



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

September 29, 2022

Bethany Mays
Resident Advancement, Inc.
PO Box 555
Fenton, MI 48430

RE: License #:	AS250010859
Investigation #:	2022A0872057
	Atlas Park

Dear Ms. Mays

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action plan for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 463-7960.

Sincerely,

A handwritten signature in black ink that reads "Susan Hutchinson". The signature is written in a cursive, flowing style.

Susan Hutchinson, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(989) 293-5222

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT
THIS REPORT CONTAINS QUOTED PROFANITY**

I. IDENTIFYING INFORMATION

License #:	AS250010859
Investigation #:	2022A0872057
Complaint Receipt Date:	09/19/2022
Investigation Initiation Date:	09/20/2022
Report Due Date:	11/18/2022
Licensee Name:	Resident Advancement, Inc.
Licensee Address:	411 S. Leroy, PO Box 555 Fenton, MI 48430
Licensee Telephone #:	(810) 750-0382
Administrator:	Bipan Kapoor
Licensee Designee:	Bethany Mays
Name of Facility:	Atlas Park
Facility Address:	2099 Atlas Road Davison, MI 48423
Facility Telephone #:	(810) 653-6529
Original Issuance Date:	12/29/1989
License Status:	REGULAR
Effective Date:	10/26/2020
Expiration Date:	10/25/2022
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Resident A reports that on 9/12/22, staff Anita Rogers came into her room and told her, "Get your ass out." Ms. Rogers also "put her hands on" Resident A "a little bit" but she was not hurt.	Yes

III. METHODOLOGY

09/19/2022	Special Investigation Intake 2022A0872057
09/19/2022	Referral - Recipient Rights Matt Potts is investigating this complaint
09/20/2022	Special Investigation Initiated - Letter
09/20/2022	APS Referral I made an APS complaint via email
09/22/2022	Inspection Completed On-site Unannounced
09/23/2022	Contact - Telephone call made I interviewed Resident A and Resident B
09/27/2022	Contact - Telephone call made I left a voicemail message for staff, Anita Rogers
09/27/2022	Contact - Telephone call made I called staff Jessica Kmoitek but her voicemail was not set up so I texted her and asked her to call me
09/28/2022	Contact - Telephone call made I interviewed staff Anita Rogers
09/28/2022	Exit Conference I conducted an exit conference with the licensee designee, Beth Mays
09/29/2022	Exit Conference I conducted another exit conference with the licensee designee, Beth Mays

ALLEGATION: Resident A reports that on 9/12/22, staff Anita Rogers came into her room and told her, “Get your ass out.” Ms. Rogers also “put her hands on” Resident A “a little bit” but she was not hurt.

INVESTIGATION: On 9/22/22, I conducted an unannounced onsite inspection of Atlas Park Adult Foster Care facility. I obtained a copy of the staff phone list and the staff schedule for 9/12/22. I interviewed staff, Christana Bogan and interacted with two residents. Ms. Bogan said that Resident A attends school Monday - Thursday, from 7:50am - 3:30pm so she was not available at the time of my inspection. Ms. Bogan said that she is not aware of any allegations regarding Resident A. The two residents I observed were clean and dressed appropriately. Ms. Bogan interacted well with both, and they appeared to be receiving adequate care and supervision.

On 9/23/22, I interviewed Resident A via telephone. Resident A said that on 9/12/22, her roommate, Resident B was “having a fit” and staff Anita Rogers wanted Resident A to leave their bedroom. Resident A said that Ms. Rogers said, “Get your ass out” referring to her leaving the room. I asked Resident A if Ms. Rogers became physical with her and initially, she said, “no.” I then reviewed the allegations with Resident A and she eventually said, “It felt like she pinched me with her fingers.” Resident A said that this occurred when Ms. Rogers was “pushing” her out of the bedroom. I asked Resident A if she received any marks, bruises, or injuries from the incident and she said no. I asked her if anyone was present during this incident, and she said that Resident B was present, but she does not know if Resident B saw or heard anything. Resident A said that no one else was present.

On 9/23/22, I interviewed Resident B via telephone. Resident B confirmed that she and Resident A are roommates. She said that they “sometimes” get along but not always. I asked Resident B if anything took place between Resident A and staff, Anita Rogers a couple of weeks ago. Resident B said that she was upset about something so Ms. Rogers asked Resident A to leave the bedroom. According to Resident B, Ms. Rogers told Resident A to “get your ass out of the room.” I asked Resident B if Ms. Rogers put her hands on Resident A or harmed her in any way. Resident B said that she saw Ms. Rogers put her hands on Resident A’s back to “guide” her out of the bedroom but she did not see Ms. Rogers hurt Resident A in any way. Resident B told me, “(Resident A) doesn’t like to be touched” but said that Ms. Rogers did not pinch, hit, or push Resident A. Resident B said that no one else was present. According to Resident B, she has never heard Ms. Rogers cuss at anyone in the past.

On 9/28/22, I interviewed staff Anita Rogers via telephone. Ms. Rogers said that she has worked at Atlas Park AFC for over 11 years, and she typically works 3rd shift. According to Ms. Rogers, on 9/12/22 Resident B was angry because she thought Resident A stole something from her. Resident B began “tearing up her room” and was yelling at Resident A. Ms. Rogers said that she entered the bedroom and was worried that Resident B was going to try to hit Resident A, so she told Resident A, “Come on, let’s get you out of here.” Ms. Rogers said that she never cussed at Resident A or any of the other residents. Ms. Rogers also said that she touched Resident A’s shoulder

while asking her to leave the room but said that she never hit her, pushed her, or otherwise hurt her in any way.

On 9/29/22, I conducted an exit conference with the licensee designee, Bethany Mays. I discussed the findings of my investigation and told her which rule violation I am substantiating. She agreed to complete and submit a corrective action plan upon the receipt of my investigation report.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	<p>Resident A said that on 9/12/22, staff Anita Rogers cussed at her and “it felt like she pinched me with her fingers” while guiding her out of the bedroom.</p> <p>Resident B said that on 9/12/22, staff Anita Rogers cussed at Resident A but she did not physically harm Resident A in any way.</p> <p>Staff Anita Rogers denied cussing at Resident A and denied physically harming her in any way.</p> <p>I conclude that there is sufficient evidence to substantiate this rule violation at this time.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend no change in the license status.

Susan Hutchinson

September 29, 2022

Susan Hutchinson Licensing Consultant	Date
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Approved By:

Mary Holton

September 29, 2022

Mary E. Holton Area Manager	Date
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