

GRETCHEN WHITMER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

October 21, 2022

Patricia Thomas Quest, Inc 36141 Schoolcraft Road Livonia, MI 48150-1216

#### RE: License #: AS500015318 Fisher Estates Clf 4464 Fisher Estates Lane Romeo, MI 48065

Dear Mrs. Thomas:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (248) 975-5053.

Sincerely,

Kristine Cillufo

Kristine Cilluffo, Licensing Consultant Bureau of Community and Health Systems 4th Floor, Suite 4B 51111 Woodward Avenue Pontiac, MI 48342 (248) 285-1703

#### MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS RENEWAL INSPECTION REPORT

### I. IDENTIFYING INFORMATION

| License #:                  | AS500015318  |
|-----------------------------|--|
|                             |  |
| Licensee Name:              | Quest, Inc   |
|                             |  |
| Licensee Address:           | 36141 Schoolcraft Road                             |
|                             | Livonia, MI 48150-1216                             |
|                             |  |
| Licensee Telephone #:       | (734) 838-3400                                     |
|                             |  |
| Licensee/Licensee Designee: | Patricia Thomas                                    |
| Administrator:              | Nicole Hagood                                      |
|                             |  |
| Name of Facility:           | Fisher Estates Clf                                 |
|                             |  |
| Facility Address:           | 4464 Fisher Estates Lane                           |
|                             | Romeo, MI 48065                                    |
|                             |  |
| Facility Telephone #:       | (586) 752-1583                                     |
|                             |  |
| Original Issuance Date:     | 04/01/1994   |
|                             |  |
| Capacity:                   | 6  |
|                             |  |
| Program Type:               | PHYSICALLY HANDICAPPED<br>DEVELOPMENTALLY DISABLED |
|                             |  |

## **II. METHODS OF INSPECTION**

| Date of On-site Inspection(s):   | 10/19/2022       |  |
|--|------------------|--|
| Date of Bureau of Fire Services Inspection if applicable: N/A  |                  |  |
| Date of Environmental/Health Inspection if application   | able: 08/23/2022 |  |
| No. of staff interviewed and/or observed1No. of residents interviewed and/or observed2No. of others interviewed1Role:Administrator   |                  |  |
| <ul> <li>Medication pass / simulated pass observed? Yes  No  If no, explain.<br/>Reviewed medications during inspection.</li> <li>Medication(s) and medication record(s) reviewed? Yes  No  If no, explain.</li> </ul> |                  |  |
| <ul> <li>Resident funds and associated documents reviewed for at least one resident?<br/>Yes 	No 	If no, explain.</li> <li>Meal preparation / service observed? Yes 	No 	If no, explain.</li> </ul>                    |                  |  |
| <ul> <li>Fire drills reviewed? Yes ⊠ No □ If no, explain.</li> </ul>   |                  |  |
| • Fire safety equipment and practices observed? Yes ⊠ No □ If no, explain.   |                  |  |
| <ul> <li>E-scores reviewed? (Special Certification Only) Yes No N/A</li> <li>If no, explain.</li> <li>Water temperatures checked? Yes No I If no, explain.</li> </ul>  |                  |  |
| ● Incident report follow-up? Yes ⊠ No □ If no, explain.  |                  |  |
| <ul> <li>Corrective action plan compliance verified?</li> <li>CAP date 05/25/2022- AS301(2) N/A </li> <li>Number of excluded employees followed-up?</li> </ul>   |                  |  |

• Variances? Yes  $\Box$  (please explain) No  $\boxtimes$  N/A  $\Box$ 

# **III. DESCRIPTION OF FINDINGS & CONCLUSIONS**

This facility was found to be in non-compliance with the following rules:

| R 400.14303   | Resident care; licensee responsibilities.   |
|---|---|
|   | (2) A licensee shall provide supervision, protection, and personal care as defined in the act and as specified in the resident's written assessment plan.                                     |
| Resident A's assessment plan indicated that he is diabetic and requires a 2,800 calorie, low sodium diet. Home Manager and Administrator indicated that this information is inaccurate and Resident A is not diabetic and has a regular diet.   |   |
| R 400.14306   | Use of assistive devices.   |
|   | (2) An assistive device shall be specified in a resident's<br>written assessment plan and agreed upon by the resident<br>or the resident's designated representative and the<br>licensee.     |
| Resident B did not have physician authorization for use of gait belt listed in<br>assessment plan. Home manager stated that Resident B no longer uses a gait belt.<br>Resident B had a physician authorization for use of shower chair; however, it was<br>not listed in assessment plan. |   |
| R 400.14312   | Resident medications.   |
|   | (2) Medication shall be given, taken, or applied pursuant to label instructions.  |
| by mouth daily. Re  | ns for Resident A's Aspirin 81 mg tab indicated to take one tablet<br>sident A's medication administration record indicated that<br>s one tab by mouth three times a week, Monday, Wednesday, |

### IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

Kristine Cillufo

10/21/2022

Kristine Cilluffo Licensing Consultant Date