



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

November 22, 2022

James Wilson  
Jwilson4144 Holdings Inc  
8345 Jaclyn Ann Drive  
Flushing, MI 48433

RE: License #: AM250339356  
Investigation #: 2023A0569001  
B.R.A.G.

Dear Mr. Wilson:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in cursive script that reads "Kent W. Gieselman".

Kent W Gieselman, Licensing Consultant  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909  
(810) 931-1092

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AM250339356
<b>Investigation #:</b>	2023A0569001
<b>Complaint Receipt Date:</b>	10/03/2022
<b>Investigation Initiation Date:</b>	10/03/2022
<b>Report Due Date:</b>	12/02/2022
<b>Licensee Name:</b>	Jwilson4144 Holdings Inc
<b>Licensee Address:</b>	8345 Jaclyn Ann Drive Flushing, MI 48433
<b>Licensee Telephone #:</b>	(810) 391-6008
<b>Administrator:</b>	James Wilson
<b>Licensee Designee:</b>	James Wilson
<b>Name of Facility:</b>	B.R.A.G.
<b>Facility Address:</b>	1376 E Hurd Road Clio, MI 48420
<b>Facility Telephone #:</b>	(810) 670-0408
<b>Original Issuance Date:</b>	11/01/2013
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	04/25/2022
<b>Expiration Date:</b>	04/24/2024
<b>Capacity:</b>	12
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

	ALZHEIMERS AGED TRAUMATICALLY BRAIN INJURED
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**II. ALLEGATION(S)**

	<b>Violation Established?</b>
<b>Resident A was observed with open wounds to his right hand 4 fingers that looks like burns.</b>	Yes

**III. METHODOLOGY**

10/03/2022	Special Investigation Intake 2023A0569001
10/03/2022	APS Referral Complaint received from APS.
10/03/2022	Special Investigation Initiated - Letter IR received.
10/19/2022	Contact - Document Received Written statement and medical documentation received from Guardian.
10/25/2022	Contact - Document Received APS report received.
11/02/2022	Inspection Completed On-site
11/02/2022	Inspection Completed-BCAL Sub. Compliance
11/21/2022	Exit Conference Exit conference with James Wilson, licensee designee.

## **ALLEGATION:**

**Resident A was observed with open wounds to his right hand 4 fingers that looks like burns.**

## **INVESTIGATION:**

This complaint was received from the adult protective services central intake department. The complainant reported that Resident A was observed to have what appeared to be burns on several of his fingers on 10/2/22. The complainant reported that Angel Hambrick, staff person, used dish soap and peroxide to clean feces from under Resident A's fingernails, causing chemical burns to Resident A's fingers.

An incident report (IR) was submitted to the department on 10/2/22. The IR was completed by James Wilson, licensee designee. The IR documents that Ms. Hambrick used warm water mixed with hydrogen peroxide and dish soap to clean fecal matter from under Resident A's fingernails. The IR documents that following the cleaning, Resident A was being assisted in the shower, and his fingers were observed to have abrasions or burns so first aid was applied. The IR documents that Resident A's guardian (Guardian) was contacted, and that Guardian then came to the facility and took Resident A to the emergency room for medical treatment. The corrective measures documented on the IR were that a Genesee Health System (GHS) nurse would in-service all of the staff on proper methods of cleaning fecal matter from under a resident's finger nails.

Guardian submitted a written statement and medical documentation on 10/19/22. Guardian stated that they visit Resident A at this facility on a weekly basis. Guardian stated that on 10/2/22 he received a phone call from James Wilson, licensee designee, informing Guardian that Resident A had some wounds on his hand that appeared following Ms. Hambrick cleaning Resident A's fingernails with a mixture of warm water, hydrogen peroxide, and dish soap. Guardian stated that Mr. Wilson informed Guardian that first aid had been applied, and Resident A's fingers were bandaged. Guardian stated that he then went to the facility following the phone call and observed what appeared to be burns on Resident A's fingers. Guardian stated that he decided to take Resident A to the emergency room for treatment. Guardian stated that Resident A was treated for chemical burns to several of his fingers. Guardian stated that he believes that the mixture of warm water, hydrogen peroxide, and dish soap cause a reaction on Resident A's hands and is the cause of the burns.

A "visit summary" document was submitted by Guardian on 10/19/22. The summary documents that Resident A was treated on 10/2/22 in the Hurley emergency department for injuries to the back of several fingers on both hands. The summary documents that the wounds were first- and second-degree burns caused by a possible caustic chemical. The summary documents that Resident A did not present as "distressed" or in pain

when treated. The summary documents that Resident A's wounds were treated, and Resident A was then released back to the facility.

An unannounced inspection of this facility was conducted on 11/2/22. Resident A was alert, but not oriented. Resident A's health care appraisal documents that Resident A has been diagnosed with dementia. Resident A was observed to be clean and appropriately dressed. Resident A's hands were observed and four fingers on his right hand were observed to have some slight redness to the back of the finger. Resident A stated that his fingers did not hurt, and he was not in any discomfort. Resident A stated that his fingers were injured "a while back", but he did not remember how the injuries were sustained. Resident A stated that he feels safe in this facility, and that staff provide good care to him and the other residents.

The water temperature was tested during the inspection on 11/2/22. The water at the kitchen tap reached a temperature of 107 degrees Fahrenheit. Resident A's file was also reviewed. Resident A's plan of service is dated 8/18/22 and documents that Resident A requires staff assistance following a bowel movement to thoroughly clean himself and his hands but does not specify any method beyond washing Resident A's hands with soap and water. Resident A's written assessment documents the same need for staff to monitor Resident A's hygiene following a bowel movement. Resident A's file contains an "IPOS in-service documentation for direct care workers" dated 9/19/22. This document records that Ms. Hambrick and all other staff were trained to provide supervision as detailed in Resident A's plan of service, and all staff signed this document indicating that they reviewed Resident A's plan of service. Resident A's health care appraisal and written assessment do not document that Resident A has been diagnosed with any allergies.

Angel Hambrick, staff person, stated on 11/2/22 that she did assist Resident A following a bowel movement on 9/30/22 by washing Resident A's hands with warm water and hand soap. Ms. Hambrick stated that she was unable to completely clean some fecal matter from under Resident A's fingers, so she decided to mix some hydrogen peroxide, dish soap, and warm water. Ms. Hambrick stated that she did this because she thought that the bubbles from the peroxide would "get under Resident A's nails" better and she would be able to thoroughly clean Resident A's fingers. Ms. Hambrick stated that she put her own hand into the mixture to make sure the water was not too hot, and that she was able to easily tolerate the water temperature. Ms. Hambrick stated that after washing Resident A's fingers, she dried them and there were no injuries noted. Ms. Hambrick stated that the injuries to Resident A's fingers were then noticed on 10/2/22 and looked like Resident A's skin had a reaction to the mixture she used to clean his fingers. Ms. Hambrick stated that she believes the cleaning mixture caused the injuries because it was only the skin on the back of Resident A's fingers that was affected which is the exact area she used the mixture to clean Resident A's fingers. Ms. Hambrick stated that she had no idea that mixing peroxide and dish soap would harm Resident A, and if she had known this, she would have never used the mixture. Ms. Hambrick stated that she feels bad that she caused any injuries to Resident A and would never use this mixture on any of the residents ever again. Ms. Hambrick stated that she was re-trained

in proper cleaning of Resident A's fingernails following this incident and was suspended from working for a period of time.

An exit conference was conducted with James Wilson, licensee designee, on 11/21/22. Mr. Wilson stated that this incident was a mistake on Ms. Hambrick's part, and that he does not believe that Ms. Hambrick had any intention of hurting Resident A. Mr. Wilson stated that he understood the findings in this report and would submit a corrective action plan.

<b>APPLICABLE RULE</b>	
<b>R 400.14305</b>	<b>Resident protection.</b>
	<b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.</b>
<b>ANALYSIS:</b>	Ms. Hambrick admitted that she used a mixture of warm water, hydrogen peroxide, and dish soap to clean fecal matter from under Resident A's fingers on 9/30/22. Resident A's fingers were then observed to have abrasions or burns on 10/2/22 on the exact area of his fingers where the mixture was used. Medical documentation states that Resident A was treated for chemical burns to the back of several fingers on 10/2/22. Although there does not seem to be any intent to harm Resident A, Resident A did sustain injuries from the actions of Ms. Hambrick. Based on the statements given, documentation reviewed, and observations made, it is determined that there has been a violation of this rule.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

I recommend that the status of this license remain unchanged with the receipt of an acceptable corrective action plan.



11/22/22

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Kent W Gieselman  
Licensing Consultant

Date

Approved By:



11/22/22

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Mary E. Holton  
Area Manager

Date