23. Staff documented the reason for the missed doses as "waiting on delivery" and "physically unable to take". Employee 3 acknowledged that Resident B has not been receiving the medication and she is working to have it discontinued. On 3/2/23, staff documented that they administered one dose of Tolcylen to Resident B despite documenting the dose before and after as the medication not being available. This is likely the result of a documentation error.

R 325.1934	Furniture.
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	<p>(1) A home shall provide an individual bed at least 36 inches wide, with comfortable springs in good condition and a clean protected mattress not less than 5 inches thick, or 4 inches thick if of synthetic construction.</p> <p>(3) A bedside stand or its equivalent shall be available for a resident for the storage of small personal articles.</p>
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Schedule C of the licensee's admission contract reads that there is an optional \$100 monthly charge for furniture rental (which includes a twin bed, nightstand and lamp) or \$50 for the nightstand and lamp only. Home for the aged administrative rules require that a bed and nightstand are provided to those who want them and therefore the facility cannot charge or advertise they could charge for those items.

R 325.1964	Interiors.
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	<p>(1) A building shall be of safe construction and shall be free from hazards to residents, personnel, and visitors.</p> <p>(11) A doorway, passageway, corridor, hallway, or stairwell shall be kept free from obstructions at all times.</p>
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<p>During my inspection, the facility was in the midst of renovations throughout the building. Construction debris, tools, materials and equipment were observed in several resident accessible areas. Numerous obstructions were observed in hallways and common areas of the facility including large rolls of carpeting, scaffolding and construction equipment. In the memory care unit, I observed five contractors painting and installing wallpaper in the near vicinity to where resident activities were occurring. There appeared to be no separation of the residents from the potentially hazardous workspaces.</p>	
R 325.1972	Solid wastes.
	All garbage and rubbish shall be kept in leakproof, nonabsorbent containers. The containers shall be kept covered with tight-fitting lids and shall be removed from the home daily and from the premises at least weekly.
<p>Six garbage cans within the commercial kitchen observed without lids.</p>	
R 325.1973	Heating.
	(1) A home shall provide a safe heating system that is designed and maintained to provide a temperature of at least 72 degrees Fahrenheit measured at a level of 3 feet above the floor in rooms used by residents.
<p>A thermostat in the memory care unit read that it was 70 degrees Fahrenheit.</p>	
R 325.1976	Kitchen and dietary.
	(6) Food and drink used in the home shall be clean and wholesome and shall be manufactured, handled, stored, prepared, transported, and served so as to be safe for human consumption.
<p>Perishable food items were not being stored in a manner that is safe for human consumption by means of improper storage and lack of labeling or dating of items. I also observed frozen and fresh foods being left uncovered, in the open air without sealing. Items affected by these issues include but are not limited to bacon, beverages (iced tea and orange juice), cheese, cranberry sauce, deli meat, premade salad, potato skins, ranch dressing, ravioli and rice.</p>	
R 325.1976	Kitchen and dietary.

	(10) A separate storage area for poisonous material shall be provided away from food service and food storage areas. Poisonous material shall be identified as such and shall be used only in a manner and under such conditions that it will not contaminate food or constitute a hazard to residents, personnel, or visitors.
There is a janitor's closet located within the commercial kitchen area that contained various cleaning agents and detergents, however many of those same items were also observed in food prep and serving areas.	
R 325.1979	General maintenance and storage.
	(1) The building, equipment, and furniture shall be kept clean and in good repair.
As described above for R 325.1964 (1) and (11), the presentation of the building was that it was not in good repair. Accessible areas of the building were in disarray and debris and dust were present all throughout the facility where residents were present.	

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.



03/08/2023

Elizabeth Gregory-Weil
Licensing Consultant

Date