



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

December 21, 2022

Pamela Johnsen
Dearing Homes
9471 Ridge Rd
Goodrich, MI 48438

RE: License #: AS250405117
Investigation #: 2023A0576005
Nathan's Place

Dear Ms. Johnsen:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in cursive script, appearing to read "C. Garza".

Christina Garza, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(810) 240-2478

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS250405117
Investigation #:	2023A0576005
Complaint Receipt Date:	10/25/2022
Investigation Initiation Date:	10/28/2022
Report Due Date:	12/24/2022
Licensee Name:	Dearing Homes
Licensee Address:	9471 Ridge Rd., Goodrich, MI 48438
Licensee Telephone #:	(810) 853-2995
Administrator:	Pamela Johnsen
Licensee Designee:	Pamela Johnsen
Name of Facility:	Nathan's Place
Facility Address:	2444 Oakridge Dr., Flint, MI 48507
Facility Telephone #:	(810) 410-4012
Original Issuance Date:	07/01/2021
License Status:	REGULAR
Effective Date:	01/01/2022
Expiration Date:	12/31/2023
Capacity:	6
Program Type:	AGED ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
Resident A was not provided a proper discharge.	Yes
Cockroaches have been seen on the counters and cupboards.	No

III. METHODOLOGY

10/25/2022	Special Investigation Intake 2023A0576005
10/25/2022	APS Referral
10/26/2022	Contact - Document Received Received email from Daniel Spalthoff, Genesee County Adult Protective services (APS)
10/27/2022	Contact - Telephone call made Interviewed Daniel Spalthoff
10/28/2022	Special Investigation Initiated - Telephone Interviewed Licensee, Pam Johnson
11/03/2022	Contact - Telephone call received Interviewed Erica Moslander, Oakridge Specialized Residential
12/13/2022	Contact - Document Received Email received from Daniel Spalthoff
12/20/2022	Contact - Telephone call made Interviewed Guardian A
12/20/2022	Inspection Completed On-site
12/20/2022	Exit Conference Exit Conference conducted with Licensee Designee, Pamela Johnsen

ALLEGATION:

Resident A was not provided a proper discharge.

INVESTIGATION:

On October 26, 2022, I received an email from Daniel Spalthoff, Genesee County Adult Protective Services (APS) regarding a referral he received for Nathan's Place. Mr. Spalthoff reported that the home is "under new management" and they are refusing to allow Resident A back to the home after being in the hospital. On October 27, 2022, I interviewed Dan Spalthoff, regarding the allegations. Mr. Spalthoff reported the home was sold on October 25, 2022, and Resident A was discharged from the hospital on the same day. Mr. Spalthoff reported the facility has a new owner, Erica Moslander (Oakridge Specialized Residential) and she did not have enough information on Resident A, so she was sent back to the hospital. Ms. Moslander was concerned about being able to properly care for the resident. Resident A has a guardian, Guardian A who will be looking to place Resident A at another facility. On December 13, 2022, Mr. Spalthoff advised he substantiated neglect due to Resident A not receiving any discharge notice.

On October 28, 2022, I interviewed Licensee Designee, Pamela Johnson. Ms. Johnson confirmed she sold the facility on October 25, 2022. Ms. Johnson was under the impression that Resident A would be returning to Nathan's Place and Ms. Johnson did not provide Resident A a discharge notice.

On November 3, 2022, I interviewed Erica Moslander from Oakridge Specialized Residential. Ms. Moslander explained Oakridge Specialized Residential will be making efforts to obtain a new license for Nathan's Place. The new facility will be licensed for mentally ill and developmentally disabled populations. According to Ms. Moslander, Resident A does not live at Nathan's Place and her guardian was going to move her to another home.

On December 20, 2022, I completed an unannounced on-site inspection at Nathan's Place. Upon arrival I noticed there were no cars in the driveway. I knocked several times, and no one answered the door. I peered through several windows and there was no one seen inside the home. Although the home had furniture, it appeared the facility did not have any residents living there.

On December 20, 2022, I interviewed Resident A's guardian, Guardian A. Guardian A reported Resident A was 65 years old and resided at Nathan's Place from March 2022 until October 2022. Guardian A reported that Resident A was hospitalized in October 2022, due to an infection and was set to return to Nathan's Place on October 25, 2022. Licensee Designee, Pamela Johnson was selling the home and said there would be no issues with Resident A returning home upon her discharge from the hospital. When Resident A returned to Nathan's Place on October 25, 2022, via ambulance the new owner sent her back to the hospital because "they didn't have the license needed to take care of her". Guardian A advised he was not provided any discharge notice for Resident A indicating she would have to move from Nathan's Place. According to Guardian A, Resident A passed away on December 11, 2022.

APPLICABLE RULE	
R 400.14302	Resident admission and discharge policy; house rules; emergency discharge; change of residency; restricting resident's ability to make living arrangements prohibited; provision of resident records at time of discharge.
	(3) A licensee shall provide a resident and his or her designated representative with a 30-day written notice before discharge from the home. The written notice shall state the reasons for discharge. A copy of the written notice shall be sent to the resident's designated representative and responsible agency. The provisions of this subrule do not preclude a licensee from providing other legal notice as required by law.
ANALYSIS:	<p>It was alleged that Resident A was not provided a 30-day written discharge notice from the home. There is a preponderance of evidence to conclude a rule violation.</p> <p>On October 25, 2022, Resident A was discharged from the hospital and returned home via ambulance to Nathan's Place. On the same day, the facility was sold, and the new owner of the home did not allow Resident A into the home. Resident A returned to the hospital. Resident A's guardian, Guardian A advised he was never provided a 30-day discharge from the licensee.</p>
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

Cockroaches have been seen on the counters and cupboards.

INVESTIGATION:

On October 27, 2022, I interviewed Daniel Spalthoff who denied any knowledge of the allegation. Mr. Spalthoff denied any concerns regarding the home having cockroaches.

On October 28, 2022, I interviewed Pamela Johnsen regarding the allegations. Ms. Johnsen denied the home has cockroaches. Ms. Johnsen advised the home has never had any issues with an infestation of bugs. No one has reported to Ms. Johnsen that cockroaches have been seen on the counters or cupboards.

On December 20, 2022, I interviewed Guardian A. Guardian A reported he often visited the home to visit Resident A from March 2022 through October 2022. Guardian A denied ever seeing bugs or cockroaches crawling on counters or in cupboards. Guardian A advised the home was always clean and neat in appearance during visits to the home.

On December 20, 2022, I attempted to conduct an unannounced on-site inspection at Nathan's Place. I knocked on the front door several times however there was no answer. I peered through several windows, and no one appeared to be living at the home. The home continued to be furnished and the rooms appeared neat and clean.

APPLICABLE RULE	
R 400.14401	Environmental health.
	(5) An insect, rodent, or pest control program shall be maintained as necessary and shall be carried out in a manner that continually protects the health of residents.
ANALYSIS:	<p>It was alleged that the facility has cockroaches. There is not a preponderance of evidence to conclude a rule violation.</p> <p>An unannounced on-site inspection was attempted however no one was at the facility, which has been closed as a new licensee seeks licensure of the home. Collateral contacts were made and there is no indication the facility had any concerns regarding cockroaches.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

On December 20, 2022, I conducted an Exit Conference with Licensee Designee, Pamela Johnsen. I advised Ms. Johnsen I would be requesting a corrective action plan with respect to the cited rule violations. Ms. Johnsen advised that there are no residents residing at Nathan's Place at this time.

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, no change in the license status is recommended.



12/21/2022

Christina Garza
Licensing Consultant

Date

Approved By:



12/21/2022

Mary E. Holton
Area Manager

Date