

GRETCHEN WHITMER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

MARLON I. BROWN, DPA ACTING DIRECTOR

November 22, 2023

Donald Trygstad Robbinswood Assisted Living Community 1125 Robbins Road Grand Haven, MI 49417

> RE: License #: AH700319383 Robbinswood Assisted Living Community 1125 Robbins Road Grand Haven, MI 49417

Dear Donald Trygstad:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result. Please review the enclosed documentation for accuracy and contact me with any questions. In the event I am not available, and you need to speak to someone immediately, please feel free to contact the local office at (616)356-0100.

Sincerely,

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Julie Viviano, Licensing Staff Bureau of Community and Health Systems Unit 13, 7th Floor 350 Ottawa, N.W. Grand Rapids, MI 49503

#### MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS RENEWAL INSPECTION REPORT

## I. IDENTIFYING INFORMATION

License #:	AH700319383
	AI 17 003 19303
Licensee Name:	Robbinswood Operating Co., LLC
Licensee Address:	1125 Robbinswood Road
	Grand Haven, MI 49417
Licensee Telephone #:	(616) 842-1900
Authorized Representative/	
Administrator/Licensee Designee:	Donald Trygstad
Name of Facility:	Robbinswood Assisted Living Community
<b>/</b>	
Facility Address:	1125 Robbins Road
	Grand Haven, MI 49417
Facility Telephone #:	(616) 842-1900
<b>Z</b>	
Original Issuance Date:	05/17/2012
Capacity:	110
Program Type:	AGED
	ALZHEIMERS

#### **II. METHODS OF INSPECTION**

Date of On-site Inspection(s): 11/14/2023

Date of Bureau of Fire Services Inspection if applicable: No current BFS on file. Last BFS rating received is dated 12/9/2021.

Inspection Type:	Interview and Observation	⊠Worksheet
	Combination	

Date of Exit Conference: 11/14/2023

No. of staff interviewed and/or observed No. of residents interviewed and/or observed No. of others interviewed 0 Role N/A

• Medication pass / simulated pass observed? Yes 🛛 No 🗌 If no, explain.

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- Medication(s) and medication records(s) reviewed? Yes No If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes ⊠ No □ If no, explain.
- Meal preparation / service observed? Yes 🛛 No 🗌 If no, explain.
- Fire drills reviewed? Yes ☐ No ⊠ If no, explain. Reviewed disaster plans along with interviewed staff on policies and procedures.
- Water temperatures checked? Yes 🛛 No 🗌 If no, explain.
- Incident report follow-up? Yes ⊠ IR date/s:10/19/2022 N/A 🗌
- Corrective action plan compliance verified? Yes ⊠ CAP date/s and rule/s: 10/19/2022 2022A1028072
- Number of excluded employees followed up? 0 N/A  $\boxtimes$

# **III. DESCRIPTION OF FINDINGS & CONCLUSIONS**

This facility was found to be in non-compliance with the following rules:

R 325.1975	Laundry and linen requirements. (1) A new construction, addition, major building change, or conversion after November 14, 1969 shall provide all of the following: (a) A separate soiled linen storage room. (b) A separate clean linen storage room.	
ANALYSIS:	Inspection revealed the second-floor and third-floor clean linen storage rooms and soiled linen storage rooms contained other items (ex. bags of clothing, industrial chemicals, varying boxes of medical supplies, assistive equipment, sharps containers, oxygen therapy equipment, trash cans, vacuum cleaners, toilet plunger etc.) stored with the clean linens and soiled linens. This poses a risk for cross contamination of linens. Only clean linens can be kept in the clean linen storage room and only soiled linens are to be kept in the soiled storage room.	
CONCLUSION:	VIOLATION ESTABLISHED	

R 325.1976	Kitchen and dietary.	
	(6) Food and drink used in the home shall be clean and wholesome and shall be manufactured, handled, stored, prepared, transported, and served so as to be safe for human consumption.	
ANALYSIS:	On-site inspection revealed multiple food items such as condiments, milk, jar of pickles, fruit juice etc. were found in the memory care refrigerator. These items were not labeled with the appropriate open date, and it could not be determined if the food items were safe for human consumption. An open date must be placed on all food items in the facility once opened.	
CONCLUSION:	VIOLATION ESTABLISHED	

R 325.1979	General maintenance and storage.	
	(3) Hazardous and toxic materials shall be stored in a safe manner.	
ANALYSIS:	On-site inspection revealed unsecured paint bottles in the memory care unit. This presents a potential risk of ingestion and harm to residents in the home with impaired cognition and function.	
CONCLUSION:	VIOLATION ESTABLISHED	

### IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

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11/222023

Licensing Consultant

Date