



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

November 21, 2022

Thomas & Audrey Youngblood
5152 Riverview Dr. N.
Parchment, MI 49004

RE: License #: AF390273822
Investigation #: 2022A1024058
Homestead South

Dear Thomas & Audrey Youngblood:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On November 7, 2022, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in cursive script that reads "Ondrea Johnson".

Ondrea Johnson, Licensing Consultant
Bureau of Community and Health Systems
427 East Alcott
Kalamazoo, MI 49001

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AF390273822
Investigation #:	2022A1024058
Complaint Receipt Date:	09/27/2022
Investigation Initiation Date:	09/27/2022
Report Due Date:	11/26/2022
Licensee Name:	Thomas & Audrey Youngblood
Licensee Address:	5152 Riverview Dr. N. Parchment, MI 49004
Licensee Telephone #:	(269) 344-5292
Administrator:	N/A
Licensee Designee:	N/A
Name of Facility:	Homestead South
Facility Address:	5152 Riverview Drive, N. Parchment, MI 49004
Facility Telephone #:	(269) 290-8603
Original Issuance Date:	09/01/2005
License Status:	REGULAR
Effective Date:	05/14/2022
Expiration Date:	05/13/2024
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED

II. ALLEGATION(S)

	Violation Established?
Resident A was harassed by licensee Thomas Youngblood.	No
Resident B was given the wrong medication.	No
Home is infested with bed bugs, and nothing is being done.	No
Home is not clean and has a foul odor.	No
There is no bathroom door for privacy in the hone.	No
Additional Findings	Yes

III. METHODOLOGY

09/27/2022	Special Investigation Intake 2022A1024058
09/27/2022	Special Investigation Initiated – Telephone call with Resident A
10/24/2022	Contact - Document Received-additional allegations from Intake #191228 regarding bed bugs, no privacy in bathroom, medication errors, and cleanliness of the home
10/24/2022	Contact - Telephone call made with Adult Protective Services (APS) Specialist Amber Price-Johnson
10/24/2022	APS Referral- not required as APS already involved.
10/24/2022	Contact - Telephone call made with YWCA worker Charisma Velez
10/27/2022	Contact - Telephone call made with Resident B
11/01/2022	Contact - Telephone call made with Alana Anamoah, Kalamazoo County Health Department
11/06/2022	Contact - Telephone call made with mental health worker Emily Wilkins
11/07/2022	Contact - Telephone call made with Resident A and Resident C
11/07/2022	Inspection Completed On-site with Thomas and Resident D
11/07/2022	Exit Conference with licensee Thomas Youngblood
11/07/2022	Inspection Completed-BCAL Sub. Compliance

11/07/2022	Corrective Action Plan Requested and Due on 11/07/2022
11/07/2022	Corrective Action Plan Received
11/07/2022	Corrective Action Plan Approved
11/11/2022	Contact - Telephone call made with Katie McIntyie, director of operations Mite-E Exterminating
11/17/2022	APS Referral-APS already involved

ALLEGATION:

Resident A was harassed by licensee Thomas Youngblood.

INVESTIGATION:

On 9/27/2022, I received this complaint through the Bureau of Community and Health Systems (BCHS) online complaint system. This complaint alleged a resident was harassed by licensee.

On 9/27/2022, I conducted an interview with Resident A regarding this allegation. Resident A stated neither she nor any other resident living has been harassed or mistreated by the Mr. Youngblood however, a resident from a different facility visited the home recently and Mr. Youngblood made an inappropriate joke to him regarding “the number of mothers he has.” Resident A stated the resident from a a different home laughed with Mr. Youngblood however Resident A did not find any humor in the joke.

On 10/27/2022, I conducted an interview with Resident B who stated she has never been mistreated or harassed by Mr. Youngblood nor has she seen any other resident in the home harassed or mistreated. Resident B stated both Mr. and Mrs. Youngblood are nice people.

On 11/07/2022, I conducted an interview with Resident C who stated that he has never been harassed or mistreated by Mr. Youngblood and gets along with Mr. Youngblood very well.

On 11/07/2022, I conducted an onsite investigation at the facility with licensee Thomas Youngblood and Resident D. Mr. Youngblood stated there are residents from other adult foster care homes owned by Shalom, a church that he is affiliated with, that visit his home however he has never mistreated any resident and he has close relationships with those residents. Mr. Youngblood stated he and the residents joke around with each other and they have fun together.

Resident D stated she has never been harassed or mistreated by Mr. Youngblood nor has she seen any other resident mistreated by Mr. Youngblood. Resident D stated she has been living in the home for many years and the home is a family environment.

APPLICABLE RULE	
R 400.1412	Resident behavior management; prohibitions.
	(1) A licensee shall not mistreat or permit the mistreatment of a resident by responsible persons or other occupants of the home. Mistreatment includes any intentional action or omission which exposes a resident to a serious risk or physical or emotional harm.
ANALYSIS:	Based on my investigation which included interviews with licensee Thomas Youngblood, Residents A, B, C, and D there is no evidence to support the allegation Resident A was harassed by licensee. Resident A stated she believed Mr. Youngblood made an insensitive joke to a resident visiting from a different adult foster care home however Residents A, B, C and D all stated they have never been harassed or mistreated by Mr. Youngblood. Mr. Youngblood also denied mistreating or harassing any resident. I did not find any evidence any resident has been mistreated.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

Resident B was given the wrong medication.

INVESTIGATION:

On 10/24/2022, I received additional allegations through the BCHS online complaint system that stated Resident B was given the wrong medication.

On 10/24/2022, I conducted an interview with APS Specialist Amber Price-Johnson who stated Resident B was admitted under emergency circumstances at the home of Thomas Youngblood. Ms. Price-Johnson stated shortly after placement she was notified by Resident B that Mr. Youngblood attempted to administer her a medication that did not belong to Resident B. Ms. Price-Johnson stated she does not have a list of Resident B's medication however, she coordinated placement for Resident B with the assistance of Resident B's mental health case manager Emily Wilkins who is familiar with Resident B's medications.

On 10/27/2022, I conducted an interview with Resident B who stated Mr.

Youngblood attempted to administer a yellow pill that she knows she is not supposed to take because she is allergic to this medication. Resident B stated Mr. Youngblood attempted to give her this yellow pill on more than one occasion but she refused the medication each time because she is allergic to it.

On 11/06/2022, I conducted an interview with mental health case manager Emily Wilkins who stated Resident B had issues with her medications because she is undocumented therefore medications are paid for by emergency Medicaid funds. Ms. Wilkins stated the hospital discharged Resident B with medications however did not send the current medication list to the pharmacy until later. Consequently, Ms. Wilkins stated the pharmacy provided Mr. Youngblood medications from an old medication list. Ms. Wilkins stated Resident B's medication list was updated but Resident B had already moved out of the Mr. Youngblood's AFC home. Ms. Wilkins stated Abilify was the yellow pill that was eventually discontinued from Resident B's medication regimen however Mr. Youngblood was not aware of this and administered what was provided to him by the pharmacy.

On 11/07/2022, I conducted an onsite investigation at the facility with licensee Thomas Youngblood who stated Resident B was in his home for a short period of time and was placed by Adult Protective Services. Mr. Youngblood stated he received Resident B's medication from the pharmacy and administered what was prescribed to Resident B according to the medications provided to him by the pharmacy. Mr. Youngblood stated that Resident B mentioned to him that she was allergic to Abilify and was not supposed to take this medication. However, Mr. Youngblood advised Resident B that he had to administer what was provided to him by the pharmacy and advised Resident B to speak with her case manager. Mr. Youngblood he only administered medications that were prescribed to Resident B provided to him by the pharmacy.

APPLICABLE RULE	
R 400.1418	Resident medications.
	(1) Prescription medication, including tranquilizers, sedatives, dietary supplements, or individual special medical procedures, shall be given or applied only as prescribed by a licensed physician or dentist. Prescription medication shall be kept in the original pharmacy container which shall be labeled for the specific resident in accordance with the requirements of Act No. 368 of the Public Acts of 1978, as amended, being (33.1101 et. seq. of the Michigan Compiled Laws.

ANALYSIS:	Based on my investigation which included interviews with licensee Thomas Youngblood, APS Specialist Amber Price-Johnson, mental health case manager Emily Wilkins and Resident B there is no evidence Resident B was administered the wrong medication. Resident B stated Mr. Youngblood attempted to administer a medication that she was allergic to, but she refused to take it. Mr. Youngblood stated he only administered medications Resident B was prescribed to take provided to him from the pharmacy based on current prescriptions. Ms. Wilkins stated the hospital discharged Resident B with medications however did not send the current medication list to the pharmacy. A current list of medications was not filled by the pharmacy until Resident B had discharged from Mr. Youngblood's AFC family home. Ms. Wilkins stated Abilify was eventually removed from Resident B's medication regiment however Mr. Youngblood was not aware of this and administered what was provided to him by the pharmacy. Mr. Youngblood administered Resident B's medications as prescribed by her physician.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

Home is infested with bed bugs, and nothing is being done.

INVESTIGATION:

On 10/24/2022, the complaint also alleged the AFC home is infested with bedbugs and nothing is being done.

On 10/24/2022, I conducted an interview with APS Specialist Amber Price-Johnson who stated she was notified by Resident B that she has gotten bit by bed bugs from head to toe because the home is infested with bed bugs. Mr. Price-Johnson stated she spoke with Mr. Youngblood regarding this issue who informed her that bed bugs have been an issue for quite some time and treatment for bed bugs was in place and paid for by Shalom, a church who Mr. Youngblood contracts with. Ms. Price-Johnson further stated she spoke with the director of Shalom Network who confirmed that the church has been financially responsible for the bed bug services provided in the home for the past couple of years.

On 10/27/2022, I conducted an interview with Resident B who stated that she has seen bed bugs in her room and has been bitten by them. Resident B further stated she was unsure if anything was being done about the bed bugs. Resident B stated she believes they are only on one floor of the home.

On 11/07/2022, I conducted interviews with Resident A and Resident C who stated that the bedbugs are on the second floor of the home, and they have not seen any in their bedroom. Resident A stated while working at the day program at Shalom Church, a bed bug was found on her clothing. Both Resident A and Resident C stated they have seen professional service providers in the home regularly providing treatment to remove the bed bugs.

On 11/07/2022, I conducted an onsite investigation at the facility with licensee Thomas Youngblood and Resident D. Mr. Youngblood stated he has been having issues with bed bugs on and off for the last few years. Mr. Youngblood stated all of his residents are out in the community every day for work or to volunteer and they will bring bed bugs in the home. Mr. Youngblood stated Mite-E Exterminator Services comes out routinely to treat his home for bed bugs and Shalom is covering the cost for this service. Mr. Youngblood stated there has been bed bug outbreaks at the day program at Shalom where his residents work and at the Kalamazoo Gospel Mission where some residents volunteer.

Resident D stated she has not seen any bed bugs lately however she has seen them on and off over the years. Resident D stated there was a bed bug outbreak at the Kalamazoo Gospel Mission where she volunteers therefore, she has not been able to volunteer while the outbreak persists to avoid bringing the bed bugs back into the home. Resident D stated she has seen Mr. and Mrs. Youngblood do extra cleaning and laundry to try to get rid of the bed bugs and Resident D has also seen a professional company out to the home to treat the bed bugs.

On 11/11/2022, I conducted an interview with director of operations Katie McIntyie from Mite-E Exterminating who stated that Mite-E Exterminating have been treating bed bugs at Homestead South since 2019 on a monthly basis. Ms. McIntyie stated they recently made the switch to treat the home quarterly every three months.

APPLICABLE RULE	
R 400.1424	Environmental health.
	(4) Effective measures shall be taken to protect against the entrance of vermin into the home and against the breeding or presence of vermin on the premises.

ANALYSIS:	Based on my investigation which included interviews with licensee Thomas Youngblood, APS Specialist Amber Price-Johnson, Residents A, B, C, D and Katie McIntyie from Mite-E Exterminating there is no evidence the licensee is doing nothing to address the bed bug issue. Mr. Youngblood stated that bed bugs are brought in the home by the residents who all go out in the community every day for work or to volunteer. Mr. Youngblood stated Mite-E Exterminator Services comes out routinely to treat his home for bed bugs. Residents A, C, and D all stated they have bed bugs have been seen home and are being treated by a professional company. Ms. McIntyie from Mite-E Exterminating confirmed the company has been treating bed bugs at Homestead South routinely since 2019 routinely, so effective measures are in place.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

Home is not clean and has a foul odor.

INVESTIGATION:

On 10/24/2022, additional allegations also stated the home is not clean and has a foul odor.

On 10/24/2022, I conducted an interview with APS Specialist Amber Price-Johnson who stated that it was reported to her by Resident B and Resident B's advocate worker that the home is unclean. Ms. Price-Johnson stated she did not go totally inside the home therefore she can not confirm or deny if this allegation is true.

On 10/24/2022, I conducted an interview with YWCA worker Charisma Velez who stated that when she picked up Resident B she stood at the back entrance of the home and observed the carpet to be dirty, food on the counters, and the home to have a foul odor that smelled of cat urine. Ms. Velez stated she did not go completely inside of the home but was able to get a glimpse of the home from where she stood.

On 10/27/2022, I conducted an interview with Resident B who stated that she is requesting to be relocated because she does not believe the home is clean although she has seen both Mr. and Mrs. Youngblood clean the home. Resident B stated she has been in the home for almost two weeks.

On 11/1/2022, I conducted an interview with Alana Anamoah from Kalamazoo County Health Department who stated that she received a complaint regarding the conditions of the home at Homestead South and found no concerns. Ms. Anamoah

stated she did not see old food on the counters, no animal feces anywhere, and did not observe any foul odors therefore her case has been closed with no findings.

On 11/07/2022, I conducted interviews with Resident A and Resident C who both stated they have been living in the home for quite some time and have no concerns the cleanliness of the home. Resident A and Resident C also both stated they have observed the homeowner clean the home on a routine basis.

On 11/07/2022, I conducted an onsite investigation at the facility with licensee Thomas Youngblood and Resident D. Mr. Youngblood stated he and his spouse routinely clean the home and he has never received reports that his home was unclean.

Resident D stated she has been living in the home for many years and has not seen the home unclean. Resident D stated she has seen both Mr. Youngblood and Mr. Youngblood clean the home and she has no concerns.

While at the facility on 11/07/2022, I walked through the facility and found it to be clean with no foul odor.

APPLICABLE RULE	
R 400.1426	Maintenance of premises.
	(1) The premises shall be maintained in a clean and safe condition.
ANALYSIS:	Based on my investigation which included interviews with licensee Thomas Youngblood, APS Specialist Amber Price-Johnson, Residents A, B, C, D and YWCA advocate worker Charisma Velez there is no evidence the home is not clean and/or has a foul odor. Mr. Youngblood stated he and his wife clean routinely and he has never had a complaint regarding the cleanliness of his home. Residents A, C, and D all stated the home is clean and they have no concerns. Ms. Anamoah from the local health department conducted an inspection of the home and did not find any concerns. I observed the home to be clean with no foul odor. The home has been maintained in a clean and safe condition.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

There is no bathroom door for privacy in the home.

INVESTIGATION:

On 10/24/2022, the allegations also stated there is no bathroom door for privacy in the home.

On 10/24/2022, I conducted an interview with APS Specialist Amber Price-Johnson who stated that she did not observe the inside of the home however it was reported to her by Ms. Velez that the first-floor bathroom does not have a door attached for privacy.

On 10/24/2022, I conducted an interview with YWCA worker Charisma Velez who stated while waiting for Resident B in the home, Ms. Velez observed a resident in the home, go inside the bathroom and used an adjacent door to give herself privacy which appeared to be the basement door that is right next to the bathroom. Ms. Velez stated she did not observe the bathroom to have a door attached.

On 10/27/2022, I conducted an interview with Resident B who stated that all the doors to the bathrooms have doors for privacy.

On 11/07/2022, I conducted interviews with Resident A and Resident C who stated that all the bathroom doors are intact, and they have never seen a bathroom without a door for privacy.

On 11/07/2022, I conducted an onsite investigation at the facility with licensee Thomas Youngblood and Resident D. Mr. Youngblood stated he has not had any issues with his bathroom doors and each bathroom have a door attached for privacy.

Resident D also stated that each bathroom has a door attached and she has not seen any issues with the bathroom doors.

While at the facility, I observed all the resident bathrooms to have doors attached for privacy and found no concerns with the resident bathrooms.

APPLICABLE RULE	
R 400.1430	Bathrooms.
	(1) Toilets, bathtubs, and showers shall provide for individual privacy.

ANALYSIS:	Based on my investigation which included interviews with licensee Thomas Youngblood, APS Specialist Amber Price-Johnson, Residents A, B, C, D and YWCA advocate worker Charisma Velez there is no evidence to support the allegation there is no bathroom door for privacy in the home. Mr. Youngblood, Residents A, B, C and D all stated that each bathroom in the home has a door attached and there has not been any issues with the bathroom doors. While at the facility, I also observed all resident bathrooms to have doors attached for privacy. The bathroom doors have doors for individual privacy.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION:

While at the facility, Mr. Youngblood stated he shredded Resident B's Medication Administration Record (MAR) because she was discharged from his home therefore, he was not able to provide this record to the department to verify that Resident B was prescribed Abilify.

APPLICABLE RULE	
R 400.1418	Resident medications.
	(4) When a licensee or responsible person supervises the taking of medication by a resident, the licensee or responsible person shall comply with the following provisions: (a) Maintain a record as to the time and amount of any prescription medication given or applied. Records of prescription medication shall be maintained on file in the home for a period of not less than 2 years.
ANALYSIS:	Mr. Youngblood was not able to provide Resident A's MAR to the department upon request.
CONCLUSION:	VIOLATION ESTABLISHED

INVESTIGATION:

While at the facility, Mr. Youngblood stated he shredded Resident B's entire resident record because she was discharged from his home therefore, he was not able to provide any records for Resident B. Mr. Youngblood further stated he was not aware that he was supposed to maintain resident records in the home for a period of two years and immediately shreds the records of all residents who are

discharged from his home.

APPLICABLE RULE	
R 400.1422	Resident records.
	<p>(1) A licensee shall complete and maintain a separate record for each resident and shall provide record information as required by the department. A resident record shall include, at a minimum, all of the following information:</p> <ul style="list-style-type: none">(a) Identifying information, including, at a minimum, all of the following:<ul style="list-style-type: none">(i) Name.(ii) Social security number.(iii) Home address.(iv) Name, address, and telephone number of the next of kin or designated representative.(v) Name, address, and telephone number of person or agency responsible for the resident's placement in the home.(vi) Name, address, and telephone number of the preferred physician and hospital.(b) Date of admission.(c) Date of discharge and place to which resident was discharged.(d) Health care information, including all of the following:<ul style="list-style-type: none">(i) Health care appraisals.(ii) Medication logs.(iii) Statements and instructions for supervising prescribed medication.(iv) Instructions for emergency care.(e) Resident care agreement.(f) Assessment plan.(g) Weight record.(h) Incident and accident reports.(i) Resident funds and valuables record.(j) Resident grievances and complaint record. <p>(2) Resident records shall be kept on file in the home for 2 years after the date of a resident's discharge from a home.</p>

ANALYSIS:	Mr. Youngblood stated he shredded Resident B's entire resident record because she was discharged from his home therefore, he was not able to provide any records for Resident B. Mr. Youngblood further stated he was not aware that he was supposed to maintain resident records in the home for a period of two years and immediately shreds the records of all residents who are discharged from his home.
CONCLUSION:	VIOLATION ESTABLISHED

INVESTIGATION:

While at the facility, I observed a dumpster container filled with overflowing garbage and rubbish which was not covered with a tight-fitting lid.

Mr. Youngblood stated his garbage is usually removed weekly however he changed trash removal companies which caused a delay in his trash getting picked up.

APPLICABLE RULE	
R 400.1424	Environmental health.
	(3) All garbage and rubbish containing food wastes shall be kept in leakproof, nonabsorbent containers which shall be kept covered with tight-fitting lids and removed from the premises at least weekly.
ANALYSIS:	While at the facility, I observed a dumpster container filled with overflowing garbage and rubbish which was not covered with a tight-fitting lid.
CONCLUSION:	VIOLATION ESTABLISHED

On 11/7/2022, I conducted an exit conference with licensee Thomas Youngblood. I informed Mr. Youngblood of my findings and allowed him an opportunity to ask questions or make comments.

On 11/7/2022, I received and approved an acceptable corrective action plan.

IV. RECOMMENDATION

I received and approved an acceptable corrective action plan therefore I recommend the current license status remain unchanged.



Ondrea Johnson
Licensing Consultant

11/17/2022
Date

Approved By:



11/21/2022

Dawn N. Timm
Area Manager

Date