



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

December 08, 2022

Janet Patterson  
Advocates for Self Determination, LLC  
Suite 102  
28237 Orchard Lake Rd.  
Farmington Hills, MI 48334

RE: License #: AS630337268  
Investigation #: 2023A0602002  
Rochester Home

Dear Ms. Patterson:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in black ink that reads "Cindy Berry". The signature is written in a cursive, flowing style.

Cindy Berry, Licensing Consultant  
Bureau of Community and Health Systems  
3026 West Grand Blvd  
Cadillac Place, Ste 9-100  
Detroit, MI 48202  
(248) 860-4475

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS630337268
<b>Investigation #:</b>	2023A0602002
<b>Complaint Receipt Date:</b>	10/11/2022
<b>Investigation Initiation Date:</b>	10/12/2022
<b>Report Due Date:</b>	12/10/2022
<b>Licensee Name:</b>	Advocates for Self Determination, LLC
<b>Licensee Address:</b>	28237 Orchard Lake Rd., Suite 102 Farmington Hills, MI 48334
<b>Licensee Telephone #:</b>	(248) 723-7152
<b>Administrator:</b>	Janet Patterson
<b>Licensee Designee:</b>	Janet Patterson
<b>Name of Facility:</b>	Rochester Home
<b>Facility Address:</b>	4651 Rochester Road Troy, MI 48085
<b>Facility Telephone #:</b>	(248) 688-9032
<b>Original Issuance Date:</b>	12/11/2013
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	06/11/2022
<b>Expiration Date:</b>	06/10/2024
<b>Capacity:</b>	6
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL; AGED TRAUMATICALLY BRAIN INJURED

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
<b>Several medications were found in Resident A's bedroom behind her dresser.</b>	Yes

**III. METHODOLOGY**

10/11/2022	Special Investigation Intake 2023A0602002
10/12/2022	Special Investigation Initiated - Telephone Call made to the home – no answer.
10/18/2022	Inspection Completed On-site There was no response.
10/28/2022	Inspection Completed On-site Interviewed Resident A, Resident B, and staff member Yvonne Hines.
10/28/2022	Contact – Telephone call made Spoke to the home manager, Shawanna Walker while at the facility.
12/01/2022	Contact – Telephone call made Spoke with the home manager, Shawanna Walker and requested documents.
12/01/2022	Contact – Document received Received requested documents.
12/01/2022	Contact – Document sent Email sent to Ms. Patterson requesting additional information.
12/01/2022	Contact – Telephone call made Spoke with staff member Brandy Nichols.
12/01/2022	Contact – Telephone call made Spoke with staff member Crystal Jones.
12/01/2022	Exit Conference Message left for the licensee designee, Janet Patterson

## **ALLEGATION:**

**Several medications were found in Resident A's bedroom behind her dresser.**

## **INVESTIGATION:**

On 10/11/2022, a complaint was received and assigned for investigation alleging that several medications were found in Resident A's bedroom behind her dresser.

On 10/18/2022, I attempted to conduct an unannounced on-site investigation. There was no response to the doorbell and no vehicles in the driveway. I called the home while in the driveway and there was no answer.

On 10/28/2022, I conducted another unannounced on-site investigation at which time I interviewed Resident A, Resident B, and staff member Yvonne Hines. Resident A stated she takes her medication when it is given to her and denied that she put any medication behind her dresser. She had difficulty staying focused on the questions that were asked of her. Resident A mumbled throughout the interview, and I was unable to make sense of what she was saying.

On 10/28/2022, I interviewed Resident B who is Resident A's roommate. Resident B stated she was cleaning up their room when she found several pills (at least 10) behind the dresser. She informed staff member, Brandy Nickels of the incident. Resident B stated she did not put the pills behind the dresser, and she did not witness Resident A put the pills behind the dresser.

On 10/28/2022, I interviewed staff member, Yvonne Hines. Ms. Hines stated she had no knowledge of the incident as she had only been working in the home for about two weeks. She said she has not received medication training yet and does not administer medication to any of the residents.

On 10/28/2022, while at the home, I spoke with the home manager, Shawanna Walker by telephone. Ms. Walker stated staff member Brandy Nickels informed her about the pills found behind Resident A's dresser. She said staff should administer medication to residents near the medication cabinet located in the living area of the home and watch each resident as they take their medication. She stated there have been times when Resident A refused to take her medication, but this is the first time she has taken the medication, spit them out and concealed them.

On 10/28/2022, I reviewed Resident A's medication administration record (MAR) for the month of October 2022. According to the MAR Resident A received all medications listed as there were staff initials on each day except for 10/09/2022 – 10/24/2022 as Resident A was hospitalized. I also reviewed the staff schedule dated 10/16/2022 – 10/29/2022. Ms. Hines advised that I speak with the home manager to request the staff

schedule dated 10/01/2022 – 10/15/2022 as she did not know where the old schedules were kept.

On 12/01/2022, I spoke with staff member, Brandy Nickels by telephone. Ms. Nickels stated she no longer works for the company but recalls the incident regarding the pills found behind Resident A's dresser. Ms. Nickels said it was a Saturday (exact date unknown) and residents were cleaning their rooms when Resident B informed her that she found several pills behind Resident A's dresser. Ms. Nickels went on to state that she observed several pills (at least two shifts worth) contained in a small plastic cup that is used for administering residents their medication, behind Resident A's dresser. The pills looked as if they had been wet at some point because some appeared as if they had started to dissolve. Ms. Nickels checked Resident A's medications and realized that the pills found behind her dresser were in fact her medication. Ms. Nickels was unable to determine the date the pills were administered but not taken.

On 12/01/2022, I spoke with staff member, Crystal Jones by telephone. Ms. Jones stated she has only worked in the home for two months. She has never had an issue with Resident A refusing to take her medication. Each time she administers medication, she calls each resident into the living area where the medication cabinet is located. After a resident is given their medication and water, she will ask them to open their mouth, lift their tongue, and drink more water to ensure the medication was swallowed. Ms. Jones went on to state that she was not working the day the pills were found behind Resident A's dresser.

On 12/01/2022, I spoke with Ms. Walker by telephone and requested the staff schedule dated 10/01/2022 - 10/15/2022 and the contact information for all staff members who worked during the entire month of October 2022.

On 12/01/2022, I received and reviewed the staff schedule dated 10/02/2022 - 10/15/2022 and the contact information for Ms. Walker, Ms. Nickels, Ms. Jones, Ms. Roberts and three other employees who were not listed on the October staff schedule. According to the schedule, staff members Vonnae (last name unknown), Tonia Roberts, Emma (last name unknown), Brandy Nickels, Shawanna Walker, and Crystal Jones worked between the dates of 10/02/2022 – 10/15/2022.

I did not receive the contact information for staff members Vonnae (last name unknown) Asia (last name unknown), Kenosha (last name unknown), India (last name unknown) who were listed on the October 2022 staff schedule. On 12/01/2022, I sent an email to the licensee designee, Janet Patterson and her daughter, Shannon Patterson requesting the contact information for these staff members. As of this date, I have not received a response.

On 12/01/2022, I left a message for the licensee designee, Janet Patterson to conduct an exit conference.

<b>APPLICABLE RULE</b>	
<b>R 400.14312</b>	<b>Resident medications.</b>
	(2) Medication shall be given, taken, or applied pursuant to label instructions.
<b>ANALYSIS:</b>	<p>Based on the information obtained from Ms. Walker, Ms. Nickels, and Resident B, I determined that on 10/08/2022 several of Resident A's medications (pills) were observed behind her dresser. According to Ms. Nickels, the pills looked as if they had been wet as some appeared to be partially dissolved.</p> <p>Although the exact date and specific staff members involved are unknown, there is sufficient information to determine that staff administered Resident A's prescribed medication but did not ensure she swallowed it at the time it was administered. Therefore, Resident A was able to conceal some of her pills behind her dresser.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

<b>APPLICABLE RULE</b>	
<b>R 400.14103</b>	<b>Licenses; required information; fee; effect of failure to cooperate with inspection or investigation; posting of license; reporting of changes in information.</b>
	(3) The failure of an applicant or licensee to cooperate with the department in connection with an inspection or investigation shall be grounds for denying, suspending, revoking, or refusing to renew a license.
<b>ANALYSIS:</b>	<p>On 12/01/2022, I sent an email to the licensee designee, Janet Patterson and her daughter, Shannon Patterson requesting the contact information for the following staff members, Vonnae (last name unknown) Asia (last name unknown), Kenosha (last name unknown), and India (last name unknown) who were listed on the October 2022 staff schedule as working. As of this date, I have not received the requested information.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

Contingent upon an acceptable corrective action plan, I recommend no status change to the license.



12/06/2022

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Cindy Berry  
Licensing Consultant

Date

Approved By:



12/08/2022

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Denise Y. Nunn  
Area Manager

Date