



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

February 27, 2023

Rochelle Lyons
Grandhaven Living Center LLC
Suite 200
3196 Kraft Avenue SE
Grand Rapids, MI 49512

RE: License #: AL330268975
Investigation #: 2023A0466017
Grandhaven Living Center 4 (Cottage)

Dear Ms. Lyons:

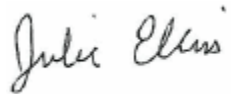
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9727.

Sincerely,

A handwritten signature in cursive script that reads "Julie Elkins".

Julie Elkins, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL330268975
Investigation #:	2023A0466017
Complaint Receipt Date:	01/04/2023
Investigation Initiation Date:	01/06/2023
Report Due Date:	03/05/2023
Licensee Name:	Grandhaven Living Center LLC
Licensee Address:	Suite 200 3196 Kraft Avenue SE Grand Rapids, MI 49512
Licensee Telephone #:	(517) 420-3898
Administrator:	Rochelle Lyons
Licensee Designee:	Brandy Shumaker
Name of Facility:	Grandhaven Living Center 4 (Cottage)
Facility Address:	3165 W. Mount Hope Avenue Lansing, MI 48911
Facility Telephone #:	(517) 485-5966
Original Issuance Date:	03/17/2005
License Status:	REGULAR
Effective Date:	12/23/2021
Expiration Date:	12/22/2023
Capacity:	20
Program Type:	PHYSICALLY HANDICAPPED AGED

II. ALLEGATION:

	Violation Established?
Direct care workers (DCWs) are working without having physical examinations or tuberculosis tests completed.	Yes
Direct care workers (DCWs) are working without having proper training.	Yes

III. METHODOLOGY

01/04/2023	Special Investigation Intake-2023A0466017.
01/06/2023	Special Investigation Initiated - On Site.
01/19/2023	Contact- Document sent to SarahKate Van Auker.
02/22/2023	Exit conference with licensee designee Rochelle Lyons.
02/23/2023	APS referral-not required, does not meet criteria for a referral no residents involved.

ALLEGATION: Direct care workers (DCWs) are working without having physical examinations or tuberculosis tests.

INVESTIGATION:

On 01/04/2023, anonymous Complainant reported direct care workers (DCW)s are working with residents without having physical examinations and tuberculosis (TB) tests completed. Complainant reported this is putting all staff at risk for contracting diseases. Because Complainant was anonymous no additional information or details could be gathered to clarify the allegation.

On 01/06/2023, I conducted an unannounced investigation and I reviewed seven employee records and found all of the employee records contained physical examinations.

On 01/06/2023, I conducted an unannounced investigation and I reviewed seven employee records and found two employee records (Alisha Lemle and Nicole Holland) that did not contain documentation that a tuberculosis test had been conducted.

On 01/06/2023 I interviewed SarahKate Van Auker, executive director, who reported she would look into Alisha Lemle and Nicole Holland’s tuberculosis test results.

On 01/19/2023, I emailed Ms. Van Auker and asked if she had located tuberculosis test results for Arianna Shaw and Nicole Holland. Ms. Van Auker never provided any additional tuberculosis tests as of the date of this report.

APPLICABLE RULE	
R 400.15205	Health of a licensee, direct care staff, administrator, other employees, those volunteers under the direction of the licensee, and members of the household.
	(3) A licensee shall maintain, in the home, and make available for department review, a statement that is signed by a licensed physician or his or her designee attesting to the physician's knowledge of the physical health of direct care staff, other employees, and members of the household. The statement shall be obtained within 30 days of an individual's employment, assumption of duties, or occupancy in the home.
ANALYSIS:	Complainant reported that direct care workers are working with residents without having physical examination. I reviewed seven employee records and found all the records reviewed contained a statement signed by a physician attesting to the physician's knowledge of the physical health of direct care staff within 30 days of an individual's employment therefore there is not enough evidence to establish a violation.
CONCLUSION:	VIOLATION NOT ESTABLISHED

APPLICABLE RULE	
R 400.15205	Health of a licensee, direct care staff, administrator, other employees, those volunteers under the direction of the licensee, and members of the household.
	(5) A licensee shall obtain written evidence, which shall be available for department review, that each direct care staff, other employees, and members of the household have been tested for communicable tuberculosis and that if the disease is present, appropriate precautions shall be taken as required by state law. Current testing shall be obtained before an individual's employment, assumption of duties, or occupancy in the home. The results of subsequent testing shall be verified every 3 years thereafter or more frequently if necessary.

ANALYSIS:	Complainant reported that direct care workers are working without having tuberculosis tests. I reviewed seven employee records and found two employee record (Alisha Lemle and Nicole Holland) that did not contain documentation of any tuberculosis test results therefore a violation has been established
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION: Direct care workers (DCWs) are working without having proper training.

INVESTIGATION:

On 01/04/2023, anonymous Complainant reported direct care workers (DCW)s are working with residents without the hiring process being completed before they are put on the schedule. Because the complainant was anonymous no additional information or details could be gathered to clarify the allegation.

On 01/06/2023, I conducted an unannounced investigation and I reviewed seven employee records. At the time of the investigation, three employee records (Grace Amsterdam, Alisha Lemle and Cherryl Charles) did not contain documentation that these direct care workers had received renewal training on First aid and Cardiopulmonary resuscitation thus showing these workers to be trained in the most current methods and procedures for First Aid and Cardiopulmonary resuscitation. All other required trainings were completed for the seven employee records I reviewed.

On 01/06/2023 I interviewed Ms. Van Auker who reported that she would try to locate documentation that direct care workers Grace Amsterdam, Alisha Lemle and Cherryl Charles had completed current First aid and Cardiopulmonary resuscitation training.

On 01/19/2023, I emailed Ms. Van Auker and asked if she had located current First aid and Cardiopulmonary resuscitation training for Grace Amsterdam, Alisha Lemle and Cherryl Charles. Ms. Van Auker never provided any additional First aid and Cardiopulmonary resuscitation trainings for those three employees.

APPLICABLE RULE	
R 400.15204	Direct care staff; qualifications and training.
	<p>(3) A licensee or administrator shall provide in-service training or make training available through other sources to direct care staff. Direct care staff shall be competent before performing assigned tasks, which shall include being competent in all of the following areas:</p> <ul style="list-style-type: none"> (b) First aid. (c) Cardiopulmonary resuscitation.

ANALYSIS:	Complainant reported direct care workers are working without having proper training. At the time of the investigation, the employee records for Grace Amsterdam, Alisha Lemle and Cherryl Charles did not contain documentation of current completed training in first aid and cardiopulmonary resuscitation therefore a violation has been established.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon the receipt of an acceptable corrective action plan I recommend no change in license status.

Julie Elkins

02/23/2023

Julie Elkins
Licensing Consultant

Date

Approved By:

Dawn Timm

02/27/2023

Dawn N. Timm
Area Manager

Date