



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

James Maxson
Grand Vista Properties, LLC
13711 Lyopawa Island
Coldwater, MI 49036

July 5, 2022

RE: License #: AL120406800
Investigation #: 2022A1030044
Grand Vista Properties

Dear Mr. Maxson:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action

Sincerely,

Nile Khabeiry, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL120406800
Investigation #:	2022A1030044
Complaint Receipt Date:	06/14/2022
Investigation Initiation Date:	06/17/2022
Report Due Date:	08/13/2022
Licensee Name:	Grand Vista Properties, LLC
Licensee Address:	13711 Lyopawa Island Coldwater, MI 49036
Licensee Telephone #:	(517) 227-5225
Administrator:	James Maxson
Licensee Designee:	James Maxson
Name of Facility:	Grand Vista Properties
Facility Address:	99 Vista Drive Coldwater, MI 49036
Facility Telephone #:	(517) 227-5225
Original Issuance Date:	12/29/2020
License Status:	REGULAR
Effective Date:	06/29/2021
Expiration Date:	06/28/2023
Capacity:	20
Program Type:	AGED

II. ALLEGATION(S)

	Violation Established?
Staff #1 is under 18 years of age.	Yes
Feces is left residents toilets for days.	No
The licensee and house manager drink alcohol while working.	No
Resident call lights are not answered.	No
Additional Findings	No

III. METHODOLOGY

06/14/2022	Special Investigation Intake 2022A1030044
06/17/2022	Special Investigation Initiated - On Site
06/17/2022	Contact - Face to Face Interview with Ryleigh Caudill
06/17/2022	Contact - Face to Face Interview with Kinsley Eagen
06/17/2022	Contact - Face to Face Interview with Resident A
06/17/2022	Contact - Face to Face Interview with Resident B
06/17/2022	Contact - Face to Face Interview with Resident C
06/17/2022	Contact - Face to Face Interview with Resident D
06/17/2022	Contact - Face to Face Interview with Relative 1C
06/17/2022	Contact - Face to Face Interview with Amy Caudill

06/17/2022	Contact - Face to Face Interview with Licensee
06/17/2022	Contact - Telephone call made Texted Jim Maxson
06/28/2022	Contact - Telephone call received Phone call with Jim Maxson
06/28/2022	Exit Conference Exit conference by phone

ALLEGATION:

Staff #1 is under 18 years of age.

INVESTIGATION:

On 6/16/22, I interviewed Staff #1 at the home. Staff #1 reported she is 18 years of age, and her date of birth is 7/1/04. Staff #1 denied knowing any underage employees.

On 6/16/22, I interviewed House supervisor Amy Caudill at the home. Ms. Caudill reported she supervises and provides direct care to the residents. Ms. Caudill reported they are having staffing problems but do not employ minors. Ms. Caudill reported she will email me a copy of Ryleigh Caudill proof of age next week.

On 6/16/22, I interviewed Licensee Jim Maxson at the home. Mr. Maxon reported they know the age requirements of DCSM and that they only hire adults.

On 6/27/22, I texted Mr. Maxson asking for Staff #1 identification.

On 6/28/22, I spoke with Mr. Maxson by phone. Mr. Maxon reported he was unaware of all the facts as Amy Caudill runs the home which includes "hiring staff and running the day-to-day operations." Mr. Maxon reported Staff #1 is 16 years old and was unaware of her age until yesterday. Informed Mr. Maxson that her employment needs to be terminated and the home will be cited and need to complete a Corrective Action Plan.

APPLICABLE RULE	
R 400.15204	Direct care staff; qualifications and training.
	(1) Direct care staff shall not be less than 18 years of age and shall be able to complete required reports and follow written and oral instructions that are related to the care and supervision of residents.
ANALYSIS:	Jim Maxon admitted the DCSM was only 16 years of age.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

- **Feces is left in the resident toilets for days.**
- **The licensee and house manager drink alcohol while working.**
- **Resident call lights are not answered.**

INVESTIGATION:

I conducted an on-site investigation at the home. I inspected the home including the resident bathrooms and the common areas and noted the home was clean with no feces in any of the toilets.

Staff #1 reported she "loves working" at the home and believes she and the other DCSM take good care of the residents. Staff #1 reported she has never witnessed feces in the resident toilets for days and that they clean the bathrooms every time they give the residents a shower or more if necessary. Staff #1 reported the residents all have call buttons that they wear and the DCSM respond immediately unless they are helping another resident and will otherwise respond as soon as they are done with the resident. Staff #1 reported she has never witnessed anyone drinking while working.

On 6/16/22, I interviewed Kinsey Eagan at the home. Ms. Eagan reported she and the other DCSM take good care of the residents and clean their bedrooms and bathrooms two or three times pr week. Ms. Eagan reported there is never feces left in the toilets for days. Ms. Eagan reported they answer the calls as soon as they can when the residents press their call buttons. Eagan reported the Direct Care Staff Members or management do not drink alcohol while working.

On 6/16/22, I interviewed Resident A, B, C, D at the home. All four Residents reported the staff take good care of them and answer their call lights in a timely manner when not

helping other Residents. The Residents reported their bathrooms are cleaned weekly by the DCSM and have never noted any of the DCSM drinking alcohol while working.

On 6/16/22, I interviewed Relative 1C at the home. Relative 1C reported he visits her mother several times per week. Relative 1C reported the DCSM take “pretty good” care of his mother as well as the other residents. Relative 1C reported the home is always clean including his mother’s bedroom and bathroom.

On 6/16/22, I interviewed Alexis Caudill by phone. Ms. Caudill reported she works second shift and denied that the resident’s toilets are not cleaned on a regular basis, or the call lights do not get answered. Ms. Caudill denied ever seeing anyone drinking alcohol while working.

Ms. Caudill reported she supervises and provides direct care to the residents. Ms. Caudill reported they do not neglect the residents. Ms. Caudill reported they clean the resident rooms as well as the common areas on a weekly basis and more often if necessary. Ms. Caudill reported they answer the call buttons in a timely manner and do not let the calls go unanswered. Ms. Caudill denied drinking alcohol while working.

Mr. Maxon reported he is the licensee, owner and ever providers care to the residents as he is a CENA. Mr. Maxon reported the home is clean and well maintained. Mr. Maxon reported the staff answer the call buttons as soon as possible. Mr. Maxon denied drinking while working however reported they do have alcohol in his office and showed me a small refrigerator in his office with several bottles of alcohol and reported they have “happy hour” from time to time and some of their residents order a mixed drink. Mr. Maxon reported he and Amy Caudill are the only individuals who have a key to the office.

APPLICABLE RULE	
R 400.15303	Resident care; licensee responsibilities.
	(2) A licensee shall provide supervision, protection, and personal care as defined in the act and as specified in the resident's written assessment plan.

ANALYSIS:	It was alleged the DCSM do not keep the resident toilets clean, answer call lights and the licensee and house manager drink alcohol while working. After interviewing several residents, DCSM and a family member there was no evidence the residents or the home are not well maintained and there was no evidence of any DCSM drinking alcohol while working. In addition, an unannounced inspection was conducted, and the home and residents were observed to be neat, clean.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 6/28/22, I spoke with licensee Jim Maxson by phone and shared the findings of my investigation. Mr. Maxson acknowledged and agreed with the findings and will submit a Corrective Action Plan with 15 days of receiving the Special Investigation Report.

IV. RECOMMENDATION

Nile Khabeiry, LMSW

7/5/22

Nile Khabeiry
Licensing Consultant

Date

Approved By:

Russell Misiak

7/19/22

Russell B. Misiak
Area Manager

Date