



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

September 6, 2022

Ms. Christina Pavel  
Abel Care, LLC  
16693 Pomona Drive  
Redford, MI 48240

RE: License #: AM470406331  
Investigation #: 2022A0466061  
Abel Care, LLC

Dear Ms. Pavel:

Attached is the Special Investigation Report for the above referenced facility. Due to the physical plant violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

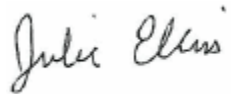
- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

A six-month provisional license is recommended due to the physical plant violations cited in this report. If you do not contest the issuance of a provisional license, you must indicate so in writing; this may be included in your corrective action plan or in a separate document. If you contest the issuance of a provisional license, you must notify this office in writing and an administrative hearing will be scheduled. Even if you contest the issuance of a provisional license, you must still submit an acceptable corrective action plan.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9727.

Sincerely,

A handwritten signature in cursive script that reads "Julie Elkins".

Julie Elkins, Licensing Consultant  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AM470406331
<b>Investigation #:</b>	2022A0466061
<b>Complaint Receipt Date:</b>	08/30/2022
<b>Investigation Initiation Date:</b>	08/30/2022
<b>Report Due Date:</b>	10/29/2022
<b>Licensee Name:</b>	Abel Care, LLC
<b>Licensee Address:</b>	51 Endicott Drive Howell, MI 48843
<b>Licensee Telephone #:</b>	(734) 307-6659
<b>Administrator:</b>	Christina Pavel
<b>Licensee Designee:</b>	Christina Pavel
<b>Name of Facility:</b>	Abel Care, LLC
<b>Facility Address:</b>	51 Endicott Rd. Howell, MI 48843
<b>Facility Telephone #:</b>	(734) 307-6659
<b>Original Issuance Date:</b>	05/28/2021
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	11/28/2021
<b>Expiration Date:</b>	11/27/2023
<b>Capacity:</b>	8
<b>Program Type:</b>	AGED ALZHEIMERS

**II. ALLEGATION:**

	<b>Violation Established?</b>
Facility is not habitable due to damage from a storm on 08/29/2022.	Yes

**III. METHODOLOGY**

08/30/2022	Special Investigation Intake- 2022A0466061.
08/30/2022	Special Investigation Initiated – Telephone call to licensee designee Christina Pavel, interviewed.
08/30/2022	Contact - Document Received from licensee designee Christina Pavel.
08/30/2022	Exit Conference with Christina Pavel.
09/01/2022	Contact - Document Received from licensee designee Christina Pavel.

**ALLEGATION: Facility is not habitable due to damage from a storm on 08/29/2022.**

**INVESTIGATION:**

On 08/30/2022, Complainant reported that a tree struck the facility during a thunderstorm the evening of 08/29/2022. Complainant reported that part of the roof along with the back of the facility is not weathertight nor watertight from where the tree hit the facility. Complainant reported that all the residents are safe, and residents and members of household have all be relocated due to the facility being uninhabitable.

On 08/30/2022, I interviewed licensee designee Christina Pavel who reported that during the evening hours on 08/29/2022, there was inclement weather in her area causing a large tree in the back yard to split and fall onto the back of the facility. Licensee designee Pavel reported that the tree went through the back window of the facility and the roof. Licensee designee Pavel reported the part of the tree that split off the tree trunk is what landed on the facility. Licensee designee Pavel reported at the time the tree hit the facility, all the residents were sitting on the opposite side of the facility away from where the tree hit the facility. Licensee designee Pavel reported all the residents and members of household were safe and did not need any type of medical intervention. Licensee designee Pavel reported when the tree

hit the facility, she immediately called 911 which prompted emergency medical services (EMS), fire department and the Livingston essential transportation services (LETS) to come to the facility to assist. Licensee designee Pavel reported that the fire department immediately disconnected the electricity to the facility for safety reasons. Licensee designee Pavel reported EMS assisted with locating new placements for the five residents that were living at the facility and all five residents' guardians and family members were contacted and that several of them came to the facility to assist with packing and relocation. Licensee designee Pavel reported all five residents were relocated to another facility in Oakland County and taken to the new facility by the LETS bus service. Licensee designee Pavel reported that she will be following up with her insurance company today (08/30/2022) so repairs to the facility can begin as quickly as possible. Licensee designee Pavel reported that at this time, the facility is not safe for any resident or member of household to reside in due to the extensive repairs that must be completed. Licensee designee Pavel reported that based on the storm damage the roof, exterior walls and windows are no longer water/weathertight and not currently in sound condition. Licensee designee Pavel reported the walls and ceilings in the back of the facility have cracks and tears from the tree hitting the facility. Licensee designee Pavel reported the back sidewalk and facility exit was full of debris from the tree hitting the facility. Licensee designee Pavel reported additionally that the tree debris needs to be removed and damages underneath assessed.

On 08/30/2022, licensee designee Pavel supplied pictures of the damages. I reviewed the pictures which showed exposed insulation in the dining area along with a tree and a broken window. Another picture showed the tree in the yard that had uprooted and split leaving half on the tree lying on the back of the facility on the roof/back deck. The photographs showed the tree that uprooted was large and a large portion of it is laying across the back yard.

On 09/01/2022, I reviewed an *Adult Foster Care (AFC) licensing division Incident/Accident Report* dated 08/29/2022 at 5:20pm and written by licensee designee Christina Pavel. In the "Explain What Happened" section of the report it stated, "Tree in backyard fell over house affecting [sic] the whole [sic] back area and starting [sic] to fall into the dining area, as there was severe weather-rain with high winds." In the "Action taken by Staff" section of the report it stated, "I took residents to the living room area, had to lift [Resident A] out of bed, called 911, called families, called Kari West with Care Patrol to see if we could find a place." In the "Corrective Measures Taken to Remedy and/or Prevent Recurrence" section of the report it stated, "No one was hurt. Fire personal came, made sure everything was secure – we had turned electricity off. All residents taken to another facility."

<b>APPLICABLE RULE</b>	
<b>R 400.14403</b>	<b>Maintenance of premises.</b>
	<p>(1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.</p> <p>(4) A roof, exterior walls, doors, skylights, and windows shall be weathertight and watertight and shall be kept in sound condition and good repair.</p> <p>(5) Floors, walls, and ceilings shall be finished so as to be easily cleanable and shall be kept clean and in good repair.</p> <p>(12) Sidewalks, fire escape routes, and entrances shall be kept reasonably free of hazards, such as ice, snow, and debris.</p> <p>(13) A yard area shall be kept reasonably free from all hazards, nuisances, refuse, and litter.</p>
<b>ANALYSIS:</b>	<p>Complainant and licensee designee Pavel reported that on 08/29/2022, during an act of nature the facility was struck by a large tree that went through the back window/roof of the facility. Licensee designee Pavel reported at this time damages are being assessed but acknowledged that currently the facility is not adequate for the health and safety of residents and members of household. Licensee designee Pavel reported the storm damaged the roof, exterior walls and windows making them no longer water/weathertight. Licensee designee Pavel reported the facility's walls and ceilings have cracks and tears from the tree splitting and then hitting the facility. Licensee designee Pavel reported the back sidewalk and exit is full of debris from the tree hitting the facility which needs to be removed and damages underneath assessed. At this time the true extent of the repairs is not all known; however, a violation has been established as residents are not safe at this facility until all needed repairs have been made and the facility is once again habitable.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

On 08/30/2022, I conducted an exit conference with licensee designee Christina Pavel who reported that she understood the findings of the investigation and she would not be contesting the issuance of the provisional license due to the physical plant violations.

**IV. RECOMMENDATION**

Contingent upon receipt of an acceptable corrective action plan, I recommend modification of the license to provisional status due to the physical plant violations cited in the report.



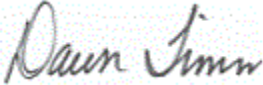
08/30/2022

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Julie Elkins  
Licensing Consultant

Date

Approved By:



09/06/2022

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Dawn N. Timm  
Area Manager

Date