



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

December 5, 2022

Kory Feetham  
Reed City Fields Assisted Living II  
219 Church St  
Auburn, MI 48611

RE: License #: AL670398222  
Investigation #: 2023A0360009  
Reed City Fields Assisted Living III

Dear Mr. Feetham:

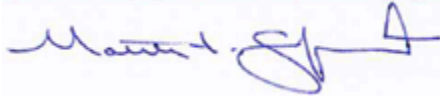
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (866) 865-0006.

Sincerely,

A handwritten signature in blue ink, appearing to read "Matthew Soderquist". The signature is stylized and includes a large, sweeping flourish at the end.

Matthew Soderquist, Licensing Consultant  
Bureau of Community and Health Systems  
Ste 3  
931 S Otsego Ave  
Gaylord, MI 49735  
(989) 370-8320

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AL670398222
<b>Investigation #:</b>	2023A0360009
<b>Complaint Receipt Date:</b>	11/16/2022
<b>Investigation Initiation Date:</b>	11/16/2022
<b>Report Due Date:</b>	12/16/2022
<b>Licensee Name:</b>	Reed City Fields Assisted Living II
<b>Licensee Address:</b>	22109 Professional Dr. Reed City, MI 49677
<b>Licensee Telephone #:</b>	(231) 465-4371
<b>Administrator:</b>	Kory Feetham
<b>Licensee Designee:</b>	Kory Feetham
<b>Name of Facility:</b>	Reed City Fields Assisted Living III
<b>Facility Address:</b>	22110 Professional Dr. Reed City, MI 49677
<b>Facility Telephone #:</b>	(989) 450-8323
<b>Original Issuance Date:</b>	07/27/2020
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	01/27/2021
<b>Expiration Date:</b>	01/26/2023
<b>Capacity:</b>	20
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED ALZHEIMERS, AGED

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
Direct care staff are not properly trained to work with residents diagnosed with Dementia.	Yes

**III. METHODOLOGY**

11/16/2022	Special Investigation Intake 2023A0360009
11/16/2022	Special Investigation Initiated - Letter
11/16/2022	APS Referral
11/21/2022	Inspection Completed On-site Home manager Kristina Holmes, DCS Aaron Abbot, Med coordinator Kami Wyman
12/02/2022	Contact - Telephone call made DCS Virginia Cozad
12/02/2022	Contact - Telephone call made DCS Katelyn Boyer
12/02/2022	Contact - Telephone call made Nathan Ream
12/05/2022	Exit Conference With licensee designee Kory Feetham

**ALLEGATION:** Direct care staff are not properly trained to work with residents diagnosed with Dementia.

**INVESTIGATION:** On 11/16/2022 I was assigned a complaint from the LARA online complaint system.

On 11/21/2022 I conducted an unannounced onsite inspection at the facility. The home manager Kristina Holmes stated she recently took over as manager of the facility. She stated none of the staff that have been hired in the past six months have been provided any training regarding personal care, protection and supervision for residents diagnosed with dementia. She stated on 11/18/2022 she provided in-service training related to dementia and memory care. Ms. Holmes provided documentation of the in-service training. I requested direct care staff training records for four staff who work in the memory care side of the facility. Direct care staff Aaron Abbot, Virginia Cozad, Katelyn Boyer and Nathan Ream had no documentation of

training in the areas of personal care, protection and supervision. Ms. Holmes stated the previous home supervisor quit suddenly and she believes the staff training records were thrown away. Ms. Holmes stated they are now implementing an online training documentation management system so there will be “back ups” of staff training records.

While at the facility on 11/21/2022 I interviewed direct care staff Aaron Abbot who was working in the memory care unit. Mr. Abbot stated prior to the 11/18/2022 in-service training he had no training related to the care of dementia or memory care residents. He stated he has worked at the facility for three months and all of his training was provided through “on the job training”. He stated he was not provided any specific personal care, protection or supervision training related to residents diagnosed with Alzheimer’s or dementia.

While at the facility on 11/21/2022 I interviewed the medication coordinator Kami Wyman. Ms. Wyman is a Certified Dementia Practitioner and had a certificate in her office. She stated she is trained in dementia care but the staff that have been hired in the past six months have not been provided any training specific to personal care, protection or supervision of residents diagnosed with dementia or Alzheimer’s.

On 12/02/2022 I contacted direct care staff Virginia Cozad. Ms. Cozad stated she has worked in the memory care unit and has received no training related to care of residents diagnosed with dementia or Alzheimer’s. I then contacted direct care staff Katelyn Boyer who stated she has worked in the memory care unit and has received no training related to care of residents diagnosed with dementia or Alzheimer’s. I then contacted direct care staff Nathan Ream. Mr. Ream stated he has worked in the memory care unit and has received no training related to care of residents diagnosed with dementia or Alzheimer’s until the recent in-service training on 11/18/2022.

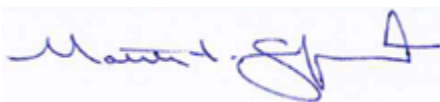
<b>APPLICABLE RULE</b>	
<b>R 400.15204</b>	<b>Direct care staff; qualifications and training.</b>
	<b>(3) A licensee or administrator shall provide in-service training or make training available through other sources to direct care staff. Direct care staff shall be competent before performing assigned tasks, which shall include being competent in all of the following areas: (d) Personal care, supervision, and protection.</b>
<b>ANALYSIS:</b>	The complaint alleged direct care staff are not properly trained to work with residents diagnosed with Dementia.  The home manager Katelyn Holmes stated direct care staff have not had any training on personal care, protection or supervision of memory care residents. She was unable to

	<p>provide any training documentation for four direct staff prior to the 11/18/2022 in-service training.</p> <p>The medication coordinator Kami Wyman stated no staff hired in the past six months have been provided personal care, protection or supervision training related to memory care residents.</p> <p>Direct care staff Aaron Abbot, Virginia Cozad, Katelyn Boyer, and Nathan Ream all stated they had not been provided any personal care, protection or supervision training related to residents requiring memory care prior to the 11/18/2022 in-service training.</p> <p>There is a preponderance of evidence that direct care staff were not provided personal care, protection and supervision training prior to performing assigned tasks.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

On 12/05/2022 I conducted an exit conference with licensee designee Kory Feetham. Mr. Feetham concurred with the findings of the investigation. He stated he would submit a corrective action plan for approval.

**IV. RECOMMENDATION**

Upon receipt of an acceptable corrective action plan, I recommend no change in the status of the license.



12/05/2022

Matthew Soderquist  
Licensing Consultant

Date

Approved By:



12/05/2022

Jerry Hendrick  
Area Manager

Date