

GRETCHEN WHITMER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

October 21, 2022

Patricia Thomas Quest, Inc 36141 Schoolcraft Road Livonia, MI 48150-1216

#### RE: License #: AS500015318 Fisher Estates Clf 4464 Fisher Estates Lane Romeo, MI 48065

Dear Mrs. Thomas:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (248) 975-5053.

Sincerely,

Kristine Cillufo

Kristine Cilluffo, Licensing Consultant Bureau of Community and Health Systems 4th Floor, Suite 4B 51111 Woodward Avenue Pontiac, MI 48342 (248) 285-1703

#### MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS RENEWAL INSPECTION REPORT

### I. IDENTIFYING INFORMATION

License #:	AS500015318
Licensee Name:	Quest, Inc
Licensee Address:	36141 Schoolcraft Road
	Livonia, MI 48150-1216
Licensee Telephone #:	(734) 838-3400
Licensee/Licensee Designee:	Patricia Thomas
Administrator:	Nicole Hagood
Name of Facility:	Fisher Estates Clf
Facility Address:	4464 Fisher Estates Lane
	Romeo, MI 48065
Facility Telephone #:	(586) 752-1583
Original Issuance Date:	04/01/1994
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED

## **II. METHODS OF INSPECTION**

Date of On-site Inspection(s):	10/19/2022	
Date of Bureau of Fire Services Inspection if applicable: N/A		
Date of Environmental/Health Inspection if application	able: 08/23/2022	
No. of staff interviewed and/or observed1No. of residents interviewed and/or observed2No. of others interviewed1Role:Administrator		
<ul> <li>Medication pass / simulated pass observed? Yes  No  If no, explain. Reviewed medications during inspection.</li> <li>Medication(s) and medication record(s) reviewed? Yes  No  If no, explain.</li> </ul>		
<ul> <li>Resident funds and associated documents reviewed for at least one resident? Yes  No  If no, explain.</li> <li>Meal preparation / service observed? Yes  No  If no, explain.</li> </ul>		
<ul> <li>Fire drills reviewed? Yes ⊠ No □ If no, explain.</li> </ul>		
• Fire safety equipment and practices observed? Yes ⊠ No □ If no, explain.		
<ul> <li>E-scores reviewed? (Special Certification Only) Yes No N/A</li> <li>If no, explain.</li> <li>Water temperatures checked? Yes No I If no, explain.</li> </ul>		
● Incident report follow-up? Yes ⊠ No □ If no, explain.		
<ul> <li>Corrective action plan compliance verified?</li> <li>CAP date 05/25/2022- AS301(2) N/A </li> <li>Number of excluded employees followed-up?</li> </ul>		

• Variances? Yes  $\Box$  (please explain) No  $\boxtimes$  N/A  $\Box$ 

# **III. DESCRIPTION OF FINDINGS & CONCLUSIONS**

This facility was found to be in non-compliance with the following rules:

R 400.14303	Resident care; licensee responsibilities.
	(2) A licensee shall provide supervision, protection, and personal care as defined in the act and as specified in the resident's written assessment plan.
Resident A's assessment plan indicated that he is diabetic and requires a 2,800 calorie, low sodium diet. Home Manager and Administrator indicated that this information is inaccurate and Resident A is not diabetic and has a regular diet.	
R 400.14306	Use of assistive devices.
	(2) An assistive device shall be specified in a resident's written assessment plan and agreed upon by the resident or the resident's designated representative and the licensee.
Resident B did not have physician authorization for use of gait belt listed in assessment plan. Home manager stated that Resident B no longer uses a gait belt. Resident B had a physician authorization for use of shower chair; however, it was not listed in assessment plan.	
R 400.14312	Resident medications.
	(2) Medication shall be given, taken, or applied pursuant to label instructions.
by mouth daily. Re	ns for Resident A's Aspirin 81 mg tab indicated to take one tablet sident A's medication administration record indicated that s one tab by mouth three times a week, Monday, Wednesday,

### IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

Kristine Cillufo

10/21/2022

Kristine Cilluffo Licensing Consultant Date