



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

October 25, 2022

John Lewis  
325 State Street  
Harbor Beach, MI 48441

RE: License #: AL320297229  
Investigation #: 2022A0871057  
Karen's Place

Dear John Lewis:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,



Kathryn A. Huber, Licensing Consultant  
Bureau of Community and Health Systems  
411 Genesee  
P.O. Box 5070  
Saginaw, MI 48605  
(989) 293-3234

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AL320297229
<b>Investigation #:</b>	2022A0871057
<b>Complaint Receipt Date:</b>	09/14/2022
<b>Investigation Initiation Date:</b>	09/14/2022
<b>Report Due Date:</b>	11/13/2022
<b>Licensee Name:</b>	John Lewis
<b>Licensee Address:</b>	325 State Street Harbor Beach, MI 48441
<b>Licensee Telephone #:</b>	(810) 767-6768
<b>Administrator:</b>	John Lewis
<b>Licensee Designee:</b>	N/A
<b>Name of Facility:</b>	Karen's Place
<b>Facility Address:</b>	325 State St. Harbor Beach, MI 48441
<b>Facility Telephone #:</b>	(989) 479-3465
<b>Original Issuance Date:</b>	10/23/2012
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	08/12/2022
<b>Expiration Date:</b>	08/11/2024
<b>Capacity:</b>	13
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
Resident A was suicidal and asked Licensee John Lewis to take her to the emergency room. He refused and she was admitted on 09/10/2022.	Yes
Additional Findings	Yes

**III. METHODOLOGY**

09/14/2022	Special Investigation Intake 2022A0871057
09/14/2022	Special Investigation Initiated - Telephone Telephone call to Complainant 1
09/21/2022	Inspection Completed On-site Interviewed Licensee John Lewis
09/27/2022	Contact - Telephone call made Telephone call to Case Manager Kim Lemke
09/27/2022	Exit Conference Telephone exit conference with Licensee John Lewis
09/27/2022	Inspection Completed-BCAL Sub. Compliance
10/14/2022	APS referral Through Central Intake to Huron County MDHHS

**ALLEGATION:**

Resident A was suicidal and asked Licensee John Lewis to take her to the emergency room. He refused and she was admitted on 09/10/2022.

## **INVESTIGATION:**

On September 12, I received an *AFC Licensing Division – Incident/Accident Report* that was signed and dated by Licensee John Lewis on September 9, 2022. It indicates “[On-call Case Manager of HBHS] called me and told me to take [Resident A] to the ER. I told her I’m not doing it. I said ‘file a complaint, tell anybody you want, I’m not taking her. She can walk or take an ambulance. I’m not calling or taking her. Have a nice weekend.’”

On September 12, 2022, I received a telephone call from On-call Case Manager of HBHS. On-call Case Manager of HBHS indicated she was the on-call worker and received a telephone call from Resident A. On-call Case Manager of HBHS stated she called Licensee John Lewis to take Resident A to the hospital and he refused. On-call Case Manager of HBHS indicated she called an ambulance and Resident A was taken to the hospital. Resident A was admitted on 09/10/2022 and not released until 09/12/2022.

On September 21, 2022, I conducted an unannounced onsite investigation and interviewed Licensee John Lewis. Licensee Lewis stated Resident A “goes into crisis” and she has done this several times before. Licensee Lewis indicated when Resident A “runs out of money, she goes into crisis mode.” Licensee Lewis stated Resident A gets his other residents upset and turns them against him. On September 9, 2022, Resident A sat on out on the porch all day long and said she was in crisis. Licensee Lewis said Resident A “gets bored when she runs out of money and then says she is in crisis.” Licensee Lewis reported “she gets drama going on here.” Resident A never returned to his home, and he did not know where she was.

Licensee Lewis indicated Case Manager Kim Lemke called him on September 9, 2022, and told him to take Resident A to the emergency room. Licensee Lewis told her that he would not take her and that she can walk to the hospital. He also told her “I don’t care who you call.” Licensee Lewis was on the way back to the facility and said when he arrived, the ambulance and police were there, and Resident A was taken to the hospital. Resident A was transported to the ER in Harbor Beach and then was transported to a psychiatric hospital in Saginaw. Licensee Lewis indicated he will not take Resident A back and she has been in and out of his home several times.

On September 21, 2022, Resident A was not in the home. I observed the other residents and they all appeared happy and clean.

On September 27, I telephone Resident A’s Case Manager Kim Lemke. Ms. Lemke indicated Resident A has been released from the hospital and she moved to another home out of the county. Ms. Lemke had no other concerns about the care the other residents receive in the home.

<b>APPLICABLE RULE</b>	
<b>R 400.15310</b>	<b>Resident health care.</b>
	(4) In case of an accident or sudden adverse change in a resident's physical condition or adjustment, a group home shall obtain needed care immediately.
<b>ANALYSIS:</b>	Licensee John Lewis admitted he refused to take Resident A or call an ambulance for Resident A to go to the emergency room. Resident A did go the emergency room and was admitted for two days. I confirm violation of this rule
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**ADDITIONAL FINDINGS:**

**INVESTIGATION:**

On September 12 and September 30, 2022, an *AFC Licensing Division – Incident/Accident Report* had not been received about the hospitalization of Resident A.

<b>APPLICABLE RULE</b>	
<b>R 400.15311</b>	<b>Investigation and reporting of incidents, accidents, illnesses, absences, and death.</b>
	(1) A licensee shall make a reasonable attempt to contact the resident's designated representative and responsible agency by telephone and shall follow the attempt with a written report to the resident's designated representative, responsible agency, and the adult foster care licensing division within 48 hours of any of the following: (c) Incidents that involve any of the following: (ii) Hospitalization.
<b>ANALYSIS:</b>	An <i>AFC Licensing Division – Incident/Accident Report</i> was not received in regarding Resident A's hospitalization. I confirm violation of this rule.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

On September 27, 2022, I conducted a telephone exit conference with Licensee John Lewis. He was aware that there would be a violation because he did not take Resident A to the hospital when she was in crisis. I also advised him I did not receive an *AFC Licensing Division – Incident/Accident Report* regarding Resident A's hospitalization.

**IV. RECOMMENDATION**

Upon receipt of an acceptable corrective action plan, I recommend the status of this adult foster care facility remain unchanged (capacity 1-13).

*Kathryn Haber*

10/14/2022

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Date

Licensing Consultant

Approved By:

*Mary Holton*

10/15/2022

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Date

Mary E. Holton  
Area Manager