



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

February 28, 2023

Nanya Litz
Hillside Terrace
1939 Jackson Avenue
Ann Arbor, MI 48103

RE: License #: AH810262237
Hillside Terrace
1939 Jackson Avenue
Ann Arbor, MI 48103

Dear Ms. Litz:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please feel free to contact the local office at (517) 241-1970.

Sincerely,

A handwritten signature in cursive script that reads "Jessica Rogers".

Jessica Rogers, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(517) 285-7433
enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH810262237
Licensee Name:	GSB Holdings, LLC
Licensee Address:	230 Huronview Blvd Ann Arbor, MI 48103
Licensee Telephone #:	(734) 994-5284
Authorized Representative/ Administrator:	Nanya Litz
Name of Facility:	Hillside Terrace
Facility Address:	1939 Jackson Avenue Ann Arbor, MI 48103
Facility Telephone #:	(734) 761-4451
Original Issuance Date:	08/30/2004
Capacity:	88
Program Type:	AGED

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 02/28/2023

Date of Bureau of Fire Services Inspection if applicable: 12/7/2022, 2/9/2023

Inspection Type: Interview and Observation Worksheet
 Combination

Date of Exit Conference: 2/28/2023

No. of staff interviewed and/or observed 15

No. of residents interviewed and/or observed 35

No. of others interviewed One Role Elara Hospice Home Health Aide

- Medication pass / simulated pass observed? Yes No If no, explain.
- Medication(s) and medication records(s) reviewed? Yes No If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes No If no, explain. No resident funds held.
- Meal preparation / service observed? Yes No If no, explain.
- Fire drills reviewed? Yes No If no, explain.
Bureau of Fire Services reviews fire drills. Disaster plan reviewed and staff interviewed regarding disaster plan.
- Water temperatures checked? Yes No If no, explain.
- Incident report follow-up? Yes IR date/s: N/A
- Corrective action plan compliance verified? Yes CAP date/s and rule/s: N/A
- Number of excluded employees followed up? One N/A

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

R 325.1964 Interiors.

(9) Ventilation shall be provided throughout the facility in the following manner:

(b) Bathing rooms, beauty shops, toilet rooms, soiled linen rooms, janitor closets, and trash holding rooms shall be provided with a minimum of 10 air changes per hour of continuously operated exhaust ventilation that provide discernable air flow into each of these rooms.

The following areas lacked adequate and discernable air flow: residents' bathing/toileting facilities located in rooms 126, 259, 264, 270, 357, 370, the beauty salon, and soiled linen closet in on the first floor.

VIOLATION ESTABLISHED

R 325.1976 Kitchen and dietary.

(13) A multi-use utensil used in food storage, preparation, transport, or serving shall be thoroughly cleaned and sanitized after each use and shall be handled and stored in a manner which will protect it from contamination.

Review of the February 2023 dish machine temperature log revealed staff were to document the wash and rinse temperatures daily, then initial the task was completed, however the log was incomplete. For example, the following dates were left blank: 2/1/2023, 2/6/2023 through 2/8/2023, 2/12/2023 through 2/14/2023, and 2/20/2023 and 2/21/2023. Thus, it could not be confirmed if proper and adequate sanitization of dishware was completed.

VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

Jessica Rogers

02/28/2023

Licensing Consultant

Date