



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

January 31, 2023

Marium Knybel  
32564 Creekview  
New Haven, MI 48048

RE: License #: AS630409577  
Investigation #: 2023A0465008  
Stratford Upon Avon

Dear Ms. Knybel:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in cursive script that reads "Stephanie Gonzalez".

Stephanie Gonzalez, LCSW  
Adult Foster Care Licensing Consultant  
Bureau of Community and Health Systems  
Department of Licensing and Regulatory Affairs  
Cadillac Place, Ste 9-100  
Detroit, MI 48202  
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enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS630409577
<b>Investigation #:</b>	2023A0465008
<b>Complaint Receipt Date:</b>	11/30/2022
<b>Investigation Initiation Date:</b>	12/02/2022
<b>Report Due Date:</b>	01/29/2023
<b>Licensee Name:</b>	Marium Knybel
<b>Licensee Address:</b>	32564 Creekview Ave New Haven, MI 48048
<b>Licensee Telephone #:</b>	(586) 909-7600
<b>Administrator:</b>	Marium Knybel
<b>Licensee Designee:</b>	Marium Knybel
<b>Name of Facility:</b>	Stratford Upon Avon
<b>Facility Address:</b>	2038 Stratford Dr Troy, MI 48083
<b>Facility Telephone #:</b>	(586) 909-7600
<b>Original Issuance Date:</b>	03/25/2022
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	09/25/2022
<b>Expiration Date:</b>	09/24/2024
<b>Capacity:</b>	6
<b>Program Type:</b>	PHYSICALLY HANDICAPPED ALZHEIMERS AGED

## II. ALLEGATION(S)

	<b>Violation Established?</b>
Direct care staff are not providing adequate personal hygiene assistance to Resident A, Resident B and Resident C, resulting in multiple diagnosis of yeast infections and urinary tract infections.	No
Direct care staff are not initialing the <i>Medication Administration Record</i> each time they administer a prescribed medication to residents.	Yes
Additional Findings	Yes

## III. METHODOLOGY

11/30/2022	Special Investigation Intake 2023A0465008
12/02/2022	Special Investigation Initiated - Letter I spoke to Complainant via email exchange
12/02/2022	APS Referral Adult Protective Services (APS) referral was denied
12/09/2022	Inspection Completed On-site I conducted a walk-through of the facility, reviewed resident records, interviewed Resident B, Resident E and direct care staff, Coleen Connell, Dawn Connell and licensee designee/administrator, Marium Knybel
12/09/2022	Contact – Telephone call received I spoke to licensee designee/administrator, Marium Knybel, via telephone
12/12/2022	Contact - Document Sent Email exchange with Ms. Knybel regarding documents requested
12/14/2022	Contact - Document Received Facility documents received via email
12/15/2022	Contact - Telephone call made Left a voicemail for Healthland House Call Services staff, Tamber Townsend. Requested a return call

01/13/2023	Contact - Telephone call made I interviewed Guardian A1 via telephone
01/18/2023	Contact - Document Received Facility documents received via email
01/18/2023	Contact - Telephone call made I interviewed direct care staff, Drew Boehme via telephone
01/19/2023	Contact - Telephone call made I spoke to Guardian B1 via telephone
01/19/2023	Contact - Telephone call made I spoke to Guardian C1 and D1 via telephone
01/19/2023	Contact - Telephone call made I interviewed direct care staff, Melissa Moss via telephone
01/20/2023	Contact – Telephone call made I spoke to Healthland House Calls owner, Tamber Townsend, via telephone
01/20/2023	Contact – Document Received Facility documents received via email
01/20/2023	Exit Conference I conducted an Exit Conference with licensee designee/administrator, Marium Knybel via telephone

**ALLEGATION:**

**Direct care staff are not providing adequate personal hygiene assistance to Resident A, Resident B and Resident C, resulting in multiple diagnosis of yeast infections and urinary tract infections.**

**INVESTIGATION:**

On 11/30/2022, a complaint was received, alleging that direct care staff are not providing adequate personal hygiene assistance to residents, resulting in residents being diagnosed with yeast infections and urinary tract infections. The complaint stated that, during the month of November 2022, Resident A, Resident B and Resident C had multiple yeast and urinary tract infections. The complaint stated that these infections were the result of direct care staffs' failure to provide adequate personal hygiene assistance to residents.

On 12/2/2022, I spoke to Complainant, who stated that the information contained in the complaint is accurate.

On 12/9/2022, I conducted an onsite investigation at the facility. I conducted a walk-through of the facility, reviewed resident records, interviewed Resident B, Resident E and direct care staff, Coleen Connell, and Dawn Connell. At the time of my onsite investigation, there were six residents residing at the facility. I observed all residents to be properly dressed and with adequate hygiene. I observed a large supply of briefs and personal hygiene supplies onsite at the facility. I did not locate any documents to confirm that Resident A, Resident B and Resident C have been diagnosed with, and/or, treated for yeast infections or urinary tract infections.

Resident A's *Face Sheet* stated that she was admitted to the facility on 11/9/2022 and has a legal guardian, Guardian A1. The *Health Care Appraisal* listed Resident A's medical diagnosis as Cognitive Memory Impairment and Major Depressive Disorder. The *Assessment Plan for AFC Residents* stated that Resident A requires supervision in the community, needs assistance with personal care tasks and uses a walker for mobility assistance. Resident B's *Face Sheet* stated that Resident B was admitted to the facility on 5/3/2022 and has a legal guardian, Guardian B1. The *Health Care Appraisal* listed Resident B's medical diagnosis as Depression. The *Assessment Plan for AFC Residents* stated that Resident B requires supervision in the community, independently completes personal care tasks and uses a walker for mobility assistance. Resident C's *Face Sheet* stated that she was admitted to the facility on 5/11/2022 and has a legal guardian, Guardian C1. The *Health Care Appraisal* listed Resident C's medical diagnosis as Impaired Cognition – Memory Loss. The *Assessment Plan for AFC Residents* stated that Resident C requires supervision in the community, has hearing difficulty, needs assistance with all personal care tasks and uses a walker for mobility assistance. Resident D's *Face Sheet* stated that she was admitted to the facility on 4/1/2022 and has a legal guardian, Guardian D1. The *Health Care Appraisal* listed Resident D's medical diagnosis as Memory Deficit and Chronic Back Pain. The *Assessment Plan for AFC Residents* stated that Resident D requires supervision in the community, needs assistance with personal care tasks and does not require use of assistive devices. Resident E's *Face Sheet* stated that she was admitted to the facility on 3/4/2022 and has a legal guardian, Guardian E1. The *Health Care Appraisal* listed Resident E's medical diagnosis as Traumatic Osteoarthritis and Memory Deficit. The *Assessment Plan for AFC Residents* stated that Resident E requires supervision in the community, independently completes personal care tasks and does not require use of assistive devices.

I interviewed Resident B, who stated that she enjoys living at the facility. Resident B stated, "The staff treat me kindly. Things are going well here. If I need help with something, staff always help me. I am able to do my own personal care but when I do need assistance, staff help me. I see the staff provide care to the other people that live here too. I do not have any concerns."

I interviewed Resident E, who stated that he is content with the care he is receiving at the facility. Resident E stated, "I like living here. I have not had any issues and I do not have any concerns. When I need help, the staff always help. The staff treat everyone good here and help all of us when we need it."

I interviewed direct care staff, Coleen Connell, who stated that she has been working at the facility for six months. Ms. Connell stated, "We provide good care to all of the residents that live here. We provide personal care assistance to all residents, and we assist residents with brief changes and bathing when needed. Some residents are independent and do not need our assistance. Resident A and Resident C do require hygiene assistance, but Resident B independently completes these tasks without staff assistance. Resident B did have a urinary tract infection, but we are unsure as to why. She has very good hygiene and does a good job at self-toileting care. Resident B no longer has a urinary tract infection. Resident A did have a yeast infection but that was prior to being admitted to our facility and has not had any yeast or urinary infections since admission. I am not aware of a time when Resident C had a yeast infection or urinary tract infection. We always have a large stock of briefs and personal hygiene supplies for resident use as needed. The basement is stocked with briefs as well. I think we do a good job of caring for our residents." Ms. Connell denied knowledge of this allegation being true.

I interviewed direct care staff, Dawn Connell, who stated that she has worked at the facility for one year. Ms. Connell stated, "We provide good care to all of our residents. We assist with bathing and personal hygiene, and we assist with brief changes when needed. We always have briefs and personal hygiene supplies here at the facility. I am not aware of anytime when a staff refused to provide personal care assistance to a resident. Resident B completes her own personal care, and we assist Resident A and Resident C with hygiene and brief changes as needed. There have not been any issues with residents having repeat yeast infections or urinary tract infections." Ms. Connell denied knowledge of Resident A, Resident B, and Resident C having been medically diagnosed with recurrent and frequent yeast infections or urinary tract infections.

On 1/13/2023, I spoke to Guardian A1 via telephone. Guardian A1 stated, "Resident A has been residing at the facility since November 2022, and I have not had any concerns related to the personal care assistance. I believe the staff are providing hands-on care as needed. Resident A has not had any urinary tract infections or yeast infections during the time that she has resided at the facility."

On 1/18/2023, I interviewed direct care staff, Drew Boehme via telephone. Mr. Boehme stated that he has worked at the facility for one year. Mr. Boehme stated, "We always assist residents with any care needs they have. We assist with bathing, brief changes, and any other needs they have. I have never refused to provide care to a resident, and I do not know of any other staff that has refused to care for a resident either. I am not aware of any residents that currently have urinary tract infections or yeast infections. And we always have a large supply of briefs and other personal hygiene supplies at the facility."

On 1/19/2023, I spoke to Guardian B1 via telephone. Guardian B1 stated, "I am happy with the care being provided. I think they do a good job. Resident B is self-sufficient and can complete her own hygiene tasks as of now. Resident B has had urinary tract infections in the past but has not had any recently. I do not have any concerns regarding the care the staff is providing."

On 1/19/2023, I spoke to Guardian C1 and D1 via telephone. Guardian C1 and D1 stated, "I feel the staff have provided good care to Resident C and Resident D. There have been no concerns with diagnosis of urinary tract or yeast infections. I have no concerns related to the personal care being provided by the facility."

On 1/19/2023, I interviewed direct care staff, Melissa Moss via telephone. Ms. Moss stated that she has worked at the facility for seven months. Ms. Moss stated, "I primarily work the night shift. I always provide adequate care to all residents and assist with personal hygiene and brief changes as needed. I have never refused to provide personal care to a resident, and I am not aware of a time when any other staff refused to care for residents. Resident B is independent and completes her own toileting and brief changes, but we can assist if needed. Resident A and Resident B do need toileting assistance and I always assist them. I am not aware of any residents currently diagnosed with a urinary tract infection or yeast infection. We have a large stock of briefs and personal hygiene products that are available at all times for resident use." Ms. Moss denied knowledge of this allegation being true.

On 1/20/2023, I spoke to Healthland House Calls owner, Tamber Townsend, via telephone. Ms. Townsend stated that she is a licensed nurse practitioner and the assigned primary care doctor for Resident A, Resident B, Resident C, Resident D and Resident E. Ms. Townsend stated, "It is common for individuals with memory deficits to have urinary tract infections or yeast infections due to holding their urine. However, I have not observed any concerns or issues with residents at the facility having symptoms or diagnoses of urinary tract infections or yeast infections. Each time I go to the facility, I have observed the residents to be well-cared for and with good hygiene. I am at the facility one time per month to see the residents and provide medical care. I do not believe this allegation is an accurate reflection of what I have observed as the medical provider for the residents."

<b>APPLICABLE RULE</b>	
<b>R 400.14303</b>	<b>Resident care; licensee responsibilities.</b>
	<b>(2) A licensee shall provide supervision, protection, and personal care as defined in the act and as specified in the resident's written assessment plan.</b>
<b>ANALYSIS:</b>	According to the <i>Assessment Plans for AFC Residents</i> , Resident A, Resident C and Resident D need assistance with personal care tasks.

	<p>According to Resident B and Resident E, direct care staff provide personal care and hygiene assistance as needed. Resident B and Resident E did not vocalize any concerns related to personal care services provided by direct care staff.</p> <p>According to Coleen Connell, Dawn Connell, Mr. Boehme, and Ms. Moss, they provide consistent personal care and hygiene assistance to all residents. Coleen Connell, Dawn Connell, Mr. Boehme, and Ms. Moss denied that residents have had recurring urinary tract infections or yeast infections. Coleen Connell, Dawn Connell, Mr. Boehme, and Ms. Moss denied knowledge of this allegation being true.</p> <p>According to Ms. Townsend, she has not observed any concerns or issues with residents at the facility having symptoms or diagnoses of urinary tract infections or yeast infections.</p> <p>Based on the information above, there is not sufficient information to confirm that direct care staff have failed to provide adequate personal care and hygiene assistance to residents.</p>
<b>CONCLUSION:</b>	VIOLATION NOT ESTABLISHED

**ALLEGATION:**

**Direct care staff are not initialing the *Medication Administration Record* each time they administer a prescribed medication to residents.**

**INVESTIGATION:**

On 11/30/2022, a complaint was received, alleging that direct care staff are not initialing the *Medication Administration Record* each time they administer prescribed medication to residents.

On 12/9/2022, I arrived at the facility at approximately 11:45am. I reviewed the *Medication Administration Records (MARS)* for the months of October 2022, November 2022, and December 2022 for all six residents residing at the facility. I reviewed all residents' prescribed medication labels, which matched the information contained on the MAR's. My review of the MARS determined multiple dates and times that there were no staff initials and/or medication was not administered according to label instructions:

The October 2022 MAR had the following discrepancies:

- **Resident B:**

- Acetaminophen ER 650mg TBC; Take 1 tablet by mouth every morning for pain at 9:00am. This medication did not have staff initials for the following dates: 10/18/2022, 10/23/2022, 10/25/2022 and 10/29/2022
- Amlodipine Besylate 5mg Tablet; Take 1 tablet by mouth every day at 9:00am; Hold if blood pressure is less than 110/60. This medication did not have staff initials for the following dates: 10/18/2022, 10/23/2022, 10/25/2022 and 10/29/2022
- Diallyvite 800-Zinc 15mg Tablet; Take 1 tablet by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 10/18/2022, 10/23/2022, 10/25/2022, and 10/29/2022
- Docusate Sodium 100mg Capsules; Take 1 cap by mouth at bedtime at 6:00pm. This medication did not have staff initials for the following dates: 10/23/2022, 10/25/2022 and 10/29/2022
- Famotidine 20mg Tabs; Take 1 tablet by mouth two times daily at 9:00am and 6:00pm. This medication did not have staff initials for the following dates and times: 10/18/2022 at 9:00am, 10/23/2022 at 9:00am and 6:00pm, 10/25/2022 at 9:00am and 6:00pm, and 10/29/2022 at 9:00am and 6:00pm
- Ferosul 325mg (65 FE) Tabs; Take 1 tablets by mouth two times a day at 9:00am and 6:00pm. This medication did not have staff initials for the following dates and times: 10/18/2022 at 9:00am, 10/23/2022 at 9:00am and 6:00pm, 10/25/2022 at 9:00am and 6:00pm and 10/29/2022 at 9:00am and 6:00pm
- Levothyroxine Sodium 125mc; Take 1 tablet by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 10/18/2022, 10/23/2022, 10/25/2022 and 10/29/2022
- Pravastatin NA 20mg Tab; Take 1 tablet by mouth at bedtime at 6:00pm. This medication did not have staff initials for the following dates: 10/23/2022, 10/25/2022 and 10/29/2022
- Sertraline HCL 100mg Tabs; Take 1 tablet by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 10/18/2022, 10/23/2022, 10/25/2022 and 10/29/2022
- Vitamin D3 2,000 Unit SoftG; Take 1 cap by mouth every other day at 6:00pm. This medication did not have staff initials for the following dates: 10/23/2022, 10/25/2022 and 10/29/2022
- Check daily weight between 8:00am and 8:00pm. This medication order did not have staff initials for the following dates: 10/23/2022 and 10/25/2022

- **Resident C:**

- Atenolol 25mg Tab; Take ½ tablet by mouth every day at 9:00am. Hold if blood pressure is less than 110/60 or if pulse is less than 60. This medication did not have staff initials for the following dates: 10/18/2022, 10/23/2022, 10/25/2022 and 10/29/2022

- Atorvastatin Calcium 10mg; Take 1 tablet by mouth at bedtime at 9:00pm. This medication did not have staff initials for the following dates: 10/1/2022 – 10/6/2022 and 10/8/2022 – 10/10/2022
- Buspirone HCL 5mg Tabs; Take 1 tablet by mouth two times a day at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 10/29/2022 at 9:00am
- Ciprofloxacin HCL 250mg Tab; Take 1 tablet by mouth every 12 hours for 7 days from 10/14/2022 – 10/19/2022 at 9:00am and 9:00pm. This medication did not have staff initials for the following dates: 10/16/2022 at 9:00pm, 10/17/2022 at 9:00pm and 10/18/2022 at 9:00am
- Doxycycline Hyclate 100mg; Take 1 tablet by mouth two times a day at 9:00am and 9:00pm for 7 days. This medication did not have staff initials for the following dates and times: 10/1/2022 at 9:00pm, 10/2/2022 at 9:00pm, 10/3/2022 at 9:00pm and 10/4/2022 at 9:00pm
- Eliquis 2.5mg Tab; Take 1 tablet (2.5mg total) by mouth two times daily at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 10/1/2022 at 9:00pm, 10/2/2022 at 9:00pm, 10/3/2022 at 9:00pm, 10/4/2022 at 9:00pm, 10/5/2022 at 9:00pm, 10/6/2022 at 9:00pm, 10/8/2022 at 9:00pm, 10/9/2022 at 9:00pm, 10/10/2022 at 9:00pm, 10/13/2022 at 9:00pm, 10/16/2022 at 9:00pm, 10/17/2022 at 9:00pm, 10/18/2022 at 9:00am, 10/23/2022 at 9:00am and 9:00pm, 10/24/2022 at 9:00pm, 10/25/2022 at 9:00am and 9:00pm and 10/29/2022 at 9:00am
- Loratadine 10mg Tab; Take 1 tablet by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 10/18/2022, 10/23/2022, 10/25/2022 and 10/29/2022
- Memantine HCL 5mg Tab; Take 1 tablet by mouth two times a day at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 10/1/2022 at 9:00pm, 10/2/2022 at 9:00pm, 10/3/2022 at 9:00pm, 10/4/2022 at 9:00pm, 10/5/2022 at 9:00pm, 10/6/2022 at 9:00pm, 10/8/2022 at 9:00pm, 10/9/2022 at 9:00pm, 10/10/2022 at 9:00pm, 10/13/2022 at 9:00pm, 10/16/2022 at 9:00pm, 10/17/2022 at 9:00pm, 10/18/2022 at 9:00am, 10/23/2022 at 9:00am and 9:00pm, 10/24/2022 at 9:00pm, 10/25/2022 at 9:00am and 9:00pm and 10/29/2022 at 9:00am
- Methenamine Hippurate 1gm; Take 1 tablet by mouth two times a day at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 10/13/2022 at 9:00pm, 10/23/2022 at 9:00am and 9:00pm, 10/24/2022 at 9:00pm, 10/25/2022 at 9:00am and 9:00pm and 10/29/2022 at 9:00am
- Mirtazapine 15mg Tab; Take ½ tablet by mouth at bedtime at 9:00pm. This medication did not have staff initials for the following dates and times: 10/1/2022 – 10/6/2022 and 10/8/2022 – 10/10/2022
- Nitrofurantoin Mono-MCR 100; Take one capsule by mouth every 12 hours, at 9:00am and 9:00pm, for 7 days from 10/19/2022 – 10/26/2022. This medication did not have staff initials for the following dates and times: 10/23/2022 at 9:00am and 9:00pm, 10/24/2022 at 9:00pm and 10/25/2022 at 9:00am and 9:00pm

- Vitamin C 1000mg Tabs; Take 1 tablet by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 10/18/2022, 10/23/2022, 10/25/2022 and 10/29/2022
- Vitamin D3 2,000 Unit Tab; Take 1 tablet by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 10/18/2022, 10/23/2022, 10/25/2022 and 10/29/2022
- **Resident D:**
  - Amiodarone HCL 200mg Tab; Take ½ tablet by mouth daily at 9:00am. This medication did not have staff initials for the following dates: 10/18/2022, 10/23/2022, 10/25/2022 and 10/29/2022
  - Famotidine 20mg Tabs; Take one tablet by mouth two times a day at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 10/1/2022 at 9:00pm, 10/2/2022 at 9:00pm, 10/3/2022 at 9:00pm, 10/4/2022 at 9:00pm, 10/5/2022 at 9:00pm, 10/6/2022 at 9:00pm, 10/8/2022 at 9:00pm, 10/9/2022 at 9:00pm, 10/10/2022 at 9:00pm, 10/13/2022 at 9:00pm, 10/16/2022 at 9:00pm, 10/17/2022 at 9:00pm, 10/18/2022 at 9:00am, 10/23/2022 at 9:00am and 9:00pm, 10/24/2022 at 9:00pm, 10/25/2022 at 9:00am and 9:00pm and 10/29/2022 at 9:00am
  - Hydrocortisone 1% Cream; Apply two times a day at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 10/1/2022 at 9:00pm, 10/2/2022 at 9:00pm, 10/3/2022 at 9:00pm, 10/4/2022 at 9:00pm, 10/5/2022 at 9:00pm 10/6/2022 at 9:00pm, 10/8/2022 at 9:00pm, 10/9/2022 at 9:00pm, 10/10/2022 at 9:00pm, 10/13/2022 at 9:00pm, 10/16/2022 9:00pm, 10/17/2022 at 9:00pm, 10/18/2022 at 9:00am, 10/23/2022 at 9:00am and 9:00pm, 10/24/2022 at 9:00pm, 10/25/2022 at 9:00am and 9:00pm, and 10/29/2022 at 9:00pm
  - MAPAP Arthritis ER 650mg; Take 1 tablet daily for back pain at 9:00am. This medication did not have staff initials for the following dates: 10/18/2022, 10/23/2022, 10/25/2022 and 10/29/2022
  - Quetiapine Fumarate 50mg; Take 1 tablet by mouth at bedtime at 9:00pm for restlessness. This medication did not have staff initials for the following dates: 10/1/2022 – 10/6/2022, 10/8/2022 – 10/10/2022, 10/13/2022, 10/16/2022 – 10/17/2022 and 10/23/2022 – 10/25/2022
  - Senna S 8.6-50mg Tabs; Give 1 tablet by mouth every other day at 9:00am. This medication did not have staff initials for the following dates: 10/23/2022, 10/25/2022 and 10/29/2022
  - SM Mucus Relief 600mg Tab12; Take 1 tablet by mouth twice daily at 9:00am and 9:00pm for cough. This medication did not have staff initials for the following dates and times: 10/1/2022 at 9:00pm, 10/2/2022 at 9:00pm, 10/3/2022 at 9:00pm, 10/4/2022 at 9:00pm, 10/5/2022 at 9:00pm, 10/6/2022 at 9:00pm, 10/8/2022 at 9:00pm, 10/9/2022 at 9:00pm and 10/10/2022 at 9:00pm, 10/13/2022 at 9:00pm, 10/16/2022 at 9:00pm, 10/17/2022 at 9:00pm, 10/18/2022 at 9:00am, 10/23/2022 at 9:00am and 9:00pm, 10/24/2022 at 9:00pm, 10/25/2022 at 9:00am and 9:00pm, and 10/29/2022 at 9:00am

- Trazadone HCL 50mg Tabs; Take 1 tablet by mouth at bedtime at 9:00pm. This medication did not have staff initials for the following dates: 10/1/2022 – 10/6/2022, 10/8/2022 – 10/10/2022, 10/13/2022, 10/16/2022 – 10/17/2022 and 10/23/2022 – 10/25/2022
- **Resident E:**
  - Aspirin Low Dose 81mg Chew; Take 1 tablet by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 10/18/2022, 10/23/2022, 10/25/2022 and 10/29/2022
  - Atorvastatin Calcium 40mg; take 1 tablet by mouth at bedtime at 9:00pm. This medication did not have staff initials for the following dates: 10/1/2022 – 10/6/2022, 10/8/2022 – 10/10/2022, 10/13/2022, 10/16/2022 – 10/17/2022 and 10/23/2022 – 10/25/2022
  - Folic Acid 1mg Tabs; Take 1 tablet by mouth every day. This medication did not have staff initials for the following dates: 10/18/2022, 10/23/2022, 10/25/2022 and 10/29/2022
  - Lisinopril 5mg Tabs; Take 1 tablet by mouth every day at 9:00am, hold if BP is less than 110/60. This medication did not have staff initials for the following dates: 10/18/2022, 10/23/2022, 10/25/2022 and 10/29/2022
  - MAPAP Arthritis ER 650mg C; Take 1 tablet by mouth every 8 hours with Tramadol, at 1:00am, 9:00am and 5:00pm. This medication did not have staff initials for the following dates and times: 10/3/2022 at 1:00am, 10/4/2022 at 1:00am, 10/5/2022 at 1:00am, 10/6/2022 at 1:00am, 10/9/2022 at 1:00am, 10/10/2022 at 1:00am, 10/12/2022 at 1:00am, 10/17/2022 at 1:00am, 10/18/2022 at 9:00am, 10/19/2022 at 1:00am, 10/23/2022 at 9:00am and 5:00pm, 10/24/2022 at 1:00am, 10/25/2022 at 1:00am, 9:00am and 5:00pm and 10/29/2022 at 9:00am and 5:00pm
  - Metoprolol Succinate ER 25; Take ½ tablet by mouth two times daily at 9:00am and 9:00pm (hold if BP is less than 100/60 or if pulse is less than 60). This medication did not have staff initials for the following dates and times: 10/1/2022 at 9:00pm, 10/2/2022 at 9:00pm, 10/3/2022 at 9:00pm, 10/4/2022 at 9:00pm, 10/5/2022 at 9:00pm, 10/6/2022 at 9:00pm, 10/8/2022 at 9:00pm, 10/9/2022 at 9:00pm, 10/10/2022 at 9:00pm, 10/13/2022 at 9:00pm, 10/16/2022 at 9:00pm, 10/17/2022 at 9:00pm, 10/18/2022 at 9:00am, 10/23/2022 at 9:00am and 9:00pm, 10/24/2022 at 9:00pm, 10/25/2022 at 9:00am and 9:00pm and 10/29/2022 at 9:00am
  - Tramadol HCL 50mg Tabs; Take 1 tablet by mouth three times daily at 1:00am, 9:00am and 5:00pm. This medication did not have staff initials for the following dates and times: 10/3/2022 at 1:00am, 10/4/2022 at 1:00am, 10/5/2022 at 1:00am, 10/6/2022 at 1:00am, 10/9/2022 at 1:00am, 10/10/2022 at 1:00am, 10/12/2022 at 1:00am, 10/17/2022 at 1:00am, 10/18/2022 at 9:00am, 10/19/2022 at 1:00am, 10/23/2022 at 9:00am and 5:00pm, 10/24/2022 at 1:00am, 10/25/2022 at 1:00am, 9:00am and 5:00pm, and 10/29/2022 at 9:00am and 5:00pm
  - Trazadone HCL 100mg Tabs; Take 1 tablet by mouth at bedtime at 9:00pm. This medication did not have staff initials for the following dates: 10/1/2022 –

10/6/2022, 10/8/2022 – 10/10/2022, 10/13/2022, 10/16/2022 – 10/17/2022,  
10/23/2022 – 10/25/2022

- Trazadone HCL 50mg Tabs; Take 1 tablet by mouth in morning at 9:00am. This medication did not have staff initials for the following dates: 10/8/2022, 10/23/2022, 10/25/2022 and 10/29/2022
- Turmeric Curcumin 500mg Caps; Take 1 capsule daily. This medication did not have staff initials for the following dates and times: 10/18/2022, 10/23/2022, 10/25/2022 and 10/29/2022

- **Resident F:**

- Ampicillin 500mg Caps; Take 1 cap by mouth every six hours for 7 days at 3:00am, 9:00am, 3:00pm and 9:00pm from 10/19/2022 – 10/26/2022. This medication did not have staff initials for the following dates and times: 10/23/2022 9:00am, 3:00pm and 9:00pm, 10/24/2022 at 3:00am, 9:00am, 3:00pm and 9:00pm, 10/25/2022 at 3:00am, 9:00am, 3:00pm and 9:00pm
- Enalapril Maleate 10mg Tab; Take 1 tablet by mouth two times a day at 9:00am and 9:00pm (hold if BP is less than 110/60). This medication did not have staff initials for the following dates and times: 10/1/2022 at 9:00pm, 10/2/2022 at 9:00pm, 10/3/2022 at 9:00pm, 10/4/2022 at 9:00pm, 10/5/2022 at 9:00pm, 10/6/2022 at 9:00pm, 10/8/2022 at 9:00pm, 10/9/2022 at 9:00pm, 10/10/2022 at 9:00pm, 10/13/2022 at 9:00pm, 10/16/2022 at 9:00pm, 10/17/2022 at 9:00pm, 10/18/2022 at 9:00am, 10/23/2022 at 9:00am and 9:00pm, 10/24/2022 at 9:00am and 9:00pm, 10/25/2022 at 9:00am and 9:00pm and 10/29/2022 at 9:00am
- Ferosul 325mg Tabs; take 1 tablet by mouth every day. This medication did not have staff initials for the following dates: 10/18/2022, 10/23/2022 – 10/25/2022 and 10/29/2022
- Furosemide 20mg Tabs; Take 1 tablet by mouth two times daily at 9:00am and 9:00pm (hold if bp is less than 110/60). This medication did not have staff initials for the following dates and times: 10/1/2022 at 9:00pm, 10/2/2022 at 9:00pm, 10/3/2022 at 9:00pm, 10/4/2022 at 9:00pm, 10/5/2022 at 9:00pm, 10/6/2022 at 9:00pm, 10/8/2022 at 9:00pm, 10/9/2022 at 9:00pm, 10/10/2022 at 9:00pm, 10/13/2022 at 9:00pm, 10/16/2022 at 9:00pm, 10/17/2022 at 9:00pm, 10/18/2022 at 9:00am, 10/23/2022 at 9:00am and 9:00pm, 10/24/2022 at 9:00am and 9:00pm, 10/25/2022 at 9:00am and 9:00pm, and 10/29/2022 at 9:00am
- Metamucil 0.52 GM Caps; Take 1 cap by mouth every day at 9:00am. This medication did not have staff initials for the following dates and times: 10/18/2022, 10/23/2022 – 10/25/2022 and 10/29/2022
- Potassium CL ER 20 MEQ Tab; Take 1 tab by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 10/18/2022, 10/23/2022 – 10/25/2022 and 10/29/2022
- Preservision AREDS 2 CAPS; Take 1 tablet by mouth two times daily at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 10/1/2022 at 9:00pm, 10/2/2022 at 9:00pm, 10/3/2022 at 9:00pm, 10/4/2022 at 9:00pm, 10/5/2022 at 9:00pm, 10/6/2022 at 9:00pm, 10/8/2022 at 9:00pm, 10/9/2022 at 9:00pm, 10/10/2022 at 9:00pm, 10/13/2022 at 9:00pm, 10/16/2022 at 9:00pm, 10/17/2022 at 9:00pm, 10/18/2022 at 9:00am, 10/23/2022

at 9:00am and 9:00pm, 10/24/2022 at 9:00am and 9:00pm, 10/25/2022 at 9:00am and 9:00pm and 10/29/2022 at 9:00am

- Vitamin B-12 1000mcg Tabs; Take 1 tablet by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 10/18/2022, 10/23/2022 – 10/25/2022 and 10/29/2022
- Vitamin C 500mg Tabs; Take 1 tab by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 10/18/2022, 10/23/2022 – 10/25/2022 and 10/29/2022
- Vitamin D3 2,000 Unit SoftG; Take 1 cap by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 10/18/2022, 10/23/2022 – 10/25/2022 and 10/29/2022
- Vitamin E 180mg; Take 1 cap by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 10/18/2022, 10/23/2022 – 10/25/2022 and 10/29/2022

The November 2022 MAR had the following discrepancies:

- **Resident A:**

- Divalproex SOD DR 125mg TA; Take 1 tablet by mouth at 2:00pm. This medication did not have staff initials for the following dates: 11/28/2022
- Divalproex SOD DR 250mg TA; Take 1 tablet by mouth two times a day at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 11/13/2022 at 9:00pm, 11/14/2022 at 9:00am, 11/16/2022 at 9:00am, 11/19/2022 at 9:00am, 11/24/2022 at 9:00am, 11/26/2022 at 9:00am, and 11/28/2022 at 9:00am
- Mupirocin Calcium 2% Cream; Apply topically to wounds daily at 9:00am. This medication did not have staff initials for the following dates: 11/14/2022, 11/16/2022, 11/19/2022, 11/22/2022, 11/24/2022, 11/26/2022 and 11/28/2022
- Nystatin 100000 Unit/GM Powder; Apply topically 4 times daily under breasts at 3:00am, 9:00am, 3:00pm and 9:00pm. This medication did not have staff initials for the following dates and times: 11/13/2022 at 9:00pm, 11/14/2022 at 3:00am, 9:00am, and 3:00pm, 11/16/2022 at 9:00am and 3:00pm, 11/19/2022 at 9:00am and 3:00pm, 11/24/2022 at 9:00am and 3:00pm, 11/26/2022 at 9:00am and 3:00pm, 11/27/2022 at 9:00pm, 11/28/2022 at 3:00am, 9:00am, 3:00pm, and 9:00pm, and 11/29/2022 at 3:00am
- Quetiapine Fumarate 25mg T; Take 1 tablet by mouth two times a day at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 11/16/2022 at 9:00am
- Quetiapine Fumarate 25mg T; Take 0.5 tablets (12.5mg total) by mouth nightly at 9:00pm. This medication did not have staff initials for the following dates and times: 11/13/2022 at 9:00pm
- Quetiapine Fumarate 50mg T; Take 1 tablet by mouth two times a day at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 11/19/2022 at 9:00am, 11/24/2022 at 9:00am, 11/26/2022 at 9:00am, 11/28/2022 at 9:00am, 11/29/2022 at 9:00am and 11/30/2022 at 9:00am and 9:00pm

- **Resident B:**

- Acetaminophen ER 650mg TBC; Take 1 tab by mouth every morning for pain at 9:00am. This medication did not have staff initials for the following dates: 11/10/2022 – 11/11/2022, 11/14/2022, 11/19/2022, 11/24/2022, 11/26/2022 and 11/28/2022
- Amlodipine Besylate 2.6mg; Take 1 tab by mouth every day (hold if BP is less than 110/60). This medication did not have staff initials for the following dates: 11/10/2022 – 11/11/2022, 11/14/2022, 11/19/2022, 11/24/2022, 11/26/2022 and 11/28/2022 – 11/29/2022
- Dialyvite 800-Zinc 15mg Ta; Take 1 tab by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 11/19/2022, 11/24/2022, 11/26/2022 and 11/28/2022
- Docusate Sodium 100mg Caps; Take 1 cap by mouth at bedtime at 6:00pm. This medication did not have staff initials for the following dates: 11/4/2022, 11/6/2022, 11/9/2022 – 11/11/2022 and 11/14/2022
- Famotidine 20mg Tabs; Take 1 tab by mouth two times a day at 9:00am and 6:00pm. This medication did not have staff initials for the following dates and times: 11/4/2022 at 6:00pm, 11/6/2022 at 6:00pm, 11/9/2022 at 6:00pm, 11/10/2022 at 9:00am and 6:00pm, 11/11/2022 at 9:00am and 6:00pm, 11/14/2022 at 9:00am and 6:00pm, 11/19/2022 at 9:00am, 11/24/2022 at 9:00am, 11/26/2022 at 9:00am and 11/28/2022 at 9:00am
- Ferosul 325mg Tabs; Take 1 tab by mouth two times daily at 9:00am and 6:00pm. This medication did not have staff initials for the following dates and times: 11/4/2022 at 6:00pm, 11/6/2022 at 6:00pm, 11/9/2022 at 6:00pm, 11/19/2022 at 9:00am, 11/24/2022 at 9:00am, 11/26/2022 at 9:00am and 11/28/2022 at 9:00am
- Levothyroxine Sodium 125 MC; Take 1 tab by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 11/10/2022 – 11/11/2022, 11/14/2022, 11/19/2022, 11/24/2022, 11/26/2022, and 11/28/2022
- Minocycline HCL 100mg CAPS; Take 1 cap by mouth every 12 hours at 9:00am and 9:00pm for 7 days from 11/10/2022 – 11/17/2022. This medication did not have staff initials for the following dates and times: 11/11/2022 at 9:00am, 11/13/2022 at 9:00pm and 11/14/2022 at 9:00am
- Pravastatin NA 20mg Tab; take 1 tab by mouth at bedtime at 6:00pm. This medication did not have staff initials for the following dates: 11/4/2022, 11/6/2022, 11/9/2022 – 11/11/2022 and 11/14/2022
- Sertraline HCL 100mg Tabs; Take 1 tablet by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 11/10/2022 – 11/11/2022, 11/14/2022, 11/19/2022, 11/24/2022, 11/26/2022 and 11/28/2022
- Vitamin D3 2,000 Unit SoftG; Take 1 cap by mouth every other day at 6:00pm. This medication did not have staff initials for the following dates: 11/4/2022, 11/6/2022, 11/10/2022 and 11/14/2022
- Check daily weight (notify provider if a weight gain of more than 3lbs in 24 hours). This prescribed medication did not have staff initials for the following date: 11/28/2022

- **Resident C:**

- Atenolol 25mg Tab; Take ½ tab by mouth every day at 9:00am (hold if BP is less than 110/60 or if pulse is less than 60). This medication did not have staff initials for the following dates: 11/10/2022 – 11/11/2022, 11/14/2022, 11/19/2022, 11/24/2022, 11/26/2022 and 11/28/2022 – 11/29/2022
- Busipirone HCL 7.5mg Tab; Take 1 tab by mouth two times a day at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 11/6/2022 at 9:00pm, 11/7/2022 at 9:00pm, 11/10/2022 at 9:00am, 11/11/2022 at 9:00am, 11/13/2022 at 9:00pm, 11/14/2022 at 9:00am, 11/19/2022 at 9:00am, 11/24/2022 at 9:00am, 11/26/2022 at 9:00am and 11/28/2022 at 9:00am
- Eliquis 2.5mg Tab; Take 1 tablet by mouth two times daily at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 11/6/2022 at 9:00pm, 11/7/2022 at 9:00pm, 11/10/2022 at 9:00am, 11/11/2022 at 9:00am, 11/13/2022 at 9:00pm, 11/14/2022 at 9:00am, 11/19/2022 at 9:00am, 11/24/2022 at 9:00am, 11/26/2022 at 9:00am and 11/28/2022 at 9:00am
- Loratadine 10mg Tabs; Take 1 tab by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 11/10/2022 – 11/11/2022, 11/14/2022, 11/19/2022, 11/24/2022, 11/26/2022 and 11/28/2022
- Melatonin 5mg Tabs; Take 1 tab by mouth at bedtime at 9:00pm. This medication did not have staff initials for the following dates: 11/6/2022 – 11/7/2022 and 11/13/2022
- Memantine HCL 5mg tab; Take 1 tab by mouth two times a day at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 11/6/2022 at 9:00pm, 11/7/2022 at 9:00pm, 11/10/2022 at 9:00am, 11/11/2022 at 9:00am, 11/13/2022 at 9:00pm, 11/14/2022 at 9:00am, 11/19/2022 at 9:00am, 11/24/2022 at 9:00am, 11/26/2022 at 9:00am and 11/28/2022 at 9:00am
- Methenamine Hippurate 1gm; Take 1 tab by mouth two times a day at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 11/6/2022 at 9:00pm, 11/7/2022 at 9:00pm, 11/10/2022 at 9:00am, 11/11/2022 at 9:00am, 11/13/2022 at 9:00pm, 11/14/2022 at 9:00am, 11/19/2022 at 9:00am, 11/24/2022 at 9:00am, 11/26/2022 at 9:00am and 11/28/2022 at 9:00am
- Skintegrity Hydrogel Gel; Apply topically daily at 9:00am. This medication did not have staff initials for the following dates: 11/22/022, 11/24/2022, 11/26/2022 and 11/28/2022
- Vitamin C 1000mg Tab; Take 1 tab by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 11/10/2022 – 11/11/2022, 11/14/2022, 11/19/2022, 11/24/2022, 11/26/2022 and 11/28/2022
- Vitamin D3 2,000 Unit Tab; Take 1 tab by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 11/10/2022 – 11/11/2022, 11/14/2022, 11/19/2022, 11/24/2022, 11/26/2022 and 11/28/2022

- **Resident D:**

- Amiodarone HCL 200mg Tab; Take ½ tablet by mouth daily at 9:00am. This medication did not have staff initials for the following dates: 11/10/2022 – 11/11/2022, 11/14/2022, 11/19/2022 11/24/2022 and 11/28/2022
- Famotidine 20mg Tab; Take 1 tablet by mouth two times daily at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 11/6/2022 at 9:00pm, 11/7/2022 at 9:00pm, 11/10/2022 at 9:00am, 11/11/2022 at 9:00am, 11/13/2022 at 9:00pm, 11/14/2022 at 9:00am, 11/19/2022 at 9:00am, 11/24/2022 at 9:00am and 11/28/2022 at 9:00am
- Hydrocortisone 1% Cream; Apply two times a day at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 11/6/2022 at 9:00pm, 11/7/2022 at 9:00pm, 11/10/2022 at 9:00am, 11/11/2022 at 9:00am, 11/13/2022 at 9:00pm, 11/14/2022 at 9:00am, 11/19/2022 at 9:00am, 11/24/2022 at 9:00am and 11/28/2022 at 9:00am
- MAPAP Arthritis ER 650mg; Take 1 tablet daily for back pain at 9:00am. This medication did not have staff initials for the following dates: 11/10/2022 – 11/11/2022, 11/14/2022, 11/19/2022, 11/24/2022 and 11/28/2022
- Quetiapine Fumarate 100mg; Take 1 tablet by mouth at bedtime at 9:00pm. This medication did not have staff initials for the following dates: 11/13/2022
- Quetiapine Fumarate 50mg; Take 1 tablet by mouth at bedtime at 9:00pm for restlessness. This medication did not have staff initials for the following dates: 11/6/2022 – 11/7/2022
- Senna S 8.6-50mg Tabs; Give 1 tablet by mouth every other day at 9:00am. This medication did not have staff initials for the following dates: 11/10/2022, 11/14/2022, 11/24/2022 and 11/28/2022
- SM Mucus Relief 600mg TB12; Take 1 tablet by mouth twice daily for cough. This medication did not have staff initials for the following dates and times: 11/6/2022 at 9:00pm, 11/7/2022 at 9:00pm, 11/10/2022 at 9:00am, 11/11/2022 at 9:00am, 11/13/2022 at 9:00pm, 11/14/2022 at 9:00am, 11/19/2022 at 9:00am, 11/24/2022 at 9:00am and 11/28/2022 at 9:00am
- Trazodone HCL 50mg Tabs; Take 1 tablet by mouth at bedtime at 9:00pm. This medication did not have staff initials for the following dates: 11/6/2022 – 11/7/2022 and 11/13/2022

- **Resident E:**

- Aspirin Low Dose 81mg Chew; Take 1 tab by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 11/6/2022, 11/10/2022 – 11/11/2022, 11/14/2022, 11/19/2022, 11/24/2022, 11/26/2022 and 11/28/2022
- Atorvastatin Calcium 40mg; Take 1 tab by mouth at bedtime at 9:00pm. This medication did not have staff initials for the following dates: 11/6/2022 – 11/7/2022 and 11/13/2022
- Buspirone HCL 5mg Tab; Take 1 tab by mouth two times daily at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 11/10/2022 at 9:00am, 11/11/2022 at 9:00am, 11/13/2022 at 9:00pm,

- 11/14/2022 at 9:00am, 11/19/2022 at 9:00am, 11/24/2022 at 9:00am, 11/26/2022 at 9:00am and 11/28/2022 at 9:00am
- Folic Acid 1mg Tab; Take 1 tab by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 11/6/2022, 11/10/2022 – 11/11/2022, 11/14/2022, 11/19/2022, 11/24/2022, 11/26/2022 and 11/28/2022
  - Lisinopril 5mg Tab; Take 1 tab by mouth every day (hold if bp is less than 110/60) at 9:00am. This medication did not have staff initials for the following dates: 11/6/2022, 11/10/2022 – 11/11/2022, 11/14/2022, 11/19/2022, 11/24/2022, 11/26/2022, 11/28/2022 and 11/29/2022
  - MAPAP Arthritis ER 650mg; Take 1 tab by mouth every 8 hours with Tramadol at 1:00am, 9:00am and 5:00pm. This medication did not have staff initials for the following dates and times: 11/4/2022 at 5:00pm, 11/6/2022 at 9:00am, 11/7/2022 at 1:00am, 11/8/2022 at 1:00am, 11/9/2022 at 5:00pm, 11/10/2022 at 9:00am and 5:00pm, 11/11/2022 at 9:00am and 5:00pm, 11/14/2022 at 1:00am, 9:00am and 5:00pm, 11/19/2022 at 9:00am, 11/24/2022 at 9:00am, 11/26/2022 at 9:00am and 11/28/2022 at 9:00am
  - Metoprolol Succinate ER 25; Take ½ tablet by mouth two times a day (hold if bp is less than 100/60 or if pulse is less than 60) at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 11/6/2022 at 9:00am and 9:00pm, 11/7/2022 at 9:00pm, 11/10/2022 at 9:00am, 11/11/2022 at 9:00am, 11/13/2022 at 9:00pm, 11/14/2022 at 9:00am, 11/19/2022 at 9:00am, 11/24/2022 at 9:00am, 11/26/2022 at 9:00am, 11/28/2022 at 9:00am and 11/29/2022 at 9:00am
  - Quetiapine Fumarate 25mg; Take a ½ tablet by mouth two times a day for 7 days and then 1 tablet by mouth two times a day thereafter at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 11/24/2022 at 9:00am, 11/26/2022 at 9:00am and 11/28/2022 at 9:00am
  - Tramadol HCL 50mg Tabs; Take one tab by mouth three times a day at 1:00am, 9:00am and 5:00pm. This medication did not have staff initials for the following dates and times: 11/4/2022 at 5:00pm, 11/6/2022 at 9:00am, 11/7/2022 at 1:00am, 11/8/2022 at 1:00am, 11/9/2022 at 5:00pm, 11/10/2022 at 9:00am and 5:00pm, 11/14/2022 at 1:00am, 9:00am and 5:00pm, 11/19/2022 at 9:00am, 11/24/2022 at 9:00am, 11/26/2022 at 9:00am and 11/28/2022 at 9:00am
  - Trazadone HCL 50mg Tabs; Take 1 tab in the morning and 2 tabs at bedtime at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 11/6/2022 at 9:00am and 9:00pm, 11/7/2022 at 9:00pm, 11/10/2022 at 9:00am, 11/11/2022 at 9:00am, 11/13/2022 at 9:00pm, 11/14/2022 at 9:00am and 11/19/2022 at 9:00am
  - Turmeric Curcumin 500mg Caps; Take 1 capsule daily at 9:00am. This medication did not have staff initials for the following dates: 11/6/2022, 11/10/2022 – 11/11/2022, 11/14/2022, 11/19/2022, 11/24/2022, 11/26/2022 and 11/28/2022

- Vits D2 1.25mg (50,000 unit); Take 1 cap by mouth every week. This medication did not have staff initials for the following dates: 11/11/2022
- **Resident F:**
  - Enalapril Maleate 10mg Tab; Take 1 tab by mouth two times a day (hold if bp is less than 110/60) at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 11/6/2022 at 9:00pm, 11/7/2022 at 9:00pm, 11/10/2022 at 9:00am, 11/11/2022 at 9:00am, 11/13/2022 at 9:00pm, 11/14/2022 at 9:00am, 11/19/2022 at 9:00am, 11/24/2022 at 9:00am, 11/26/2022 at 9:00am, 11/28/2022 at 9:00am and 11/29/2022 at 9:00am
  - Ferosul 325mg Tabs; Take 1 tab by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 11/10/2022 – 11/11/2022, 11/14/2022, 11/19/2022, 11/24/2022, 11/26/2022 and 11/28/2022
  - Furosemide 20mg Tab; Take 1 tab by mouth two times a day (hold if blood pressure is less than 110/60) at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 11/6/2022 at 9:00pm, 11/7/2022 at 9:00pm, 11/10/2022 at 9:00am, 11/11/2022 at 9:00am, 11/13/2022 at 9:00pm, 11/14/2022 at 9:00am, 11/19/2022 at 9:00am, 11/24/2022 at 9:00am, 11/26/2022 at 9:00am, 11/28/2022 at 9:00am and 11/29/2022 at 9:00am
  - Metamucil 0.52gm Cap; Take 1 cap by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 11/10/2022 – 11/11/2022, 11/14/2022, 11/19/2022, 11/24/2022, 11/26/2022 and 11/28/2022
  - Potassium CL ER 20meq Tab; Take 1 tab by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 11/10/2022 – 11/11/2022, 11/14/2022, 11/19/2022, 11/24/2022, 11/26/2022 and 11/28/2022
  - Preservision Areds 2 Caps; Take 1 tablet by mouth two times daily at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 11/6/2022 at 9:00pm, 11/7/2022 at 9:00pm, 11/10/2022 at 9:00am, 11/11/2022 at 9:00am, 11/13/2022 at 9:00pm, 11/14/2022 at 9:00am, 11/19/2022 at 9:00am, 11/24/2022 at 9:00am, 11/26/2022 at 9:00am and 11/28/2022 at 9:00am
  - Vitamin B-12 1000mcg Tab; Take 1 tab by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 11/10/2022 – 11/11/2022, 11/14/2022, 11/19/2022, 11/24/2022, 11/26/2022, and 11/28/2022
  - Vitamin C 500mg Tab; Take 1 tab by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 11/10/2022 – 11/11/2022, 11/14/2022, 11/19/2022, 11/24/2022, 11/26/2022, and 11/28/2022
  - Vitamin D3 2,000 Unit SoftG; Take 1 cap by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 11/10/2022 – 11/11/2022, 11/14/2022, 11/19/2022, 11/24/2022, 11/26/2022, and 11/28/2022
  - Vitamin E 180mg (400 unit); Take 1 cap by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 11/10/2022 –

11/11/2022, 11/14/2022, 11/19/2022, 11/24/2022, 11/26/2022, and 11/28/2022

The December 2022 MAR had the following discrepancies:

- **Resident A:**

- Divalproex SOD DR 125mg TA; Take 1 tab by mouth at 2pm. This medication did not have staff initials for the following dates: 12/4/2022 – 12/6/2022 and 12/9/2022
- Divalproex SOD DR 250mg TA; Take 1 tab by mouth two times a day at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 12/4/2022 at 9:00am, 12/5/2022 at 9:00am, 12/6/2022 at 9:00am and 9:00pm, 12/8/2022 at 9:00pm and 12/9/2022 at 9:00am
- Furosemide 20mg Tab; Take 1 tablet by mouth daily at 9:00am. This medication did not have staff initials for the following dates: 12/4/2022 – 12/6/2022 and 12/9/2022
- Mupirocin Calcium 2% Cream; Apply topically daily at 9:00am. This medication did not have staff initials for the following dates: 12/4/2022 – 12/6/2022 and 12/9/2022
- Nystatin 100000 Unit/GM POW; Apply topically four times daily under breasts at 3:00am, 9:00am, 3:00pm and 9:00pm. This medication did not have staff initials for the following dates and times: 12/4/2022 at 9:00am and 3:00pm, 12/5/2022 at 9:00am and 3:00pm, 12/6/2022 at 9:00am, 3:00pm and 9:00pm, 12/8/2022 at 3:00am and 12/9/2022 at 9:00am
- Quetiapine Fumarate 25mg; Take 1 tablet by mouth every morning at 9:00am. This medication did not have staff initials for the following dates: 12/4/2022 – 12/6/2022 and 12/9/2022 at 9:00am
- Quetiapine Fumarate 25mg; Take 3 tablets (75mg total) by mouth nightly at 9:00pm. This medication did not have staff initials for the following dates: 12/6/2022 and 12/9/2022 at 9:00am

- **Resident B:**

- Acetaminophen ER 650mg; Take 1 tab by mouth every morning for pain at 9:00am. This medication did not have staff initials for the following dates: 12/4/2022 – 12/6/2022 and 12/9/2022 at 9:00am
- Amlodipine Besylate 2.5mg; Take 1 tab by mouth two times a day (hold if bp is less than 110/60) at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 12/4/2022 at 9:00am, 12/5/2022 at 9:00am, 12/6/2022 at 9:00am and 9:00pm and 12/9/2022 at 9:00am
- Docusate Sodium 100mg Caps; Take 1 cap by mouth at bedtime at 6:00pm. This medication did not have staff initials for the following dates: 12/4/2022 – 12/8/2022
- Doxycycline Hyclate 100mg; Take 1 cap by mouth two times daily for 7 days at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 12/4/2022 at 9:00am, 12/5/2022 at 9:00am, 12/6/2022 at 9:00am and 9:00pm and 12/9/2022 at 9:00am

- Famotidine 20mg Tab; Take 1 tab by mouth two times a day at 9:00am and 6:00pm. This medication did not have staff initials for the following dates and times: 12/4/2022 at 9:00am and 6:00pm, 12/5/2022 at 9:00am and 6:00pm, 12/6/2022 at 9:00am and 6:00pm, 12/7/2022 at 6:00pm and 12/9/2022 at 9:00am
  - Levothyroxine Sodium 125mc; Take 1 tab by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 12/4/2022 – 12/6/2022 and 12/9/2022 at 9:00am
  - Pravastatin NA 20mg Tab; Take 1 tab by mouth at bedtime at 6:00pm. This medication did not have staff initials for the following dates: 12/4/2022 – 12/9/2022
  - Sertraline HCL 100mg Tab; Take 1 tablet by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 12/4/2022 – 12/6/2022 and 12/9/2022
  - Sertraline HCL 25mg Tab; Take 1 tab daily at 9:00am. This medication did not have staff initials for the following dates: 12/4/2022 – 12/6/2022 and 12/9/2022
  - Vitamin D3 2,000 Unit SoftG; Take 1 cap by mouth every other day at 6:00pm. This medication did not have staff initials for the following dates: 12/4/2022, 12/6/2022 and 12/8/2022
  - Check daily weight between 8:00am – 8:00pm; This medication did not have staff initials for the following dates: 12/6/2022
- **Resident C:**
    - Atenolol 25mg Tabs; Take ½ tab by mouth every day (hold if bp is less than 110/60 or if pulse is less than 60) at 9:00am. This medication did not have staff initials for the following dates: 12/4/2022 – 12/6/2022 and 12/9/2022 at 9:00am
    - Buspirone HCL 7.5mg Tab; Take 1 tab by mouth two times a day at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 12/4/2022 at 9:00am, 12/5/2022 at 9:00am, 12/6/2022 at 9:00am and 9:00pm and 12/9/2022 at 9:00am
    - Eliquis 2.5mg Tab; Take 1 tablet by mouth two times daily at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 12/4/2022 at 9:00am, 12/5/2022 at 9:00am, 12/6/2022 at 9:00am and 9:00pm and 12/9/2022 at 9:00am
    - Loratadine 10mg Tab; Take 1 tab by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 12/4/2022 – 12/6/2022 and 12/9/2022
    - Melatonin 5mg Tab; Take 1 tab by mouth at bedtime at 9:00pm. This medication did not have staff initials for the following dates: 12/6/2022
    - Memantine HCL 5mg Tab; Take 1 tab by mouth two times a day at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 12/4/2022 at 9:00am, 12/5/2022 at 9:00am, 12/6/2022 at 9:00am and 9:00pm and 12/9/2022 at 9:00am

- Methenamine Hippurate 1gm; Take 1 tab by mouth two times a day at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 12/4/2022 at 9:00am, 12/5/2022 at 9:00am, 12/6/2022 at 9:00am and 9:00pm and 12/9/2022 at 9:00am
  - Skintegrit Hydrogel; Apply topically daily at 9:00am. This medication did not have staff initials for the following dates: 12/4/2022 – 12/6/2022 and 12/9/2022
  - Vitamin C 1000mg Tab; Take 1 tab by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 12/4/2022 – 12/6/2022 and 12/9/2022
  - Vitamin D3 2,000 Unit Tab; Take 1 tab by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 12/4/2022 – 12/6/2022 and 12/9/2022
- **Resident D**
    - Amiodarone HCL 200mg Tab; Take ½ tab by mouth daily at 9:00am. This medication did not have staff initials for the following dates: 12/4/2022 – 12/6/2022 and 12/9/2022
    - Famotidine 20mg Tab; Take 1 tab by mouth two times daily at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 12/4/2022 at 9:00am, 12/5/2022 at 9:00am, 12/6/2022 at 9:00am and 9:00pm and 12/9/2022 at 9:00am
    - Hydrocortisone 1% Cream; Apply two times a day at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 12/4/2022 at 9:00am, 12/5/2022 at 9:00am, 12/6/2022 at 9:00am and 9:00pm and 12/9/2022 at 9:00am
    - MAPAP Arthritis ER 650mg; Take 1 tab daily for back pain at 9:00am. This medication did not have staff initials for the following dates: 12/4/2022 – 12/6/2022 and 12/9/2022
    - Quetiapine Fumarate 100mg; Take 1 tab by mouth at bedtime at 9:00pm. This medication did not have staff initials for the following dates: 12/6/2022 and 12/9/2022
    - Senna S 8.6-50mg Tab; Give 1 tab by mouth every other day at 9:00am. This medication did not have staff initials for the following dates: 12/1/2022, 12/3/2022 – 12/7/2022 and 12/9/2022
    - SM Mucus Relief 600mg TB12; Take 1 tab by mouth twice daily for cough at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 12/4/2022 at 9:00am, 12/5/2022 at 9:00am, 12/6/2022 at 9:00am and 9:00pm and 12/9/2022
    - Trazadone HCL 50mg Tab; Take 1 tablet by mouth at bedtime at 9:00pm. This medication did not have staff initials for the following dates: 12/6/2022
- **Resident E**
    - Aspirin Low Dose 81mg Chew; Take 1 tab by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 12/4/2022 – 12/6/2022 and 12/9/2022

- Atorvastatin Calcium 40mg; Take 1 tab by mouth at bedtimes at 9:00pm. This medication did not have staff initials for the following dates: 12/6/2022 and 12/9/2022
- Buspirone HCL 5mg Tab; Take 1 tab by mouth two times a day at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 12/4/2022 at 9:00am, 12/5/2022 at 9:00am, 12/6/2022 at 9:00am and 9:00pm and 12/9/2022 at 9:00am
- Folic Acid 1mg Tab; Take 1 tab by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 12/4/2022 – 12/6/2022 and 12/9/2022
- Lisinopril 10mg Tab; Take 1 tab by mouth every day at 9:00am (hold if bp is less than 110/60). This medication did not have staff initials for the following dates: 12/4/2022 – 12/6/2022 and 12/9/2022
- MAPAP Arthritis ER 650mg; Take 1 tab by mouth every 8 hours with Tramadol at 1:00am, 9:00am and 5:00pm. This medication did not have staff initials for the following dates and times: 12/4/2022 at 9:00am and 5:00pm, 12/5/2022 at 9:00am and 5:00pm, 12/6/2022 at 9:00am and 5:00pm, 12/7/2022 at 5:00pm and 12/8/2022 at 1:00am and 5:00pm
- Metoprolol Succinate ER 25; Take ½ tablet by mouth two times a day (hold if bp is less than 100/60 or if pulse is less than 60) at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 12/4/2022 at 9:00am, 12/5/2022 at 9:00am, 12/6/2022 at 9:00am and 9:00pm and 12/9/2022 at 9:00am
- Quetiapine Fumarate 25mg; Take 1 tab by mouth in the morning for agitation at 9:00am. This medication did not have staff initials for the following dates and times: 12/4/2022 – 12/6/2022
- Tramadol HCL 50mg Tab; Take 1 tab by mouth three times a day at 1:00am, 9:00am and 5:00pm. This medication did not have staff initials for the following dates and times: 12/4/2022 at 9:00am and 5:00pm, 12/5/2022 at 9:00am and 5:00pm, 12/6/2022 at 9:00am and 5:00pm and 12/8/2022 at 1:00am and 5:00pm
- Turmeric Curcumin 500mg Caps; Take 1 capsule daily at 9:00am. This medication did not have staff initials for the following dates: 12/4/2022 – 12/6/2022 and 12/9/2022

- **Resident F**

- Enalapril Maleate 10mg Tab; Take 1 tab by mouth two times a day (hold if bp is less than 110/60) at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 12/4/2022 at 9:00am, 12/5/2022 at 9:00am, 12/6/2022 at 9:00am and 9:00pm and 12/9/2022 at 9:00am
- Ferosul 325mg Tab; Take 1 tab by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 12/4/2022 – 12/6/2022 and 12/9/2022
- Furosemide 20mg Tab; Take 1 tab by mouth two times a day (hold if bp is less than 110/60) at 9:00am and 9:00pm. This medication did not have staff

- initials for the following dates and times: 12/4/2022 at 9:00am, 12/5/2022 at 9:00am, 12/6/2022 at 9:00am and 9:00pm and 12/9/2022 at 9:00am
- Metamucil 0.52gm Caps; Take 1 cap by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 12/4/2022 – 12/6/2022 and 12/9/2022
  - Potassium CL ER 20meq Tab; Take 1 tab by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 12/4/2022 – 12/6/2022 and 12/9/2022
  - Preservision Areds 2 caps; Take 1 tablet by mouth two times daily at 9:00am and 9:00pm. This medication did not have staff initials for the following dates and times: 12/4/2022 at 9:00am, 12/5/2022 at 9:00am, 12/6/2022 at 9:00am and 9:00pm and 12/9/2022 at 9:00am
  - Vitamin B-12 1000mcg Tab; Take 1 tab by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 12/4/2022 – 12/6/2022 and 12/9/2022
  - Vitamin C 500mg Tab; Take 1 tab by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 12/4/2022 – 12/6/2022 and 12/9/2022
  - Vitamin D3 2,000 Unit SoftG; Take 1 cap by mouth every day at 9:00am. This medication did not have staff initials for the following dates and times: 12/4/2022 – 12/6/2022 and 12/9/2022
  - Vitamin E 180mg; Take 1 cap by mouth every day at 9:00am. This medication did not have staff initials for the following dates: 12/4/2022 – 12/6/2022 and 12/9/2022

I interviewed Coleen Connell, who stated that she has never observed any medication errors. Ms. Connell stated, “I have always match the medication label to the MAR before I administer medication and I always initial. I have never had any medication concerns.” I asked Ms. Connell if residents’ medication were administered today, and if so, why the MAR’s did not contain initials. Ms. Connell replied, “I did not administer medication today. Dawn Connell administered all resident medications.”

I interviewed Dawn Connell, who stated that she is the staff that administered all resident medications today. Ms. Connell stated, “I did administer resident medications this morning at 9:00am, but I forgot to initial the MAR. I haven’t initialed for any medications yet today. I plan to go back in later and initial the MARs. I am not aware of this happening before, but I did forget to sign the MAR today.”

During my onsite investigation, licensee designee/administrator, Marium Knybel, contacted me telephone. I informed Ms. Knybel that there were multiple medications that had not been administered and/or staff forgot to initial over the last several months. Ms. Knybel stated, “The staff may forget to initial the MAR, but they do administer the medication.”

I interviewed Resident B, who stated, "Things are going well. Staff handle all my medication needs."

I interviewed Resident E, who stated, "Staff administer all medication to us. I don't have any concerns."

I interviewed Mr. Boehme, who stated, "I always document the MAR when I administer medication. I am not sure why there are staff initials missing." Mr. Boehme denied any knowledge of the MAR not being initialed as required.

I interviewed Ms. Moss, who stated, "When I work, I do initial the MAR every time I administer medication. I am unsure of what staff do during their shifts. I only can account for the times that I work."

I interviewed Ms. Townsend, who stated, "I am at the facility monthly, and I oversee residents' medical care. I am not aware of any medication issues, but I do not review the MAR sheets, so I have no knowledge of that. I believe the residents are being well cared for."

I reviewed the training logs for all direct care staff and confirmed that all direct care staff have successfully completed medication administration AFC training through MALA.

On 1/20/2022, I conducted an exit conference with Ms. Knybel via telephone. Ms. Knybel stated, "All staff have been properly trained in medication administration. I do not have any concerns with medications. Sometimes the electronic system goes offline, and staff cannot initial at the time that they administer a medication. We fix them later by going back into the electronic system at the end of the month. I go back in and enter the initials for the staff that was working that day. I have also, at the end of the month, entered all staff initials that are missing from the MAR before I print the completed MAR for the month."

Ms. Knybel stated that she was not aware that direct care staff have to initial at the time that they administer medication. Ms. Knybel stated that staff did initial a paper MARs and that she had forgotten to mention this form to me prior to today. Ms. Knybel emailed these documents to me for review. However, when new MARs documents provided by Ms. Knybel, they were the same electronic MARs I had reviewed previously, with the only difference being that the dates and times that staff initials were missing were now filled in with initials. Ms. Knybel stated that she had gone back into the system and backdated/initialed the MARs sheets.

<b>APPLICABLE RULE</b>	
<b>R 400.14312</b>	<b>Resident medications.</b>
	<p><b>(4) When a licensee, administrator, or direct care staff member supervises the taking of medication by a resident, he or she shall comply with all of the following provisions:</b></p> <p><b>(b) Complete an individual medication log that contains all of the following information:</b></p> <ul style="list-style-type: none"> <li><b>(i) The medication.</b></li> <li><b>(ii) The dosage.</b></li> <li><b>(iii) Label instructions for use.</b></li> <li><b>(iv) Time to be administered.</b></li> <li><b>(v) The initials of the person who administers the medication, which shall be entered at the time the medication is given.</b></li> <li><b>(vi) A resident's refusal to accept prescribed medication or procedures.</b></li> </ul>
<b>ANALYSIS:</b>	<p>According to the <i>Medication Administration Records</i>, there were 420 missing staff initials for October 2022, 408 missing staff initials for November 2022 and 249 missing staff initials in December 2022, totaling 1,077 missing staff initials for the months of October 2022 – December 2022.</p> <p>According to Ms. Dawn Connell, she forgot to initial the MAR on 12/9/2022 at 9:00am, when she administered residents' medication.</p> <p>According to Ms. Knybel, when the electronic system is down, staff are unable to document in the electronic system. Ms. Knybel acknowledged that she has logged into the electronic MAR system and entered staff initials for prior medication administration dates and times that they have completed.</p> <p>Based on the information above, there is sufficient information to confirm that direct care staff are not initialing the MARs at the time that they are administering residents' medication.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

Upon receipt of an acceptable corrective action plan, I recommend a follow-up evaluation be made to verify compliance and that this special investigation is closed.



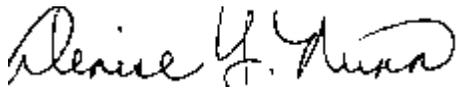
1/26/2023

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Stephanie Gonzalez  
Licensing Consultant

Date

Approved By:



01/31/2023

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Denise Y. Nunn  
Area Manager

Date