



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

January 31, 2023

Chinyelu Anwunah
Gracious Hands Services, LLC
46908 Wareham Dr.
Canton, MI 48187

RE: License #: AS820383000
Investigation #: 2023A0121012
Grace Gardens

Dear Mrs. Anwunah:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On December 16, 2022, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in blue ink that reads "K. Robinson".

K. Robinson, LMSW, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 919-0574

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820383000
Investigation #:	2023A0121012
Complaint Receipt Date:	12/09/2022
Investigation Initiation Date:	12/14/2022
Report Due Date:	02/07/2023
Licensee Name:	Gracious Hands Services, LLC
Licensee Address:	46908 Wareham Dr. Canton, MI 48187
Licensee Telephone #:	(313) 408-3227
Administrator:	Chinyelu Anwunah, Designee
Name of Facility:	Grace Gardens
Facility Address:	6573 Deering Street Garden City, MI 48135
Facility Telephone #:	(313) 408-3227
Original Issuance Date:	11/29/2017
License Status:	REGULAR
Effective Date:	03/04/2021
Expiration Date:	03/03/2023
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
Bathroom has a broken toilet seat that moves away from the bowl of the toilet when touched.	Yes

III. METHODOLOGY

12/09/2022	Special Investigation Intake 2023A0121012
12/14/2022	Special Investigation Initiated - Telephone Call to Referral Source (RS)
12/15/2022	Inspection Completed On-site Interviewed direct care worker, Ofonde Gerald and Resident A-C
12/15/2022	Exit Conference Chinyelu Anwunah, licensee designee

ALLEGATION: Bathroom has a broken toilet seat that moves away from the bowl of the toilet when touched.

INVESTIGATION: On 12/14/22, I contacted the Referral Source (RS) by phone. The RS reported the bathroom toilet on the main floor of the home is broken.

On 12/15/22, I completed an unannounced onsite inspection at the facility. I observed the 1st floor toilet in disrepair, but it is still operable. According to licensee designee, Chinyelu Anwunah the toilet “has been like that for months because it’s hard to get a handyman’ nowadays. Mrs. Anwunah reported she hired a handyman who is currently at Home Depot purchasing supplies to fix the toilet and other needed home repairs. Mrs. Anwunah reported Resident A purposely broke the toilet while he was having a behavior. Mrs. Anwunah indicated Resident A causes property damage to the home whenever he gets upset. I interviewed Resident A-C. Resident A acknowledged causing the property damage out of anger. I asked Resident B and C how long the toilet had been broken; they both replied, “I don’t know.”

I completed an exit conference with Mrs. Anwunah by phone the same day. Mrs. Anwunah does not dispute the department’s findings. Mrs. Anwunah nonchalantly responded, “things get broke in group homes.” However, Mrs. Anwunah reported

she is willing to cooperate with the department to get all necessary repairs completed timely. Per Mrs. Anwunah, the handyman she hired would be at the home soon to repair the toilet.

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.
ANALYSIS:	<ul style="list-style-type: none"> • On 12/15/22, I observed the bathroom toilet in disrepair, but it was in working condition. • Mrs. Anwunah acknowledged Resident A broke the toilet months ago. • Resident A acknowledged he broke the toilet. • Because the toilet had been broken for an extended period, the department has determined Mrs. Anwunah did not adequately maintain the home.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

An acceptable corrective action plan has been received; therefore, I recommend the status of this license remain unchanged.

1/26/23

Kara Robinson
Licensing Consultant

Date

Approved By:

1/31/23

Ardra Hunter
Area Manager

Date