



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

January 26, 2023

Jean Nyambio
Detroit Family Home, INC.
Suite 202
17356 W. 12 Mile Road
Southfield, MI 48076

RE: License #: AS820394649
Investigation #: 2023A0992010
Detroit Family Homes

Dear Mr. Nyambio:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Denasha Walker', with a stylized, cursive script.

Denasha Walker, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 300-9922

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820394649
Investigation #:	2023A0992010
Complaint Receipt Date:	12/12/2022
Investigation Initiation Date:	12/15/2022
Report Due Date:	02/10/2023
Licensee Name:	Detroit Family Home, INC.
Licensee Address:	Suite 202 17356 W. 12 Mile Road Southfield, MI 48076
Licensee Telephone #:	(301) 332-3609
Administrator:	Jean Nyambio Jean Nyambio
Licensee Designee:	Jean Nyambio
Name of Facility:	Detroit Family Homes
Facility Address:	15821 Kentucky Detroit, MI 48238
Facility Telephone #:	(313) 270-7751
Original Issuance Date:	02/08/2019
License Status:	REGULAR
Effective Date:	08/08/2021
Expiration Date:	08/07/2023
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED

	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED TRAUMATICALLY BRAIN INJURED ALZHEIMERS
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II. ALLEGATION(S)

	Violation Established?
Resident A has not received her psychotropic medications in over a month. Resident A is dangerous and out of control when she is off her medication.	No
Two weeks ago, Staff DJ tried hitting Resident A. He tried hitting her after she asked to use the microwave to warm her food. Resident A feels she is treated differently due to her sexual preference. She dresses in male clothes and feels like she is treated differently due to this as well.	No
Additional Findings	Yes

III. METHODOLOGY

12/12/2022	Special Investigation Intake 2023A0992010
12/15/2022	Special Investigation Initiated - Face to Face Durojaiye Adekunle (DJ) direct care staff and Resident A
12/15/2022	Contact - Telephone call made Shana Anderson, home manager
12/20/2022	APS Referral Denied at intake
12/20/2022	Referral - Recipient Rights
12/20/2022	Contact - Telephone call made Denise Meyers, Resident A's guardian with Heitmanis Law Group. Message left.
12/20/2022	Referral - Recipient Rights
12/21/2022	Contact - Telephone call made Ms. Meyers

12/21/2022	Contact - Telephone call made Ms. Anderson
01/04/2023	Contact - Telephone call made Jean Nyambio, licensee designee
01/05/2023	Contact - Document Received 30-Day Discharge
01/17/2023	Contact - Telephone call made Ms. Anderson
01/17/2023	Contact - Telephone call made Ms. Meyers
01/17/2023	Comment – Email received from Mr. Nyambio
01/17/2023	APS Referral
01/18/2023	Contact - Telephone call received Mr. Nyambio and Ms. Anderson
01/19/2023	Contact - Telephone call received Durojaiye Adekumle (DJ)
01/19/2023	Contact - Document Received Police Report
01/19/2023	Contact - Telephone call received Resident A
01/19/2023	Contact - Telephone call made Ms. Anderson
01/19/2023	Contact - Telephone call made Heather Nealy-Tibits, Resident A's Supports Coordinator with Development Center. She was not available, message left.
01/19/2023	Contact - Telephone call received Janet Mills, Adult Protective Services (APS)

ALLEGATION: Resident A has not received her psychotropic medications in over a month. Resident A is dangerous and out of control when she is off her medication.

INVESTIGATION: On 12/15/2022, I completed an unannounced onsite inspection and interviewed Durojaiye Adekunle (DJ) direct care staff and Resident A regarding the allegations. DJ escorted me to Resident A's bedroom. He knocked on the door and she stuck her head out and said, "One second, I am taking my medication." Seconds later Resident A came out her room. Prior to addressing the allegations, I referenced the fact that she said she was taking medication, which she confirmed. I asked her if I can see the medication and she said yes. Resident A went in her bedroom and came back out with a bottle of Calcium Magnesium vitamins. I asked her how she got the vitamins, and she said her mother buys them for her. She proceeded to say the medication the staff gives her makes her sick and she is allergic to it. I explained that she cannot have medication in her possession. Resident A said she has rights, and she has the right to keep her own medication. She said her doctor is aware she is taking the medication and it is helping her. I tried to explain that if the doctor is aware, he/she can provide a prescription and the staff will administer and maintain the medication in a secured area. Resident A said she is an adult; she can maintain her medication and take it as prescribed. Resident A was very combative, she refused to dispose the medication or give it to the staff. She referred to Shana Anderson, home manager, as her auntie. She said her auntie is aware she has medication in her possession, and she is fine with it. I explained that there are rules she must follow when residing in an Adult Foster Care (AFC) Home and all medication must be in a locked cabinet or drawer. Resident A said she worked an AFC home before, and she knows her rights. I proceeded to interview Resident A regarding the allegations. Resident A confirmed she refused her medications because it makes her sick. She said the staff is trying to poison her with that medication.

I interviewed DJ regarding the allegations. He said Resident A is not stable and she consistently refuses her medications. I reviewed five months of Resident A's medication administration records (MARs), which mainly consist of "R" for refusal, opposed to staff initials. The documented explanation was "resident refused." DJ said this has been an ongoing issue and Jean Nyambio, licensee designee is aware.

On 12/15/2022, I contacted Ms. Anderson and interviewed her regarding the allegations. Ms. Anderson said Resident A's behaviors are spiraling out of control and she continuously refuses to take her medications. Ms. Anderson said Resident A was escorted to Community Outreach for Psychiatric Emergencies (C.O.P.E.), but they refused to treat her after several failed attempts to obtain authorization from Diane Meyers, Resident A's guardian with Heitmanis Law Group. Ms. Anderson said Ms. Meyers was on vacation and the person covering for her was not able to authorize treatment. I explained to Ms. Anderson that while onsite interviewing Resident A she had vitamins in her possession that she stated were given to her by

her mother. Ms. Anderson confirmed she is aware Resident A has medication in her possession, she said she have addressed this with her several times. Ms. Anderson said Resident A's mother continues to provide her with over-the-counter medications. Ms. Anderson called Resident A and added her to the telephone call. Ms. Anderson asked Resident A if she talked to her about having the medication in the home and Resident A said yes. Resident A said her mother bought the vitamins and they make her feel better. Ms. Anderson proceeded to explain to Resident A that it is a violation which causes Jean Nyambio, licensee designee, to be cited and she cannot have the medications in her care. Ms. Anderson stated that the medication must be prescribed by the doctor and Resident A insist her doctor is aware she is taking the medication. Ms. Anderson told Resident A she needs to give the vitamins to staff and/or discard them; Resident A said she need the vitamins. (It should be noted, I received a picture from Ms. Anderson of a bag of medications she retrieved from Resident A, stating she put all the medication in a bag).

On 12/21/2022, I contacted Ms. Meyers and discussed the allegations with her. Ms. Meyers said she spoke with Ms. Anderson in November 2022 and authorized psychiatric and medical treatment. She said she further advised Ms. Anderson to take Resident A to Sinai Grace Hospital if situations occur and Resident A present as unstable. I made her aware that Ms. Anderson stated Resident A was transported to C.O.P.E. and denied treatment because they could not to obtain authorization from Heitmanis Law Group; Ms. Meyers said she was not aware. I made Ms. Meyers aware that I interviewed Resident A and she was argumentative. Ms. Meyers said when she spoke with Heather Nealy-Tibit, Resident A's Supports Coordinator she expressed concerns regarding her mental state as well. Ms. Meyers said it seems as though Resident A need to be petitioned. She said she will follow-up with Ms. Anderson regarding Resident A's care.

On 12/21/2022, I contacted Ms. Anderson and made her aware of my contact with Ms. Meyers. I also made her aware that Ms. Meyers denied having any knowledge of Resident A being denied psychiatric treatment due to lack of authorization. I suggested Ms. Anderson contact Ms. Meyers so they can determine what is in Resident A's best interest. Ms. Anderson made me aware that Resident A was petitioned today to Sinai Grace Hospital. She said hopefully Resident A will receive the psychiatric treatment she needs and stabilized on her medications.

On 01/04/2023, I contacted Jean Nyambio, licensee designee, and discussed the allegations. Mr. Nyambio confirmed, Resident A has been consistently refusing her medications. He said she has been smoking in her bedroom and not following household rules. Mr. Nyambio said the Office of Recipient Rights has repeatedly told her that she has the right to do what she wants because she is an adult. Mr. Nyambio said there are rules she must follow to reside in an AFC home, in which she refuses to do so. He said she has over twenty-four incident reports due to her behaviors. He said he has completed a 30-day discharge and her guardian and case manager are aware. Mr. Nyambio said he has tried redirecting Resident A's behaviors in past months, but nothing has changed.

On 01/17/2023, I received an email from Mr. Nyambio stating the following

“Hello, we have an individual by the name of Resident A in our home at 15821 Kentucky, Detroit MI 48238. I have emailed you, and Ms. Richardson all the Incident Reports and a discharge notice sent out to the guardian and Community Mental Health (CMH) regarding. This individual continues to smoke in her room, the kitchen with the gas stove on putting herself and others in danger. She refused to take prescribed psychotropic medication and always arguing with staff and other members in the home. What’s our next option here, we have tried to redirect and discuss the fire risks by smoking inside the premises, still no change of behaviors. Also, we have received the copy of the complaint made to ORR by you or your office and would like to discuss. Thank you.”

On 01/17/2023, I contacted Ms. Anderson regarding the email received. Ms. Anderson explained that Resident A’s behaviors continue to progress. She said she continuously smokes in the home and the staff has redirected her on several occasions. She said although she handed over the vitamins that were previously in her possession, she has more. She still refuses to take her prescribed medication. Ms. Anderson said she has spoken with Resident A’s guardian regarding her behaviors; contacted her mother who continues to buy the over-the-counter medication; transported her to C.O.P.E. and to Sinai Grace Hospital on two separate occasions, but her behaviors have not changed. Ms. Anderson said recently, Resident A has been demonstrating hyper-sexual behavior, she is delusional, and she has been making false allegations against the home. Ms. Anderson said when she asked Resident A about the allegations, she stated someone is using a voice changing machine acting like her and reporting false information. Ms. Anderson said she has contacted Detroit Wayne Integrated Health Network (DWHIN) but to no avail. She said the emergency discharge notice was issued but it seems as though no one is even attempting to relocate Resident A.

On 01/17/2023, I contacted Ms. Meyers and made her aware of Mr. Nyambio’s and Ms. Anderson’s concerns with Resident A refusing to take her medication and her behaviors. I also made Ms. Meyers aware that multiple complaints have been received alleging staff is trying to poison Resident A by giving her medications, but the medication referenced in the allegations is prescribed to Resident A. I explained that Resident A insists the medications makes her sick and she is allergic to it. Ms. Meyers said she is aware Resident A’s behaviors are escalating and she needs a higher level of care. Ms. Meyers said Ms. Nealy-Tibits is working on replacing Resident A. However, she said Ms. Anderson, or her staff can transport Resident A to the local hospital and have her petitioned. She said once the hospital contacts her, she will let them know that it is not in Resident A’s best interest to return to the home at this time. Ms. Meyers said Resident A recently called her and seemed delusional, she said she referred to her as “auntie.”

On 01/18/2023, I received a follow-up telephone call from Mr. Nyambio and Ms. Anderson expressing concerns regarding Resident A's progressive behaviors. Mr. Nyambio inquired about the appropriate actions required to properly discharge Resident A from the facility. He said he is truly concerned regarding Resident A's behaviors and that she continuously smokes in her room, and he is afraid that she may cause harm to herself or others by setting the home on fire. He said she has poor judgment and have even smoked in the kitchen near the gas stove. He said she refuses to take her medication as prescribed which causes her to be unstable. Mr. Nyambio said he has contacted Ms. Meyers, DWIHN and Ms. Nealy-Tibit but it seems as though no one is taken action. I explained to Mr. Nyambio that I spoke with Ms. Meyers, and she agrees Resident A needs a higher level of care. I suggested he contact her, so they discuss the next course of action.

I conducted an exit conference with Mr. Nyambio and made him aware that based on my findings, there is insufficient evidence to support the allegations that Resident A has not received her medication in over a month due to staff negligence but by refusing her medications. By Resident A's own admissions, she stated she refused her medications. According to her the medication makes her sick, irritable and she is allergic to it. It should also be noted that efforts were made to address the medication concerns by taking Resident A to C.O.P.E. and Sinai Grace Hospital. I also made Mr. Nyambio aware that during this investigation, medications were observed in Resident A's possession which were not locked and secured, which he will be cited. I explained due to the violation identified; a written corrective action plan is required; in which Mr. Nyambio agreed to submit. He denied having any concerns.

On 01/19/2023, I received a telephone call from Janet Mills, Adult Protective Services (APS) regarding the reported allegations. Ms. Mills said she is actively investigating the complaint and wanted to further discuss the allegations. She said she interviewed Resident A and she alleged her medications make her sick. She said staff tries to administer her medication as prescribed, but she refuses. Ms. Mills said she is going to follow-up with Resident A's support coordinator to obtain additional information pertaining to Resident A.

APPLICABLE RULE	
R 400.14312	Resident medications.
	(2) Medication shall be given, taken, or applied pursuant to label instructions.

ANALYSIS:	<p>During this investigation, I interviewed Jean Nyambio, licensee designee; Shana Anderson, home manager; DJ, direct care staff; Denise Meyers, Resident A's guardian with Heitmanis Law Group; Janet Mills, APS and Resident A regarding the allegations. All confirmed staff has made continuous efforts to administer Resident A's medications pursuant to label instructions, but she refused to take her medication.</p> <p>Resident A stated the medication makes her sick and that they are poisoning her. She also stated her doctor is not qualified to prescribe medication and he is fraudulent.</p> <p>Resident A has not taken her medication consistently for the past five months.</p> <p>Based on the investigative findings, there is insufficient evidence that the direct care staff failed to administer Resident A's medication pursuant to label instructions. This allegation is unsubstantiated.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

APPLICABLE RULE	
R 400.14312	Resident medications.
	<p>(4) When a licensee, administrator, or direct care staff member supervises the taking of medication by a resident, he or she shall comply with all of the following provisions:</p> <p>(f) Contact the appropriate health care professional if a medication error occurs or when a resident refuses prescribed medication or procedures and follow and record the instructions given.</p>

ANALYSIS:	<p>Resident A refused to take her medication. She stated the medication makes her sick and that they are poisoning her. She also stated her doctor is not qualified to prescribe medication and he is fraudulent. Resident A has not taken her medication consistently for the past five months.</p> <p>Appropriate health care professionals were contacted including C.O.P.E. and Sinai Grace Hospital in attempt to seek mental health treatment for Resident A. Resident A continues to demonstrate behaviors and refuse to take her medication.</p> <p>Based on the investigative findings, there is insufficient evidence that the direct care staff failed to contact the appropriate health care professional for Resident A. This allegation is unsubstantiated.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: Two weeks ago, Staff DJ tried hitting Resident A. He tried hitting her after she asked to use the microwave to warm her food. Resident A feels she is treated differently due to her sexual preference. She dresses in male clothes and feels like she is treated differently due to this as well.

On 01/18/2023, I interviewed Mr. Nyambio and Ms. Anderson regarding the allegations, of which both denied. Mr. Nyambio said DJ would never hit any of the residents. He said DJ has a very deep voice and he may come across stern, but he does not mean any harm. He said DJ has to often redirect Resident A because of her behaviors and she does not like that. However, he said DJ did not physically redirect or hit Resident A to his knowledge. Mr. Nyambio said the allegations are false and are apart of Resident A psychosis.

Ms. Anderson said Resident A is delusional. She said there was an incident when Resident A attacked DJ and he called the police, Ms. Anderson said DJ has a copy of the police report. She said DJ did not hit Resident A.

On 01/19/2023, I contacted DJ and interviewed him regarding the allegations, in which he denied. DJ said he would never hit any of the residents. He said on the day in questions he was in the kitchen cooking breakfast when Resident A came out of her room and approached him about stealing her money. He said Resident A was in rare form, so he turned the stove off and attempted to redirect her. He said she continuously called him and "African" and told him to go back to his country. DJ said her behaviors continued to escalate and she attacked him, so he called the police. He said the police arrived and requested she be petitioned due to her behaviors but

after the police talked with her, they said she did not seem to be in crisis and suggested DJ give her some space to calm down. DJ denied he hit or tried hitting Resident A. DJ denied treating Resident A differently than any of the other Residents. He said Resident A does require more redirection than the other residents, but he contributes that to her not taking her mediation regularly.

On 01/19/2023, I received a copy of the Police Report 221221-0075 dated 12/21/2022 Detroit Police Department 12th Precinct. According to the report, officers were dispatched to the reported address for an assault and battery. Upon arrival, Resident A stated DJ hit her with a closed fist and stole \$175.00 and food from her. DJ reported Resident A came into the kitchen spit on him and punched him. DJ requested Resident A be petitioned to Sinai Grace Hospital due to violent behaviors. Resident A disclosed she has mental health but did not want to go to the hospital. Officers assessed the situation; Resident A was not displaying any signs of mental crisis on scene. No visible injuries were observed on either party, both refused emergency medical services (EMS).

On 01/19/2023, I contacted Resident A and interviewed her regarding the allegations. Prior to address the allegations, Resident A said the allegations are false and someone is using a voice changing machine acting like her, reporting false information. I proceeded to address the allegations. She said everything is false except DJ tried to hit her. She said she was in the kitchen trying to warm up her food and DJ swung on her and missed; she said she called the police. She said the police said DJ was in the wrong and he could have severely injured her. I asked her if DJ was arrested and she said no, he was given a warning. I asked if any of the other residents witnessed him swing at her and she said no, they were in a different room. Resident A proceeded to say DJ is African and he needs to go back to his country; she suggests I check his green card. She said DJ continuously break things in the home and her auntie (Ms. Anderson) must repair it. Resident A suggested her auntie (Ms. Anderson) fire all the Africans. She said they are always trying to poison her including Dr. James Baker which she identified as her doctor. She said her doctor has a fake degree and lied on his application. Resident A was adamant that she does not want her auntie to get in trouble and she does not want to move, she just wants all the Africans fired. Resident A said she feels as though she is treated differently because of her sexual preference but was unable to provide any examples.

On 01/19/2023, I made follow-up contact with Anderson regarding Resident A's current mental state. Ms. Anderson made me aware that she is currently in the process of transporting Resident A to C.O.P.E.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of

	<p>the licensee, employees, or any person who lives in the home shall not do any of the following:</p> <p>(f) Subject a resident to any of the following:</p> <p>(i) Mental or emotional cruelty.</p> <p>(ii) Verbal abuse.</p> <p>(iii) Derogatory remarks about the resident or members of his or her family.</p> <p>(iv) Threats.</p>
ANALYSIS:	<p>During this investigation, I interviewed Jean Nyambio, licensee designee; Shana Anderson, home manager; DJ, direct care staff; Denise Meyers, Resident A's guardian with Heitmanis Law Group; Janet Mills, APS and Resident A regarding the allegations. All confirmed there was an incident that transpired but denied DJ hit or tried hitting Resident A.</p> <p>I reviewed Police Report #221221-0075 dated 12/21/2022 Detroit Police Department 12th Precinct, which confirmed officers were dispatched to the reported address for assault and battery. Based on the Officers assessment Resident A was not displaying any signs of mental crisis on scene. No visible injuries were observed on either party.</p> <p>Based on the investigative findings, I am unable to determine that any form of physical force or derogatory remarks were used towards Resident A. This allegation is unsubstantiated.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION: On 12/15/2022, I completed an unannounced onsite inspection and interviewed Resident A. Resident A was observed with a bottle of Calcium Magnesium vitamins in her possession. She stated that her mother buys them for her because the medication the staff gives her makes her sick and she is allergic to it. I explained that she cannot have medication in her possession. Resident A said she has rights, and she has the right to keep her own medication. She said her doctor is aware she is taking the medication and it is helping her. I tried to explain that if the doctor is aware, he/she can provide a prescription and the staff will administer and maintain the medication in a secured area. Resident A said she is an adult; she can maintain her medication and take it as prescribed. Resident A was very combative, she refused to dispose the medication or give it to the staff. She referred to Shana Anderson, home manager as her auntie. She said her auntie is aware she has medication in her possession, and she is fine with it. I explained that

there are rules she must follow when residing in an Adult Foster Care (AFC) Home and all medication must be in a locked cabinet or drawer. Resident A said she worked an AFC home before, and she knows her rights.

On 01/17/2023, I contacted Ms. Anderson regarding the email received. Ms. Anderson explained that Resident A behaviors continue to progress. She said although she handed over the vitamins that were previously in her possession, she has more medications.

APPLICABLE RULE	
R 400.14312	Resident medications.
	Resident medications. (1) Prescription medication, including dietary supplements, or individual special medical procedures shall be given, taken, or applied only as prescribed by a licensed physician or dentist. Prescription medication shall be kept in the original pharmacy-supplied container, which shall be labeled for the specified resident in accordance with the requirements of Act No. 368 of the Public Acts of 1978, as amended, being {333.1101 et seq. of the Michigan Compiled Laws, kept with the equipment to administer it in a locked cabinet or drawer, and refrigerated if required.
ANALYSIS:	At the time of inspection, Resident A was observed with Calcium Magnesium vitamins in her possession; medications were not in a locked cabinet or drawer.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon an acceptable corrective action plan, I recommend the status of the license remain unchanged.



01/23/2023

Denasha Walker
Licensing Consultant

Date

Approved By:



01/26/2023

Ardra Hunter
Area Manager

Date