

GRETCHEN WHITMER GOVERNOR

STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

November 14, 2022

Rene Goupayou 12921 Oak Park Blvd Oak Park, MI 48237

RE: License #: AS630399856

Diamond Care

12921 Oak Park Boulevard

Oak Park, MI 48237

Dear Rene Goupayou:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (248) 975-5053.

Sincerely,

DaShawnda Lindsey, Licensing Consultant Bureau of Community and Health Systems Cadillac Place, St 9-100

Detroit, MI 48202 (248) 505-8036

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS RENEWAL INSPECTION REPORT

I. IDENTIFYING INFORMATION

License #: AS630399856

Licensee Name: Rene Goupayou

Licensee Address: 23200 Gardner St

Oak Park, MI 48237

Licensee Telephone #: (734) 444-6192

Licensee/Licensee Designee: N/A

Administrator: N/A

Name of Facility: Diamond Care

Facility Address: 12921 Oak Park Boulevard

Oak Park, MI 48237

Facility Telephone #: (734) 444-6192

Original Issuance Date: 05/14/2020

Capacity: 4

Program Type: PHYSICALLY HANDICAPPED

DEVELOPMENTALLY DISABLED

MENTALLY ILL

AGED

II. METHODS OF INSPECTION

Date	of On-site Inspection(s):	11/07/2022	
Date	of Bureau of Fire Services Inspection if applicable:	N/A	
Date	of Health Authority Inspection if applicable:	N/A	
No.	of staff interviewed and/or observed of residents interviewed and/or observed of others interviewed 1 Role: Licensee	0 0	
•	Medication pass / simulated pass observed? Yes ⊠	No ☐ If no, explain.	
•	Medication(s) and medication record(s) reviewed? Ye	es 🗵 No 🗌 If no, explain.	
•	Yes ☑ No ☐ If no, explain. Meal preparation / service observed? Yes ☐ No ☑ If no, explain. The inspection did not occur during a meal time.		
•	Fire safety equipment and practices observed? Yes	⊠ No ☐ If no, explain.	
	E-scores reviewed? (Special Certification Only) Yes [If no, explain. Water temperatures checked? Yes ⊠ No ☐ If no, e	- -	
•	Incident report follow-up? Yes No If no, explain There were no incident reports that required a follow-up Corrective action plan compliance verified? Yes SI 10/28/2020- as310(4); Renewal 2020- as301(10), and N/A Number of excluded employees followed-up?	ıp. CAP date/s and rule/s:	
	Variances? Yes ☐ (please explain) No ☐ N/A ☒	_	

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

R 400.14103

Licenses; required information; fee; effect of failure to cooperate with inspection or investigation; posting of license; reporting of changes in information.

(5) An applicant or licensee shall give written notice to the department of any changes in information that was previously submitted in or with an application for a license, including any changes in the household and in personnel-related information, within 5 business days after the change occurs.

Licensee designee Rene Goupayou did not notify the department that Cesaire Ekane-Lee is no longer the administrator of the facility. There is currently no administrator. This change occurred over one year ago.

R 400.14203 Licensee and administrator training requirements.

- (1) A licensee and an administrator shall complete the following educational requirements specified in subdivision (a) or (b) of this subrule, or a combination thereof, on an annual basis:
- (a) Participate in, and successfully complete, 16 hours of training designated or approved by the department that is relevant to the licensee's admission policy and program statement.

There was no verification licensee designee Rene Goupayou completed at least 16 hours of training annually.

R 400.14205

Health of a licensee, direct care staff, administrator, other employees, those volunteers under the direction of the licensee, and members of the household.

(6) A licensee shall annually review the health status of the administrator, direct care staff, other employees, and members of the household. Verification of annual reviews shall be maintained by the home and shall be available for department review.

There was no verification staff Priscila Chi and licensee designee Rene Goupayou completed an annual review in 2021.

R 400.14301

Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.

(10) At the time of the resident's admission to the home, a licensee shall require that the resident or the resident's designated representative provide a written health care appraisal that is completed within the 90-day period before the resident's admission to the home. A written health care appraisal shall be completed at least annually. If a written health care appraisal is not available at the time of an emergency admission, a licensee shall require that the appraisal be obtained not later than 30 days after admission. A department health care appraisal form shall be used unless prior authorization for a substitute form has been granted, in writing, by the department.

There was no verification Resident A and Resident B had a health care appraisal in 2021.

REPEAT VIOLATION ESTABLISHED. Reference LSR 11/17/2020. CAP 11/18/2020.

R 400.14301

Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.

(4) At the time of admission, and at least annually, a written assessment plan shall be completed with the resident or the resident's designated representative, the responsible agency, if applicable, and the licensee. A licensee shall maintain a copy of the resident's written assessment plan on file in the home.

There was no verification an assessment plan was completed for Resident A and Resident B in 2021.

R 400.14301

Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.

(9) A licensee shall review the written resident care agreement with the resident or the resident's designated representative and responsible agency, if applicable, at least annually or more often if necessary.

There was no verification a resident care agreement was completed for Resident A and Resident B in 2021.

R 400.14402 Food service.

(3) All perishable food shall be stored at temperatures that will protect against spoilage. All potentially hazardous food shall be kept at safe temperatures. This means that all cold foods are to be kept cold, 40 degrees Fahrenheit or below, and that all hot foods are to be kept hot, 140 degrees Fahrenheit or above, except during periods that are necessary for preparation and service. Refrigerators and freezers shall be equipped with approved thermometers.

There were not a thermometer in the freezer or refrigerator located in the basement.

R 400.14403 Maintenance of premises.

(2) Home furnishings and housekeeping standards shall present a comfortable, clean, and orderly appearance.

The inside, front of the microwave was rusted.

Maintenance of premises. R 400.14403

(5) Floors, walls, and ceilings shall be finished so as to be easily cleanable and shall be kept clean and in good repair.

The paint on the ceilings and walls was chipping throughout the facility.

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

11/14/2022

DaShawnda Lindsey

Licensing Consultant

Date